

**WHAT YOU NEED TO KNOW  
ABOUT THE VISUAL AIDS LOANED TO YOU**

The Régie de l'assurance maladie du Québec has created this Guide to inform you of your obligations regarding the use of visual aids and accessories loaned to you for your various daily activities.

This Guide is divided into four sections: GENERAL INFORMATION, COMPUTER AIDS, LIST OF REHABILITATION CENTRES and YOUR CONTRACT.

The information in this Guide can also be obtained by calling the Audiothèque, a vocal information service, at 418 627-8882 or 514 393-0103, or by consulting the CD-ROM available at your rehabilitation centre. Documents in grade 1 braille may also be consulted at your rehabilitation centre.

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## **GENERAL INFORMATION**

You are responsible for the visual aids and accessories issued to you today. They are loaned to you by your rehabilitation centre and may not be sold, rented out, given away or modified.

If these devices or accessories are lost, stolen or broken, you will have to pay the replacement costs. We therefore suggest that you check whether your insurance covers these risks.

Please note that an insurance program is available to cover the theft or destruction of visual aids loaned to visually impaired persons. For information, call 514 282-4274 or 1 800 990-4861 (toll-free). You can also ask the personnel at your rehabilitation centre for the information pamphlet on the program.

If you cease to use the visual aids or accessories loaned to you or if you leave Québec, you must return them to your rehabilitation centre.

## COMPUTER AIDS

It is important to know that you are not allowed to copy or update adaptive or commercial software on loan to you from your rehabilitation centre.

To avoid disruptions or repairs, which would deprive you of the aid you need, please obtain authorization from the centre before installing any new software.

Moreover, it is essential that you install antivirus software and update it regularly according to the supplier's recommendations. You must also be careful when downloading software or files from the Internet. The same is true when saving files on flash disks, pocket USB drives, CDs or any such device that can transfer information from one computer to another.

In the event that modifications or repairs are made, your rehabilitation centre reserves the right to verify any and all software or hardware in your computer.

The contract you sign confirms that the rehabilitation centre has advised you of your obligations and responsibilities, and that the aids and accessories loaned to meet your needs remain the property of the rehabilitation centre.

For further information, feel free to contact your rehabilitation centre. The staff there will be happy to answer your questions.

## **LIST OF REHABILITATION CENTRES**

### **Centre mitissien de santé et de services communautaires**

Mont-Joli: 418 775-7261

### **Carrefour santé services sociaux de Jonquière**

Saguenay: 418 695-7700

### **Institut de réadaptation en déficience physique de Québec**

Québec: 418 529-9141

### **Centre de réadaptation InterVal**

Trois-Rivières: 819 378-4083, option 5

### **Centre de réadaptation Estrie inc.**

Sherbrooke: 819 346-8411

### **Centre de réadaptation MAB-Mackay**

Montréal: 514 489-8201

### **Institut Nazareth et Louis-Braille**

Longueuil: 450 463-1710 or 1 800 361-7063

### **Centre de réadaptation La RessourSe**

Gatineau: 819 777-6261

### **Centre de réadaptation La Maison**

Rouyn: 819 762-6592

### **Centre de protection et de réadaptation de la Côte-Nord**

Baie-Comeau: 418 589-2038 or 1 866 389-2038

### **Centre de réadaptation de la Gaspésie**

Sainte-Anne-des-Monts: 418 763-3325

### **Centre de réadaptation Le Bouclier**

Repentigny: 450 581-3113 or 1 888 880-8240

## YOUR CONTRACT

### UNDERTAKING BY THE INSURED PERSON

I, (YOUR NAME) , acknowledge having taken delivery of the visual aids and, if applicable, the components and additions.

I have read the information contained in this Guide, including the information concerning my responsibilities, as well as the details regarding the maintenance and return of the visual aids and accessories loaned.

I undertake, in keeping with section 8 of the *Regulation respecting visual aids insured under the Health Insurance Act*, to return to an institution that has signed an agreement with the Régie de l'assurance maladie du Québec the loaned visual aids if I should cease to use them.

The NAME OF THE INSURED PERSON appears in block letters

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As well as the SIGNATURE OF THE INSURED PERSON , OR HIS OR HER REPRESENTATIVE

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DATE -----

NAME OF THE INSTITUTION PROVIDING THE VISUAL AID

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FILE NUMBER OF THE INSURED PERSON

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