

General Information Concerning the QST and the GST/HST



This publication is provided for information purposes only. It does not constitute a legal interpretation of the *Excise Tax Act*, the *Act respecting the Québec sales tax* or any other legislation.

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Introduction

If you carry on a business in Québec, you will want to know how the GST/HST and the QST apply to you. This booklet provides basic information about the application in Québec of the goods and services tax (GST), the harmonized sales tax (HST) and the Québec sales tax (QST). It contains general information on how to calculate, collect and remit the taxes. It also deals with a variety of related subjects, such as the application of the taxes to various transactions, the use of coupons, meals and entertainment expenses, sales to diplomats and governments, and GST/HST and QST rebates and refunds.

This booklet is intended to be as specific as possible. However, we have chosen not to describe certain exceptional situations that concern only a small number of persons. If you require additional information, contact Revenu Québec at one of the numbers listed on the back of this booklet.

This booklet is designed for easy reference. To find information quickly, consult the table of contents.



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To make this booklet easier to read, we have included the following pictograms in the margin:



An open document appears when we refer to a **guide**, **brochure** or similar **publication** of Revenu Québec (for example, brochure IN-202-V, *Should I Register with Revenu Québec?*).



A pencil is used when we refer to a **form** (such as form VD-403-V, *General Application for a Québec Sales Tax (QST) Rebate*).



A pair of curved arrows is shown when we refer to another **chapter** or **section** of this document (such as the chapter entitled “Services offered by Revenu Québec”).

Glossary

The key terms below are used in this booklet. Their definitions are based largely on those provided in the *Excise Tax Act* and the *Act respecting the Québec sales tax*.

Charity

A registered charity or a registered Canadian amateur athletic association within the meaning assigned by the *Income Tax Act* and the *Taxation Act*. For GST and QST purposes, if a charity is also a school authority, public college, university, hospital authority or local authority that is a municipality, it is not considered a charity but a public institution.

Commercial activity

Any activity carried on in order to make taxable sales. The making of exempt sales does not constitute a commercial activity.

Consideration

The value given in exchange on the sale of a good or service. It corresponds to an amount of money or to the fair market value of the good or service. In calculating the GST, the QST is not included in the consideration. However, the GST must be included in the consideration for purposes of calculating the QST.

In this booklet, we also use the term “amount” since money is the most common form of consideration.

Fair market value

The highest price that may be obtained in an open market where the buyer and the seller are well informed, are dealing at arm’s length, and are not forced to buy or sell.

Property

Includes real property and personal property, whether tangible or intangible, but does not include money.

The terms used to refer to property are different for QST purposes than for GST purposes. In this booklet, we chose to use the GST terms for ease of understanding. The GST terms and their QST equivalents are listed below.

GST	QST
Real property	Immovable property
Personal property	Movable property
Tangible (personal) property	Corporeal (movable) property
Intangible (personal) property	Incorporeal (movable) property

Examples of **tangible property** include desks, computers, cash registers, spare parts, cleaning products and pencils. Examples of **intangible property** include licences, patents, shares and copyrights.

Public service bodies

Non-profit organizations, charities, municipalities, hospital and school authorities, and public colleges and universities.

Qualifying non-profit organization

A non-profit organization whose income from government funding is at least 40%

- for the current fiscal year; or
- for the two fiscal years preceding the current fiscal year.

Registrant

A person that is registered or is required to be registered for the GST and the QST.

Service

Anything that is supplied other than property or money. A service does not include supplies made by an employee to an employer in relation to the employee's office or employment.

Small supplier

A person whose total taxable sales made worldwide (including sales by associates) are \$30,000 or less¹ for the current calendar quarter as well as for the period including the four calendar quarters immediately preceding it. A person generally ceases to be considered a small supplier immediately after the calendar month following the period of four calendar quarters in which this limit is exceeded. Certain persons (such as retail vendors of tobacco products, new tires, and new or used road vehicles) must register for the QST even if they are considered small suppliers. For further information, refer to the brochure *Should I Register with Revenu Québec?* (IN-202-V).



Supply

The provision of a good or a service in any manner whatsoever, whether by way of sale, transfer, barter, exchange, lease or gift.

In this booklet, we also use the term “sale” since goods and services are most often supplied by way of sale.

1. For public service bodies, this amount is \$50,000 or less.

General information

Administering the GST/HST in Québec

Under an agreement reached between the federal and Québec governments, Revenu Québec administers the GST/HST in Québec. Accordingly, Revenu Québec receives and processes applications for registration under the GST/HST system from all persons carrying on commercial activities in Québec. Once registered, these persons continue to deal with Revenu Québec for all GST- and HST-related matters (including returns, remittances, rebate applications, audits, investigations, interpretation of laws and regulations, notices of objection, tax collection, and unfiled returns).

The federal-provincial agreement does not affect the federal government's responsibility regarding the GST/HST. The Canada Revenue Agency (CRA) ensures uniform application of the GST/HST across Canada. In Québec, Revenu Québec is fully responsible for administering the GST/HST in accordance with the rules established by the federal government.

Whether registered for the taxes or not, you can find out more about the GST/HST and the QST by contacting Revenu Québec's client services (refer to the chapter entitled "Services offered by Revenu Québec" on page 81).



Québec businesses that are GST/HST registrants must collect HST only on sales they make in New Brunswick, Nova Scotia, and Newfoundland and Labrador. For this reason, the term "HST" is not used systematically throughout this booklet. Unless otherwise indicated, the term "GST" is used to mean "GST/HST."

The GST and QST systems

Basic rules

The supply of most goods and services is subject to GST and QST. Most transactions conducted in Canada are GST-taxable at the rate of 5%¹ of the sale price. Transactions conducted in Québec are subject not only to GST, but also to 7.5% QST calculated on the sale price (including the GST). Certain goods and services are zero-rated, which means that they are subject to GST and QST at the rate of 0% (see the next section). A small number of goods and services are tax-exempt; they are not subject to GST and QST (see the next section).



Example

You sell a pair of shoes priced at \$100. The taxes are calculated as follows:

Sale price	\$100.00
GST (\$100 X 5%)	+ \$5.00
QST [(\$100 + \$5) X 7.5%]	+ \$7.88
Total	\$112.88

1. This rate was 6% from July 1, 2006, to December 31, 2007. It was previously 7%.



The HST applies in the following three provinces, which are usually referred to as the “participating provinces”: New Brunswick, Nova Scotia, and Newfoundland and Labrador. The basic GST rules also apply to the HST, and goods and services that are taxable at 5%¹ under the GST system are taxable at 13%² under the HST system (5% federal component and 8% provincial component). Businesses registered for the GST are automatically registered for the HST; they must collect and remit 13% HST on any taxable sales (excluding zero-rated sales) they make in the three participating provinces. If you do business with the residents of one of these provinces, the HST applies to you. Refer to the section entitled “Sales to persons residing in a participating province” on page 51.

The GST and QST are generally collected at each stage in the production and marketing of goods and services. Persons that carry on a commercial activity are required, in most cases, to register for both the GST and the QST.

As a registrant, you must collect GST and QST on your taxable sales (excluding zero-rated sales), but you may also recover the GST and QST paid or payable by you on goods or services that you acquire for use in your commercial activities. You do this by claiming an **input tax credit (ITC)** under the GST system and an **input tax refund (ITR)** under the QST system. For example, if you buy office equipment for your business, you may claim an ITC and an ITR to recover the taxes you pay on the equipment.

You must file GST and QST returns with Revenu Québec on a regular basis to report the taxes you collect and pay. A filing frequency (reporting period) is assigned to you by Revenu Québec at the time of registration, usually on the basis of your (and your associates’) total annual taxable sales made in Canada. Whether monthly, quarterly or annual, the filing frequency is generally the same for the GST and the QST. In certain cases, you may have different filing frequencies.

When completing your returns, you must subtract your ITCs from the GST collected and your ITRs from the QST collected. Any tax you collected (or were required to collect) on a supply is considered to have been collected, regardless of whether your customer has paid it. If you collected more tax than you paid (or were required to pay), you must remit the difference to Revenu Québec. If you paid (or were required to pay) more tax than you collected, you are entitled to a refund. You must file a return even if you have no remittance to make.

If you are a small supplier, you are generally not required to register for the GST and the QST. You do not have to collect and remit taxes, even if you make taxable sales. However, if you are not registered, you may not claim ITCs and ITRs to recover the GST and QST you pay on your business purchases. You may nonetheless choose to register. If you do so, you must register for both taxes for a period of at least one year. You will then be required to collect the taxes on all your taxable sales (excluding zero-rated sales) and remit them to Revenu Québec.

1. This rate was 6% from July 1, 2006, to December 31, 2007. It was previously 7%.

2. This rate was 14% from July 1, 2006, to December 31, 2007. It was previously 15%.

Types of supplies

There are three types of supplies: taxable, zero-rated and exempt. To determine whether you must collect GST and QST, or whether you may claim an ITC and an ITR, you must know the type of supply being made for each transaction you carry out.

The supply of a good or service (including zero-rated supplies) is said to be a **taxable supply** if it is subject to GST or QST and is made in the course of commercial activities. GST at the rate of 5% and QST at the rate of 7.5% apply to the supply, unless it is exempt or zero-rated. Registrants that acquire taxable goods or services in the course of their commercial activities may be entitled to an ITC or an ITR.

Supplies that are subject to 5% GST and 7.5% QST include the following:

- tools sold to a business specialized in the repair of small motors, as well as lawnmowers sold by the business;
- moulds sold to a bakery, as well as chocolates sold by the business;
- computers sold to a law firm, as well as legal services provided by the firm;
- sales of new residential complexes;
- sales and rentals of commercial buildings;
- retail automobile sales and automobile rentals;
- sales of gasoline and automobile repair services;
- sales of soft drinks, candy and potato chips;
- sales of clothing and footwear;
- the rental of hotel accommodations for a night;
- the provision of barber and hairstylist services;
- sales of printed books that have an International Standard Book Number (ISBN), in the GST system only.

You are not required to collect GST or QST on the **zero-rated supplies** you make, since these supplies are taxable at the rate of 0% in both the GST and the QST systems. For the same reason, you are not entitled to ITCs or ITRs if you acquire zero-rated supplies. However, you may be entitled to ITCs or ITRs if you acquire taxable goods or services in order to make zero-rated supplies.

Zero-rated supplies include the following:

- sales of prescription drugs;
- sales of certain medical devices;
- sales of basic groceries;
- sales of certain property used in the farming and fishing sectors;
- sales of certain goods or services exported outside Canada (or shipped outside Québec, for QST purposes);
- the provision of certain passenger or freight transportation services;
- the provision of financial services and sales of printed books, in the QST system only.

You are not required to collect or pay GST or QST on **exempt supplies** of goods and services because such supplies are not subject to the taxes. Accordingly, you may not claim ITCs or ITRs with respect to taxable purchases made in order to make exempt supplies. However, certain public service bodies, regardless of whether they are registrants, may claim tax rebates (partial refunds) with respect to exempt supplies. Note that exempt supplies are not taken into account in determining whether or not a person must be a registrant.

Exempt supplies include the following:

- sales of residential complexes that are not new;
- the provision of most health, education, child-care and legal-aid services;
- the provision of certain services by public sector bodies (that is, governments and public service bodies);
- the provision of financial services, in the GST system only.



Place of supply

GST applies to the sale price of most transactions carried out in Canada. Likewise, QST applies to most transactions carried out in Québec. The place of supply determines whether GST is applicable, and whether QST is applicable. In the sections that follow, both GST and QST rules apply to supplies made in Québec, since they are also made in Canada. Cases where GST rules differ are specified.

Sales of tangible personal property

The sale of tangible personal property by a supplier is considered made in Québec if the property is delivered or made available to the purchaser in Québec. The property can be made available by mail, courier service or a common carrier hired by the supplier on behalf of the purchaser.

Examples

- A sawmill in Rivière-du-Loup is registered for the GST and the QST. It sells lumber to a furniture manufacturer in Montmagny. The sales contract specifies that the delivery is “FCA¹ purchaser’s plant.” The sawmill must collect GST and QST because the sale is considered made in Québec. The same would be true if the sawmill had hired a common carrier, on behalf of the purchaser, to deliver the lumber to Montmagny. However, if the sawmill sells lumber to a purchaser in the United States under the same conditions, it is not required to collect the taxes since the supply is considered made outside Canada.
- The same sawmill sells lumber to a furniture manufacturer in Toronto, Ontario. The sales contract specifies that the delivery is “FCA¹ supplier’s plant.” The furniture manufacturer comes to pick up the lumber or hires a common carrier to deliver the lumber to Toronto. The sale is considered made in Québec. The sawmill must collect GST at the rate of 5%, but is not required to collect QST. Under the QST system, the lumber is zero-rated for the following reasons:
 - The purchaser intends to ship the lumber outside Québec, and does so within a reasonable time after the lumber is delivered by the sawmill.
 - The lumber was not acquired for consumption, use or supply in Québec.
 - The lumber was not processed, transformed or altered in Québec before being shipped outside the province.
 - The sawmill has satisfactory proof that the purchaser shipped the lumber outside Québec.
- A mail-order business in Montréal is registered for the GST and the QST, and sells CDs to customers throughout Canada. It must collect 5% GST and 7.5% QST on orders mailed within in Québec, 13% HST on orders mailed to residents of participating provinces, and 5% GST on orders mailed elsewhere in Canada.

1. “FCA” means “free carrier” and indicates the place where the merchandise becomes the purchaser’s property.

Lease of tangible personal property

The lease of tangible personal property **for a period of three months or less** is considered carried out in Québec if the property is delivered or made available to the purchaser in Québec.

The lease of tangible personal property **for a period of more than three months** is treated as a series of separate transactions. Each transaction corresponds to a lease period to which a payment is attributable. If the usual location of the tangible personal property is in Québec, the lease is considered carried out in Québec. The location must be determined at the time of lease.

The lease of property for a certain lease period is considered carried out on the earlier of the following dates:

- the first day of the period;
- the day the payment attributable to the period is due; or
- the day the payment attributable to the period is made.

Example

A leasing business leases a generator for a four-year period to a construction company operating in Québec. The generator is usually stored and maintained at the construction company's facilities in Québec. During the second month of the lease, the company expands its operations to Ontario and relocates the generator in Ontario. The first two lease payments are subject to GST and QST. The lease payment attributable to the third month and following months is subject to GST only, provided the generator remains in Ontario.

A special rule applies to the lease of road vehicles.

Sales of services

For QST purposes, a service is generally considered performed in Québec if all or substantially all (90% or more) of the service supplied in Canada is performed in Québec. For GST purposes, a service is generally considered supplied in Canada if it is performed in Canada, whether in part or in whole.

Other sales

Special rules apply to sales of intangible personal property, real property (and services related to real property), passenger and freight transportation services, and telecommunications services made to residents of Québec. If you are a GST registrant resident in Québec, call Revenu Québec at one of the numbers listed on the back of this booklet.



For more information, consult information bulletins TVQ. 22.7-1, *The Place of Supply by Way of Sale of Corporeal Movable Property*, and TVQ. 22.15-1, *Website design and hosting services and the Québec sales tax*.

The above-mentioned rules also apply to online sales. For instance, the supply by a technician of technical assistance relating to the use of software is considered a sale of service. The aforementioned rules must be used to determine whether the sale is performed in Québec and whether QST and GST apply to the sale.



For more information about online transactions, consult technical information bulletin B-090, *GST/HST and Electronic Commerce*.

Guidelines for advertising

Businesses must avoid giving customers the false impression that their purchases are not subject to tax, if this is not the case.

Listed below are examples of recommended and prohibited ways to refer to taxes in advertising that will help you better understand your responsibilities in this regard.

Recommended wordings include the following:

- Taxes included
- Including taxes
- GST and QST not included
- Taxes not included

Prohibited wordings include the following:

- No GST or QST
- No sales tax
- No taxes
- Tax-free
- Tax-free day



Collecting GST and QST

Registrants are required to collect GST (or HST, where applicable) and QST on taxable sales (excluding zero-rated sales). As a rule, registrants that are vendors of taxable goods or services are responsible for billing and collecting the GST and QST and for remitting the taxes to Revenu Québec. If you have chosen not to register because you are a small supplier, you are generally not required to collect the taxes, except on sales of taxable real property.

Indicating and calculating the taxes

When you make a taxable sale (excluding zero-rated sales), you must advise the recipient of the good or service that the sale is subject to GST and QST. You may do this by indicating the amount of the taxes on the cash register receipt, invoice or sales contract, or by posting signs which clearly state that the taxes are included in your prices. Whatever means you choose, you must ensure that the GST and QST are either indicated separately from the price or included in it.

The rate you use for calculating the taxes will depend on your cash register:

- You must use the 7.5% rate to calculate the QST if your cash register calculates the GST¹ and QST in three stages, that is, if it calculates 5%² GST on the sale price, adds the GST to the sale price, then applies the QST to the resulting subtotal.
- You must use the 7.875%³ rate to calculate the QST if your cash register calculates the GST and QST in two stages, that is, if it calculates 5% GST on the sale price, then also calculates the QST on the sale price. This rate may be rounded off to 7.87% **only** if your cash register does not process three-decimal numbers.
- You must use the 12.875%⁴ rate to calculate the GST and QST if your cash register calculates the GST and QST in one stage, that is, if it uses a single rate to calculate the GST and QST on the sale price. This rate may be rounded off to 12.87% **only** if your cash register does not process three-decimal numbers.

The rates of 7.87%, 7.875%, 12.87% and 12.875% must not appear on the document attesting to the sale.

Only fractions equal to or greater than one-half of a cent (\$0.005) are counted as a whole cent (\$0.01) of sales tax. If more than one good or service is being sold, you may calculate the taxes on the total price of all the goods or services purchased before rounding off the fractions.

1. "GST" does not mean "GST/HST" here or in the next two paragraphs.

2. This rate was 6% from July 1, 2006, to December 31, 2007. It was previously 7%.

3. This rate was 7.95% from July 1, 2006, to December 31, 2007. It was previously 8.025%.

4. This rate was 13.95% from July 1, 2006, to December 31, 2007. It was previously 15.025%.

Preparing invoices

No special invoices or rules are imposed under the GST and QST systems. However, you must provide certain information when you apply for ITCs or ITRs. The information required on invoices varies according to the total value of the goods or services you purchased. As a registrant, you may ask your supplier for the information you need to support your ITC and ITR claims. Your customers that are registrants may also request such information from you.

Information required on invoices to justify ITCs and ITRs

Information required	Total sale of less than \$30	Total sale of \$30 to \$149.99	Total sale of \$150 or more
Supplier's name ¹ or business name	X	X	X
Date of invoice	X	X	X
Total amount of invoice	X	X	X
Amount of applicable tax ²	X (QST only)	X	X
Supplier's GST and QST registration numbers		X	X
Purchaser's name or business name			X
Terms of payment			X
Description of property or service	X (QST only)	X (QST only)	X

1. In certain cases, the name of an intermediary may be entered.

2. Where the amount of tax includes both the GST and QST, indicate this amount for each taxable supply and specify that the GST and QST are included in the amount.

When to collect GST and QST

The GST and QST must be collected on the date the consideration is paid or on the date it is due, whichever comes first. Consideration (whether in the form of money, a good or a service) is deemed paid when the supplier receives it. Consideration is deemed due, in whole or in part, on the earliest of the following dates:

- the date on which the invoice is first issued;
- the date indicated on the invoice;
- the date on which the invoice would have been issued had it not been for an undue delay;
- the due date indicated in a written agreement.

The specific rules below stem from this general rule.

Payment made in instalments

The taxes on each instalment must generally be paid on the date the instalment is made or on the date it is due, whichever comes first. However, when tangible personal property is sold and ownership or possession is transferred to the purchaser before payment in full, the taxes on instalments not yet made must be collected no later than the last day of the month following the month of the transfer.

Vending machine operators

The taxes are deemed to have been collected on the date the money is collected from the machine.

Rental property

The taxes are payable no later than the date on which the lessee is required to pay the rent under the written contract.

Construction contracts

A portion of a construction contract payment is often withheld as security until the transaction is completed.¹ In this case, the GST and QST must be collected on the date this amount is withheld or on the date it is due, whichever comes first.

Conditional sales and instalment sales

Conditional sales are sales that are subject to one or more conditions. Sales made on a trial basis (that is, sales that become final only after possession on a trial basis has yielded conclusive results) are the most common type of conditional sale. Another type of conditional sale is the instalment sale, in which ownership of the property is transferred only after all instalments have been paid. In all conditional sales the GST and QST are payable, on any amount that has not already been paid or become payable, on the last day of the month following the month in which ownership or possession of the property is transferred to the recipient.



Further information concerning the collection of the GST and QST is provided in the chapter entitled “Special cases” on page 42.

Any amount of GST or QST you collect is deemed to be held in trust.

1. In accordance with a federal or provincial law, or a written agreement relating to the construction, renovation, alteration or repair of a building, boat or other sea-going vessel.



Calculating your ITCs and ITRs

General rules

Registrants may recover the GST and QST paid or payable on taxable goods and services by claiming input tax credits (ITCs) and input tax refunds (ITRs).

“Inputs” are generally office furniture, computer systems, accountants’ fees, taxi fares, machine-repair costs, promotional items, tools, and other goods or services used or consumed in the course of your commercial activities.

However, the making of exempt supplies, such as the supply of a long-term lease respecting a residential complex, is not a commercial activity. Consequently, **you may not recover the GST and QST paid on goods and services acquired in the course of such activity.**

Also, the following items do not give entitlement to ITCs or ITRs since they are not subject to GST or QST:

- salaries and wages;
- interest and dividends;
- municipal taxes, provincial taxes (other than the QST) and federal taxes (other than the GST);
- most charges, fines and contributions.

In addition, you may not claim ITCs or ITRs in respect of goods and services acquired for personal use. Nor may you claim ITCs and ITRs with respect to membership fees or dues paid to an association whose main purpose is to provide recreational, dining or sporting facilities (including fitness clubs, golf clubs, and hunting and fishing clubs), unless you pay the fees or dues for the purpose of selling the membership because your commercial activity consists in supplying such memberships.

To be entitled to ITCs or ITRs, you must be a registrant during the reporting period in which the tax on the goods or services concerned is paid or becomes payable.

To determine whether the goods or services you acquire entitle you to ITCs and ITRs, ask yourself the following questions:

Did I pay tax on the good or service? If no tax was paid, you may not claim an ITC or an ITR.

Is the good or service intended for consumption, use or supply in a commercial activity? If the answer is no, you may not claim an ITC or ITR. However, goods and services that are partly consumed, used or supplied in the course of a commercial activity generally give entitlement to an ITC or ITR according to their commercial use.

Was I a registrant during the reporting period in which I acquired the good or service? In most cases you may claim an ITC or ITR only if you were a registrant.

Goods and services that are acquired by certain public service bodies and that do not give entitlement to ITCs or ITRs may nonetheless give entitlement to GST or QST rebates (partial refunds). The table below gives the rebate rates for each type of organization concerned.

Type of organization	Rebate rate	
	GST	QST
Municipalities	100% ¹	0%
School authorities	68%	47%
Universities and public colleges	67%	47%
Hospital authorities, facility operators and external suppliers ²	83%	51.5% ³
Charities or qualifying non-profit organizations (other than selected public service bodies ⁴)	50%	50%

1. This rate has been in effect since February 1, 2004. It was previously 57.14%.

2. A “facility operator” is an organization that is not a hospital authority, but that operates an establishment offering care similar to that offered by a hospital authority. An “external supplier” is an organization that is neither a hospital authority nor a facility operator, but that makes ancillary supplies, facility supplies or home medical supplies. Both types of organization have been entitled to apply for a rebate since January 1, 2005.

3. This rate has been in effect since April 1, 2006. It was 55% from April 1, 2003, to March 31, 2006.

4. A “selected public service body” is a municipality, a hospital authority, a facility operator, an external supplier, or a school authority, public college or university that is established and operated otherwise than for profit.

Restrictions on ITRs for large businesses

As a registrant, you must determine whether you constitute an SMB (small or medium-sized business) or a large business for each fiscal year.

You are generally considered to be a large business for a given fiscal year if your and your associates’ taxable sales (excluding sales of financial services) made in Canada exceeded \$10 million during the last fiscal year that ended before the given fiscal year. If the last fiscal year is shorter than 365 days, the value of the taxable sales for that year must be adjusted on the basis of a one-year period.

Your taxable sales made in Canada must include the value of all exports, including sales deemed to have been made outside Canada. They must also include any sales deemed to have been made for nil consideration pursuant to a joint election made by corporations that are specified members of a group of closely related corporations. However, your taxable sales made in Canada must not include GST, amounts from the sale of real property that is capital property, or amounts from the sale of the goodwill of a business where no QST is payable on the sale.

The following financial institutions, and persons related to these institutions, are considered large businesses regardless of the value of their taxable sales:

- banks
- trust companies
- credit unions
- insurers

- the segregated funds of insurers
- the Autorité des marchés financiers
- the Canada Deposit Insurance Corporation
- investment plans

The following goods and services do not give entitlement to ITRs if they are acquired by a large business:

- road vehicles under 3,000 kilograms that must be registered under the *Highway Safety Code* to be driven on public roads;
- goods and services relating to such vehicles, where the goods or services are acquired in Québec or brought into Québec within 12 months following the date on which the vehicle was acquired or brought into Québec;
- fuel, other than fuel oil, used to supply the engine of such vehicles;
- electricity, gas, steam or combustibles, except when used to produce personal property intended for sale;
- telephone services and other telecommunications services, **except** Internet access services and “1 800,” “1 888” and similar numbers;
- food, beverages and entertainment that are only 50% deductible under the *Taxation Act*.

Most new registrants do not have to determine whether the taxable sales made during the last fiscal year exceeded \$10 million, except where

- the business is a corporation resulting from an amalgamation. In such case, the value of the taxable sales made by each predecessor corporation must be taken into account;
- the business is carried on by a person that does not reside in Québec. In this case, the value of the taxable sales that the person makes elsewhere in Canada must be taken into account.

Where a large business acquires control of an SMB at any time during the SMB's fiscal year, the SMB (and any related corporations) retains its status until the end of its current fiscal year, provided the acquisition occurs after June 30, 2004. Where the acquisition occurred on or before June 30, 2004, the SMB (and its related corporations) ceased to be considered as such from the day following the date of acquisition.

A member of a partnership (other than an individual) is deemed to constitute an SMB or a large business according to whether the partnership itself is an SMB or a large business.

How to apply for ITCs and ITRs

Most registrants claim their ITCs and ITRs when they file their GST and QST returns for the reporting period during which the purchases were made. However, you generally have four years in which to claim your ITCs and ITRs for a given reporting period. This four-year period begins on the filing deadline for the return in which you could have claimed the ITCs and ITRs.

Example

Sylvia is registered for the GST and QST and files her returns on a quarterly basis. She made purchases in the course of her commercial activities in December 2008. She therefore has until January 31, 2013 (that is, the deadline for the return covering the reporting period from October 1 to December 31, 2012) to claim ITCs and ITRs on the purchases she made in December 2008.

The four-year deadline is reduced to two years for listed financial institutions (such as a bank, an insurer or a trust). It is also reduced to two years for persons whose taxable sales during each of the two fiscal years preceding the fiscal year in question exceeded \$6 million. However, the deadline is four years for charities and businesses if 90% or more of their sales¹ made during either of the two fiscal years prior to the fiscal year in question are taxable sales.



If you elected to use the Quick Method of Accounting, you may not claim ITCs or ITRs respecting most of the purchases made in the course of your commercial activities. For further information, refer to the chapter entitled “The Quick Method for calculating GST and QST remittances” on page 32.



If you are a new registrant and were considered a small supplier prior to registration, you may claim ITCs and ITRs in respect of certain property (such as capital property and inventories) in your possession at the time of registration (refer to the section entitled “New registrants” on page 27).

Operating expenses

Operating expenses are expenses incurred by registrants to ensure the normal operation of their business. Examples of such expenses include fixed costs, management expenses, expenses related to other support functions, stationery costs, office rent, equipment rental costs, and utilities. If 90% or more of your operating expenses are incurred in the course of your commercial activities, you are entitled to an ITC and an ITR equal to the full amount of the GST and QST paid on the expenses. However, financial institutions are entitled to an ITC equal to the full amount of the GST paid on their operating expenses only if 100% of the expenses are incurred in the course of their commercial activities.

If an expense cannot be attributed solely to your taxable activities or your exempt activities, you must apportion it between the two. For this purpose, you must choose a fair and reasonable method and use it consistently for at least the duration of the fiscal year. Methods based on the allocation of space, time, cost or revenue may be used under certain conditions.

Example

You use the ground floor of a building you own to operate a retail store (commercial activity) and the second floor to carry on an exempt activity. Your electricity bill for the entire building is \$500 a month, plus \$25 GST and \$39.38 QST. You determine that 60% of the electricity is used for the retail store and 40% for your exempt activity on the second floor.

You may claim an ITC of \$15.00 (\$25 x 60%) and an ITR of \$23.63 (\$39.38 x 60%) for the portion of the building used in your commercial activities.

1. Sales of financial services are excluded.

Capital property

Capital property is depreciable property for which capital cost allowance (CCA) may be claimed. It is also non-depreciable property whose disposition (by way of sale or otherwise) results in a capital gain or capital loss.

Capital property includes

- real property such as land or a building; and
- personal property such as machinery used by a business in its commercial activities. Other examples of personal property include refrigerators, ovens and other appliances; photocopy machines and computers; chairs, tables, sofas, beds and television sets used to furnish hotel rooms, waiting rooms and convention facilities.

For GST purposes, capital property does not include property in class 12 (chinaware, cutlery or other tableware costing less than \$200), class 14 (certain patents, franchises, concessions or licences issued for a limited period) or class 44 (a patent or a right to use patented information for a limited or unlimited period) of Schedule II of the *Income Tax Regulations*. You may claim ITCs for such property following the rules applicable to operating expenses. For QST purposes, capital property does not include property in class 12, 14 or 44 of Schedule B of the *Regulation respecting the Taxation Act*.

If you use 90% or more of a real property or more than 50% of a personal property for commercial activities, you may generally claim ITCs and ITRs for the full amount of the GST and QST you paid on the property. The following table provides a checklist of the rules for claiming ITCs and ITRs on capital property. Please note that special rules apply to aircraft and passenger vehicles owned by registrants that are partnerships or individuals.

If you increase the percentage of commercial use of real property or personal property, you may be entitled to an additional ITC or ITR. If you reduce the percentage, you may have to remit GST and QST.

ITCs and ITRs respecting capital property

	Percentage of use in commercial activities	All registrants ¹	Individuals who are registrants ²	Public service bodies
Personal property	≤ 50% > 50%	None 100%	None 100%	None 100%
Real property	≤ 10% > 10% to ≤ 50% > 50% to < 90% ≥ 90%	None % of use % of use 100%	None % of use ³ % of use 100%	None None ⁴ 100% ⁴ 100%
Passenger vehicles and aircraft ⁵	≤ 10% > 10% to ≤ 50% > 50% to < 90% ≥ 90%	None None 100% 100%	None Based on CCA ⁶ Based on CCA ⁶ 100%	None None 100% 100%

1. Under the GST system, financial institutions may claim ITCs based on the percentage of the capital property's use in commercial activities. Under the QST system, the rules respecting all registrants apply to financial institutions.

2. With respect to purchases of passenger vehicles and aircraft, partnerships must follow the rules that apply to individuals.

3. Registrant individuals may not claim ITCs or ITRs if the percentage of use of the capital property for personal purposes is higher than 50%.

4. A public service body may elect to have the rules respecting all registrants apply.

5. The portion of the cost of passenger vehicles and aircraft giving entitlement to an ITC and an ITR is limited to the capital cost threshold under the *Income Tax Act* and the *Taxation Act*.

6. ITC = CCA x 5/105; ITR = CCA x 7.5/107.5

Examples

You purchase a building (real property) and plan to use 60% of it in your commercial activities. You may therefore claim an ITC and an ITR equal to 60% of the taxes you paid on the building, since less than 90% of the real property is to be used in commercial activities.

Cost of building		\$500,000
GST (5% x \$500,000)	+	\$25,000
Subtotal		\$525,000
TVQ (7.5% x \$525,000)	+	\$39,375
Total		\$564,375
ITC claimed (\$25,000 x 60%)		\$15,000
RTI demandé (\$39,375 x 60%)		\$23,625

You purchase a computer (personal property) for your business that you intend to use 60% of the time in your commercial activities. You may claim an ITC and an ITR equal to 100% of the taxes you paid on the computer, since the property is to be used more than 50% of the time in your commercial activities.

Cost of computer		\$4,000
GST (5% x \$4,000)	+	\$200
Subtotal		\$4,200
QST (7.5% x \$4,200)	+	\$315
Total		\$4,515
ITC claimed		\$200
ITR claimed		\$315

Home office expenses

You may claim ITCs and ITRs for home office expenses only if the work space in your home

- is your principal place of business; or
- is used exclusively (90% or more) to earn income from your business and to meet persons on a regular and continuous basis in the course of your commercial activities.

Registrant **individuals** may claim ITCs and ITRs for such expenses in the same proportion as the expenses are deductible for income tax purposes.

New registrants

If you are a small supplier and you decide to register, you may claim ITCs and ITRs in respect of all the goods you had on hand, immediately prior to registration, for consumption or use in your commercial activities. As a rule, these ITCs and ITRs equal the taxes you paid on the property (and, where applicable, on any improvements made to the property), minus any amounts (other than ITCs and ITRs) that you can recover through a rebate, refund, remission or other means. Depreciation of the property¹ must also be taken into account. The depreciation factor is generally calculated as follows: the fair market value of the property at the time the ITC or ITR is determined, divided by the value on which the GST or QST was originally calculated.

If you are a new registrant, you may also claim ITCs and ITRs for any GST and QST payable, prior to registration, on services to be provided after registration, as well as on rent, royalties or similar amounts paid in the course of your commercial activities for a period subsequent to your registration.

You may claim these ITCs and ITRs on the first return you file after becoming a registrant.

Example

You prepay 18 months' office rent for the period from January 1, 2008, to June 30, 2009. You register on March 15, 2008, and may therefore claim an ITC and an ITR for the GST and QST paid on rent for a period subsequent to that date. However, no ITC or ITR can be claimed for the GST and QST paid on rent from January 1 to March 15, 2008, since this tax relates to the period prior to your registration.

Additional information concerning ITCs and ITRs can be found in the chapter entitled "Special cases" on page 42. Refer also to the chapter entitled "Simplified method for calculating ITCs and ITRs" on page 28.



1. "Basic tax content" in the *Excise Tax Act* and the *Act respecting the Québec sales tax*.



Simplified method for calculating ITCs and ITRs

Small businesses and eligible public service bodies may use a simplified method for calculating ITCs and ITRs.¹ This method does not affect the procedures for charging, collecting or reporting GST and QST. The main advantage of using the simplified method is that you do not have to calculate the exact amount of the expense and taxes for each invoice. Instead, you take into account only the amount of your taxable purchases (excluding zero-rated purchases) for which you may claim ITCs and ITRs.

To use the simplified method for a given fiscal year, you must meet all of the following requirements:

- You must be a registrant.
- Your total annual taxable sales (including sales by associates) made worldwide for the previous fiscal year must not exceed \$500,000. Do not include GST or QST in calculating total sales under the GST system, or QST in calculating total sales under the QST system. Also exclude supplies of financial services and sales of real property in calculating total sales.
- If you start using the method in a quarter that is not the first quarter of your fiscal year, your total taxable sales for the previous quarter(s) of the current fiscal year must not exceed \$500,000. Do not include GST or QST in calculating total sales under the GST system, or QST in calculating total sales under the QST system.
- You must not be a listed financial institution, such as a bank, an insurer or a trust.
- Your total taxable purchases (excluding zero-rated purchases) in Canada for the previous fiscal year must not exceed \$2 million, including GST and QST.
- If you are a public service body, your total taxable purchases (excluding zero-rated purchases) for the current fiscal year must not exceed \$2 million, including GST and QST.

To calculate your ITCs and ITRs using the simplified method, follow the instructions below.

- a)** For the period covered by the return, determine the total amount (GST and QST included) on which GST and QST were paid or payable.

This amount must include, where applicable,

- import taxes or duties;
- tips paid, provided they are reasonable;
- expenses incurred for capital property that is personal property (such as office furniture and equipment) and expenses related to improvements made to such property;
- tax reimbursements you paid for expenses incurred by employees, partners or volunteers (you do not have to use the tax fraction $\frac{5}{105}$ ² with the simplified method);
- the portion of the cost of a good or a service that becomes payable after the effective date of the election to use the simplified method;
- interest or penalties relating to late payment for a good or a service that constitutes a taxable sale;
- the air transportation tax.

1. In this booklet, the expression "simplified method for calculating ITCs and ITRs" is used to refer to both the streamlined input tax credit method (GST) and the streamlined method for determining input tax refunds (QST).

2. This tax fraction was $\frac{6}{106}$ from July 1, 2006, to December 31, 2007. It was previously $\frac{7}{107}$.

However, **do not include** the following amounts:

- expenses on which you did not pay GST or QST (such as payments of salaries or wages, insurance premiums or interest);
- amounts paid to acquire exempt or zero-rated goods or services;
- imports that are not subject to GST under the GST system, and property brought into Québec that is not subject to QST under the QST system;
- passenger vehicles and aircraft used less than 90% of the time by individuals or partnerships in their commercial activities;
- amounts that were paid or became payable before you began using the simplified method;
- purchases from non-registrants;
- under the GST system, payments of refundable provincial sales taxes, such as the QST;
- GST or QST paid on the purchase of real property;
- the portion of meal and entertainment expenses that does not give entitlement to an ITC or an ITR.

b) Determine your total taxable purchases (excluding zero-rated purchases) giving entitlement to an ITR under the QST system. Multiply this amount by 7.5/107.5 or 0.0697. The result constitutes your ITR for the period. Carry this amount to box 206 of form FP-500-V, *Detailed Calculations*, or to box 206 of form VDZ-471.CD-V, *Detailed QST Calculation*. 

Next, determine your total taxable purchases (excluding zero-rated purchases) giving entitlement to an ITC under the GST system. Subtract the ITR to which you are entitled, and multiply by 5/105 or 0.0476.¹ The result constitutes your ITC for the period. Carry this amount to box 106 of form FP-500-V, *Detailed Calculations*, or to box 106 of form FPZ-34.CD-V, *Detailed GST/HST Calculation*. 

Example

Your business incurs the expenses listed below during the fiscal year. These expenses are all taxable except for salaries and wages, and interest.

Salaries and wages		\$200.00
Inventories	+	\$345.08
Rent	+	\$230.05
Stationery	+	\$115.03
Interest	+	\$50.00
Office furniture	+	\$230.05
Total expenses		\$1,170.21
Salaries and interest (\$200 + \$50)	–	\$250.00
Total taxable expenses		\$920.21

The ITR and ITC are calculated as follows: $\text{ITR} = \$920.21 \times 7.5/107.5 = \$64.20$

$$\text{CTI} = (\$920.21 - \$64.20) \times 5/105 = \$40.76$$

1. This tax fraction was 6/106 (or 0.0566) from July 1, 2006, to December 31, 2007. It was previously 7/107 (or 0.0654).

The simplified method can be used only for goods and services acquired to make taxable sales. Goods and services that are used to make both taxable and exempt sales, or that are intended for both personal and business use, give entitlement to a GST or QST rebate only in respect of the portion acquired for consumption, use or sale in the course of commercial activities.

If you wish to use the simplified method, you are not required to file any forms, but you must elect to use the method by one of the following deadlines:

- If your filing frequency is annual, your election must be made no later than the first day of the second fiscal quarter of the fiscal year in which the method is to be used. For example, if you wish to use the method in the fiscal year from January 1 to December 31, 2009, you must make the election no later than April 1, 2009.
- If your filing frequency is monthly or quarterly, your election must be made no later than the filing deadline for the first return on which the method is to be used. For example, if you wish to start using the method in the reporting period from January 1 to March 31, 2009, you must make the election no later than April 30, 2009.

Once you have elected to use the simplified method, you must use it for at least one year, unless you cease to meet the requirements.

A similar method, called the simplified method for calculating the rebates of public service bodies,¹ can be used by charities, non-profit organizations whose income from government funding is at least 40%, and other public service bodies. This method results not in ITCs and ITRs, but in a rebate (partial refund) of the GST and QST. Under this method, you multiply the total allowable amount by $5/105^2$ (for GST purposes) and $7.5/107.5$ (for QST purposes), then by the appropriate rebate rate for your type of organization (refer to the table on page 22).

Registrants that calculate GST and QST using the Quick Method of Accounting or the Special Quick Method for public service bodies (refer to the chapter entitled “The Quick Method for calculating GST and QST remittances” on page 32) may use the simplified method for calculating ITCs and ITRs or the simplified method for calculating the rebates of public service bodies respecting property to which the Quick Method rates do not apply.

1. The expression “simplified method for calculating the rebates of public service bodies” is used to refer to both the prescribed method of calculating rebate (GST) and the streamlined method for determining certain rebates (QST).

2. This tax fraction was $6/106$ from July 1, 2006, to December 31, 2007. It was previously $7/107$.

Calculating net GST and QST

You are required to calculate, for each reporting period,

- the tax you collected and the tax you were required to collect (that is, tax billed but not paid) during the reporting period; and
- the tax you paid and the tax you were required to pay during the reporting period and that entitles you to ITCs or ITRs.

As a rule, the difference between these two amounts, if positive, is the net tax you must remit to Revenu Québec; if it is negative, it constitutes your refund.

To determine the GST and QST that you must remit, and that give entitlement to ITCs and ITRs, you may choose the method that best suits your needs.

If you are a small business, you may use the Quick Method of Accounting to determine the GST and QST to be remitted. Refer to the chapter entitled “The Quick Method for calculating GST and QST remittances” on page 32 for more information concerning the Quick Method of Accounting and the Special Quick Method for public service bodies. Refer also to the chapter entitled “Simplified method for calculating ITCs and ITRs” on page 28.



Determining the GST and QST payable

To determine the GST and QST payable, use two columns in your sales book to enter the GST and QST that you billed on taxable sales (excluding zero-rated sales) for the reporting period concerned, and two columns in your purchase book to enter the GST and QST that were billed to you during the same reporting period and that entitle you to ITCs and ITRs.

Since the taxes may be included in the total price, it is important that your method allows you to identify the amount of tax. As well, certain sales made to Indians, to governments or to government corporations and agencies referred to in the reciprocal taxation agreement are not subject to tax. Refer to the sections entitled “Sales to Indians” on page 52, “Sales to the federal government” on page 51, and “Sales to the Québec government” on page 52.



Refer to the section entitled “When to collect GST and QST” on page 20 to find out when tax is considered paid and when consideration is considered due respecting leases, vending machines, partial payments, conditional sales, etc.



In addition, when calculating the net tax on your return (FPZ-500-V, or FPZ-34-V and VDZ-471-V) for a given period, you must take into account all ITCs and ITRs claimed for the period, including those applicable to previous periods. You may also take into account any amounts that, further to an adjustment, may be deducted in the calculation of your net tax for the period. These amounts generally correspond to the GST and QST you paid or were required to pay.





The Quick Method for calculating GST and QST remittances

The Quick Method¹ is a simplified accounting method designed to help registrants calculate the GST and QST they must remit to Revenu Québec.

Who may use the Quick Method?

Small businesses may use the Quick Method, provided their total annual taxable sales worldwide (including zero-rated sales and sales made by associates) do not exceed \$200,000² (GST included) under the GST system or \$215,000² (GST and QST included) under the QST system.

The method may not be used by the following entities: listed financial institutions; charities; certain non-profit organizations; selected public service bodies; firms that provide legal, accounting or actuarial services; firms that provide fiscal or financial consulting services; and firms that provide bookkeeping services or that specialize in the preparation of tax returns.

To estimate your reduction in the amount of taxes to be remitted if you use the Quick Method, use the online service **Quick Method of Accounting: A tool for estimating the reduction in GST and QST to be remitted**.

How does the Quick Method work?

Under the Quick Method, you must collect GST and QST in the usual manner. However, you need not claim ITCs and ITRs respecting your current operating expenses or purchases made in the course of your commercial activities, because the Quick Method takes them into account. For GST purposes, you need only multiply the total taxable sales (including GST) you made in Canada by 1.8% or 3.6%³ (as applicable), and for QST purposes, simply multiply the total taxable sales (including GST and QST) you made in Québec by 2.7% or 5.3% (as applicable). The resulting amounts must then be remitted to Revenu Québec for each reporting period. In calculating your total sales, do not include zero-rated sales, sales of real property and capital property, or sales made to Indians or to a provincial government.

You may use the Quick Method regardless of whether you include the GST and QST in your sale prices or indicate the taxes separately from the price. Users of the Quick Method are still required to keep all supporting documents concerning their purchases and sales.

If you make taxable sales in participating provinces, the rates may vary depending on the location of your business and depending on whether you charged 5% GST or 13%⁴ HST on your taxable sales (excluding zero-rated sales).

As a user of the Quick Method, you do not claim ITCs or ITRs in respect of most business expenses (such as heating costs, rent and telephone expenses). You may, however, claim ITCs and ITRs respecting acquisitions of land and property (such as a building, a vehicle or office furniture) that give entitlement to capital cost allowance (CCA) for income tax purposes. These ITCs and ITRs may be claimed in your GST and QST returns for the period during which the purchases were made.

The Quick Method rates apply only to sales made in the normal course of your commercial activities. For other transactions, such as the sale of land or used equipment giving entitlement to CCA, you must remit the full amount of GST and QST you collected or were required to collect.

1. The expression "Quick Method" is used instead of "Quick Method of Accounting" and refers to both the quick method (GST) and the quick method for determining the net tax for small businesses (QST).

2. Not including zero-rated sales of financial services, and sales of real property, capital property or goodwill.

3. These rates were respectively 2.2% and 4.3% from July 1, 2006, to December 31, 2007. They were previously 2.5% and 5%.

4. These rates were 6% and 14% from July 1, 2006, to December 31, 2007. They were previously 7% and 15%.

Applicable rates

3.6%¹ rate (GST) and 5.3% rate (QST)

The general rates for most businesses are 3.6% for the GST and 5.3% for the QST. These rates apply to businesses such as taxi firms, dry cleaners, delivery services, auto repair shops, fast food outlets and travel agencies. Small manufacturers, caterers, photographers and painting contractors may also use these rates.

1.8%² rate (GST) and 2.7% (QST)

These rates are reserved for retailers and wholesalers that purchase goods intended for sale, such as grocers, booksellers, tobacco vendors, and owners of convenience stores, boutiques and service stations. However, the property purchased for sale or for use in other property intended for sale (other than basic groceries and property on which the registrant is not required to pay the taxes at the time of purchase) must equal at least 40% of the business's total annual taxable sales.

1% rate reduction

If you use the Quick Method as of the first day of your fiscal year, or as of your registration date, you may reduce your rate by 1% with respect to the first \$30,000 of taxable sales (excluding zero-rated sales) made during each fiscal year.

If you file monthly or quarterly returns, the reduction applies to sales made during the first reporting period and subsequent reporting periods in the fiscal year, until the amount of \$30,000 is reached or the fiscal year ends. If you file an annual return, the reduction applies to the first \$30,000 of taxable sales (excluding zero-rated sales) made during the fiscal year or, if the sales are under \$30,000, to all taxable sales until the fiscal year ends (no unused amount can be carried forward).

Example

A cleaning business used the Quick Method in 2007. Since its annual taxable sales worldwide were not over \$200,000 (GST included) and \$215,000 (GST and QST included) in 2007, the business can use the Quick Method for 2008. The applicable rates are 3.6% for GST purposes and 5.3% for QST purposes.

	GST	QST
Taxable sales for the first quarter of 2008 (GST included) (GST and QST included)	\$22,000.00	\$23,650.00
Applicable rate	x 3.6%	x 5.3%
	\$792.00	\$1,253.45
Reduction on the first \$30,000 of taxable sales (\$22,000 x 1%) (\$23,650 x 1%)	– \$220.00	– \$236.50
Tax remittances on the sales	\$572.00	\$1,016.95

1. This rate was 4.3% from July 1, 2006, to December 31, 2007. It was previously 5%.

2. This rate was 2.2% from July 1, 2006, to December 31, 2007. It was previously 2.5%.

Election to use the Quick Method



To use the Quick Method, you must complete form FP-2074-V, *Election Respecting the Quick Method of Accounting for Small Businesses*.

If you have a monthly or quarterly filing frequency, you must file the form with Revenu Québec no later than the deadline for filing your return for the period in which you want to use the method. For example, if you wish to start using the method for the reporting period from January 1 to March 31, 2009, you must file the form no later than April 30, 2009.

If you have an annual filing frequency, you must file the form with Revenu Québec no later than the first day of the second quarter of the fiscal year in which you want to use the method. For example, if you wish to use the method for the fiscal year from January 1 to December 31, 2009, you must file the form no later than April 1, 2009.

Revenu Québec will confirm your election in writing. The effective date you indicate on the form is the date on which you may begin using the Quick Method; however, the date must correspond to the first day of your GST and QST reporting period.



Once you have made the election, you must use the Quick Method for at least one year, provided your business continues to meet the requirements listed in the section entitled “Who may use the Quick Method?” on page 32.

The election to use the Quick Method does not have to be made each year. It remains in effect as long as

- your total annual taxable sales do not exceed the maximum allowed for use of the method; and
- the rate you are entitled to use remains the same.

The election ceases to be in effect as soon as you revoke it. The election to use the Quick Method applies to all of your branches and divisions, regardless of whether they file separate GST and QST returns.

Special Quick Method for public service bodies

Owing to the special nature of their activities, qualifying non-profit organizations and certain public service bodies may use the Special Quick Method¹ to calculate the GST and QST to be remitted. Under this method, you simply multiply the total taxable sales on which you collected (or were required to collect) GST and QST, by the prescribed rate for the type of organization concerned.

To use the method, you must file form FP-2287-V, *Special Quick Method of Accounting: Simplified Net Tax Calculation Method*. 

Prescribed rates

Type of organization	GST			QST
	Before July 1, 2006	From July 1, 2006, to December 31, 2007	Since January 1, 2008	
Hospital authorities, facility operators and external suppliers ¹	6.2%	5.4%	4.5%	5.9%
School authorities	6.0%	5.2%	4.4%	5.9%
Municipalities	6.5%	5.6%	4.7%	4.6%
Qualifying non-profit organizations	5.0%	4.3%	3.6%	5.9%
Universities and public colleges	5.6% or 6.0% ²	4.8% or 5.2% ²	4.1% or 4.4% ²	5.9%

1. A "facility operator" is an organization that is not a hospital authority, but that operates an establishment offering care similar to that offered by a hospital authority. An "external supplier" is an organization that is neither a hospital authority nor a facility operator, but that makes ancillary supplies, facility supplies or home medical supplies. Both types of organization have been entitled to use the Special Quick Method since January 1, 2005.

2. The 5.6%, 4.8% and 4.1% rates must be used where vending machine sales made by a university or college are **at least 25%** of the organization's total sales. Otherwise, the 6.0%, 5.2% and 4.4% rates must be used.

1. The expression "Special Quick Method" is used to refer to both the special quick method for public service bodies (GST) and the quick method of determining the net tax for certain public service bodies (QST).



Filing your GST and QST returns

You are ready to complete your GST and QST returns once you have calculated

- the tax you collected and the tax you were required to collect (that is, tax billed but not paid) on your taxable sales (excluding zero-rated sales) during the reporting period; and
- the ITCs and ITRs to which you are entitled for the tax you paid and the tax you were required to pay on your purchases during the reporting period.

If the amount of your ITCs and ITRs is higher than the amount of your GST and QST collected, the difference is your refund. In the opposite case, the difference is the amount you must remit to Revenu Québec. Whether you have a refund or an amount payable, any adjustments that you have made must be taken into account no later than the filing deadline for your return.

Reporting periods (filing frequency)

Registrants must have the same fiscal year under the GST and QST systems so that their reporting periods (and consequently, the frequency with which they file their returns) are identical for the two taxes. As a rule, the fiscal year is identical to the taxation year for income tax purposes.



Your filing frequency for GST and QST purposes is assigned to you on the basis of your and your associates' total annual taxable sales made in Canada. If you wish, you may elect to increase your filing frequency when you file form LM-1-V, ***Application for registration***. Your assigned filing frequency (monthly, quarterly or annual) is indicated on your confirmation of registration.

If you file on a monthly or quarterly basis, you must remit the amount of net GST and QST payable, or claim your refund, each time you file your return for a reporting period.



If you file on an annual basis, you may be required, as of the second year, to remit the taxes in four instalments each year and to file form FPZ-558-V, ***GST/HST and QST Instalments***. A copy of the form will be sent to you before the due date for each instalment. Instalments must be paid no later than one month after the last day of each quarter in your fiscal year. Any adjustments to take into account the actual amounts of GST or QST remittable can be made on your return, which you file at the end of the year. However, you are not required to make instalments if your net GST or QST payable for the current year or the previous year is less than \$3,000.¹ Simply file the annual return and remit the net GST or QST payable, or claim your refund. The \$3,000 limit refers to the total net GST or QST of your business as a whole, including all its branches and divisions, even if your branches or divisions file separate returns.

1. This limit was \$1,500 for fiscal years beginning before 2008.

The table below shows the assigned filing frequencies and the possible elections you can make to change the assigned frequency. The table does not apply to charities, which can choose their filing frequency regardless of their annual sales, or to garment manufacturers, which are required to file monthly returns under the QST system.

Annual taxable sales	Assigned filing frequency	Possible election
Over \$6,000,000	Monthly	None
Over \$1,500,000 ¹ but not over \$6,000,000	Quarterly	Monthly
\$1,500,000 or less	Annual (with or without instalments)	Monthly or quarterly

1. This limit was \$500,000 for fiscal years beginning before 2008.

If you wish to change your assigned filing frequency, you must file form FP-620-V, *Election Respecting the GST/HST and QST Reporting Period*. See the chapter entitled “Elections and applications concerning the administration of the GST and QST” on page 73. Remember that if you are not yet registered, you may make an election respecting your filing frequency on your *Application for Registration* (form LM-1-V). If you expect to claim refunds often, a shorter reporting period is to your advantage. Once you have chosen a filing frequency, you must normally use it for at least one year.

GST and QST returns

If you are a registrant, you must file a GST and a QST return even if you are not entitled to a refund or have no amount payable. In Québec, the GST is administered by Revenu Québec. One advantage of this is that registrants in Québec can file a combined GST–QST return (form **FPZ-500-V**), and make their GST and QST remittances with a single cheque and a single remittance slip. Businesses that cannot use the combined GST–QST return must file a GST return (form **FPZ-34-V**) and a QST return (form **VDZ-471-V**), as applicable. To file your return(s), you may use the personalized form(s) sent to you by Revenu Québec. You may also file your return(s) online using Revenu Québec’s electronic services at www.revenu.gouv.qc.ca. For more information, refer to the section entitled “Online services” on page 81.

Monthly and quarterly returns must reach Revenu Québec **no later than one month after the last day of the period covered by the return**. Annual returns must generally reach Revenu Québec **no later than three months following the end of the period covered by the return**. An exception is made for individuals who are registrants and who, for a given year, have business income for income tax purposes (other than property income), an annual filing frequency, and a fiscal year that ends on December 31 for GST and QST purposes. These individuals have until June 15 of the following year to file their GST and QST returns. However, any GST or QST due must be remitted by April 30. The filing deadline that applies to you is indicated on the personalized return(s) sent to you by Revenu Québec.

Your return(s) must be filed by the applicable deadline (see above). If you lose your personalized return(s) or do not receive the return(s) by at least 15 working days before the filing deadline, you can print a copy of the return(s) from our website at www.revenu.gouv.qc.ca, or order a copy of the return(s) online or by telephone at one of the numbers listed on the back of this booklet.

Certain businesses and organizations may apply to have their branches or divisions file separate returns. To do so, they must use form FP-2010-V, *Application to File Separate Returns – Request to File Separate Rebate Applications – Revocation of Application or Request*. For further information, refer to the chapter entitled “Elections and applications concerning the administration of the GST and QST” on page 73.

Designated reporting periods

Registrants may request that certain reporting periods in a fiscal year be designated reporting periods for which they are not required to file returns. To make this request, the tax that was collected or collectible and the adjustments in the net tax calculation must total \$1,000 or less for the reporting period(s) concerned. Amounts of tax pertaining to a designated period must be reported on the return for the following period.

Designated reporting periods can be useful for persons that operate a seasonal or part-time business, or for non-residents that carry on commercial activities in Canada (or in Québec, in respect of the QST) for a short time each year. Designated reporting periods are granted only if the registrant has fulfilled all obligations to the Canada Revenue Agency and Revenu Québec.

Designated reporting periods can be granted to businesses and organizations, regardless of the amount of their receipts or the nature of their commercial activities, but not, in most cases, to registrants that file annual returns. Moreover, designated reporting periods cannot be granted to branches or divisions of a registrant, unless the registrant applies for the business as a whole.

To apply for designated GST and QST reporting periods, you must submit a letter to Revenu Québec, either at the time you register or before the beginning of the first designated period. The letter must indicate the date on which each designated period is to begin and end, and the registrant's legal name and the names of any branches or divisions that file separate returns. Do not forget to sign the letter.

General GST and QST deadlines

Requirement	Filing Frequency	Deadline
Filing of GST and QST returns	Monthly or quarterly	One month after the last day of your reporting period
	Annual	Three months after the last day of your reporting period
Instalment payments of GST and QST remittances (if required to pay instalments)	Annual	Last day of the month following the end of each quarter in your fiscal year

GST and QST deadlines for sole proprietorships with fiscal years ending on December 31

Requirement	Filing Frequency	Deadline
GST and QST remittances	Annual	April 30
Filing of GST and QST returns	Annual	June 15

Applying a tax refund to the payment of tax owing

You may wish to use a GST refund or rebate (such as an amount of tax paid in error or a rebate for public service bodies) for a given period to offset the net GST payable for the same period. In this case, you must complete the appropriate application and file it along with your GST return.

Accordingly, if your QST return shows net QST payable, and you are claiming a QST refund, you may deduct the refund from the amount owing, and remit or claim the difference, as applicable. Here again you must complete the appropriate application and file it with your return.

If you are using the combined GST–QST return (form **FPZ-500-V**), you may use a QST refund to offset GST payable, and vice versa. In this case, you would remit the difference to Revenu Québec, or claim it as a refund, as the case may be. Offset with respect to GST and QST is normally not allowed by Revenu Québec if a registrant 

- has other debts to the federal or Québec government (even if a tax debt agreement has been reached); or
- has failed to file a return for a previous reporting period.

Example

You collected \$1,200 in GST and \$1,800 in QST. You are entitled to an ITC of \$1,750 and an ITR of \$150.

GST collected		\$1,200
ITC	–	\$1,750
Refund of net tax		(\$550)
QST collected		\$1,800
ITR	–	\$150
Net tax payable		\$1,650
Net tax to be remitted		\$1,650
Refund of net tax	–	\$550
Amount of remittance		\$1,100

If you have branches or divisions that file separate GST and QST returns, you may use the refund of one branch or division to offset the tax payable by another (GST offset by QST, or vice versa). To do so, the returns of the branches or divisions must be filed at the same time.

Tax remittances or refunds

Where should you make tax remittances or file refund applications?

All GST and QST amounts must be remitted to Revenu Québec. You can make your remittances online, just as you can file your GST and QST returns online. Simply use the electronic services on Revenu Québec's website at www.revenu.gouv.qc.ca. For more information, refer to the section entitled "Online services" on page 81.



You can also make your remittances in person at a financial institution; in such case, be sure to have your remittance slip with you. If you make your remittances by mail, enclose your remittance slip along with your cheque or money order (made payable to the Minister of Revenue of Québec) in the return envelope. Indicate your GST and QST registration numbers on the cheque or money order.

GST and QST remittances of \$50,000 or more **must** be made at a financial institution.

Your remittance slip and payment must be received by Revenu Québec no later than the filing deadline for your return (that is, the date indicated on the personalized return sent to you by Revenu Québec). The date of receipt of a payment is the date on which the payment is received by a financial institution or a Revenu Québec office.

If you are claiming a refund, or if you have no remittance to make, you cannot submit your return or your refund application to a financial institution. Mail your documents to Revenu Québec at one of the addresses listed on the back of this booklet. Whether you are making a remittance or claiming a refund, you must sign and return Part 2 (remittance slip) of your QST or GST form, as this constitutes your official return.

Never send cash by mail.

When will you receive your refund cheque or notice of assessment?

Revenu Québec must act with due diligence in refunding any net tax that a registrant claims on the required return.

If you do not receive your GST refund within 29 days after the day on which you filed your return, you will be paid interest calculated as of the 30th day following the date on which your return was received by Revenu Québec, provided

- you filed the return after the end of the reporting period; and
- you have filed all required returns for that reporting period and for all previous reporting periods. Any debt you have to the Canada Revenue Agency may result in your not receiving the refund you claimed.

If you do not receive your QST refund within 45 days after Revenu Québec receives your return, you will be paid interest calculated as of the 46th day following the date of receipt of your return. Any debt you have to Revenu Québec may result in your not receiving the refund you claimed.

Penalties and interest

GST system

Under a measure that became effective on April 1, 2007, a penalty for failure to file is charged to any registrants that file their returns late. However, the penalty does not apply to a zero balance or a refund. The penalty is equal to:

- 1 % of the unpaid amount; **plus**
- 0.25% of the unpaid amount multiplied by the number of full months (up to 12 months) for which the return is late.

The 6% penalty on outstanding GST amounts ceased to apply on April 1, 2007.

Any amount that is not paid within the prescribed time is subject to interest at the prescribed rates. These rates are revised quarterly; for example, the rate under the GST system was 7% for the quarter ending on December 31, 2008.

QST system

Persons that fail to pay an amount within the prescribed time are liable to a penalty. Under the QST system, the rate of the penalty is based on the number of days the remittance is late. The rate is 7% of the outstanding amount for payments that are 1 to 7 days late, 11% for payments that are 8 to 14 days late and 15% for payments that are 15 or more days late. Likewise, persons that fail to collect an amount are liable to a penalty of 15% of the amount, as are persons that obtain a refund to which they are not entitled or that exceeds the amount to which they are entitled.

Any amount that is not paid within the prescribed period is subject to interest at the prescribed rates. These rates are revised quarterly; for example, the rate under the QST system was 8% for the quarter ending on December 31, 2008.

Special cases

Cash discounts and late-payment charges

If you offer cash discounts (including early-payment discounts) on credit sales, you must collect the GST and QST on the total sale price before the discount.

Example

The invoice you give to the customer contains the following information:

Purchase		\$100.00
GST	+	\$5.00
QST	+	\$7.88
Total		\$112.88

The invoice also confirms that a 2% discount is offered if the customer pays within 10 days of billing. The GST and QST do not change, even if the customer takes advantage of the discount. Consequently, the total price paid by the customer will be \$110.88, calculated as follows:

Purchase (\$100 – \$2)		\$98.00
GST	+	\$5.00
QST	+	\$7.88
Total		\$110.88

If you charge an amount for late payment of a bill, the GST and QST must be calculated on the amount shown on the invoice before the addition of the late-payment charge.

Example

You charge \$5 for late payment of a bill of \$100. In this case, the GST and QST must be collected only on the amount of \$100, even if your customer actually paid \$105 for the item.

When the amount you bill the customer is already net of the early-payment discount, you must charge GST and QST on the invoiced amount.

Example

You send a customer an invoice with instructions to pay \$108 if payment is made by March 23, or \$118 if payment is made after March 23. Even if the customer makes the payment after March 23, you must charge GST and QST on the amount of \$108.

Volume discounts

If you offer volume discounts, you may be able to adjust the GST and QST payable by the customer. This will depend on when the discount is granted.

If the discount is granted at the time of sale, you must bill the GST and QST on the discount price (the sale price minus the discount).

Example

Ms. Brown buys 10 tables and 40 chairs and receives a 10% discount on the price.

10 tables at \$150.00 each		\$1,500.00
10% Discount	–	\$150.00
40 chairs at \$50.00 each		\$2,000.00
10% Discount	–	\$200.00
Subtotal		\$3,150.00
GST (5% x \$3,150)	+	\$157.50
QST (7.5% x \$3,307.50)	+	\$248.06
Total		\$3,555.56

Some volume discounts are **granted after the sale is made and the GST and QST are collected**. This type of discount is granted to the customer at the end of a set period, such as one year. In such a case, you may adjust, refund or credit the GST and QST related to the discount. If you choose to adjust the taxes, you must do so during the reporting period in which the discount was granted, or within four years after the end of that period. As a rule, you must also issue a credit note to the customer specifying the amount of the discount and the amount of adjusted taxes. However, a credit note is not necessary if the customer provides you with a debit note containing this information. In this case, the GST and QST collected do not change, but you may subtract an amount in the calculation of your net tax. If the customer is a registrant, the ITC and ITR to which the customer is entitled will be reduced.

In certain circumstances you may not want to adjust the taxes, as when a registrant purchaser has already claimed an ITC and an ITR for the amounts. If you decide not to make the adjustment, the GST and QST must not be included in the discount, and a credit or debit note need not be provided.

Deposits and returned goods

The GST and QST are collected on a deposit only if the deposit is considered to constitute partial payment of the sale price of a good or service. If the customer forfeits the deposit by not purchasing the item or service, both taxes are considered to be included in the deposit.

To determine the taxes to be remitted on the forfeited amount, multiply the amount of the deposit by 5/105 or 0.0476 for the GST¹ (13/113 or 0.115 for the HST²), and by 7.5/107.5 or 0.0697 for the QST. Registrant customers may claim an ITC and an ITR in respect of the taxes deemed to have been paid on the forfeited deposit if they have the required information.

Example

A customer pays a deposit of \$50 to reserve a television set for purchase, but later decides not to buy the item. The deposit is therefore forfeited. Revenu Québec considers that you have collected GST and QST equal to 5/105 and 7.5/107.5 respectively of the forfeited deposit. As a result, you must remit to Revenu Québec \$2.38 in GST (\$50 x 5/105) and \$3.49 in QST (\$50 x 7.5/107.5). If the customer is a registrant, an ITC of \$2.38 and an ITR of \$3.49 may be claimed in most cases.

If you provide a refund or credit on goods returned by a customer, the corresponding GST and QST may be refunded or credited to the customer. In either case, you must prepare a credit note and give it to your customer. The note must include the following information:

- a statement to the effect that the document is a credit note;
- your name or business name and your GST and QST registration numbers;
- the customer's name or business name;
- the date on which the credit note is issued;
- the amount of the adjustment, credit or refund, or a statement to the effect that the total amount includes this amount, and the tax rate and reduction applicable to each item or service.

A debit note prepared by the customer and containing the information specified above is also acceptable.

You may deduct the GST and QST you refunded or credited to the customer from the net tax for the reporting period during which the credit or debit note was prepared, provided you have already taken the tax into account in the calculation of net tax for the reporting period concerned or a previous reporting period. The customer may add, in the calculation of net tax, the tax refunded by you. This is an obligation if the customer is a registrant and claimed an ITC and an ITR for the tax initially paid.

If you refund only a percentage of the purchase price (for example, 85%) and keep the balance to cover repackaging or other expenses, you may refund only 85% of the tax initially collected. You must also prepare a credit note (or request a debit note) for that amount.

1. This tax fraction was 6/106 (0.0566) from July 1, 2006, to December 31, 2007. It was previously 7/107 (0.0654).

2. This tax fraction was 14/114 (0.1228) from July 1, 2006, to December 31, 2007. It was previously 15/115 (0.1304).

Promotional gifts and free samples

In general, you are not required to collect GST or QST on promotional gifts distributed to customers free of charge or as a bonus on the purchase of another item, as long as the gifts are reasonable in the circumstances. However, you may claim ITCs and ITRs for the taxes you paid (or were required to pay) on purchases related to such gifts, provided the gifts are offered in relation to your taxable sales.

Gift certificates

A gift certificate is a document that can be used as payment for goods or services purchased from one or more merchants. The sale of a gift certificate is not subject to GST or QST. When a customer pays for an item with a gift certificate, the latter is considered a portion of the amount paid for the item; accordingly, you must calculate GST and QST on the full price of the item, as in a cash purchase. As the retailer, you are not eligible for any form of compensation.

Example

For his birthday Daniel receives a \$30 gift certificate issued by a store that sells CDs. His purchase is as follows:

Price of CDs		\$35.00
GST	+	\$1.75
Subtotal		\$36.75
QST	+	\$2.76
Subtotal		\$39.51
Value of gift certificate	–	\$30.00
Balance due		\$9.51

Coupons

Coupons are receipts or tickets with a set monetary value (such as a \$2 discount) or without a set monetary value (such as a 10% discount). Coupons entitle the consumer to a discount on the purchase price of specific goods or services.

Coupon reimbursements, as well as related handling fees and postage, are not taxed. However, coupon clearing houses must charge GST and QST on brokerage fees.

The following section shows how to calculate the GST and QST on various types of coupons.

Reimbursable coupons

Reimbursable coupons reduce the total amount of the bill, like a cash payment. They are generally referred to as “manufacturers’ coupons,” and their face value is considered to include the GST and QST payable.

Reimbursable coupons

- are remitted by the retailer to a third party (for example, a coupon clearing house or the manufacturer) for redemption;
- entitle the purchaser to a specific discount (set amount) at the time of purchase; and
- apply only to taxable (excluding zero-rated) goods and services.

When a customer presents a retailer with this type of coupon and the retailer’s prices do not include the GST or QST, the retailer must total the value of all items purchased and add the GST and QST payable before deducting the value of the coupon(s) from the total amount charged. If the retailer’s prices include the GST and QST, the vendor must total the sale first and then deduct the value of the coupon or coupons.

Example

Depending on whether or not the taxes are included in the sale price, the amount charged to the customer is calculated as follows:	GST and QST not included	GST and QST included
Price of item	\$25.00	\$28.22
GST paid on item (\$25 x 5%)	+ \$1.25	
QST paid on item (\$26.25 x 7.5%)	+ \$1.97	
Subtotal	\$28.22	\$28.22
Value of coupon (GST and QST included)	– \$10.00	\$10.00
Amount charged to the customer	\$18.22	\$18.22

On the GST return, the **retailer** must account for the GST collected (\$1.25 in the example), **without taking the face value of the coupon into account**. The QST collected (\$1.97 in the example) must be taken into account in the same manner on the QST return. On sending the coupon to the manufacturer for redemption, the retailer will be reimbursed for the full face value of the coupon (including GST and QST) and any related postage and handling fees.

The **manufacturer** may claim an ITC and an ITR for the taxes that were reimbursed and deemed to have been included in the value of the coupon. The ITC will be equal to 5/105¹ of the value of the coupon, the ITR to 7.5/107.5 of its value.

1. This tax fraction was 6/106 from July 1, 2006, to December 31, 2007. It was previously 7/107. Where the coupon is accepted for a sale made in a participating province for HST purposes, the tax fraction is 13/113. The HST fraction was 14/114 from July 1, 2006, to December 31, 2007. It was previously 15/115.

Registrants that use such coupons to make purchases for their business must keep in mind that the value of the coupon is subtracted after calculation of the GST and QST, thereby reducing the amount of GST and QST actually paid on the purchases. The amount claimed as an ITC must therefore be reduced by 5/105 of the face value of the coupon. Similarly, the amount claimed as an ITR must be reduced by 7.5/107.5 of the face value of the coupon.

Non-reimbursable coupons

Non-reimbursable coupons are normally distributed by retailers, and have the following characteristics:

- They are not remitted to a third party for redemption.
- They entitle the customer to a specific discount (amount or set percentage) at the time of purchase.
- They apply only to taxable (excluding zero-rated) goods or services.

Retailers may treat such coupons as reimbursable coupons; this allows them to simplify their accounting, since all their coupons can be treated in the same way. In this case, they must follow the rules set out under “Reimbursable coupons” (above). The retailer can also claim ITCs and ITRs for the taxes that were deemed included in the value of the coupon, for the reporting period in which the coupon was accepted.



Alternatively, non-reimbursable coupons can be used to reduce the price of goods or services before the calculation of GST and QST. Retailers who choose this method must deduct the value of the coupon from the sale price **before** calculating the GST and QST payable by the purchaser. In this case, the retailer cannot claim ITCs and ITRs on the value of the coupons.

Example

Mr. Claxton buys a tool in a hardware store, and obtains a discount by presenting a coupon.

Total price of item		\$25.00
Face value of coupon	–	<u>\$10.00</u>
Subtotal		\$15.00
GST (\$15.00 x 5%)	+	\$0.75
QST [(\$15.00 + \$0.75) x 7.5%]	+	<u>\$1.18</u>
Amount paid by the customer		\$16.93

Other coupons

Coupons that are not for a specific discount are treated in the same way as non-reimbursable coupons whose value is deducted from the sale price of an item before calculation of the taxes.

These coupons may

- entitle the customer to various percentages of discount on the price of an item (for example, coupons offering a 10% discount on a purchase of five boxes or less and a discount of 20% on a purchase of six boxes or more);
- offer an item free of charge if another item is purchased (for example, two-for-one coupons);
- entitle the customer to more than one monetary discount (for example, \$0.10 off a 1 L bottle of soft drink, or \$0.20 off a 2 L bottle);
- be used for taxable or exempt goods and services.

Manufacturers' rebates

Rebates may be offered by manufacturers on their sales of property. The GST and QST rules for manufacturers' rebates apply when, for example,

- a manufacturer sells taxable property (excluding zero-rated property) to a customer entitled to a rebate;
- the sale is made either directly by the manufacturer or by another person (such as a retailer);
- the customer receives a rebate respecting the property from the manufacturer, accompanied by a note specifying that a portion of the rebate represents the GST and QST.

Some manufacturers provide a rebate application form with the property (often referred to as a "mail-in rebate"). In this case, the customer, after purchasing the item from the retailer, completes the rebate application and mails it directly to the manufacturer. Since the payment of the rebate is a separate transaction between the manufacturer and the customer, the retailer must take into account the GST and QST on the full sale price of the item, without deducting the value of the manufacturers' rebate.

Example

A customer purchases a package of batteries from a hardware store for \$8 plus \$0.40 GST and \$0.63 QST. The package contains a form that can be completed and mailed to the manufacturer for a \$2 rebate. The manufacturer receives the rebate application and sends the customer a cheque for \$2.

Some manufacturers' rebates are granted to customers through the retailer at the time the property is purchased. Even if the amount of the rebate is applied to the retail price of the property, the retailer must collect GST and QST on the retail price before deducting the amount of the rebate.

Example

A dealership sells an automobile for \$20,000. The dealer informs the customer (who is not a GST or QST registrant) that the manufacturer is providing a \$500 rebate on the automobile.

Sale price		\$20,000
GST (5% x \$20,000)	+	\$1,000
QST (7.5% x \$21,000)	+	\$1,575
Subtotal		<u>\$22,575</u>
Rebate	–	\$500
Amount paid by the customer		<u>\$22,075</u>

The customer must pay \$20,500 (\$22,075 - \$1,575) to the dealership.*

* Since February 21, 2000, the QST payable on the purchase of a road vehicle has been collected by the Société de l'assurance automobile du Québec.

Manufacturers that grant a rebate are entitled to an ITC equal to $\frac{5}{105}$ ¹ of the value of the rebate for the period during which the rebate was granted. They are also entitled to an ITR equal to $\frac{7.5}{107.5}$ of the value of the rebate. Special rules apply if the customer is a registrant entitled to an ITC or an ITR, or to a GST or QST rebate. For more information, call Revenu Québec at one of the numbers listed on the back of this booklet.

1. This tax fraction was $\frac{6}{106}$ from July 1, 2006, to December 31, 2007. It was previously $\frac{7}{107}$. For HST purposes, the tax fraction is $\frac{13}{113}$. The HST fraction was $\frac{14}{114}$ from July 1, 2006, to December 31, 2007. It was previously $\frac{15}{115}$.

Used property

Sales of used property

As a rule, the sale of used property (including property seized or repossessed by a creditor) is taxable at 5% GST and 7.5% QST. Consequently, an antique dealer that is a registrant must, in most cases, collect the taxes on furniture sold. However, used property is not taxable if sold by a person not engaged in commercial activities, with the following exception: under the QST system, road vehicles that must be registered under the *Highway Safety Code* are QST-taxable even if the vendor is not engaged in commercial activities. In such cases, the QST is collected on registration of the vehicle.

Persons that occupy a space at a flea market (referred to as “occupants”) are subject to the same rules as most other merchants, regardless of whether the merchandise they sell is new or used. Under the QST system, persons that make the selling space available must submit a list of the occupants (containing certain information) to Revenu Québec. For more information, refer to the brochure *Flea Markets* (IN-255-V).



Purchases or trade-ins of used property

If you accept used property as a trade-in for property you sell, special rules apply to the transaction, depending on whether the person trading in the property (the vendor) is a registrant.

The vendor of the trade-in is a registrant

If the vendor of the trade-in is registered for the GST and the QST, the vendor must collect GST and QST on the value of the property traded in, inasmuch as the property was used in the course of the vendor's commercial activities. As the person accepting the trade-in, you must collect GST and QST from the vendor of the trade-in on the full sale price of the property you sell. There are, consequently, two separate transactions.

Example

Your company, ABC, sells machinery to XYZ company for \$50,000. You grant \$20,000 on the trade-in of XYZ's used machinery. Both companies are registrants.

Invoice prepared by ABC

Sale price		\$50,000.00
GST (5% x \$50,000)	+	\$2,500.00
QST (7.5% x \$52,500)	+	\$3,937.50
Subtotal		\$56,437.50
Trade-in (including taxes)	–	\$22,575.00
Amount paid by XYZ		\$33,862.50

Invoice prepared by XYZ

Sale price		\$20,000
GST (5% x \$20,000)	+	\$1,000
QST (7.5% x \$21,000)	+	\$1,575
Total		\$22,575

Both you and the vendor of the trade-in may claim an ITC and an ITR for the taxes paid, since the property in each case was acquired in the course of commercial activities. The amount of GST and QST collected must be indicated on both the invoice prepared by the vendor of the trade-in and the invoice prepared by you.

The vendor of the trade-in is not a registrant

If the vendor of the trade-in is not registered for the GST and the QST, the vendor does not collect GST and QST on the value of the property traded in. As the person accepting the trade-in, you must calculate the taxes on the net amount of the sale, that is, on the sale price of the item minus the trade-in value. There is an exception for trade-ins of road vehicles under the QST system (explained below under “Trade-ins of road vehicles”).



Example

Your company, Green Grass Inc., sells a lawnmower to Mr. Johnson for \$500, and grants \$100 for the trade-in of Mr. Johnson's old lawnmower. Green Grass Inc. is a registrant, Mr. Johnson is not.

New lawnmower		\$500.00
Lawnmower traded in	–	\$100.00
Subtotal		\$400.00
GST (5% x \$400)	+	\$20.00
QST (7.5% x \$420)	+	\$31.50
Amount paid by the customer		\$451.50

Green Grass Inc. is not entitled to an ITC or an ITR.

Trade-ins of road vehicles

Under the GST system, trade-ins of road vehicles are subject to the above-mentioned rules respecting the sale, purchase or trade-in of used property. The same is generally true under the QST system. However, the QST does not apply to motor vehicles traded in by registrants to registrant vehicle vendors. Such sales are zero-rated, since the vehicle vendors acquire the vehicles exclusively for the purpose of selling them or of leasing them for a period of at least one year.

In the case of used road vehicles, the QST applies to the estimated value of the vehicle. The Société de l'assurance automobile du Québec (SAAQ) collects the QST on retail sales of motor vehicles with a net weight of less than 4,000 kilograms.



For more information, refer to the brochure *The QST, the GST and Road Vehicles* (IN-624-V).

Sales to persons residing in a participating province

The harmonized sales tax (HST) applies in New Brunswick, Nova Scotia, and Newfoundland and Labrador (the “participating provinces”). The HST covers the same goods and services as the GST and applies at the rate of 13% (5% federal component and 8% provincial component).¹

Businesses registered for the GST/HST must collect and remit 13% HST on all taxable sales (excluding zero-rated sales) they make in a participating province.

Québec registrants are not required to account separately for the tax collected at the GST rate of 5% or the HST rate of 13%. They may use the GST return (form **FPZ-34-V**) or the GST–QST return (form **FPZ-500-V**) to calculate their net tax. Such registrants must, however, account separately for the QST. 

The rules pertaining to the place of supply apply for the purpose of determining whether a sale is made in or outside a participating province. Québec registrants must take these rules into account in deciding whether they must collect the GST or the HST on sales made to residents of these provinces.

The rules for determining the place of supply are the same as the rules used to determine whether a transaction occurs in Québec. For example, sales of tangible personal property are considered to have been made in a participating province if the property is delivered or made available by the vendor to a purchaser in a participating province. For more information, refer to the section “Place of supply” on page 15. 

Sales to the federal government

Federal government departments, corporations and agencies are required to pay GST when they acquire taxable (excluding zero-rated) goods or services, and to collect and remit GST when they make taxable sales (excluding zero-rated sales). Consequently, you must collect GST on your taxable sales (excluding zero-rated sales) to the federal government.

Under a reciprocal tax agreement, the federal government, its corporations and agencies are generally not required to pay QST. Agencies not covered by the tax agreement must pay QST. However, the federal government and its agencies are required to collect QST and remit it to Revenu Québec. For a list of federal government agencies that are required to pay QST, refer to interpretation bulletin TVQ. 16-1/R2, *The Government of Canada and Québec’s Consumption Taxes*. 

1. The HST rate was 14% (6% and 8%) from July 1, 2006, to December 31, 2007. It was previously 15% (7% and 8%).

Sales to the Québec government

Québec government corporations and agencies mentioned in the reciprocal tax agreement reached with the federal government are not required to pay GST on the goods and services they acquire, and are exempt from the QST. However, the Québec government, its corporations, agencies and agents are required, without exception, to collect GST and QST on their taxable sales (excluding zero-rated sales) and to remit the taxes to Revenu Québec.



For a list of Québec government departments and agencies that are not required to pay QST, see interpretation bulletin TVQ. 678-1/R4, *The Gouvernement du Québec and Québec's consumption taxes*.

Purchasing officers for the Québec government, and for the government's departments, agencies and agents, must provide confirmation of QST-exempt status at the time a purchase is made. This confirmation may take the form of an exemption certificate, which is a signed declaration certifying that the goods and services are not subject to QST because they are being acquired by the Québec government, its departments, agencies or agents. Such a declaration can be an integral part of the acquisition contract or order form, or a separate document remitted to the supplier. The declaration below is an example of the type of text that may be used to certify that the Québec government, its departments, agencies and agents are exempt from the QST and the GST.

Déclaration aux fins de l'exemption de la taxe de vente du Québec et de la taxe sur les produits et services This certifies that the goods or services in question are being ordered or purchased with public funds of the Québec government by _____ Québec government department or agency for the use of that department or agency, and are therefore not subject to the Québec sales tax or the goods and services tax. _____ Signature of authorized person
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You may claim ITCs and ITRs to recover the taxes paid on purchases made in the course of your commercial activities in order to make sales to the Québec government.

Sales to Indians

In most cases, you must collect GST and QST on sales made to Indians, Indian bands and band-empowered entities, and on sales of goods and services made on a reserve to persons who are not Indians. However, the taxes are not charged where

- property is purchased on a reserve or delivered to a reserve by the vendor or the vendor's agent (and, in the case of a band-empowered entity that is a legal person, the property is intended for band management activities);
- services are provided entirely on a reserve, to an Indian, in respect of property located on the reserve at that time;
- services are provided entirely on a reserve to an Indian who is on the reserve at that time;
- transportation services, for transportation between locations on a reserve, are provided to an Indian;
- services are acquired on or off a reserve by an Indian band or band-empowered entity for band management activities or for use with respect to real property situated on the reserve.

Transportation services, short-term accommodation, and meals and entertainment are subject to GST and QST if acquired outside a reserve. However, a refund of the taxes may be claimed if the goods or services were acquired for band management activities or for use with respect to real property situated on the reserve.

The exemption from the taxes cannot be granted unless the proper documents are submitted.

Where the purchaser is an individual, the vendor must keep adequate proof that the sale was made to an Indian registered under the *Indian Act*. The vendor may simply indicate, on the invoice, the individual's registry number (usually nine or ten digits, included on the Certificate of Indian Status issued by the Department of Indian and Northern Affairs Canada) or the individual's band name and family number (commonly known as the "band number" or "treaty number").

Where property is purchased on a reserve by an Indian band or band-empowered entity, the purchaser must provide the vendor with a document certifying that the property is being acquired by an Indian band or band-empowered entity.

Where property is acquired outside a reserve by an Indian, an Indian band or a band-empowered entity, the vendor must also retain (in addition to the registry number or the certifying document) adequate proof that the property was delivered to the reserve by the vendor or the vendor's agent.

In the case of services, the document must certify that the services are being acquired by an Indian band or band-empowered entity for band management activities or in respect of real property situated on a reserve.

You may claim ITCs and ITRs in respect of purchases you make in the course of your commercial activities in order to sell goods or services to Indians, Indian bands or band-empowered entities. This is the case even if you are not required to collect GST or QST on the property or services. We suggest that you keep separate entries in your books for sales made to Indians and sales on which you collected GST and QST.

Some vendors whose place of business is not located on a reserve do business primarily with Indians, Indian bands or band-empowered entities. In some cases, these vendors are in a remote location and their regular trading zone includes a reserve which is not in the immediate vicinity. In such cases, the requirement for the vendor to deliver the property to the reserve may be difficult to meet, either because of prohibitive costs or lack of transportation services. Consequently, this requirement may be waived if certain conditions are met.

For more information, refer to technical information bulletin B-039R3, *GST/HST Administrative Policy – Application of the GST/HST to Indians*, and interpretation bulletin TVQ. 16-17/R2, *Rules Relating to Indians*.



Transitional measures for the Mohawks of Kahnawake

A number of transitional measures have applied since December 15, 1999, providing for a QST exemption on sales of property to the Mohawks of Kahnawake. The exemption does not cover meals, fuel or alcoholic beverages. These measures must be applied by persons that carry on commercial activities in municipalities located in the regional county municipality of Roussillon, or in the new cities of Montréal and Longueuil (with the exception of the former municipalities of Boucherville and Saint-Bruno-de-Montarville as they existed on December 31, 2001). A Mohawk of Kahnawake who wishes to obtain the exemption must show two pieces of identification, one of which must be the Certificate of Indian Status. The other piece of identification may be the individual's Québec driver's licence, Québec health insurance card or Québec birth certificate. On the invoice, the merchant must indicate the purchaser's name and the number shown on the Certificate of Indian Status.

Sales to diplomats

You must collect the GST and QST on taxable sales (excluding zero-rated sales) made to diplomatic missions, consular posts and international organizations. The same rule holds for diplomatic agents, consular officers and designated officials of international organizations, whether they make purchases on their own behalf or on behalf of their organizations.

Representatives of foreign governments and their dependants therefore cannot avoid paying GST and QST by showing the vendor diplomatic identification cards issued by the federal or Québec government. They may, however, obtain a rebate of the taxes paid by filing with Revenu Québec form FP-498-V, *GST/HST Rebate Application for a Foreign Representative, Diplomatic Mission, Consular Post, International Organization or Visiting Force Unit* (GST), and form LMZ-120-V, *Application for Rebate of Taxes and Duties (for Use by Diplomatic Missions, Consular Posts or International Organizations, or by Members Thereof)* (QST). These applications must be filed within two years after the date of purchase.

Members of diplomatic missions and consular posts may obtain tobacco products from selected suppliers without paying the tobacco tax, as may non-Canadian employees of certain international organizations. At selected branches of the Société des alcools du Québec, these persons may also obtain alcoholic beverages without paying the QST or the specific tax on alcoholic beverages. For more information, refer to the document *Tax Rebate for Foreign Representations* (IN-249-V) available on Revenu Québec's website at www.revenu.gouv.qc.ca.

Sale of a business

If you sell all or a part of a business, you and the purchaser may make a joint election not to have the GST and the QST apply to the transaction. This election can be made only if the following conditions are met:

- As the vendor, you must be selling a business or part of a business that you established or carried on, or that you acquired after another person established it or carried it on.
- The purchaser must be a registrant.
- The purchaser must acquire all or substantially all (90% or more) of the property that may reasonably be considered necessary to carry on the business.

Whether a sale meets these conditions depends on how you answer the two questions below.

Are you selling a business or part of a business?

For GST and QST purposes, a business includes a trade, manufacture or professional practice. The assets of a business generally include real property, equipment, inventory and intangible property such as goodwill. As a rule, the sale of one or more individual assets is not considered to constitute a sale of a business or part of a business, even if the asset in question has a high monetary value and is indispensable to the operation or establishment of the business.

A part of a business is generally an activity that may be carried on by a functionally and physically distinct operating unit with its own goodwill and that the purchaser can, practically speaking, begin to carry on immediately. A part of a business may also be an activity which supports or is related to the broader business, but is organized as a separate activity capable of operating on its own.

Example

A cake and cookie manufacturer, in business for ten years, decides to specialize in cakes exclusively. Its cookie-making facilities (production line, inventory, equipment and intangible property) are put up for sale. In this case, it may be said that part of a business is being sold.

Is the purchaser acquiring all or substantially all of the property?

Property that the purchaser requires to carry on the business but that is not acquired under the sales agreement (for example, property acquired from another source or already in the purchaser's possession) must not make up more than 10% of the fair market value of all the property required to carry on the business.

In addition, the purchaser must be capable of carrying on the same kind of business that was established or carried on by the vendor using the property acquired under the sales agreement.

Once the vendor and the purchaser have jointly elected not to apply the GST and QST, the vendor is not required to collect those taxes and the purchaser is not required to pay them. However, this is not the case where

- taxable services are rendered to the purchaser;
- taxable property is supplied by lease or similar agreement; or
- taxable real property is sold to a non-registrant.

Principals and agents (mandators and mandataries)

A mandate is a contract by which a person (an "agent" for GST purposes and a "mandatary" for QST purposes) is empowered to represent another person (the "principal" for GST purposes and the "mandator" for QST purposes) in the performance of a judicial act in respect of a third party. When the agent transacts with a third party in the course of a mandate, the agent is considered to be acting on behalf of the principal. An agent may thus sell tangible personal property on behalf of a principal.

Where the principal is required to collect the taxes on a sale, the usual GST and QST rules apply. In other words, principals must collect and report the taxes on the taxable sales (excluding zero-rated sales) made by their agents. For their part, agents must collect and report the taxes on the services they provide to principals with regard to the above-mentioned sales.

Example

ABC Ltd., a company registered for the GST and QST, has several surplus computers that had been used in its commercial activities. The company arranges to have the computers sold by an agent who is also registered for the GST and QST. The agent asks for a commission amounting to 10% of the sale price (excluding the taxes), and sells all of the computers to one buyer for \$1,000. The agent therefore bills the purchaser \$50 GST ($\$1,000 \times 5\%$) and \$78.75 QST ($\$1,050 \times 7.5\%$). The agent then credits \$1,128.75 to ABC Ltd. and requests payment of the \$100 commission, \$5 GST and \$7.88 QST (for a total of \$112.88). ABC Ltd. therefore receives \$1,015.87 from the agent ($\$1,128.75 - \$112.88$), and remits \$45 GST ($\$50 - \$5$) and \$70.87 QST ($\$78.75 - \$7.88$) to Revenu Québec. The agent reports only the taxes charged on the commission.

However, an agent and a principal may jointly elect to have the agent collect, report and remit the taxes. This election must be made on form FP-2506-V, *Election or Revocation of an Election Made Jointly by a Principal and an Agent or Auctioneer*. Under the election, the agent and principal become jointly and severally responsible for any obligations arising from the tax payable. Also, the agent must collect GST and QST on the commission received from the principal.



Where the principal is not required to collect the GST or QST on the sale of taxable tangible personal property,¹ the agent is generally considered to have sold the property to the buyer. The agent must therefore be registered for the GST and QST, and must collect the taxes and remit them to Revenu Québec. However, the agent is not required to collect the taxes on the services provided to the principal with regard to the sale.

Example

Jane Smith, who is not registered for the taxes, asks a merchant (the agent) to sell a desk for her. The desk was used in Jane's home for non-business purposes. The agent, who is a registrant, asks for a commission of 10% of the sale price (excluding GST and QST), and sells the desk for \$1,000. The agent must collect \$50 GST and \$78.75 QST from the recipient and remit the amounts to Revenu Québec. However, the \$100 commission that Ms. Smith pays to the agent is not taxable.

In such cases, the principal and the agent may make a joint election, in writing, to have the principal collect the taxes from the buyer and report them to Revenu Québec. This election may be made if the principal is a registrant who is not required to collect the taxes on the sale in question and if the property was last acquired by the principal for consumption or use in a business, adventure or concern in the nature of trade. In this case, the agent must collect and report the GST and QST applicable to the services provided to the principal.

Auctioneers are considered agents, and are subject to special rules. For more information, contact Revenu Québec (see the contact information on the back of this booklet).

Exports

Tangible personal property

As a rule, tangible personal property is zero-rated for GST purposes if it is exported from Canada by the purchaser (or, in the case of the QST, if it is shipped outside Québec by the purchaser). You are therefore not required to collect the taxes on such property sold to a person that intends to export it from Canada (or ship it outside Québec).² You may nonetheless claim ITCs and ITRs to recover the taxes you paid on the goods and services acquired to make or sell such tangible personal property. For more information, refer to the chapter "Calculating your ITCs and ITRs" on page 21.



To qualify as zero-rated, such property must meet **all** the following conditions:

- The purchaser must not be a consumer.
- Once the property has been delivered to the purchaser in Canada, it must be taken outside Canada within a reasonable length of time.
- The property must not have been acquired for consumption, use or sale in Canada before being exported.
- The property must not be processed, transformed or altered in Canada after the sale and before being exported by the purchaser, except to the extent required for its transport.
- The purchaser must provide proof that the property is exported from Canada. You must keep this proof for audit purposes.

Property under warranty sold in Canada to a non-resident not registered for the GST and QST is also zero-rated.

1. Zero-rated property is excluded.

2. Unless otherwise indicated, the rules set forth in this section ("Exports") apply to both taxes (even if the QST and Québec are not specifically mentioned).

Under the GST and QST systems, a person (other than a consumer) not resident in Canada that purchases property for export, but does not meet the criteria for zero-rating mentioned above, must pay the taxes, but may be entitled to a refund of the taxes paid. However, the purchaser must export the property within 60 days after delivery for use primarily outside Canada. The refund of the GST is claimed on form FP-189-V, **General GST/HST Rebate Application**. The refund of the QST is claimed on form VD-403-V, **General Application for a Québec Sales Tax (QST) Rebate**. 

An **export trading house** is a person at least 90% of whose commercial activities consist in exporting property outside Canada or in buying property in Québec for resale outside Québec. Such a person may request authorization from Revenu Québec to use export certificates (shipping certificates) in order to purchase property without paying the taxes. These certificates serve as proof that the property is to be exported from Canada (or shipped outside Québec).

Eligible non-manufacturing businesses whose activities consist in exporting property from Canada (or shipping property outside Québec), and that add limited value through their processing or distribution activities, may use an **export (or shipping) distribution centre certificate**. This certificate allows the business to acquire the following property without paying the taxes: inventory, property added to other property during processing, and customers' property that undergoes processing services. For more information about these certificates, call Revenu Québec at one of the numbers listed on the back of this booklet.

In general, you must collect GST and QST on property purchased by **non-resident consumers**. Under a measure that became effective on April 1, 2007, non-residents may no longer claim a refund of the GST paid on such property, nor may they claim a refund of the GST paid on the rental of short-term accommodations (including camp sites). However, transitional rules allow non-residents to claim a refund of the GST paid on short-term accommodations that are rented as part of a continuous accommodation at the same facility that began before April 1, 2007, or purchased under a written agreement entered into before September 25, 2006, under which the first night of continuous accommodation at the same facility is before April 1, 2009. For more information, refer to the brochure **Tax Refund for Visitors to Canada** (RC4031). 

A GST refund and QST rebate may be granted for the tax paid on certain goods and services supplied as part of an tour package or foreign convention. As a supplier of such goods or services, you may pay or credit the refund to your clients if the amount paid or credited applies to the GST and QST on an eligible tour package payable after March 31, 2007. For foreign conventions, the amount paid or credited must be for the GST and QST payable on a foreign convention held after March 31, 2007. You must report the amounts paid or credited on form FP-106-V, **Information Return: Rebates Paid or Credited for Foreign Conventions and Tour Packages**. For more information, refer to the brochure **GST/HST Information for the Travel and Convention Industry** (RC-4036). 


Consumers who are not resident in Canada are not entitled to a rebate of the QST they pay on property acquired in order to be taken or shipped out of Québec, nor are they entitled to a refund of the QST paid on the rental of short-term accommodations.

Consumers that reside in Canada, outside Québec, may apply for a rebate of the QST using form VD-352-V, **Rebate of Québec Sales Tax (QST) Paid by a Canadian Not Resident in Québec on Property Purchased in Québec**. 

Most intangible personal property (with certain exceptions) is zero-rated if it is sold on or after March 19, 2007, to persons not resident in Canada and if those persons are not registered for the GST and QST. For more information, refer to the brochure **General Information for GST/HST Registrants** (RC-4022). 

Services

Services provided to non-residents are, as a rule, zero-rated. However, such transactions are subject to 5%¹ GST and 7.5% QST if

- the sale is made to an individual who is not resident in Canada but is in Canada when he or she orders the service; or
- the service is provided to an individual during his or her stay in Canada.²

The sale of services (other than transportation services) provided with respect to tangible personal property ordinarily situated outside Canada is zero-rated, provided the property is imported solely for the purpose of rendering the services and is exported as soon as possible after the services have been rendered.³ Any tangible personal property supplied with these services is also zero-rated.

Example

A person imports property, ordinarily situated outside Canada, for the sole purpose of making repairs. The property is exported as soon as possible once the repairs have been made. Accordingly, the repair service is zero-rated.

Other zero-rated services include

- certain professional or consulting services provided to a non-resident;
- advisory, consulting or research services that are intended to assist a person that is not a resident of Canada in taking up residence or establishing a business in Canada;
- advertising services provided in Canada to a non-resident that is not registered for the GST;
- services provided in Canada to a non-resident that is not a registrant, respecting property under warranty;
- services that consist in providing, to non-resident individuals, courses and examinations leading to a certificate, diploma, licence or similar document (or to a class or rating in respect of a licence) attesting to the non-resident individual's competence in a trade or vocation. The services must be sold to a non-resident (other than an individual) that is not a registrant.

Imports

Tangible personal property

Property imported into Canada is subject to GST, and property brought into Québec is generally subject to GST and QST. Zero-rated property is excepted, as are items designated as non-taxable importations (GST system) or as non-taxable property brought into Québec (QST system). Such non-taxable items include

- medals, trophies and other prizes;
- goods donated to a charity that are subsequently imported by the charity; and
- replacement parts or replacement property that is under warranty and is sent to an individual in **Canada**.⁴

1. This rate was 6% from July 1, 2006, to December 31, 2007. It was previously 7%.

2. The same rules apply for the QST in Québec. Unless otherwise indicated, the rules set forth in this section ("Exports") apply to both taxes (even if the QST and Québec are not specifically mentioned).

3. Services provided with respect to property that is ordinarily situated in Canada, outside Québec, are zero-rated for QST purposes, provided the purchaser of the services is a registrant.

4. The same rules apply for the QST in Québec. Unless otherwise indicated, the rules set forth in this section ("Imports") apply to both taxes (even if the QST and Québec are not specifically mentioned).

GST is collected on taxable goods (excluding zero-rated goods) imported into Canada, when the goods go through customs. The amount of GST is calculated on the value of the goods, including any applicable excise tax and customs duties. QST is collected on taxable property (excluding zero-rated property) that is brought into Québec from outside Canada and is intended for consumers. In the case of property brought into Québec from another place in Canada, the person that brings the property into Québec must remit the corresponding QST to Revenu Québec immediately after the property arrives in Québec, unless the person is a registrant and the property is for consumption or use exclusively in commercial activities. In other words, the person is not required to pay QST on property brought into Québec in respect of which an ITR could be claimed if the person paid the tax.

The importer is responsible for paying the GST on imported goods. If you are a GST registrant, you may claim an ITC for the GST paid on goods imported in the course of your commercial activities.

Services and intangible personal property

Generally, you are not required to pay GST on services rendered **outside Canada**¹ or on intangible personal property you purchased from a non-resident that does not operate a business in Canada and is not required to register for the GST or QST, provided the property or services are acquired for use exclusively (90% or more) in your commercial activities.

Example

You hire a computer consultant from the United States to design a computer system exclusively for your business's commercial activities. The consultant does not carry on a business in Canada and is not registered for the GST or QST. You do not have to pay GST or QST on the consultant's services.

Taxable services and taxable intangible personal property (excluding zero-rated services and property) that are not acquired exclusively for commercial activities are subject to GST and QST. The taxes are generally calculated on the amount charged for the services or property. The sale must have been made outside Canada.

Accordingly, if you are a Québec resident and you purchase services or intangible personal property from a non-resident that is not a registrant and does not operate a business in Canada, you are responsible for remitting to Revenu Québec the GST and QST payable on the services or property.

If the non-resident vendor is a registrant, the sale is deemed to have been made in Canada and you must remit the taxes to the vendor.

If you are a registrant and you acquired services or intangible personal property for use in your commercial activities, you may claim an ITC and an ITR.

Note: Special rules apply under the GST system for a financial institution that imports taxable property or services. For more information, refer to **technical information bulletin B-095**.



1. The same rules apply for the QST in Québec. Unless otherwise indicated, the rules set forth in this section ("Imports") apply to both taxes (even if the QST and Québec are not specifically mentioned).

Returnable containers

Deposits on beverage containers



Generally, deposits on beverage containers are not GST- or QST-taxable. For more information, refer to technical information bulletin B-089, *Returnable Containers*.

Deposits on other returnable containers

Other returnable containers or packages, such as oil drums and helium or oxygen cylinders, are generally considered to be part of the goods they contain, and the taxes apply to the container or package in the same way as they do to its contents. Consequently, a container filled with medical oxygen is zero-rated, because medical oxygen is zero-rated. If sold empty, such containers are subject to 5%¹ GST and 7.5% QST.

When a container or package is returned, it can be treated in one of the following two ways:

- The purchaser of the container or package is deemed to have resold it to the original supplier and, if registered, must collect GST and QST from the supplier. The supplier, if registered, may claim an ITC and an ITR for the taxes paid on repurchasing the container or package.
- The amount paid by the supplier on the return of the container or package is deemed a refund made by the supplier to the purchaser. The supplier has the option of refunding or not refunding the taxes paid by the purchaser. The following rules apply:
 - If the supplier and the purchaser are both registrants and have remitted the GST and the QST to Revenu Québec or have claimed an ITC or an ITR for the taxes paid, the supplier must refund to the purchaser the deposit paid on the package or container, but does not have to refund the GST and QST paid at the time of purchase. In this case, there is no need to provide a credit or debit note and the refund of the deposit has no impact on the calculation of net tax in the GST and QST returns of the supplier and the purchaser.
 - If the supplier credits or refunds the purchaser the GST and the QST previously paid by the latter, a credit or debit note must be provided. In addition, the supplier and the purchaser must adjust their GST and QST returns for the period in which the note was provided. The supplier may deduct the amounts of GST and QST credited or refunded in the calculation of net tax, and the purchaser must include the amounts in the calculation of net tax.

Where goods are sold in a container or package other than the one in which they are usually sold, and the package or container is sold with the goods as a single item, the following rules apply:

- If the package or container can be considered incidental to the goods, the GST and QST will apply to the package or container if the taxes apply to the contents.
- If the package or container cannot be considered incidental to the goods, it is subject to GST and QST separately from its contents and regardless of whether the contents are taxable. In this case, the taxes must be collected on the portion of the sale price that pertains to the package or container.

1. This rate was 6% from July 1, 2006, to December 31, 2007. It was previously 7%.

Vending machines

The sale of food and beverages from vending machines is GST-taxable at 5%¹ and QST-taxable at 7.5%.

The price of these supplies generally includes GST and QST, which are considered to have been paid at the time of sale. However, the taxes must be taken into account for the reporting period that includes the day the money is removed from the machine.

The taxes must be calculated on the money collected from the vending machine. The QST is calculated by multiplying the amount collected by 7.5/107.5. GST is generally calculated in one of the following ways (choose one):

- amount collected (QST not included) x 5/105; or
- total amount collected x 5/113.²

Example

You remove \$100 (GST and QST included) from your vending machine. To determine the QST collected, do the following calculation: $\$100 \times 7.5/107.5 = \$6.98$

To determine the GST collected, do the following calculation: $(\$100 - \$6.98) \times 5/105 = \$4.43$

Alternatively, you may multiply \$100 by 5/113 to determine the GST collected.

Vending-machine operators do not have to calculate GST and QST on items sold through mechanical coin-operated devices that accept only a single coin of \$0.25 or less for each transaction.

The right to use a washing machine or clothes-dryer located in a common area of a residential complex is exempt from GST and QST.

1. This rate was 6% from July 1, 2006, to December 31, 2007. It was previously 7%.

2. These tax fractions were 6/106 and 6/114 from July 1, 2006, to December 31, 2007. They were previously 7/107 and 7/115.

Bad debts

If you write off an amount as a bad debt, the GST and QST already remitted on the amount may be recovered through an adjustment on your GST return (box 108) or QST return (box 208). The adjustment must be made on a return filed within four years after the deadline for filing the return for the reporting period in which the bad debt was written off.

Certain requirements must be met for a debt to be deemed a bad debt under the GST and QST systems. For example, efforts must have been made to recover the debt and the debt must be written off the books of account. You must also keep on file the supporting documents respecting the bad debt. For more information, refer to interpretation bulletin TVQ.444-1R/2, *Bad debts*.



Example

You provide a service to a customer and bill him for a total amount of \$146.73 (\$129.99 + \$6.50 GST + \$10.24 QST). You remit the full amount of the taxes to Revenu Québec, but the purchaser pays you only \$30. You write off the rest of the amount as a bad debt. In this case you may make GST and QST adjustments on your returns, calculated as follows:

$$\text{GST adjustment:} \quad \frac{\$6.50 \times (\$146.73 - \$30)}{\$146.73} = \$5.17$$

$$\text{QST adjustment:} \quad \frac{\$10.24 \times (\$146.73 - \$30)}{\$146.73} = \$8.15$$

A month later, you receive a payment of \$60 on the \$116.73 that you wrote off as a bad debt. You must therefore calculate and remit the GST and QST applicable to the \$60 payment.

$$\text{GST adjustment:} \quad \frac{\$60 \times \$6.50}{\$146.73} = \$2.66$$

$$\text{QST adjustment:} \quad \frac{\$60 \times \$10.24}{\$146.73} = \$4.19$$

Sales of real property

Special rules apply to the sale of real property. Registrant and non-registrant vendors of taxable real property (excluding zero-rated real property) must collect the GST or the QST, as applicable, except in the following situations:

- The vendor does not reside in Canada (or in Québec, for QST purposes). Note that a non-resident with a permanent establishment in Canada (or Québec, for QST purposes) is not considered a resident for the application of this rule.
- The purchaser is a registrant. If the purchaser is also an individual, the real property must not be a residential complex. Nor can it be a cemetery plot or place of burial, entombment or deposit of human remains or ashes.

In both of these situations, the purchaser must remit the GST and QST to Revenu Québec. Purchasers that are registrants and that use the real property primarily in commercial activities must remit the taxes at the

time of filing their regular return. Registrants that do not use the real property primarily (more than 50%) in commercial activities and non-registrants must enclose the payments with form FP-505-V, *Special-Purpose Return*. 

Persons that use a combined GST–QST return must complete, on form FP-500-V, *Detailed Calculations*, the section entitled “Statement respecting real property, immovables or imported supplies.” Persons that use a GST return must also complete the section entitled “Statement respecting real property or imported supplies” on form FPZ-34.CD-V, *Detailed GST/HST Calculation*. Persons that use a QST return must also complete the section entitled “Statement respecting immovables” on form VDZ-471.CD-V, *Detailed QST Calculation*. These forms must be filed together with the regular return. 



If the purchaser is a registrant and intends to use the real property primarily (more than 50%) in commercial activities, the GST and QST must be remitted on or before the day on which the purchaser is required to file the return for the reporting period during which the GST and QST become payable. In all other cases, the purchaser must remit the taxes on or before the last day of the calendar month that follows the month during which the GST and QST were payable.

If you completed your returns without realizing that you were entitled to a refund, you may use the amount of the refund to offset the tax payable on the real property.

A purchaser that pays to the vendor GST or QST that was payable to Revenu Québec must request a refund of the tax from the vendor. If the vendor does not refund the amount requested by the purchaser, the vendor is required to report the amount on the return to be filed with Revenu Québec and enclose payment with the return. The purchaser must then remit the taxes as explained above, but may apply for a refund of the tax paid in error to the vendor. To apply for a refund of the GST, the purchaser must file form FP-189-V, *General GST/HST Rebate Application*. For a refund of the QST, the purchaser must file form VD-403-V, *General Application for a Québec Sales Tax (QST) Rebate*. The purchaser generally has two years after the date of payment of the tax to apply for a refund. 


Self-supply of a residential complex

Builders that rent or occupy a residential property that they have built must generally pay GST and QST on the fair market value of the property.

A builder is generally a person that is in the business of constructing or substantially renovating a residential complex on land that the person owns or leases. A builder also includes

- a supplier of a previously unoccupied mobile home or floating home;
- a person that purchases an unoccupied new residential complex for the purpose of reselling or leasing it to be used in the course of a business or an adventure or concern in the nature of trade;
- a person that acquires an interest in a residential complex while it is under construction or substantial renovation;
- a person that converts a commercial complex into a residential complex.

An individual who constructs or substantially renovates a residential complex otherwise than for use in the course of a business or an adventure or concern in the nature of trade is not considered a builder.

A builder is deemed to have sold and repurchased a complex on the later of the following dates:

- the date on which the work is substantially completed; or
- the date on which possession of the complex is transferred to the lessee or the complex is occupied by the builder (if the builder is an individual).

A builder is required to report and remit the taxes calculated on the fair market value of the complex.

In accordance with these rules, the taxes are charged on a residential complex that is new or has been substantially renovated and that is leased or occupied as a place of residence by the builder before it is sold. As a rule, any subsequent sale of the property is exempt from the GST and QST.

A registrant builder is generally entitled to ITCs and ITRs on costs incurred in relation to the construction of the complex. If the builder is not a registrant, a rebate of the GST or QST related to acquisition and construction costs may be claimed once the self-supply has occurred. A GST rebate claim must be filed on form FP-189-V, **General GST/HST Rebate Application**, and a QST rebate claim on form VD-403-V, **General Application for a Québec Sales Tax (QST) Rebate**.



The following builders are generally excluded from the application of the self-supply rules:

- an individual who occupies a residential complex primarily (more than 50%) as his or her place of residence, provided the individual has not used the complex primarily for any other purpose between the time the work is substantially completed and the time the complex is occupied primarily as a place of residence, and has not claimed any ITCs or ITRs in respect of the acquisition of or improvements to the complex;
- universities, public colleges and school authorities in respect of the construction of student residences;
- certain religious communal organizations; and
- a registrant that constructs residential complexes at remote work sites for employees or subcontractors of the registrant, if the registrant has elected not to have the rules apply.

New housing rebate

Purchasers of new housing, as well as home owners who build or substantially renovate their own home, may claim a rebate of the GST and the QST. The rebate may also be claimed with respect to the purchase of shares of the capital stock of a cooperative housing corporation, a condominium unit, a mobile home or a floating home. In order for the purchaser or owner to claim the rebate, the housing unit must be used as the principal place of residence by the purchaser or owner, by a related individual or by a former spouse, and the individual in question must be the first occupant of the new or substantially renovated unit.

For a housing unit whose fair market value (FMV) is \$350,000 or less, the GST rebate is 36% of the tax paid on the purchase price, but may not exceed \$6,300.¹ The amount of the rebate is progressively reduced for units whose FMV is more than \$350,000 but less than \$450,000, and no rebate may be claimed for units whose FMV is \$450,000 or more.

Under the QST system, the maximum rebate is \$5,573.² The respective FMV threshold amounts are \$200,000 or less (36% rebate), more than \$200,000 but less than \$225,000 (progressively reduced rebate), and \$225,000 or more (no rebate).

1. The limit was \$7,560 from July 1, 2006, to December 31, 2007. It was previously \$8,750.

2. The limit was \$5,607 from July 1, 2006, to December 31, 2007. It was previously \$5,642.

Full 36% rebate	Progressively reduced rebate	No rebate ¹
GST Value of the residential unit: \$350,000 or less	GST Value of the residential unit: more than \$350,000 but less than \$450,000	GST Value of the residential unit: \$450,000 or more
QST Value of the residential unit: \$200,000 or less	QST Value of the residential unit: more than \$200,000 but less than \$225,000	QST Value of the residential unit: \$225,000 or more

1. Where the FMV is \$225,000 or more, but less than \$450,000, the purchaser or owner may claim a QST rebate calculated on the amount of the GST rebate.

The new housing rebates must be claimed on form FP-2190.A-V, *GST-QST New Housing Rebate Application: Owner of a New Home and Land Purchased from the Same Builder – 5% GST and 7.5% QST*, and form FP-2190.P-V, *GST-QST New Housing Rebate Application: Owner of a New or Substantially Modified Home*. 

In certain cases, the builder credits or pays the rebate directly to the purchaser at the time of purchase. If this is the case, the builder and the purchaser must indicate that fact on the rebate application (form FP-2190.C-V, *GST-QST New Housing Rebate Application: Rebate Granted by a Builder – 5% GST and 7.5% QST*). The builder must then indicate the amount so paid or credited in the GST and QST returns for the reporting period in which the rebate was paid or credited. The builder must enclose the rebate application with the returns for the reporting period in which the sale occurred. 

The purchaser of a **new residential rental property** may claim a rebate of the GST and QST paid to the builder, provided the residential units are subsequently leased on a long-term basis to individuals as their place of residence. The builder of a new residential rental property that is required to pay the taxes on the fair market value of the property under the self-supply rules is also entitled to the rebate. The threshold amounts determining the percentage of the rebate are the same as those indicated above, but apply individually to each housing unit.

To claim the new residential rental property rebate in respect of the GST, file form FP-524-V, *New Residential Rental Property GST Rebate Application (application where the GST rate is 5%)*, together with form FP-525-V, *New Residential Rental Property GST Rebate Application Supplement – Multiple Units (application where the GST rate is 5%)*, where applicable. To claim the new residential rental property rebate in respect of the QST, file form VD-370.67-V or VD-370.89-V, *New Residential Rental Property QST Rebate (application where the GST rate is 5%)*. Non-registrants must claim the rebate by filing the applications directly with Revenu Québec. Registrants may deduct the amount of the rebate from the taxes payable, in which case they must enclose the rebate application with their GST and QST returns. 



For further information, refer to the brochure *QST and GST/HST Rebates: New or Substantially Renovated Housing, New or Substantially Renovated Residential Rental Property* (IN-205-V). 

Employee benefits

Although salaries, wages, commission, tips and other types of remuneration are not subject to GST or QST, other forms of compensation provided to employees, commonly referred to as “taxable benefits,” may be subject to the two taxes.

Employers that are registrants must pay GST and QST on certain benefits granted to employees if the benefits are taxable (excluding zero-rated) goods or services made available to employees and if all or a portion of the value of the benefits must be included in the calculation of the employees’ taxable income.

Employers are not required to pay the taxes if they are not eligible for an ITC or ITR respecting the goods or services. Under the QST system, this exemption also covers goods and services that are subject to the ITR restrictions for large businesses.

Taxable employee benefits on which employers must remit GST and QST include

- personal use of an automobile owned or leased by the employer;
- room and board;
- non-monetary bonuses;
- use of frequent-flyer points;
- gifts valued at more than \$500.



For further information, consult the brochure *Taxable Benefits* (IN-253-V). You may also wish to consult the document *Employers’ Guide – Taxable Benefits and Allowances* (T4130), published by the Canada Revenue Agency.

The amounts of tax payable by the employer on a taxable benefit unrelated to automobile operating costs are 4/104 (for GST) and 7.5/107.5 (for QST) of the total value¹ of the benefit. The total value of the benefit is the sum of the reported benefits (including GST and QST) and the amounts reimbursed by the employee with respect to stand-by charges and operating costs related to an automobile. Where the taxable benefit is related to automobile operating costs, the amounts of tax payable by the employer are equal to the prescribed percentages of 3% for GST and 4.7% for QST.

The table below provides the rates and tax fractions that apply to taxable benefits.

Taxable benefits	Years	GST	QST
Benefits related to the personal use of an automobile	Before 2006	5%	5.7%
	2006	4.5%	5.5%
	2007	4%	5.3%
	After 2007	3%	4.7%
Other benefits	Before 2006	6/106	7.5/107.5
	2006	5.5/105.5	7.5/107.5
	2007	5/105	7.5/107.5
	After 2007	4/104	7.5/107.5

In certain cases, property purchased or leased for the purpose of providing taxable employee benefits is subject to ITC and ITR restrictions. For example, an employer may not claim ITCs or ITRs in respect of goods

1. In the legislation, the term used is “consideration.”

or services acquired exclusively (90% or more) for an employee's personal use or consumption (such as membership in a sports facility). In such cases, the employer is not required to pay GST or QST on the taxable benefit granted to the employee. Under the QST system, this exemption also covers goods and services that are subject to the ITR restrictions for large businesses.

As a rule, the GST and QST payable on taxable employee benefits are due once a year, on the last day of February. This is the deadline for calculating employee benefits for income tax purposes and for issuing T4 and RL-1 slips. The total value of the benefits reported on an employee's T4 and RL-1 slips includes the GST and QST applicable to the taxable benefits received.

The GST and QST payable must be indicated on the appropriate return for the reporting period covering the last day of February of the year following the taxation year in which the benefits were granted. Employee benefits not subject to GST or QST must not be included in an employer's GST or QST return.

If the last establishment where the employee worked is located in a participating province, the HST rates may apply. For more information, contact Revenu Québec (see the contact information on the back of this booklet).

Expenses incurred by employees, partners and volunteers

Allowances (such as travel allowances) and reimbursements paid to employees, members of a partnership or volunteers may entitle a registrant payer to ITRs and ITCs.

An allowance is a periodic payment or other payment that an employee receives from his or her employer, a partner receives from the partnership of which he or she is a member, or a volunteer receives from a charity or public institution for which he or she works (in addition to any salary, wages or other remuneration they may receive), and that is used to pay certain expenses without the recipient having to account for how the amount is spent.

A reimbursement is any amount that an employee, a partner or a volunteer receives (in addition to any salary, wages or other remuneration they may receive) in respect of expenses that the recipient must prove he or she incurred in the course of the employer's, partnership's or organization's activities.

Allowances

GST registrants that pay an allowance to an employee¹ to defray reasonable expenses that were incurred in Canada (with respect to activities carried on by the registrants), and on which GST was paid, are entitled to claim an ITC if, pursuant to the *Income Tax Act*, the allowance is deductible (in whole or in part) in the calculation of the registrant's income and if at least 90% of the expenses are taxable expenses (excluding zero-rated expenses). Employers² may claim an ITC to recover the GST paid on expenses that would have been recoverable in the form of an ITC had the expenses been incurred directly by them. The ITC is equal to 5/105³ of the allowance paid, taking into account (where applicable) the restrictions on expenses incurred for meals and entertainment (refer to the section entitled "Meal and entertainment expenses" on page 69).



Likewise, QST registrants may claim an ITR equal to 7.5/107.5 of the allowance paid to an employee¹ for expenses incurred in Québec on which QST was paid, provided the allowance is deductible (in whole or in part) in the calculation of the registrants' income pursuant to the *Taxation Act*. Employers² may claim an ITR to recover the QST paid on expenses that would have been recoverable in the form of an ITR had the expenses been incurred directly by them.

1. Allowances can also be paid to partners or volunteers.

2. The same applies to partnerships, charities and public institutions.

3. The tax fraction was 6/106 from July 1, 2006, to December 31, 2007. It was previously 7/107.

Reimbursements

Registered employers, partnerships, charities and public institutions that reimburse expenses incurred by an employee, partner or volunteer are entitled to an ITC and an ITR equal to the GST and QST paid on the expenses.

They may choose either of the following methods to determine the ITC and ITR to which they are entitled with respect to a reimbursement of expenses incurred in Canada (or in Québec for QST purposes):

- **First method.** They may claim an ITC equal to $\frac{4}{104}$ ¹ of the total amount reimbursed and an ITR equal to $\frac{7}{107}$ of this amount, provided at least 90% of the expenses reimbursed are taxable (excluding zero-rated expenses) and the expenses were incurred in Canada (or in Québec, for QST purposes). It should be noted that, under the QST system, the rate applicable to large businesses is 4.1% of total expenses reimbursed by means of an expense account.
- **Second method.** Alternatively, they may calculate the actual amount of GST and QST paid on expenses that they reimbursed and that were incurred in Canada (or in Québec, for QST purposes) during the reporting period in question. Under this method, the GST or QST paid by the employee, partner or volunteer is multiplied by the lower of the following amounts:
 - the percentage of the cost that is reimbursed (that is, the reimbursement divided by the cost); or
 - the proportion in which the good or service is used in the commercial activities of the employer, partnership, charity or public institution.

Example

Daniel incurs expenses of \$564.38 exclusively in the course of his commercial activities (\$500 plus \$25 GST and \$39.38 QST). His employer reimburses him for the expenses incurred.

The employer may claim an ITC equal to the lower of the following amounts:

$$\frac{\$25 \times \$564.38}{\$564.38} = \$25$$

or $\$25 \times 100\% = \$25$

The employer may therefore claim an ITC of \$25.

The employer may also claim an ITR equal to the lower of the following amounts:

$$\frac{\$39.38 \times \$564.38}{\$564.38} = \$39.38$$

or $\$39.38 \times 100\% = \$39.38$

The employer may therefore claim an ITR of \$39.38.

The method chosen must be used for each type of expense incurred. In most cases, registrants must also take into account the restrictions on meal and entertainment expenses. Registrants that opt to use the second method above must have in their possession the documents and information necessary to claim the ITC or ITR. Where registrants opt for the first method above, the requirements for documents and information are less strict; however, they must keep adequate registers and books of account and retain certain information on each reimbursement to employees, partners or volunteers.

1. The tax fraction was $\frac{5}{105}$ from July 1, 2006, to December 31, 2007. It was previously $\frac{6}{106}$.

Either of the methods of calculation described in the section entitled “Meal and entertainment expenses” below may be used to calculate ITCs and ITRs with respect to meals and entertainment. 

Please note that the HST rates may apply if

- all or substantially all of the transactions for which you provided an allowance or reimbursement were carried out in a participating province; or
- the transactions were carried out in order to use a motor vehicle in a participating province.

For more information, contact Revenu Québec (see the contact information on the back of this booklet).

GST and QST rebates payable to employees and partners

In some cases, employees or partners may not receive a reasonable allowance or a reimbursement to cover all the expenses they incur. They may also be required to report an allowance as income. In either of these situations, employees or partners may recover the GST they paid on expenses incurred in the course of their employment or partnership activities. The rebate is available to employees of registrant employers and partners in registrant partnerships even if the employees or partners deduct the employment or partnership expenses in their income tax return.

The rebate, which is equal to $5/105^1$ of the allowable expenses, must be claimed using form GST370, **Employee and Partner GST/HST Rebate Application**. The form must be filed within four years after the end of the year to which the expenses apply. Allowable expenses include travel expenses and meal expenses. 

Under the QST system, employees and partners may also be entitled to a rebate of the QST corresponding to $7.5/107.5$ of the allowable expenses incurred. The rebate must be claimed using form VD-358-V, **Québec Sales Tax Rebate for Employees and Partners**. 

Meal and entertainment expenses

Registrants may claim ITCs and ITRs to recover the GST and QST paid on meal and entertainment expenses. The calculation of ITCs and ITRs in respect of such expenses is subject to the restrictions set forth in the *Income Tax Act* and the *Taxation Act*.

Meal and entertainment expenses are generally 50% deductible; accordingly, ITCs and ITRs may be claimed in respect of half of the GST and QST paid on such expenses. You may choose one of the following calculation methods to account for the 50% adjustment.

- You may claim 100% of the GST and QST paid on meal and entertainment expenses incurred in a given fiscal year. If you file annual returns, you must add 50% of the ITC and ITR claimed as an adjustment to the calculation of your net tax payable for the fiscal year. If you file monthly or quarterly returns, you must add 50% of the ITC and ITR claimed in the calculation of your net tax payable for the first reporting period immediately after the end of the fiscal year.
- You may claim 50% of the GST and QST actually paid on meal and entertainment expenses during your reporting period. If you opt for this method, you do not have to make a 50% adjustment at the end of the fiscal year.

1. The tax fraction was $6/106$ for the 2007 calendar year and $6.5/106.5$ for the 2006 calendar year. It was previously $7/107$.

You may claim ITCs and ITRs for the GST and QST you reimbursed to employees or partners regarding meal and entertainment expenses they incurred in Canada. However, these expenses are subject to a limit of 50%.

The total ITRs claimed in respect of such expenses must not exceed the limits in the table below.

Sales	Limit
\$32,500 or less	2% of sales
More than \$32,500 but less than \$52,000	\$650
\$52,000 or more	1.25% of sales

Special rules apply for ITCs and ITRs claimed respecting meal expenses of truck drivers.

Registrant public institutions and charities may claim ITCs and ITRs to recover all of the GST and QST paid on meals and entertainment related to their commercial activities.

Refund of the GST on printed books

Certain persons are entitled to a full refund of the GST they pay on the purchase of printed books, audio recordings of printed books, and printed versions of the scriptures of any religion, provided these documents are not purchased for resale.

The persons that qualify for the GST refund on printed books are municipalities; school authorities; universities and public colleges; charities, public institutions and qualifying non-profit organizations that operate a public lending library; and prescribed charities and non-profit organizations whose primary purpose is the promotion of literacy. (Entities whose primary purpose is the promotion of literacy must apply to the Canada Revenue Agency in order to be considered "prescribed.")



The refund must be claimed by indicating an amount separately on line 307 of form FPZ-66-V, ***GST/HST Rebate Application for Public Service Bodies***. A refund application must be filed within four years following the end of the reporting period during which the GST became payable.

There is no such refund under the QST system because printed books are zero-rated for QST purposes.





Keeping registers and books of account

If you are required to register for the GST and the QST, you must immediately begin keeping track of the GST and QST you collect as a supplier, and of the GST and QST you pay on purchases made in the course of your commercial activities.

If you carry on a business, or are required to deduct, withhold or collect an amount under a fiscal law, you must keep adequate registers and books of account, including an annual inventory. Your registers and books of account must show the amounts of GST and QST that you charged and the amounts that you paid or must pay. This will enable you to determine the amount of your remittance or refund when you file your returns, and will assist Revenu Québec in its audits.

You are required to keep all supporting documents respecting the information contained in your registers and books of account. Invoices must indicate your supplier's name or firm name, the billing date and any other information required to justify your claims for ITCs and ITRs (refer to the table on page 19). All documents must be kept at your place of business, your residence, or another place designated by Revenu Québec.



Registers, books of account and supporting documents may be on paper, electronic media or microfilm. However, your documents must meet certain standards. For more information, contact Revenu Québec (see the contact information on the back of this booklet).

For auditing purposes, you must generally keep registers and books of account for six years after the end of the last year to which they apply, or longer if you have filed a notice of objection or if you are involved in litigation with Revenu Québec. Failure to comply with this requirement is a penal offence, unless you have obtained written authorization from Revenu Québec to dispose of documents before the date prescribed by law.



Revenu Québec Audits

Your business may be subject to a tax audit for the purpose of

- ensuring that your business has complied with its fiscal obligations under the laws administered by Revenu Québec;
- providing you with the information you need in order for your business to comply with its fiscal obligations;
- making any necessary adjustments, including refunds.

Revenu Québec routinely conducts audits at business premises. The auditor will call you to fix a date for the audit. Audits are generally conducted at your business's main establishment, and the scope and duration of the audit depend on such factors as the size of the business, the reliability of the accounting system, the documents available, and the speed with which you provide the requested information to the auditor.

Audits are sometimes conducted at the offices of Revenu Québec. In this case, the auditor may request that you submit the necessary documents to carry out the audit.

A duly authorized employee of Revenu Québec may, at any reasonable time, enter the premises where a business is operated, property is kept, commercial activities are carried on, or registers and books of account are (or should be) kept, but may not enter a residence without the consent of the occupant. The employee may examine the registers, books of account, supporting documents, letters and any other document pertaining to

- information that is (or should be) contained in the registers and books of account;
- amounts that must be paid, deducted, withheld or collected under a fiscal law.

This employee of Revenu Québec may also require any person connected with the business (including the owner or manager of the business or of the premises at which the business's property is kept, or any other person present on the premises) to provide all reasonable assistance necessary to carry out the audit. Moreover, the employee may oblige the owner or manager to accompany him or her on the premises. If asked, the employee must state his or her name and present the document attesting that he or she is duly authorized by Revenu Québec.



For more information, refer to the brochure *Tax Audits of Businesses and Business Persons* (IN-135-V).



Elections and applications concerning the administration of the GST and QST

Businesses and organizations can simplify administration of the GST and QST by making various elections or applications, depending on the type of activity they carry on.

Elections concerning the administration of the GST and QST

You may make an election concerning the administration of the GST and QST if you meet certain conditions and file (where applicable) the prescribed form. Once you make an election, it remains in effect

- as long as you meet the requirements;
- until you cancel it; or
- until you make another election.

As a rule, an election must remain in force for a minimum of one year before it can be cancelled.

In certain cases, you are not required to inform Revenu Québec of your election with respect to a given situation. However, you must keep in your registers and books of account a copy of the duly completed election form, or a statement containing certain prescribed information.

Applications concerning the administration of the GST and QST

Applications concerning the administration of the GST and QST are different from elections in that you cannot begin to use the method of administration you wish to use until you receive a notice from Revenu Québec certifying that your application has been accepted. However, as in the case of elections, you must make your application on the prescribed form (where applicable) and meet certain requirements.

List of elections and applications

Listed below are the titles and numbers of the forms for making elections and applications. You may print the forms from the Revenu Québec website at www.revenu.gouv.qc.ca, order them online, or order them by telephone at one of the numbers listed on the back of this booklet.



The following elections and applications are available to **most registrants**:

- *Election or Revocation of an Election Respecting a GST/HST and QST Fiscal Year* (FP-670-V)¹
- *Election Respecting the GST/HST and QST Reporting Period* (FP-620-V)¹
- *Notification of Fiscal Quarters and Fiscal Months and Application for Approval to Extend or Shorten Fiscal Months* (FP-671-V)¹
- *Application to File Separate Returns – Request to File Separate Rebate Applications – Revocation of Application or Request* (FP-2010-V).¹ This application enables businesses that carry on commercial activities in more than one branch or division to file a separate return for each of them.
- application for designated reporting periods^{1,2}
- *Election Respecting the Acquisition of a Business or Part of a Business* (FP-2044-V)

1. This election or application may be made at the time of registration.

2. This application must be submitted in the form of a letter.

- *Election to Treat a Sale of Real Property (an Immovable) as a Taxable Sale* (FP-2022-V)
- *Request for Cancellation or Variation of Registration* (FP-611-V)
- *Election Respecting the Quick Method of Accounting for Small Businesses* (FP-2074-V)¹
- *Election or Revocation of an Election Made Jointly by a Principal and an Agent or Auctioneer* (FP-2506-V)²
- *Joint Venture Election: Election to Have the Operator of a Joint Venture Account for GST and QST* (FP-621-V)²
- *Election by an Institution to Have the Supply of Its Courses, Examinations and Certificates Deemed Taxable* (FP-2029-V)²
- *Election Respecting the Use of an Aircraft or Passenger Vehicle in Non-Commercial Activities* (FP-30-V)² for GST purposes; *Election Respecting the Use of a Passenger Vehicle or an Aircraft in Non-Commercial Activities* (VD-293-V)² for QST purposes
- application by a direct seller to use the special collection method³
- application for designation of a buying group³
- application for designation of a barter exchange network³
- *Declaration Respecting a Transaction Between Related Individuals with Regard to a Road Vehicle Registered in Québec* (VD-80.1-V). This application is to be used by an individual in order to avoid having to pay the QST on a vehicle supplied by way of gift to another related individual. As a rule, the GST does not apply in such cases.
- *Election to Defer Payment of the Tax on the Self-Supply of a Residential Complex* (VD-224.1-V). This election is available only under the QST system.



The following elections and applications are available to **public sector bodies** (that is, governments and public service bodies):

- *Application by a Public Service Body to Have Branches or Divisions Designated as Small-Supplier Divisions* (FP-631-V)
- *Application to File Separate Returns – Request to File Separate Rebate Applications – Revocation of Application or Request* (FP-2010-V). This application enables public service bodies that carry on commercial activities in more than one branch or division to file a separate rebate application for each of them.
- *Special Quick Method of Accounting: Simplified Net Tax Calculation Method* (FP-2287-V). This form enables a public service body (other than a charity) to elect to use the Special Quick Method of accounting, or a charity to elect not to use the simplified net tax calculation method. It also enables a public service body or a charity (as applicable) to revoke such an election.
- *Election by a Public Sector Body to Have Exempt Memberships Treated as Taxable Supplies* (FP-623-V)²
- *Election to Tax Memberships in a Professional Organization* (FP-2018-V).² This election enables a professional organization to have its otherwise tax-exempt memberships treated as taxable.
- *Election or Revocation of the Election by a Public Service Body to Have an Exempt Supply of Real Property (an Immovable) Treated as a Taxable Supply* (FP-2626-V)
- *Application by an Unincorporated Organization to Be Considered a Branch of Another Unincorporated Organization* (FP-632-V)

1. This election or application may be made at the time of registration.

2. Do not file this form with Revenu Québec: It must be kept in the records of the person concerned.

3. This application must be made in the form of a letter.

The following elections and applications are available to **corporations and financial institutions** only:



- *Election for Nil Consideration* (FP-25-V)¹ for the GST. There is no form to complete to make this election under the QST system.
- *Application to Offset Tax by Refunds or Rebates* (FP-603.A-V and FP-603.B-V)
- *Election or Notice of Revocation of the Election to Deem Supplies Made Between Members of a Closely Related Group, of Which a Listed Financial Institution Is a Member, to Be Supplies of Financial Services* (FP-27-V). This election is not available under the QST system.

It is not necessary to file a form for the following elections and applications:

- simplified method for calculating ITCs and ITRs
- simplified method for calculating rebates
- election to use the part of a patronage dividend that is attributable to taxable property and services for purposes of GST adjustments
- election not to use a patronage dividend for purposes of price adjustments
- election concerning the sale of the business property of a deceased person

Description of general applications and elections

The most frequent applications and elections for which a form must be completed are described below.



- *Election or Revocation of an Election Respecting a GST/HST and QST Fiscal Year* (FP-670-V)

Registrants may elect to have their fiscal year for GST and QST purposes correspond to the calendar year (even if their taxation year does not correspond to the calendar year). Likewise, an individual may elect to have his or her fiscal year for GST and QST purposes correspond to the fiscal period used for income tax purposes.

- *Election Respecting the GST/HST and QST Reporting Period* (FP-620-V)

Registrants may change the frequency (assigned by Revenu Québec or chosen upon registration) with which they file their returns. A registrant (including all branches and divisions) will have the same reporting periods for GST and QST purposes.

- *Application to File Separate Returns – Request to File Separate Rebate Applications – Revocation of Application or Request* (FP-2010-V)

A registrant may file separate returns for each of its branches or divisions. An application to file separate returns is generally accepted if each branch or division is separately identifiable by its location or by the nature of its activities. Moreover, each branch or division must keep separate records and books of account, and have different accounting systems. The same requirements must be met to file separate rebate applications.

- *Election Respecting the Quick Method of Accounting for Small Businesses* (FP-2074-V)

Small businesses may elect to use the Quick Method of Accounting to calculate the GST and QST they must remit. They may use this method if the annual total of their worldwide taxable sales does not exceed \$200,000 (GST included) under the GST system and \$215,000 (GST and QST included) under the QST system.

For more information, refer to the chapter entitled “The Quick Method for calculating GST and QST remittances” on page 32.



¹. Do not file this form with Revenu Québec: It must be kept in the records of the person concerned.

- *Election Respecting the Acquisition of a Business or Part of a Business* (FP-2044-V)

When you sell a business (or part of a business) to a person and the person acquires all or substantially all of the property that is considered necessary to the operation of the business (or part of the business) acquired, you and the person may jointly elect not to charge GST or QST on the sale of the property. However, to make this election, the person acquiring the property must also be registered for the GST and the QST.

- *Request for Cancellation or Variation of Registration* (FP-611-V)

This form enables persons to modify their registration (where they have ceased to operate one of their businesses) or to cancel their registration (where they have ceased to carry on commercial activities), provided they meet all of the required conditions.



For more information, refer to the chapter entitled “Cancelling your registration” on page 78.

- *Joint Venture Election: Election to Have the Operator of a Joint Venture Account for GST and QST* (FP-621-V)

A registrant that, by virtue of a written agreement with other participants, takes part in a joint venture (other than a partnership) involved in such activities as the exploration or development of mineral deposits may jointly elect, with the other participants, to account for all GST and QST collected during their joint commercial activities.

All of the participants in the joint venture are jointly and severally liable for all obligations pertaining to the GST and QST collected during the activities carried out on their behalf by their representative.

This form need not be filed in order to make the election. Simply fill it out and keep it on file for auditing purposes.

- *Election for Nil Consideration* (FP-25-V) for the GST. There is no form to complete to make this election under the QST system.

Where two or more registrants are members of a group of closely related corporations and are engaged exclusively (90% or more) in making taxable sales, they may jointly elect to have taxable sales made to each other deemed to have been made for nil consideration.

This election does not apply to taxable sales of real property or to purchases made for non-commercial purposes. Nor does it apply, for QST purposes, to

- property that is used to replace other property, or goods or services that are acquired by a registered insurer by way of a settlement of an insurance claim;
- property or a non-financial service that is sold to a registrant, where the registrant acquires the property or the non-financial service for the purpose of supplying it with a financial service so that the consumer can avoid paying the taxes.

This form need not be submitted in order to make the election. Simply fill it out and keep it on file for auditing purposes.

Recourse

If you believe that the amounts shown on a notice from Revenu Québec are incorrect, or if for other reasons you are dissatisfied with the services of Revenu Québec, various means of recourse are available to obtain an explanation or to voice your disagreement.

The first step is to call or visit Revenu Québec. Staff members are available to help you solve your problem. The vast majority of cases are settled at this stage.

If the process described above fails to provide a satisfactory solution, you may wish to proceed with legal recourse. There are two types of legal recourse: objection and appeal. If you decide to take legal recourse, you must act within certain deadlines and follow the prescribed procedure. For more information, refer to the brochure ***Recourse for Your Tax-Related Problems*** (IN-106-V).



Still another means of recourse is available to registrants: You may file a complaint with the Direction du traitement des plaintes (DTP). DTP staff ensure that the complaints submitted receive proper attention from Revenu Québec authorities. If you wish to file a complaint, you must submit your problem in writing to the following address:

Revenu Québec
3800, rue de Marly
Québec (Québec) G1X 4A5

You may also telephone the DTP at 418 652-6159 or, toll-free, at 1 800 827-6159.

Please note that filing a complaint with the DTP is not a substitute for the other means of recourse available to you, and neither prolongs nor suspends the prescribed deadlines for the other means. Consequently, if you wish to file an objection or an appeal, you must do so within the prescribed time limit regardless of whether you have filed a complaint with the DTP.

Ultimately, if you believe that you have been treated unfairly, you may contact the Protecteur du citoyen, which is authorized to investigate all complaints respecting the activities of the public administration.

Cancelling your registration

Revenu Québec may cancel your registration for the GST and the QST if it has determined that registration is no longer necessary. However, prior to cancellation, Revenu Québec must send you a written notice specifying the date on which cancellation becomes effective. The following are some of the situations in which registration may be cancelled:

- The registrant is a small supplier.
- An individual or an organization that is not a corporation ceases to carry on commercial activities, or sells the business. The registered entity therefore ceases to exist.
- An individual dies.
- A partnership is dissolved.
- An organization that is a legal person ceases to exist.
- A person's legal status changes.
- A person ceases to come to Canada (or to Québec, for QST purposes) to sell taxable admissions.
- A person ceases to carry on a commercial activity in Canada (or in Québec, for QST purposes). For example, a person may cease to make taxable sales, but continue to carry on a business to make exempt sales.

You must inform Revenu Québec of any other circumstances that would require your registration to be cancelled or varied.



You must request cancellation of your registration on form FP-611-V, ***Request for Cancellation or Variation of Registration***. As a rule, cancellation of registration for the GST and the QST must be requested for the same date. In most cases, cancellation may come into effect as of the day on which registration is no longer necessary. If you are a small supplier, cancellation may take effect at any time, provided you have been registered for at least one year on the date on which cancellation of registration comes into effect.

The following small suppliers may not cancel their registration:

- taxi drivers (GST and QST)
- non-resident performers who collect admissions in Canada (GST and QST)
- retail vendors of tobacco products (QST only)
- retail vendors of fuel (QST only)
- vendors of alcoholic beverages (QST only)
- vendors of new tires (QST only)
- vendors of road vehicles (QST only)

A person that ceases to be a registrant is deemed to have sold all property intended for consumption, use or sale in the course of commercial activities that was in the person's possession at the time of cancellation. However, different rules apply in the case of capital property, non-capital property, and rental services and property.

In the case of **capital property**, the person is deemed to have ceased to use the property in the course of commercial activities immediately before cancellation of registration and to have sold the property and collected the GST and QST. As a rule, the taxes for each property must be calculated by carrying out the following operations:

- Determine the GST and the QST that were paid on the property the last time it was acquired or imported.
- Add the GST and the QST that were paid on improvements made to the property.
- Where applicable, deduct any amounts (excluding ITCs or ITRs) recovered through a refund or rebate or in any other way.
- Multiply the result of the preceding operations by the result of the following calculation: the fair market value (FMV) of the property, divided by its acquisition cost plus the cost of any improvements. (Note that this fraction cannot be greater than 1.)

Example

In August 2007, a registrant bought office furniture at a cost of \$5,000, plus \$300 GST and \$397.50 QST. As the furniture is used for commercial activities, the registrant may claim an ITC and an ITR on the taxes paid.

On September 30, 2008, registration is cancelled. The registrant still owns the furniture and is therefore considered to have sold the furniture and collected the taxes immediately before cancellation of registration. On that date, the furniture's fair market value is \$2,500.

Calculation of taxes to be remitted	GST	QST
Tax paid at time of acquisition	\$300.00	\$397.50
Tax paid on improvements	+ \$0.00	+ \$0.00
Refund or rebate	– \$0.00	– \$0.00
Total	\$300.00	\$397.50
FMV ÷ cost of property and improvements \$2,500 / (\$5,000 + \$0.00)	x 0.50	x 0.50
Taxes to be remitted	\$150.00	\$198.75

These amounts of tax must be reported in the net tax payable for the registrant's last reporting period.

In the case of **non-capital property**, the person is deemed to have sold the property for a price equal to its fair market value (FMV) immediately before cancellation of registration and to have collected the GST and QST calculated on the FMV, unless the sale is considered exempt.

Example

A person ceases to be a registrant on April 30, 2008, and has an inventory of unsold computers with an FMV of \$8,000. GST and QST calculated on the FMV must therefore be included in the net tax payable for the person's last reporting period as a registrant. The amount of the GST is \$400 ($\$8,000 \times 5\%$); the amount of the QST is \$630 ($\$8,400 \times 7.5\%$).

Where a **service** is being rendered or **property** is being **leased** over a period that extends beyond the date when you cease to be a registrant, you are entitled to an ITC and an ITR solely for the period during which you were a registrant. The amount of the taxes must be prorated.

Example

On April 15, 2008, a person receives the invoice for advertising services covering the period from April 15 through May 14, 2008. The cost of these services is \$170, to which \$8.50 GST and \$13.39 QST must be added. The person may claim an ITC and an ITR on the taxes paid.

On May 1, 2008, the person ceases to be a registrant. Consequently, the person must add, to the net tax payable, the ITC and the ITR claimed for the period after cancellation of registration. The amount of the GST is \$3.97 ($\$8.50 \times 14/30$). The amount of the QST is \$6.25 ($\$13.39 \times 14/30$).

Services offered by Revenu Québec

Online services

Revenu Québec's website provides a wealth of information about the Québec tax system and Revenu Québec itself, and allows you to consult the various guides, brochures, folders and forms you may need for tax purposes. We invite you to consult the site at www.revenu.gouv.qc.ca.

You can use Revenu Québec's electronic services to fulfil your tax obligations simply and efficiently. You can consult your tax file (returns, payments, refunds and statements of account) directly onscreen, and file your returns and make your payments online. If you file your return online, you do not need to mail a paper copy of any of your documents to Revenu Québec. However, you must keep all documents that relate to your return for at least six years after the year to which they apply.

Client services

You may obtain information and answers to your questions, or have corrections made to your file, by telephone, mail or in person. See Revenu Québec's contact information on the back of this booklet and on the Revenu Québec website.

Business hours for client services

By telephone		
All offices	Monday, Tuesday, Thursday and Friday	8:30 a.m. to 4:30 p.m.
	Wednesday	10 a.m. to 4:30 p.m.
In person		
Complexe Desjardins	Monday, Tuesday, Thursday and Friday	8:30 a.m. to 4:30 p.m.
	Wednesday	10 a.m. to 4:30 p.m.
Other offices	Monday through Friday	10 a.m. to 4:30 p.m.

GST and QST publications

GST and QST brochures and folders

No matter what your GST- and QST-related questions are, you can find the answers in the documents published by Revenu Québec. You may consult them on Revenu Québec's website at www.revenu.gouv.qc.ca, or order them online or by telephone at one of the numbers reserved for GST- and QST-related inquiries. The numbers are listed on the back of this booklet.

The following are some of the publications available:

- *QST and GST/HST: How They Apply to Foods and Beverages* (IN-216-V)
- *The QST, the GST and Road Vehicles* (IN-624-V)
- *The QST and the GST/HST: How They Apply to Non-Profit Organizations* (IN-229-V)
- *The QST and the GST/HST: How They Apply to Charities* (IN-228-V)

- *Tax on Lodging* (IN-260-V)
- *QST, GST/HST and Fuel Tax: How They Apply to Freight Carriers* (IN-218-V)
- *An Overview of the Fuel Tax Act* (IN-222-V)
- *An Overview of the Tobacco Tax Act* (IN-219-V)
- *Flea Markets* (IN-255-V)
- *The QST and the GST/HST: How They Apply to Medical Devices and Drugs* (IN-211-V)
- *GST and QST: How They Apply to Residential Complexes* (IN-261-V)
- *Promoting Healthy Competition in the Clothing Industry* (IN-262-V)
- *Collection of Consumption Taxes by Producers of Alcoholic Beverages* (IN-263-V)
- *Directors' Liabilities* (IN-107-V)

Tax News

Four times a year, Revenu Québec posts an information bulletin entitled *Tax News* on its website at www.revenu.qc.ca. This electronic bulletin is used by Revenu Québec to inform taxpayers and agents of any important changes to tax measures. It offers up-to-date information on the application of the GST/HST and incorporates the contents of *GST/HST News*, a newsletter published by the Canada Revenue Agency (CRA). *Tax News* also provides information on the application of the QST, other Québec consumption taxes and Québec income tax.

Each time a new issue of *Tax News* is posted, an email is sent to the persons that subscribed to the notification list. You may subscribe on Revenu Québec's website at www.revenu.gouv.qc.ca.

GST brochures and folders

Revenu Québec distributes Canada Revenue Agency (CRA) publications that are designed to help you understand the application of the GST.

Other QST-related documents

More detailed information is provided in the interpretation bulletins pertaining to the *Act respecting the Québec sales tax* and other legislation administered by Revenu Québec. These documents are sold by Les Publications du Québec.

Other GST-related documents

More detailed information is provided in GST memoranda and technical information bulletins. These documents are available on the CRA's website at www.cra-arc.gc.ca.

To contact us



By Internet

We invite you to visit our website at **www.revenu.gouv.qc.ca**.



By telephone

Hours of availability for telephone service

Monday, Tuesday, Thursday and Friday: 8:30 a.m. to 4:30 p.m.

Wednesday: 10:00 a.m. to 4:30 p.m.

Information concerning individuals and individuals in business

Québec City area

418 659-6299

Montréal area

514 864-6299

Elsewhere (toll-free)

1 800 267-6299

Information concerning businesses, employers and consumption taxes

Québec City area

418 659-4692

Montréal area

514 873-4692

Elsewhere (toll-free)

1 800 567-4692

Information service for persons with a hearing impairment

Montréal area

514 873-4455

Elsewhere (toll-free)

1 800 361-3795



By mail

Individuals and individuals in business

Montréal, Laval, Laurentides, Lanaudière and Montérégie

Direction principale des services à la clientèle des particuliers

Revenu Québec

Complexe Desjardins

C. P. 3000, succursale Desjardins

Montréal (Québec) H5B 1A4

Québec City and other areas

Direction principale des services à la clientèle des particuliers

Revenu Québec

3800, rue de Marly

Québec (Québec) G1X 4A5

Businesses, employers and consumption taxes

Montréal, Laval, Laurentides, Lanaudière, Montérégie, Estrie and Outaouais

Direction principale des services à la clientèle des entreprises

Revenu Québec

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Québec City and other areas

Direction principale des services à la clientèle des entreprises

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Québec (Québec) G1X 4A5

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Cette publication est également disponible en français et s'intitule *Renseignements généraux sur la TVQ et la TPS/TVH* (IN-203).

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Québec



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