

Financial Assistance Program for Domestic Help Services

The Financial Assistance Program for Domestic Help Services is intended for persons insured under the Health Insurance Plan who receive services from a domestic help social economy business recognized by the Ministère de la Santé et des Services sociaux.

Domestic help services for which persons receive compensation for under a public plan (e.g. Commission des normes, de l'équité, de la santé et de la sécurité du travail, Société de l'assurance automobile du Québec, Veterans Affairs Canada) or under a private insurance plan do not qualify for the program.

The program offers fixed or variable financial assistance, taking on the form of a reduction in the hourly rate requested by the business for its services.



Criteria for receiving financial assistance

FIXED FINANCIAL ASSISTANCE

Fixed financial assistance is granted to all persons age 18 or over who are Québec residents, as defined in the *Health Insurance Act*, regardless of their income. This financial assistance of \$4 is granted for each hour of service rendered.

VARIABLE FINANCIAL ASSISTANCE

Variable financial assistance is granted to all persons age 65 or over and to those age 18 to 64 who have been referred by a local community services centre (CLSC), an integrated health and social services centre (CISSS) or an integrated university health and social services centre (CIUSSS). The amount of variable financial assistance is determined on the basis of the income and family situation of the person eligible for the program. The assistance may vary between \$1.69 to \$13.52 per hour of service rendered and is added to the fixed financial assistance of \$4. This means that a person may receive up to a maximum \$17.52 in financial assistance for each hour of service rendered. The person would then pay only the difference between the rate charged by the domestic help social economy business and the amount of financial assistance granted.

Services covered

- Light housework, such as laundering, vacuuming, dusting, cleaning (e.g. refrigerator, bathtub, pantry)
- Heavy housework, such as major cleaning jobs and clearing snow from the main access to the residence
- Clothing care
- Preparation of non-diet meals
- Grocery shopping and other errands

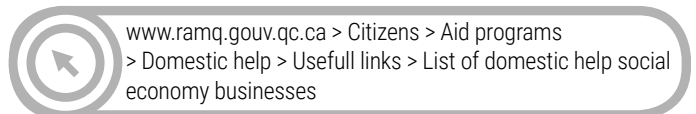
Applying for financial assistance

To qualify for the program, you must fill out the forms entitled *Application for Financial Assistance* and *Service Agreement*, available from businesses recognized under the program and send them to the following address:

Service de la contribution et de l'aide financières
Régie de l'assurance maladie du Québec
425, boul. De Maisonneuve Ouest, bureau 213
Montréal (Québec) H3A 3G5

The contact information for these businesses is available from:

- Services Québec offices
- on the [website of the Régie de l'assurance maladie du Québec](#), or
- the Régie's Service de la contribution et de l'aide financières



FOR FURTHER INFORMATION

We invite you to consult our website.

www.ramq.gouv.qc.ca

You may also obtain information by telephone.

In Montréal: 514 873-9504

Elsewhere in Québec: 1 888 594-5155

To write to us

Service de la contribution et de l'aide financières

Régie de l'assurance maladie du Québec

425, boul. De Maisonneuve Ouest, bureau 213

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Opening hours

Monday, Tuesday, Thursday and Friday: 8:30 a.m. to 4:30 p.m.

Wednesday: 10:00 a.m. to 4:30 p.m.

Information is also available at your regional Services Québec office.

Direction des communications (April 2020)

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