

How to Obtain Your Health Insurance Card

If you are age 75 or over, your photo and signature don't have to appear on your Health Insurance Card. You may therefore choose between a card **with** or **without** a photo. However, if you have a Driver's Licence, your photo must appear on it.

IF YOU WANT A CARD WITHOUT A PHOTO

All you have to do is fill out, sign and mail your renewal notice. You will receive your card within 14 days.

IF YOU WANT A CARD WITH A PHOTO

Please follow the steps explained below.

If you DON'T HAVE a Driver's Licence

Where must I go?

Go in person, as soon as possible, to an **authentication point**. For the list of authentication points in your region, please visit our website at www.ramq.gouv.qc.ca.

What do I take with me?

- 1 Your completed and signed renewal notice.
- 2 Two pieces of ID, including one bearing a photo (see list on reverse side).
- 3 A photo of you that meets the specifications (see information on reverse side).

If you go to one of the two RAMQ offices, do not bring a photo with you: one will be taken on the premises. Please note that a fee is charged.

What happens next?

RAMQ will send your Health Insurance Card to you within 14 days.

If you HAVE a Driver's Licence

You can renew your Health Insurance Card and your Driver's Licence **at the same time**.

Where must I go?

Go in person to a **service outlet** of the Société de l'assurance automobile du Québec (SAAQ) before the deadline indicated on your renewal notice. The list of service outlets is available at www.saaq.gouv.qc.ca/en/reach_us under the "To Find" tab. Please note that renewing a Driver's Licence Plus must take place at one of the SAAQ service centres.

What do I take with me?

- 1 Your completed and signed renewal notice.
- 2 Two pieces of ID, including your Driver's Licence (see the list on reverse side).

Do not bring a photo with you: one will be taken on the premises. Please note that a fee is charged for taking your photo and issuing your Driver's Licence.

What happens next?

SAAQ will mail your Driver's Licence to you and will send the information to RAMQ.

RAMQ will send your Health Insurance Card to you within 14 days.

Your Health Insurance Card:

Absolutely Indispensable!



You can renew
your Health Insurance Card
with or without a photo.

Information

If you have to go out and get your card renewed, please refer to the list of service points available on our website.

Health Insurance Card

Régie de l'assurance maladie du Québec

www.ramq.gouv.qc.ca

Québec: 418 646-4636

Montréal: 514 864-3411

Elsewhere in Québec,

toll-free: 1 800 561-9749

TDD (telecommunication device for the deaf)

Québec: 418 682-3939

Elsewhere in Québec,

toll-free: 1 800 361-3939

Driver's Licence

Société de l'assurance automobile du Québec

www.saaq.gouv.qc.ca

Québec: 418 643-7620

Montréal: 514 873-7620

Elsewhere in Québec,

toll-free: 1 800 361-7620

Original text in French

Direction des communications
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Acceptable pieces of ID

- Health Insurance Card
- Driver's Licence
- Birth Certificate or an official copy of an act of birth issued by a Canadian vital statistics office (by the Directeur de l'état civil, for a birth in Québec)
- Passport
- Certificate of Canadian Citizenship
- Certificate of change of name
- Certificate of change of designation of sex
- A Canadian or Québec immigration document

ORIGINALS ARE REQUIRED.

Your photo

Remember: you must have your photo taken on the premises if you go to one of the two RAMQ offices or if you go to SAAQ service outlets.

However, if you go to another authentication point, bring your photo. You may also have your photo taken in a pharmacy or by a photographer. Here are the specifications:

- colour photo taken in the past six months (dated on the back with a date stamp);
- against a white background;
- showing a front view, from the shoulders up (head uncovered);
- 43 mm x 54 mm (1¹¹/₁₆ inches x 2¹/₈ inches).

Régie de
l'assurance maladie

Québec

With the participation of the
Société de l'assurance automobile



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Québec