

Program for Devices That Compensate for a Physical Deficiency

The Program for Devices That Compensate for a Physical Deficiency is intended for persons covered by the Québec Health Insurance Plan who have a motor deficiency.

For eligible persons, the program pays for the purchase, adjustment, repair and replacement of devices such as prosthetics, orthotics, ambulation and standing aids, wheelchairs and posture assists.

Please note that the program does not cover such items as orthopedic shoes, cloth upright supports, elasticized socks, and orthotics worn only for the practice of a sport.



How to benefit from the program

To obtain an orthosis under the RAMQ Program, you must provide a medical prescription written by an authorized health professional.

To obtain a locomotor assist, a walking aid, or a prosthesis, you must provide a medical prescription written by an authorized health professional or a specialized nurse practitioner if your file with the provider does not already include an attestation of diagnosis confirming the physical impairment.

The medical prescription must:

- state your physical impairment and the resulting incapacity
- indicate the necessity for you to obtain a device
- include recommendations for using the device, if applicable.

In the absence of a prescription, the professional's recommendation should contain the same information.

Locomotion assist or walking aid

An occupational therapist or physiotherapist must make a full assessment of your needs and recommend appropriate aid(s).

Prosthesis

A report by a physician or an intervention plan by an occupational therapist or physiotherapist on file with the provider is sufficient to prove the recommendation of the device. Please note that an orthotic and prosthetic technician (OPT) or technologist cannot provide a prosthesis without a medical prescription written by an authorized health professional.

Please note...

When you benefit from the Program for Devices That Compensate for a Physical Deficiency, **you don't pay anything** for insured services.

The authorized facilities and laboratories that provide you with these services are paid by the RAMQ.

Where to obtain the devices you need

To be insured, the devices must be obtained from the assistive devices department of a public physical deficiency rehabilitation facility **authorized** by RAMQ or from a private orthotics and prosthetics laboratory **authorized** by RAMQ.

You may obtain a prosthetic, an orthotic or an ambulation aid from an authorized facility or laboratory.

For a wheelchair or a posture assist, you must go to a physical deficiency rehabilitation facility.

The lists of authorized facilities and laboratories are available in the [Aid programs](#) section of our website.

A multidisciplinary team composed, for example, of a doctor, an occupational therapist, a physiotherapist and an orthotist/prosthetist, will meet with you, where necessary, to evaluate your needs and to determine such matters as the technical specifications of the device that is appropriate for you.

Repair and replacement

Whether during or after the guarantee period, if you need to have your devices repaired or adjusted you must contact an authorized facility or laboratory.

Remember that if your devices are used negligently or are lost, stolen or destroyed, RAMQ does not pay the repair or replacement cost. As some of these risks may be covered by insurance, it is recommended that you check with your insurer.

FOR FURTHER INFORMATION

We invite you to consult our website.

www.ramq.gouv.qc.ca

You can also obtain information by telephone.

Québec: 418 646-4636

Montréal: 514 864-3411

Elsewhere in Québec: 1 800 561-9749

Our mailing address

Régie de l'assurance maladie du Québec
C. P. 6600, succ. Terminus
Québec (Québec) G1K 7T3

Our office hours

Monday, Tuesday, Thursday and Friday: 8:30 a.m. to 4:30 p.m.
Wednesday: 10:00 a.m. to 4:30 p.m.

Outside our office hours, the above telephone numbers give you access to an automated information system.

Direction des communications
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