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Important Reminder

For the smooth running of the Committee, it's ESSENTIAL that all its members are kept informed of all pieces of information received. Don't forget to pass round this Info-Bulles Newsletter to all members of the Library Committee.

Chief executive officer's note

The network's strategic planning

The administrative council selected Mme Huguette Joly to carry out our strategic planning. In June, during our Annual General Assembly, members will be invited to discuss our orientations to ensure that they accurately reflect reality and the network's future needs. We hope to see you all at the Assembly.

Patrimoine Outaouais card

The réseau BIBLIO de l'Outaouais, in partnership with some local museums, offers you the Patrimoine Outaouais card. Thanks to this partnership, users of the libraries affiliated to our network will have free access to the following museums: The musée des pionniers of Saint-André-Avellin, the Centre d'interprétation du Patrimoine of Plaisance, the Manoir Papineau of Papineauville, the Centre d'interprétation de l'histoire de la protection contre le feu of Maniwaki and the Maison Bryson of Mansfield. Citizens who visit these places will make great discoveries about the life and history our regions.

Do not forget to display this partnership's promotional posters in your library.

Bibliothèque et Archives Nationales du Québec

To better serve its clientele, Bibliothèque et Archives nationales du Québec (BAnQ) offers two kinds of subscriptions: one for remote services, the other for in-library services provided at the «Grande Bibliothèque.» All Quebec residents can subscribe. The type of subscription will determine the kind of services they can access (remote services or in-library services). Documents borrowed at the «Grande Bibliothèque» will have to be returned at the «Grande Bibliothèque». The network's libraries will not be permitted to take back documents borrowed at the «Grande Bibliothèque». Only documents requested via ELL will be accepted at the requesting library.

Mock leather postal bag

Take advantage of your book exchanges, the fact that a person from the Réseau BIBLIO is in your vicinity or your visit to the CRSBP, to return your surplus of mock leather postal bags. We suggest that you keep only the amount you need.

For Sale

- Infocus LP400 Video projector 700 Lumens
- Contraste 400: 1
- 6,7 lbs
- Projection of more than 250" diagonal
- Used for only 400 hours

Included: transport bag, cables and remote control.

Price: 500,00 \$



Think activity hosting!

Hosting activities is a great way to make your library a place where people can enjoy themselves, where they come to learn, to get informed, and to exchange with others in a fun and dynamic way. We invite you to take a look at our *Guide d'animation culturelle*, available on the Extranet. This guide will present all the material available at the CRSBP and will propose great suggestions for activities.

The CRSBP offers its support if you need help with the hosting or the financing of activities. It can also help you get in contact with organizers.

Réseau BIBLIO QUIZ terrestre contest

The Biblio Quiz terrestre, which was held in 51 libraries, was a big success amongst the population. This activity was organized in the hope to increase the visits at our libraries.

In each library, a participant won binoculars. On May 15, four regional prizes were drawn by the CRSBPO. Francine Fréchette of Saint-Émile-de-Suffolk won the first prize, an iPod. The second prize, the Antidocte Prisme software, was won by Nadine auclair of Maniwaki. The third prize, the book « La terre un partage », was awarded to J. Desforges of Montcerf - Lytton and finally, Julie Lacroix of Bouchette was the winner of a 1-year subscription of Québec Science.

A tool to consider

What do a gardener and a library clerk have in common? Both work near the ground, both need to crouch and rise often. This is why the Chelsea library staff has acquired a little gardening stool and has been using it for almost a year.

The stool is used in three ways:

1. To kneel and rise more easily
2. To sit on it while working on low shelves
3. To stand on it while working on high shelves

When choosing your stool, make sure that it is sufficiently strong to carry an adult.



PIN (Personal Identification Number)

Take the time to familiarize yourself with the new PIN service. A thorough knowledge of this service will help you answer your users' questions more efficiently.

Also, you will be more informed about the various services offered with these new tools:

- The encyclopaedias Universalis, Hachette et Biblio branchée
- User access to his/her library account

You will find tons of information for all types of searches. Children will have fun while learning to read and write with Métafo

A brochure explaining the new PIN system to the users has already been distributed to you. It is also available on the Réseau BIBLIO's portal, under the heading « Ressources électroniques »

The library Extranet

Visit it frequently! This tool is there for you! You can find a lot of documents useful for the daily management of your library (technical guides, activity hosting and training programs, CRSBP's policies, etc.). You can also find important news about the network via the News releases section. Further more, it is from the Extranet that you can modify and update your library Web page. Do not hesitate to contact us if you have any question on how to use it!

ÉLÉ kit (Éveil à la lecture et à l'écriture)

The CRSBP is an active partner to the Éveil à la lecture et à l'écriture project that was launched by the Ministère de la Culture et des Communications du Québec et le Ministère de l'Éducation du Québec. Three regions of the Réseau BIBLIO de l'Outaouais are participating in this project, which aims to help 0-5 yrs old underprivileged children have access to books. Two kits were created (0-2 yrs and 3-5 yrs) and delivered at the Saint-André-Avellin library (for the Petite-Nation region), at the Maniwaki library (for the Vallée-de-la-Gatineau region) and at the Fort-Coulonge library (for the Pontiac region).



Document history

Some library committees have asked to receive trainings on how to consult, in MultiLIS, the history of a document borrowed by a user. This feature was once available but, due to the privacy legislation, the users' transactions list had to be removed from the system. Only documents with active loans are available. Once the document is returned, the loan is archived and cannot be accessed anymore.

The CRSBP's offices are closed:

Friday, June 23, 2006 (Saint-Jean-Baptiste)

Friday, June 1, 2006 (Canada Day)

Monday, September 4, 2006 (Labour Day)

Summer opening hours

From Monday, June 5 to September 1st, the CRSBP's opening hours will be:

Monday to Friday 8 h 30 to 12 h 00 and 13 h 00 to 16 h 00

BIBLIO trainings

During the year, the CRSBP offers a wide range of trainings that are presented in the *Programme de formation*, which is available on the Extranet. These trainings will help you acquire new knowledge, exchange with your colleagues from other libraries and improve the service you provide to your users. Don't hesitate, register now!

Books from the « School » collection

We would like to remind libraries that « SCHOOL » Collection Books must be returned to the CRSBP de l'Outaouais without delay. These books have a « SCHOOL » sticker on the front cover and the call number ends with SCO.

Cataloguing DVDs and Compact Discs

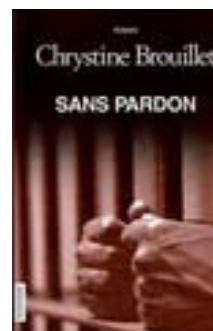
In order to standardize our cataloguing system with the STC's (*Services techniques coopératifs*), we will perform changes in the cataloguing of DVDs and CDs. It will be similar to the changes we made in the cataloguing of children books some years ago. On your shelves, you will find new Dewey decimal numbers referring to subjects, authors or titles. You will also discover new types and categories of materials requested on your exchange notice list. Don't worry, we will send you (during the exchange) the list of modifications and comparisons to help you better understand the changes, and get familiar with the new cataloguing system. Unfortunately, this new system will not be available for old documents. So for a time, you will have to work with two methods of cataloguing.

Top 10

You need reading suggestions for your users or suggestions for the purchase of new documents to add to your local collection? Here is the list of titles that attracted the most attention in our libraries from March 2006 to May 2006

Top 10 (FRENCH)

1. Sans pardon: Chrystine Brouillet
2. Passages obligés: Josélito Michaud
3. Une dimanche à la piscine à Kigali: Gil Courtemanche
4. Le voile de la peur: Samia Shariff
5. La fille du cardinal T.2: Nadine Grelet
6. Une autre âme dans ma fille: Anick Lapratte
7. Parti pour la gloire: Yves Beauchemin
8. Les dieux déchus: Anne Robillard
9. Briser le silence: Michel Vastel
10. Meurtres à la carte: Kathy Reichs



Top 10 (English)

1. Deception point: Dan Brown
2. The undomestic goddess: Sophie Kinsella
3. Da Vinci Code: Dan Brown
4. Velocity: Dean Koontz
5. Blue smoke: Nora Roberts
6. With no one as witness: Elizabeth George
7. Harry Potter and the Half-Blood Prince / J. K. Rowling.
8. The broker: John Grisham
9. Fourth of July: James Patterson
10. Lost city: Clive Cussler



Periodicals registered in MultiLIS

It is very important that libraries add their periodicals in the MultiLIS data bank along with their books and audiovisual documents.

The advantages of the registration are:

- The user can find the list of periodicals on your library's online catalogue and then, make a request.
 - The person in charge of the library uses the automated loan system, which allows better management of library materials
 - There is no cost for pockets or cards, only for call numbers.
-

Shipping form for the return of exchanged materials

To facilitate the pick up of your book rotation boxes, we have sent you, in the winter, a shipping form designed for the return of exchanged materials. This form will now be sent with the exchange notice and the recall list. Just complete it by inscribing the number of boxes or other materials (empty exchange boxes, black pockets or activity kits) you are returning during book rotation. Once the form is complete, put it in view, on top of the boxes so that the delivery person can be sure to pick up all your boxes.

Local initiative

Easter eggs treasure hunt!

Stories, crafts, games and treasure hunt were organized by the Kazabazua library for Easter.

Second anniversary

Last March, the Kazabazua library celebrated its second anniversary. To mark the occasion, a small party was organized.

Library chairs painted by young talented students of the Notre-Dame-de-la-Paix school

To decorate and brighten up the library, the Notre-Dame-de-la-Paix school library organized a drawing contest. Eighteen drawings were selected. Winners were awarded the right to paint on the wooden library chairs. Afterward, the chairs will be varnished, delivered to the library and used by patrons. Congratulations to the artists!

Craft Exhibition

May 6 and 7, 2006, the Notre-Dame-de-la-Paix library held a craft exhibition at the community Hall. The main objective of this event was to gather funds for the purchase of new books for the municipal library. They collected more than 400,00 \$ in tickets sale revenues. There was a draw and many beautiful prizes were distributed. Among these prizes, there was a wonderful gift basket from the Réseau BIBLIO de l'Outaouais.

Book lovers meeting

Book lovers of Maniwaki meet every month at the library to talk about books they read and liked. This gives them the opportunity to share and expand their literature horizons.



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Notre politique qualité

Au CRSBP de l'Outaouais, nous avons un grand respect pour nos clients, et pour les communautés au sein desquelles nous travaillons. Reconnaissons de leur contribution, année après année, à notre réussite nous nous engageons, à répondre à leurs attentes et à remplir nos obligations, à être à l'écoute de leurs commentaires, à être à l'écoute de leurs besoins et de les satisfaire au mieux de nos capacités techniques et de gestion.

Nous prenons l'engagement de leur donner pleine satisfaction en assurant l'amélioration continue de l'efficacité de nos pratiques, méthodes et procédures. La qualité de nos produits et de nos services est la raison même de notre succès. Tout le personnel s'engage à faire sa part pour contribuer à ce succès.

Aussi, notre politique qualité consiste à satisfaire le client par une gestion méticuleuse de nos processus de travail en portant une attention particulière aux principes directeurs suivants : **RÉSEAU**.

Recherche constante de solutions innovatrices pour une amélioration continue des services;

Engagement à promouvoir et à soutenir un service de bibliothèques de proximité de qualité auprès de nos partenaires actuels et futurs;

Satisfaction et respect de la clientèle;

Efficacité dans le contrôle de la qualité, respect des échéanciers et des coûts;

Addition et partage des ressources et des compétences;

Utilisation de l'expertise et de l'engagement de tout le personnel pour le développement du Réseau.

Le Réseau BIBLIO de l'Outaouais est subventionné par le Ministère de la Culture et des Communications