

WHAT SERVICES ARE INSURED OUTSIDE QUÉBEC?

Medical Services

Medical Services insured in Québec are also insured throughout Canada and abroad (on the condition that they are provided by a physician), but **no amount reimbursed by the Régie may exceed what the Régie would pay for the same services (or comparable services) in Québec.**

Professional and Hospital Services

For information about professional and hospital services insured throughout Canada and abroad, and about conditions governing reimbursements by the Régie, consult the Régie's pamphlet entitled *Health-Care Services Insured Outside Québec*.

TRAVEL INSURANCE

If you plan to leave Québec for a few months, a few days or even a few hours, you should, **before leaving**, take out **private insurance** to partially or fully cover costs not paid by the Régie. The fees charged for medical services received abroad may make such insurance worthwhile.

Le présent dépliant est aussi publié en français.

The information in this pamphlet is neither exhaustive nor applicable in all cases, and does not have force of law.

WAYS TO CONTACT THE RÉGIE

By telephone

Our automated telephone information system keeps you informed 24 hours a day, 7 days a week.

Québec: 418 646-4636

Montréal: 514 864-3411

Elsewhere in Québec, toll-free: 1 800 561-9749

During office hours, you can speak with an information clerk by calling one of the above numbers.

By visiting the Régie's offices

1125, Grande Allée Ouest
Québec (Québec)

425, boul. De Maisonneuve Ouest, 3rd floor
Montréal (Québec)

Office hours

On Mondays, Tuesdays, Thursdays and Fridays from 8:30 a.m. to 4:30 p.m. and on Wednesdays from 10:00 a.m. to 4:30 p.m.

By TDD

(telecommunication device for the deaf)

Québec: 418 682-3939

Elsewhere in Québec, toll-free: 1 800 361-3939

By mail

Régie de l'assurance maladie du Québec

PO Box 6600

Québec (Québec) G1K 7T3

On the Internet

www.ramq.gouv.qc.ca

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Direction des communications

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Régie de
l'assurance maladie

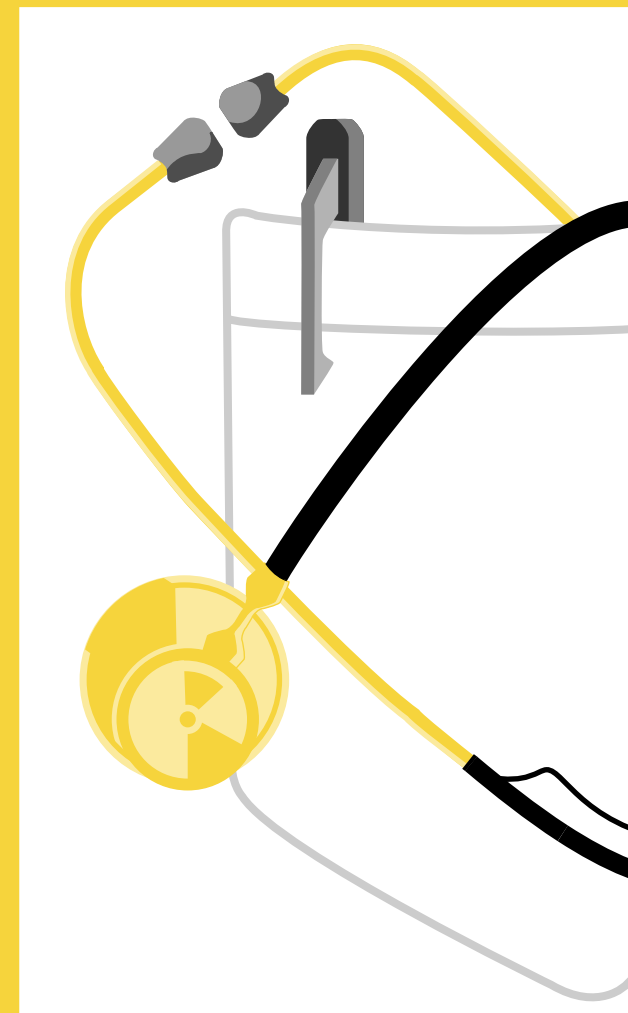
Québec



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Moving?
Be sure to let us know.

MEDICAL SERVICES PROGRAM



Québec



MEDICAL SERVICES PROGRAM

WHO IS ELIGIBLE FOR THE PROGRAM?

All Québec residents eligible for the Québec Health Insurance Plan and holding a valid Health Insurance Card are entitled to receive insured medical services under this program.

WHAT SERVICES ARE INSURED?

To be insured, services must be **medically necessary** and must be provided by a general practitioner or a specialist in an institution,¹ a private office, or a patient's home. These services include:

- visits and examinations;
- consultations;
- psychiatric treatment;
- diagnostic and therapeutic procedures;
- surgery;
- radiology;
- anesthesia.

Most laboratory services, and certain highly specialized examinations such as ultrasounds, CAT scans and magnetic resonance imaging, are insured only when performed in hospital centres.

Remember...

If you change your address,
call us
and let us know!

WHAT SERVICES ARE NOT INSURED?

Certain services are not insured and must therefore be paid for by insured persons. These services include:

- drugs and anesthetic agents used by a physician during a diagnostic or therapeutic examination (local anesthesia);
- an IUD installed by a physician;
- psychoanalysis services (unless provided in an institution authorized by the Minister to offer such services);
- consultations by telephone or by correspondence;
- acupuncture;
- visits to a physician for the sole purpose of having a drug prescription renewed;
- services provided solely for cosmetic reasons;
- treatment of varicose veins by injection, and the related examination, in a private office;
- any adjustment of glasses or contact lenses;
- file summaries drawn up at the request of an insured person;
- forms completed at the request of a third party.

Your Health Insurance Card
is valid until the end of the month
in which it expires.
**It's up to you to check
the expiry date.**

Medical consultations and, where applicable, medical and eye examinations are not insured services if the sole purpose of the consultation or examination is to obtain a certificate attesting to a person's state of health, for the following reasons:

- to obtain a driver's licence, insurance coverage or employment,² or to fulfil an employment requirement;
- to fulfil the requirements of educational institutions, associations, organizations, summer camps, fitness centres, sports clubs, daycare centres or municipal recreation departments;
- to fulfil a judicial obligation.³

HOW CAN I OBTAIN INSURED SERVICES?

To obtain services insured under the Medical Services Program, you must present your Health Insurance Card. Remember that your card must be valid, so be sure to check the expiry date. If you are unable to present a valid Health Insurance Card, you will have to pay the professional's fees and then apply to the Régie for a reimbursement using a special form that the professional you consulted will fill out and give to you.

1. A hospital centre, CLSC, residential and long-term care centre, or rehabilitation centre.

2. Unless the consultation or examination is required under a Québec law other than the *Act respecting collective agreement decrees*.

3. Certain exceptions may apply.