

RECIPIENTS OF LAST-RESORT FINANCIAL ASSISTANCE FOR AT LEAST 24 CONSECUTIVE MONTHS

In addition to the other services, coverage includes one lower dental prosthesis and one upper **acrylic** dental prosthesis every eight years. The Régie also pays for:

- one re-coating every five years;
- half the cost of replacing lost or damaged dental prostheses;
- replacement of prostheses following surgery.

Written authorization from a local employment centre is required to obtain coverage for the above services. The authorization must then be presented to the dentist or denturist.

The following services are also provided free of charge:

- repair of prostheses;
- addition of a structure.

EXAMPLES OF SERVICES NOT COVERED

Patients must pay the cost of the following services, regardless of their age, situation and the place where the service is provided:

- orthodontics;
- apicoectomies;
- periodontics, i.e. gum treatments and grafts;
- crowns other than prefabricated;
- bleaching;
- veneers;
- dental implants.

FOR FURTHER INFORMATION

Go to our website at

www.ramq.gouv.qc.ca

You may also obtain information by calling.

In Québec

418 646-4636

In Montréal

514 864-3411

Elsewhere in Québec

1 800 561-9749

By TDD

(telecommunication device for the deaf)

418 682-3939 (in Québec)

1 800 361-3939 (elsewhere in Québec)

By mail

Régie de l'assurance maladie du Québec

Case postale 6600

Québec (Québec) G1K 7T3

Opening hours

Monday, Tuesday, Thursday

and Friday: 8:30 a.m. to 4:30 p.m.

Wednesday: 10:00 a.m. to 4:30 p.m.

Outside our opening hours, our office phone numbers connect you to an automated information system.

Direction des communications
July 2012

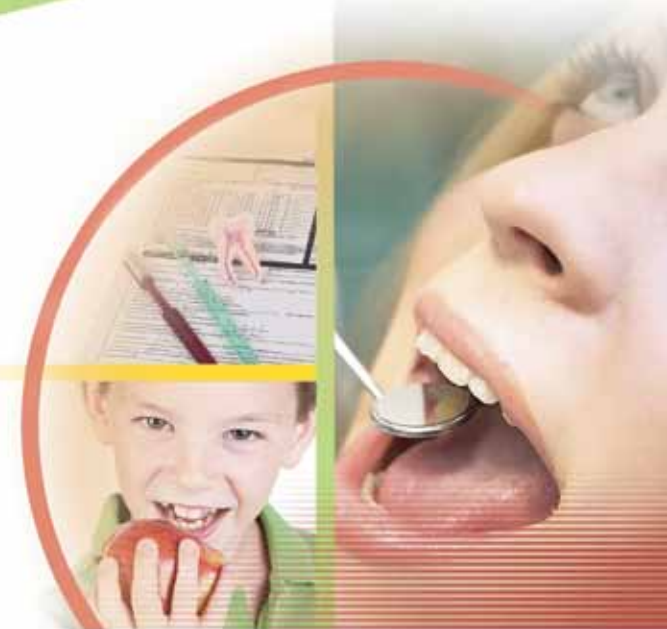
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Dental Service Coverage



Certain services provided by dentists and denturists are paid by the Régie de l'assurance maladie du Québec.

Some services are covered for everyone. Other services are covered only for children under age 10 and for persons who have been recipients of last-resort financial assistance for a specific period of time.

For everyone

In hospitals, persons who present their Health Insurance Card are entitled to certain oral surgery services in the event of trauma or an illness. These services are provided free of charge.

For example:

- certain bone grafts;
- drainage of an abscess;
- removal of a cyst or tumour;
- reduction of a fracture.

Related examinations, local or general anesthesia and X-rays are also covered.

EXCLUSION

The costs related to tooth and root extractions are not covered by the Régie.

For children under age 10

Upon presentation of their Health Insurance Card, they receive the following services free of charge (some in dental clinics, others in hospitals and certain services in both places):

- one examination per year;
- emergency examinations;
- X-rays (including panoramic radiography);
- local or general anesthesia;
- amalgam (grey) fillings for the posterior teeth;
- fillings using esthetic materials (white) for the anterior teeth;
- prefabricated crowns;
- sedative dressings, i.e. temporary fillings intended to reduce pain;
- endodontics, i.e. root canal treatment;
- tooth and root extractions;
- oral surgery services available for all.

EXCLUSIONS

The costs related to cleaning, scaling, fluoride application, and pit and fissure sealing are not covered by the Régie for children under age 10.

For recipients of last-resort financial assistance and their dependants

They receive covered services by presenting their Health Insurance Card or their personal or family claim slip (carnet de réclamation), as the case may be.

The Ministère de l'Emploi et de la Solidarité sociale determines the conditions for entitlement to covered services. For further information, please contact your local employment centre.

RECIPIENTS OF LAST-RESORT FINANCIAL ASSISTANCE FOR AT LEAST 12 CONSECUTIVE MONTHS

These persons and their dependants are entitled (in dental clinics or hospitals) to the same services as children under age 10. The only exceptions are root canal treatment and apexification, which are covered, in these cases, only for children under age 13.

The following services are also covered:

- cleaning of teeth and teaching hygiene procedures, from age 12;
- application of fluoride, age 12 to 15 inclusive;
- scaling, from age 16.

In emergencies only, certain services may be provided free of charge to persons who have been recipients of last-resort financial assistance for less than 12 months.

MAKE SURE THAT:

- ✓ the dentist accepts the Health Insurance Card. Some dentists do not participate in the Health Insurance Plan. When this is the case, the patient must pay the cost of the services listed in this pamphlet and will not be reimbursed by the Régie.
- ✓ the Health Insurance Card is valid. Otherwise, the dentist will have to be paid and a request for reimbursement will have to be filed with the Régie.

The information in this pamphlet does not have force of law and does not apply to all specific cases.

For more detailed information, visit our website.

www.ramq.gouv.qc.ca