

Board of Directors Meeting held on August 25, 2008 at the Lakeshore General Hospital

This newsletter is a summary report of the main matters of interest discussed during the Board of Directors (BOD) meeting of the West Island HSSC. A copy of the minutes of the meeting approved by the Board of Directors is available from the General Directorate.

Question period

Complaints. An elderly woman gave testimony regarding the poor service that she received while she was hospitalized at the Lakeshore. She wanted to inform the Board of Directors about the situation. Sheila Laursen, President of the BOD, points out that the complaints we receive serve to help us improve the quality of our services.

President's report

Image Building Committee. The Image Building Committee held its first meeting. Georges Nydam, a BOD member and President of the Image Building Committee, claims that building the reputation of the HSSC is a long process. The Committee will set up the annual HSSC meeting for November 17 or 18. The general public will be invited to attend the meeting and discuss access to services offered by the West Island HSSC.

Board of Directors Schedule. The next meeting will be held on October 27. The meetings scheduled for September 29 and November 24 are cancelled. The Board of Directors will hold the *lac-à-l'épaule* on November 21 and 22.

Report from the Executive Director

Visit to London. In June, all the Executive Directors of the HSSCs in Montreal and David Levine, President/Executive Director of the *Agence de la santé et des services sociaux de Montréal*, visited healthcare institutions in London. Ms. Turmel found the visit to be very interesting and constructive. Ms. Turmel points out that their success lies in how they organize their services.

Setting up the HSSC

Accreditation follow-up. Starting in September, Ginette Samson will replace Claudette Rivard, Accreditation Coordinator.

Councils

The Conseil des infirmières et infirmiers (CII). Presentation of the Annual Report. Dalia Toledano, President of the CII, presented the highlights of the 2006-2007 Annual Report. The CII Executive Committee concentrated its efforts on two objectives for 2007-2008: promote the continuous improvement of the quality of nursing care by prioritizing work on collective directives and the therapeutic nursing plan, as well as promote the skills development of auxiliary nurses.

Client activities

Obligatory Nasocomial Infection Surveillance Programs. Nasocomial infections have been decreasing. In order to screen for MRSA more quickly, the HSSC will purchase equipment that will allow us to obtain results in 70 minutes instead of in 48 hours.

Current business

Service agreement between the West Island HSSC and the *Résidence St-Raphaël*. The HSSC will have a budget of \$2.3 million to manage 43 beds as intermediate resources for the *Résidence St-Raphaël*.

Adjustment of the Hospital parking lot fee schedule. The self-fundable period will be for three years instead of five years. The fee schedule for the visitors' parking lot will go up faster in order to achieve a maximum of \$8 a day.

The *Centre d'hébergement Denis-Benjamin-Viger* is added to the energy saving project. Several activities, including changing the windows and installing more efficient lighting, are part of the energy saving project at the *Centre d'hébergement Denis-Benjamin-Viger*.

Next meeting. The next meeting will be held on October 27, 2008, at the Lakeshore General Hospital.