

Flash-Info

PARTNERS IN YOUR WELL-BEING

Centre de santé et de services sociaux
de l'Ouest-de-l'Île
West Island
Health and Social Services Centre

Vol. 5, N° 7 October 2009

HSSC NEWS

READY FOR THE QMENTUM

2010-2013 ACCREDITATION?

KEEP AN EYE ON THE INTRANET!

In November 2010, Accreditation Canada will assess our organisation according to the Qmentum formula, which places a lot of emphasis on the opinion of employees. From November 16 to December 18, all staff members must fill out the survey *Culture of the safety of patients*. Some employees who were selected by their managers will also be invited to fill out questionnaires by clinical sector. The questionnaires will be available in English and French. It will take between 20 and 30 minutes to fill them out. You can prepare yourself in advance by reading the questionnaires and pertinent standards under the icon *Accreditation* on the first page of the Intranet. Computers will be available in each of the sites when it will be time to fill them out. You can also fill them out from your workstation or from home at the following address: <https://www3.accreditation-canada.ca/SelfAssessment>. Keep an eye out on *Flash-Info* and the HSSC Intranet and contact your team leaders and managers if you have any questions. Your commitment is vital!

GINETTE SAMSON: 514 626-2663, extension 4450

FÉLICIA GUARNA: 514 626-2663, extension 4432

2009 ENTRAIDE CAMPAIGN

Did you know that the 2009 Entraide Campaign will take place from October 5 to October 16? This campaign is organized to benefit our three major philanthropic partners: Centraide, Healthpartners-Quebec and the Canadian Red Cross, Quebec division. You can choose the organization you would like to donate to. You will receive a donation slip with your pay stub this week.

Please give generously! Send your donations to:

Sandrine Charpentier via internal mail at the CLSC de Pierrefonds: 514 626-2663, extension 4352

PARKING AT THE LAKESHORE GENERAL HOSPITAL

The parking booths at the Lakeshore General Hospital should be operational around the end of October. Since there aren't any barriers in the parking lots, agents are responsible for the security of all the parking lots. We thank you for your patience.

Technical Services: 514 630-2225, extension 6351

RECRUITMENT BLITZ: THE HSSC WILL ATTEND THE SALON DES MÉDECINS RÉSIDENTS DU QUÉBEC

The *Fédération des médecins résidents du Québec* will hold its Career Day on Friday, October 16 at Place Bonaventure. The West Island HSSC and its physicians will be in attendance. Physicians from network clinics will also attend to present the advantages of working on the West Island.

Danielle Turgeon: 514 626-2663, extension 4418

RECRUITMENT BLITZ: AN ORIGINAL CAMPAIGN!

On November 2, the West Island HSSC will launch an original recruitment campaign to attract new employees. Our slogan: happy works better! We are calling upon your participation to make this campaign successful. What makes you happy at work? Is it the outdoor environment, your workplace, your team, leading-edge facilities and equipment, or perhaps your working conditions? Tell us and we will record a video in your work environment. Do you want us to film you during the next team meeting, during your walk at lunchtime or in your office? All suggestions are good. Send us your suggestions **before October 8**. Consult the next edition of *First Line* for campaign details.

Joëlle Langelier-Dupuis: 514 630-2225, extension 3323

ONLINE SURVEY

On behalf of TMP Worldwide and the *Agence de santé et des services sociaux de Montréal*, we would like to thank the 233 employees from the West Island HSSC who participated in the online survey for all employees of the network. This activity was part of the project *Strategy and integrated recruitment solutions*, mandated by the Agence. The winner of the touch iPod is an employee of the *Institut de réadaptation Gingras-Lindsay de Montréal*.

Sandrine Charpentier: 514 626-2663, extension 4352

RESIDENTS AT THE LAKESHORE

New students and residents from the McGill University Faculty of Medicine have been working with physicians from the West Island HSSC since July. Just in the Emergency Department, the Hospital has the capacity to accommodate two residents every four weeks, which corresponds to about 26 residents in 2009-2010. Other departments will also welcome residents. Dr. Dagmar Peters-Mainville, Director of Teaching since December, coordinates the needs of the students and the traineeships available in our facilities. This collaboration with McGill will allow us to connect with future GPs and specialists, and maybe even facilitate recruitment!

Danielle Turgeon: 514 626-2663, extension 4418

WORLD BREASTFEEDING WEEK

Due to the risk of a second epidemic wave of the A (H1N1) flu in Quebec, the Montreal Breastfeeding Challenge has been cancelled, as well as the annual event on the West Island. Nonetheless, activities will take place in our facilities between October 1st and October 7.

Josée Paquin: 514 626-2663, extension 4559

Manon Forcier: 514 697-4110, extension 1363

L'ORDRE DES SAGES-FEMMES CELEBRATES ITS 10TH ANNIVERSARY

L'Ordre des sages-femmes du Québec is celebrating its 10th anniversary. The profession of midwifery combines new millennium knowledge and four years of extremely rigorous university training. Birthing centres, including our own at the HSSC, have now been in existence for over 15 years!

Birthing Centre: 514 697-1199

MENTAL ILLNESS AWARENESS WEEK

Mental Illness Awareness Week will be held from October 4 to October 10, 2009. (<http://www.miaaw.ca/fr/default.aspx>). The HSSC will take advantage of this opportunity and publish information about the services offered on the West Island in the weekly newspapers The Chronicle and *Cité Nouvelles*.

Francine Giroux: 514 697-4111, extension 1327

RADIOLOGY ON THE NET

The Radiology Department has posted all the forms to be filled out online, as well as all information regarding patients preparing to come to Radiology, Computerized Tomography, Magnetic Resonance or Nuclear Medicine. We invite employees to go on the Website to print the forms required. This step will save the Radiology staff, who often had to fax the documents, a lot of time. Our thanks to everyone for using this site.

Véronique Rodella: 514 630-2225, extension 1316

COUNCIL

MULTIDISCIPLINARY COUNCIL

Come meet your representatives for an hour of informal discussions at our next "Brown Bag Lunches". Bring your lunch.

DBV	October 22	12:00 p.m. to 1:00 p.m.	Bodor Room
LGH	November 18	12:00 p.m. to 1:00 p.m.	Room 5227

Elianna Pappas: 514 630-2225, extension 1265

SOCIAL CLUB

CHRISTMAS PARTY

To note in our agendas: the date of the next HSSC Christmas Party is Friday, December 4. The Party will be held at the Montreal Airport Crowne Plaza (6600 Cote-de-Liesse Road, Montreal). For more details, check the Intranet or Flash-Info.

Social Club: 514 630-2225, extension 7038

FOUNDATIONS

FRIENDS OF THE CLSC DU LAC-SAINT-LOUIS FOUNDATION

Friends of the CLSC du Lac-Saint-Louis Foundation donated two cardiac defibrillators, valued at \$3000, to the CLSC du Lac-Saint-Louis and the CLSC de Pierrefonds. The foundation also donated a NP 400 projector for the use of everyone at the CLSC du Lac-Saint-Louis. The Foundation's mission is to offer tools that allow us to help the clientele.

We are currently seeking a HSSC employee to volunteer to help with administrative tasks.

Lorraine Bériault: 514 697-4110, extension 1401

LAKESHORE GENERAL HOSPITAL

The Lakeshore General Hospital (LGH) Foundation's 9th Annual Lakeshore Ball will be held on October 24th, 2009 at Château Vaudreuil. Our annual ball is one of the West Island's most desirable and memorable social events of the year. The foundation is thrilled to announce a partnership with Music for Life Fundraising Concerts, a national non-profit organization, in an exciting new venture. The 2nd annual Music for Life Fundraising Concert in Montreal will be held at The Firm Club Lounge in Dorval, on Thursday, October 15th, 2009 in support of the LGH oncology ward. The evening will feature well-known local bands, with admission in the form of donations. Lace up your running shoes to help the LGH Foundation achieve exceptional health care in the West Island. The 5k/21k run, hosted by Scotiabank, will be held on Sunday, April 18th, 2010 at Parc Jean-Drapeau on Île-Ste-Hélène. Please contact the foundation if you are interested in running for a great cause. For more information, visit

<http://www.fondationlakeshore.ca/Scotiabank.aspx>. Sign up today!!

All our events will raise funds to develop and maintain health care excellence in the West Island and beyond. We look forward to seeing you at all of our events! We always need volunteers for our events: 514 630-2081 or at info@fondationlakeshore.ca.

APPOINTMENTS

ADOLESCENT-FAMILY-CHILDHOOD CRISIS PROGRAM (CAFE)

The CAFE service consists of offering families in crisis immediate intervention at home in order to deal with individual and family crises. At the HSSC, the three social workers involved in the program are Diane Andrews, Irene Ghica and Sonia Cisternas.

CLSC du Lac-Saint-Louis: 514 697-4110

Rose St-Gérard has been appointed Psycho-Educator in the 0 to 5 Perinatal Team of CLSC du Lac-Saint-Louis. Welcome! **514 697-4110, extension 1538**

We welcome back **Guylaine Veillette**, Head of Admissions, Intake and Medical Archives. **514 697-4110, extension 1299**

Next Publication: November 2, 2009

Please submit your text before October 19, 2009 to Sandrine Charpentier: scharpentier.odi@ssss.gouv.qc.ca.

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