

DENTAL SERVICES

Programs	Insured Persons	Insured Services
Oral surgery ¹	Everyone	Examinations, consultations, X-rays, emergency opening of the pulp chamber, anesthesia, and surgery (other than tooth extractions, root extractions, dental implants and oral surgery performed for cosmetic reasons).
Dental services for children	Under age 10	Examinations, ² consultations, X-rays, anesthesia, fillings, complete reconstitution of one-third of an anterior tooth, complete reconstitution of an anterior tooth using esthetic materials, prefabricated crowns, sedative dressing, pulpotomy and pulpectomy on a primary tooth, root canal treatment on a permanent tooth, apexification on a permanent tooth, emergency opening of the pulp chamber, tooth and root extractions, and surgery.
Dental services for employment assistance recipients and their dependents ³	Age 10 and over	Examinations, ² consultations, X-rays, anesthesia, fillings, complete reconstitution of one-third of an anterior tooth, complete reconstitution of an anterior tooth using esthetic materials, prefabricated crowns, sedative dressing, pulpotomy and pulpectomy on a primary tooth, emergency opening of the pulp chamber, tooth and root extractions, and surgery.
	Age 12 and over	Teaching and demonstration of oral hygiene procedures, ² and cleaning of teeth. ²
	Age 12 to 15 inclusive	Topical application of fluoride. ²
	Age 16 and over	Scaling. ²
	Under age 13	Root canal treatment on a permanent tooth.
Acrylic dental prostheses for employment assistance recipients ⁴	Age 10 and over	One complete or partial upper and lower acrylic dental prosthesis every eight years. ⁵ One re-coating of an upper and a lower dental prosthesis every five years or three months after a prosthesis is obtained. ⁵ Replacement of a dental prosthesis, under certain conditions. ⁵ Repair.

1. In facilities operated by a hospital centre or by a university.
2. Only one service per year, except for emergency examinations.
3. Persons who have held a *carte de réclamation (claim slip)* for at least 12 consecutive months.
4. Persons who have held a *carte de réclamation (claim slip)* for at least 24 consecutive months. In addition, authorization from a local employment centre is required.
5. Authorization from a local employment centre is required.

FOR FURTHER INFORMATION

Go to our website at

www.ramq.gouv.qc.ca

You may also obtain information by calling.

In Québec City

418 646-4636

In Montréal

514 864-3411

Elsewhere in Québec

1 800 561-9749

By TTD

(telecommunication device for the deaf)

418 682-3939 (in Québec City)

1 800 361-3939 (elsewhere in Québec)

Our mailing address

Régie de l'assurance maladie du Québec
PO Box 6600
Québec (Québec) G1K 7T3

Opening hours

Monday, Tuesday, Thursday
and Friday: 8:30 a.m. to 4:30 p.m.
Wednesday: 10:00 a.m. to 4:30 p.m.

Outside our opening hours, our office phone numbers connect you to an automated information system.

Ce document est aussi disponible en français.

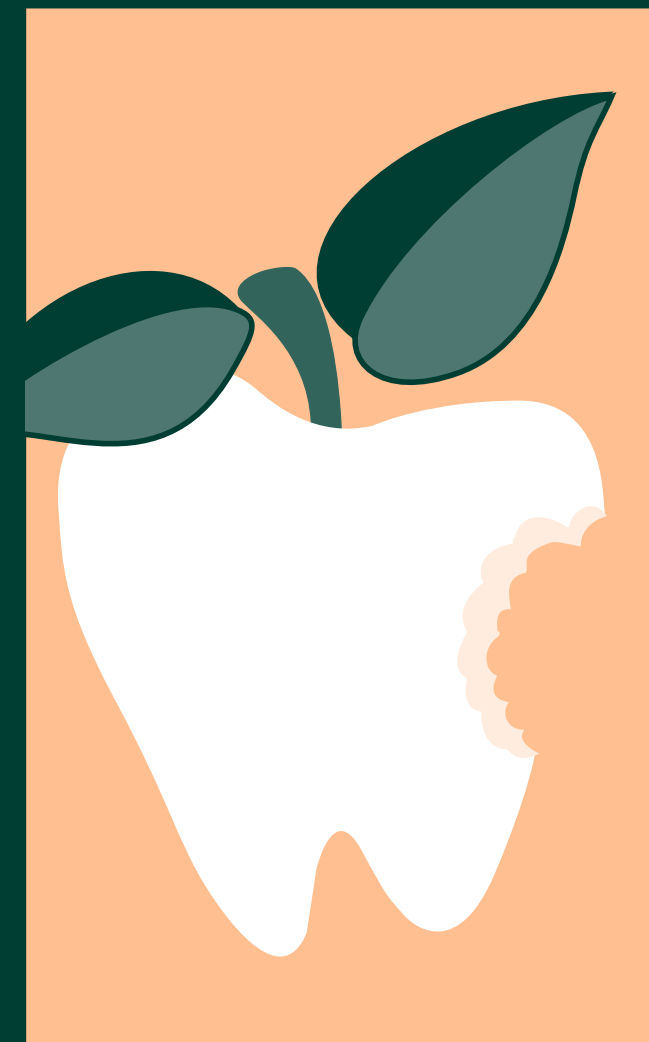
Direction des communications
November 2007

Régie de
l'assurance maladie
Québec



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DENTAL SERVICES PROGRAMS



Québec

DENTAL SERVICES PROGRAMS

Four programs are offered:

- the Oral Surgery Program;
 - the Dental Services Program for Children Under Age 10;
 - the Dental Services Program for Employment Assistance Recipients;
 - the Acrylic Dental Prostheses Program for Employment Assistance Recipients.
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ORAL SURGERY PROGRAM

WHO IS ELIGIBLE FOR INSURED SERVICES?

All Québec residents are eligible for insured dental services under this program.

WHAT SERVICES ARE INSURED?

The services insured under this program include examinations and consultations, anesthesia, X-rays, emergency opening of the pulp chamber, and the oral surgery procedures determined by regulation.

These services are insured **only** when provided in facilities operated by a hospital centre or by a university.

Teeth or root extractions, dental implants and oral surgery performed for cosmetic reasons are not covered by this program.

DENTAL SERVICES PROGRAM FOR CHILDREN UNDER 10 YEARS OF AGE

WHO IS ELIGIBLE FOR INSURED SERVICES?

Only children under age 10 are eligible for insured dental services under this program.

WHAT SERVICES ARE INSURED?

The insured dental services are listed in the table on the other side of this pamphlet.

DENTAL SERVICES PROGRAM FOR EMPLOYMENT ASSISTANCE RECIPIENTS

WHO IS ELIGIBLE FOR INSURED SERVICES?

The persons eligible for insured dental services under this program are:

- persons who have been employment assistance (welfare) recipients for **at least 12 consecutive months**, and their dependents;
- **in certain emergency situations**, persons who have been employment assistance recipients for **less than 12 consecutive months**, and their dependents, may receive **certain services** free of charge.

WHAT SERVICES ARE INSURED?

The insured dental services are listed in the table on the other side of this pamphlet.

ACRYLIC DENTAL PROSTHESES PROGRAM FOR EMPLOYMENT ASSISTANCE RECIPIENTS

WHO IS ELIGIBLE FOR INSURED SERVICES?

Persons who have been employment assistance recipients for **at least 24 consecutive months**, and their dependents, are eligible for insured dental services under this program.

WHAT SERVICES ARE INSURED?

Only dental prostheses made of acrylic are insured. Insured persons are entitled to one complete or partial upper and lower dental prosthesis per eight-year period.*

Also insured are:

- the repair of dental prostheses, whenever necessary;
- one re-coating per upper and lower dental prosthesis every five years or three months after a prosthesis is obtained;*
- half the cost of replacing a lost or damaged dental prosthesis;*
- a dental prosthesis replacement that becomes necessary following oral surgery performed by a dentist or an oral surgery specialist.*

* Authorization from a local employment centre is required.

WHAT SERVICES ARE NOT INSURED?

Services not insured include:

- orthodontics;
- periodontics;
- apicoectomies;
- crowns made of precious metals;
- non-prefabricated crowns made of esthetic materials;
- oral surgery performed for cosmetic reasons;
- implantation of sub-mucosal prostheses;
- dental prostheses not made of acrylic;
- osteointegrated implants.

HOW MAY I BENEFIT FROM THE DENTAL SERVICES PROGRAMS?

To obtain insured services under the Dental Services Programs, you must **present your Health Insurance Card**. Your card must be **valid**, so be sure to check the expiry date. If you are unable to present a valid Health Insurance Card, you will have to pay the professional's fees and then apply to the Régie for a reimbursement using a special form that the professional you consulted will fill out and give to you.

Employment assistance recipients must also present their *carnet de réclamation (claim slip)*, issued each month by the ministère de l'Emploi et de la Solidarité sociale.

To obtain an acrylic dental prosthesis, employment assistance recipients must **in addition** apply to a local employment centre, which will provide them with an authorization required by the dentist, oral and maxillofacial surgeon, or denturologist.

IMPORTANT NOTE

Certain professionals, known as non-participants, charge the patient directly and therefore do not accept the patient's Health Insurance Card. In such cases, the Régie issues no reimbursements. It is therefore **very** important to find out whether the professional you consult is a non-participant.

WHAT SERVICES ARE INSURED OUTSIDE QUÉBEC?

Dental services insured in Québec are also insured throughout Canada and abroad. However, the amount reimbursed by the Régie cannot exceed the amount the Régie would pay for the same services in Québec. If you are planning a trip outside Québec, consult the Régie's pamphlet entitled *Healthcare Services Covered Outside Québec*.