

DIRECTORY OF SPECIALIZED RESOURCES



For First Nations Workers and Families
with special needs children



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Project Manager

First Nations of Quebec and Labrador Health and Social Services Commission

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Introduction

In the conclusion of the *Regional Portrait of the Special Needs Solution for the First Nations of Quebec Clientele between the ages of 0 to 6 years*, the following is mentioned, among other things:

"The reality is such that the inaccessibility of adequacy services is preventing special needs children and their families from obtaining the specific services they need.

This worrisome situation puts the communities into a difficult position by which they are not able to offer quality and satisfactory services to their members."

In order to promote conditions favourable to the well-being and development of First Nations special needs children and according to the Quebec First Nations Health and Social Sciences Blueprint, 2007-2017, the FNQLHSSC early childhood sector felt the need to take concrete measures to reinforce the pooling of knowledge and information on the programs and services offered to special needs children at the local, regional and national levels. To do this, it oversaw the completion of this guide designed specifically by and for Quebec First Nations.

To this effect, we hope that this directory will meet the needs of the interveners and families of your communities.

In peace and friendship,

Early Childhood Sector

About the Guide...

We are pleased to present a directory of specialized resources offering programs and services that specifically target special needs children. The main goal of this reference tool is to help Quebec First Nations interveners and family members who are directly or indirectly affected by special needs children to find the resources that best meet their needs.

This user-friendly directory presents the specialized resources under three different sections:

- ❖ National departments and organizations
- ❖ Provincial departments and organizations
- ❖ First Nations organizations
- ❖ Local organizations

To simplify the search for specific resources, we included the title, a description of the mandate and specific services offered in terms of special needs children and the contact information of each organization.

Please note that the services and/or programs that concern Quebec First Nations and Inuit directly, in the national departments and organizations, are listed in a shaded cell. There is also a section that includes services specific to Quebec First Nations under the tab: "Regional First Nations Organizations".

Given the many special needs children specialized resources in each of your localities, we thought it useful to have you complete the section: "Local Organizations" according to what is established.

Last updated on May 26th 2009

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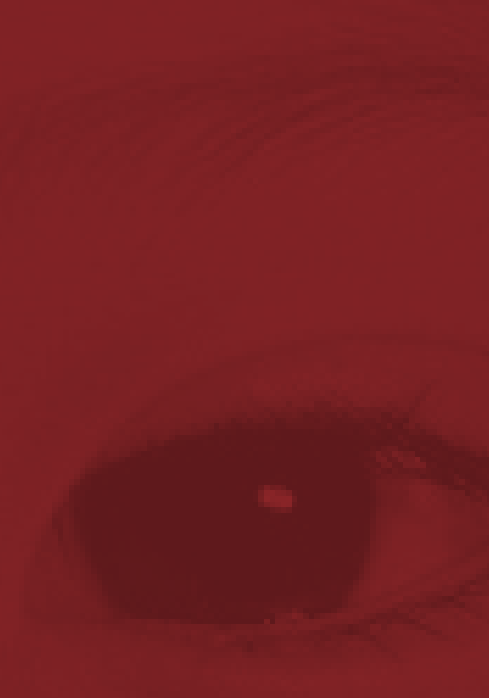
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LOCAL ORGANIZATIONS



NATIONAL DEPARTMENTS AND ORGANIZATIONS



Notes



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CANADIAN GOVERNMENT

1. Canada Revenue Agency (CRA)

1.1 Child Disability Benefit (CDB)

Mandate and services offered:

The Child Disability Benefit (CDB) is a non-taxable benefit **for families taking care of a child under the age of 18** who is eligible for the disability amount.

How to obtain services:

A child is eligible for this benefit when a qualified practitioner certifies, using form T2201, *Disability Tax Credit Certificate*, that the child has a severe and long-term impairment in physical or mental functions and the CRA approves the form. The CDB is paid monthly to individuals eligible for the Canada Child Tax Benefit (CCTB) and is added to children's special allowance (CSA) payments.

If you receive the CCTB but you have not submitted a T2201 *Disability Tax Credit Certificate* for a child who is eligible for the CDB, have the form completed and signed by a qualified practitioner. Send the signed and completed form to your tax centre. The Canada Revenue Agency will determine whether you are eligible for the child disability benefit. You can submit the form at any time of the year. If you send the form before you file your tax return, you can avoid delays in the payment of benefits.

Contact information:

Phone: 1-800-0-CANADA (1-800-622-6232)

Website: <http://www.cra-arc.gc.ca/bnfts/dsblty-eng.html>

For more information, contact your local tax centre.

2. Public Health Agency of Canada

2.1 Centres of Excellence for Children's Well-Being Program

Mandate and services offered:

The Program includes four Centres of Excellence. Their experts advise the governments and develop practical tools **for parents, communities and service providers**. The Program shares relevant information about children's health and well-being with the people who need it most:

- ✿ Parents
- ✿ Children and youth
- ✿ Service providers and planners
- ✿ Community groups
- ✿ Researchers
- ✿ Non-government organizations
- ✿ Federal, provincial and territorial governments

Contact information:

Centres of Excellence for Children's Well-Being Secretariat

Public Health Agency of Canada

Ottawa (Ontario)

Phone: 613-946-2057

E-mail: DEA_renseignements_publicques@phac-aspc.gc.ca

2.1.1 Centres of Excellence for Children's Well-Being, Early Childhood Development (CEECD)

Mandate and services offered:

The **CEECD** improves the lives of children by researching information about the social and emotional development of children gathering and sharing it with those who need it most:

- ❖ Parents
- ❖ Health care practitioners
- ❖ Educators
- ❖ Service providers
- ❖ Service planners
- ❖ Governments

The CEECD works through the Université de Montréal in partnership with health and social services organizations, non-governmental organizations and other research organizations in Canada.

Resources and services offered by the CEECD:

- ❖ Early childhood development encyclopedia:
 - Published online, free access
 - Covers 35 topics dealing with the child's psychosocial development, from conception to age 5
 - Presents the most recent scientific knowledge
 - For each theme: series of articles written by internationally renowned experts, summaries and complete files

To access the encyclopedia:

Phone: 514-343-6111, ext. 5378

E-mail: cedje-ceed@umontreal.ca

Website: <http://www.child-encyclopedia.com/en-ca/home.html>

- ❖ CEECD bulletins:
 - Published 3 times/year
 - In-depth summary of expert articles and two summaries of recent research
 - Annual awards for the ten best canadian studies on the social and emotional development of young children in the last year
- ❖ Ceeed colloquia programs and presentations:
 - Since 2002
 - Power point presentations
- ❖ Early childhood a – z index:
 - Access to all documents available on the ceeed site on the theme of early childhood development
- ❖ Videos and cd-roms:
 - Address key issues discussed in the encyclopedia and at ceeed colloquia
- ❖ Ceeed e-newsletter *what's new?*
 - Sent by email every month to all subscribers
- ❖ Directory of canadian early childhood development researchers:
 - Names, research programs, publications and contact information for over 400 canadian early childhood development researchers

Contact information:

Centres of Excellence for Early Childhood Development
 3050, Edouard-Montpetit, suite A-205
 Montreal (Quebec) H3T 1J7
 Phone: 514-343-6111, ext. 2511
 Fax: 514-343-2525
 E-mail: claire.giard@umontreal.ca
 Website: <http://www.excellence-jeunesenfants.ca>

2.1.2 Centres of Excellence for Children's Well-Being, Children and Adolescents with Special Needs (CECASN)

Mandate and services offered:

The Centre of Excellence for Children and Adolescents with Special Needs (CECASN) ensure that information concerning **children and adolescents with special needs** is shared with those who need it most:

- ✦ Parents
- ✦ Children and youth
- ✦ Service providers and planners
- ✦ Community groups
- ✦ Researchers
- ✦ Non-governmental organizations
- ✦ Federal, provincial and territorial governments

The Centre teaches people about prevention, early intervention, and services and policies concerning special needs children and adolescents. The Centre pays special attention to children living in the northern and rural areas of Canada.

The CECASN is sponsored by Lakehead University and works in partnership with the following organizations:

- ✦ Memorial University of Newfoundland
- ✦ University of Northern British Columbia
- ✦ Mount Saint Vincent University
- ✦ Government of Nunavut

What the CECASN does:

- ✦ Provides information and easily accessible resources.
- ✦ Advises municipal, provincial and territorial organizations and communities about policy.
- ✦ Promotes regional and community activities.
- ✦ Coordinates meetings about special needs programs involving federal ministry representatives, Aboriginal organizations, community members, and researchers

Contact information:

Phone: 807-343-8164
 Website: www.coespecialneeds.ca

2.2 Aboriginal Head Start (AHS) in Urban and Northern Communities

Mandate and services offered:

Aboriginal Head Start (AHS) in Urban and Northern Communities is an early intervention measure funded by Health Canada. Its purpose is to meet the developmental needs of **young Inuit, Métis and First Nations children, and to support their families.**

The main objective of the program is to show that locally designed and supervised early intervention strategies can provide Aboriginal children with a positive sense of themselves, a desire for learning and opportunities to develop fully as successful young citizens. **There are 114 AHS centers in urban and northern communities throughout Canada.**

The focus of each AHS project is on Aboriginal pre-school children and their families and includes the following six components:

- ❖ Culture and Language
 - The purpose of the Culture and Language component is to provide children with a positive sense of themselves as Aboriginal children and to build on their knowledge of their Aboriginal languages and experience of culture in their communities
- ❖ Education and School Readiness
 - The purpose of the Education component is to support and encourage each Aboriginal child to enjoy life-long learning. The projects will encourage each child to take initiative in learning and will provide each child with enjoyable opportunities to learn. This will be done in a manner which is appropriate to both the age and stage of development of the child
- ❖ Health Promotion
 - The purpose of the Health Promotion component is to empower parents, guardians, caregivers and those involved with AHS to increase control over and improve their health. More specifically, the project will encourage practices for self care, working together to address health concerns, and the creation of formal and informal social support networks
- ❖ Nutrition
 - The purpose of the Nutrition component is to ensure that children are provided with food that will meet their nutritional needs, and to educate staff and parents about the positive effects of good nutrition on children's capacity to learn and on their physical and mental development
- ❖ Social Support
 - The purpose of the Social Support component is to ensure that the families are made aware of the community resources and services available to improve their quality of life. The project will assist the families in accessing these resources and services
- ❖ Parental and Family Involvement
 - The purpose of the Parental and Family Involvement component is to support the parents and families in their role as the children's primary teachers. The parents and family will be acknowledged as contributors to the program through their involvement with a parents' group or participation in and/or contribution to classroom activities

Contact information:

Aboriginal Head Start Coordinator

First Nations and Inuit Health Branch Health Canada

Guy Favreau Complex, East Tower, 2nd Floor

200 René Lévesque Boulevard West, Montreal (Quebec) H2Z 1X4

Phone: 514-283-0618

Fax: 514-283-8067

Website (Public Health Agency of Canada): http://www.phac-aspc.gc.ca/dca-dea/programs-mes/papa_apercu-eng.php#allocation

Website (Health Canada): http://www.hc-sc.gc.ca/fniah-spnia/famil/develop/ahsor-papa_intro-eng.php

2.3 Fetal Alcohol Spectrum Disorder Initiatives (FASD)

Mandate and services offered:

The Health Portfolio has two main FASD initiatives: the Pan-Canadian FASD Initiative and the First Nations and Inuit FASD Program.

2.3.1 Pan-Canadian FASD Initiative

Mandate and services offered:

The Pan-Canadian FASD Initiative is a collaborative effort designed to ensure that everyone committed to action on FASD is working towards common goals. The Initiative is reflected in the *Fetal Alcohol Spectrum Disorder (FASD): A Framework for Action* that was developed in consultation with organizations at the community, provincial, territorial and national levels.

The Pan-Canadian FASD Initiative has evolved from the original expansion of the Canada Prenatal Nutrition Program (CPNP) to enhance Fetal Alcohol Syndrome/Fetal Alcohol Effects (FAS/FAE) activities. The vision for both the FASD Initiative and the Framework for Action is to prevent future births affected by alcohol, and to improve outcomes for those affected by this life-long disability. In addition, the FASD Initiative is closely linked with the development of the *National Framework for Action to Reduce the Harms Associated with Alcohol and Other Drugs and Substances in Canada* and the National Alcohol Strategy Working Group.

The Initiative and Framework have five goals:

- ✦ Increasing awareness and understanding
- ✦ Increasing capacity
- ✦ Creating tools
- ✦ Expanding knowledge
- ✦ Supporting actions

2.3.2 First Nations and Inuit (FNIHB) FASD Program

Mandate and services offered:

FASD programming for First Nations on-reserve and Inuit communities is delivered through the First Nations Inuit Health Branch Fetal Alcohol Spectrum Disorder (FNIHB FASD) program. This program is focused on reducing the number of FASD births and improving the quality of life for those affected by FASD. This is achieved through education and training in order to increase awareness and community readiness to deal with FASD, targeted initiatives for those at risk of having an FASD birth, supports for parents and families of FASD-affected children and collaborative initiatives with partners on issues such as early identification, assessment and diagnosis.

Publications and information leaflets about FASD are available on the Public Health Agency of Canada website.

Contact information:

Public Health Agency of Canada – Quebec region
FASD

Guy Favreau Complex

East Tower, 2nd Floor

200 René Lévesque Boulevard West

Montreal (Quebec) H2Z 1X4

Website: <http://www.phac-aspc.gc.ca/fasd-etcaf/index-eng.php>

3. Health Canada – First Nations and Inuit Health Branch

3.1 Aboriginal Head Start On-Reserve

Mandate and services offered:

The Aboriginal Head Start On-Reserve initiative is designed to prepare young First Nations children for their school years, by meeting their emotional, social, health, nutritional and psychological needs. This initiative encourages the development of projects that are comprised of the following program components: culture and language, education, health promotion, nutrition, social support and parental involvement.

The program encourages the development of locally-controlled projects in First Nations communities that strive to instil a sense of pride and a desire to learn, provide parenting skills and improve family relationships, foster emotional and social development, and increase confidence. It is also designed to assist parents in enhancing their skills which contribute to their child's healthy development.

Contact information:

Aboriginal Head Start Coordinator

First Nations and Inuit Health Branch

Health Canada

Guy Favreau Complex, East Tower, 2nd Floor

200 René Lévesque Boulevard West, Montreal (Quebec) H2Z 1X4

Phone: 514-283-0618

Fax: 514-283-8067

Website: http://www.hc-sc.gc.ca/fniah-spnia/famil/develop/ahsor-papa_intro-eng.php

3.2 Fetal Alcohol Spectrum Disorder Program

Mandate and services offered:

The website for this program provides tools to assist parents and workers in understanding and intervening in the area of FASD. It also has links to publications, community projects, resource people, other websites and additional resources, which will be useful to people affected by FAS and FAE.

Website: <http://www.hc-sc.gc.ca/fniah-spnia/famil/preg-gros/intro-eng.php>

4. Persons with Disabilities Online

Mandate and services offered:

This is a Government of Canada website that contains a lot of information under different headings for people with disabilities, **including children and their family members.**



Sections with themes such as Accessibility, Advocacy, Assistive Technology, Employment, Health, Safety and Security, Housing, Recreation and Active Living, Tax and Financial Benefits, Transportation and Travel, etc.

Contact information:

Toll-free: 1-800-O-CANADA (1-800-622-6232)

TTY/TDD: 1-800-926-9105

Website: www.pwd-online.ca

NATIONAL ORGANIZATIONS

1. Autism Central

Mandate and services offered:

Autism Central is a bilingual Canadian portal devoted to serving **individuals and organizations in the field of Autism Spectrum Disorders (ASD) and other developmental disabilities**. It offers links to a vast selection of local service resources, by region and by subject, to direct users toward sites that offer more information. Autism Central's goals are to support the sharing of knowledge and the exchange of ideas and to link users to resources and information from across Canada.

- ✿ Online newsletters
 - Links to e-newsletters (in English and French) about ASDs and developmental disabilities
- ✿ Resource section
 - Information about the various specialized national, provincial, regional and local resources for ASDs and development disabilities
 - Information about related books, software and audio-visual documents
 - Support groups and online resources for people with ASDs or development disabilities

Contact information:

Miriam Foundation
 8160 Chemin Royden
 Ville Mont-Royal (Quebec) H4P 2T2
 Phone: 514-345-1300
 Fax: 514-345-6904
 E-mail: nancys@miriamfoundation.ca
 Website: www.autismcentral.ca

2. Muscular Dystrophy Canada

Mandate and services offered:

Muscular Dystrophy Canada works to improve the lives of people with neuromuscular disease, including children and their families. People can enrol for free with Muscular Dystrophy Canada to gain access to the organization's services.

Registering with Muscular Dystrophy Canada allows you to:

- ✿ Have access to the Equipment Loan Program for basic medical equipment as well as funding assistance
- ✿ Stay informed about national and regional conferences on topics of interest
- ✿ Register for the peer support program
- ✿ Be referred to specialized clinics and community programs
- ✿ Receive Connections, Muscular Dystrophy Canada's national newsmagazine which features information about a variety of neuromuscular disorders, research news and tips on parenting and improving quality of life
- ✿ Receive regional newsletters
- ✿ Become a member of your local section of Muscular Dystrophy Canada to get additional support and expand your network

Contact information:

Muscular Dystrophy Canada (MDC)
Montréal Office
1425 René-Lévesque West, suite 506
Montreal (Quebec) H3G 1T7
Phone: 514-393-3522 Toll-free: 1-800-567-2236
Fax: 514-393-8113
E-mail: infoquebec@muscle.ca
Website: www.muscle.ca

3. Child and Family Canada

Mandate and services offered:

The Canadian Child Care Federation (CCCCF) manages a bilingual group website called Child & Family Canada (www.cfc-efc.ca). This entirely Canadian website includes documents offered by 46 not-for-profit organizations about subjects of interest **for parents and people who work with children and families**.



Virtual library

- 1,200 documents on varied themes related to children and families, including the art of parenting, special needs and child development
- Information provided by trusted Canadian organizations

Contact information:

Website: www.cfc-efc.ca

4. Invest in Kids

Mandate and services offered:

Invest in Kids is a national charitable organization with the mission to promote the healthy social, emotional and intellectual development of children from birth to age 5. Supported by a staff specialized in child development and parenting, our research, parental education and professional development initiatives work to consolidate the parenting knowledge, skills and confidence of all those who influence the lives of Canada's youngest children, **including parents**.



Website with information classified under different topics:

- Comfort, play and teach
- Answers for parents
- Ages and stages
- Events
- Get Set for Life and a professional section

Contact information:

425 Adelaide St. West, 6th floor
 Toronto (Ontario) M5V 3C1
 Phone: 416-977-1222
 Toll-free: 1-877-583-KIDS
 Fax: 416-977-9655
 E-mail: mail@investinkids.ca
 Website: <http://www.investinkids.ca>

5. Brain Tumour Foundation of Canada

Mandate and services offered:

Brain Tumour Foundation of Canada is a national, not-for-profit organization dedicated to reaching every person in Canada affected by a brain tumour with support, education and information, and to funding brain tumour research. Every year, we help thousands of Canadians affected by brain tumours, **including children and their families**, to find emotional support and comfort while gaining a better understanding and knowledge of their disease.

- ✿ Patient-resource handbook
 - A comprehensive, easy-to-read guide about brain tumours. Available in adult and pediatric versions, in English and French
- ✿ Support groups
 - Brain tumour patients, families and survivors meet monthly across the country to share concerns, fears, hopes and dreams in a safe, supportive environment. Check the web site for a Support Group near you
- ✿ Online chat and message board
 - Secure chat room, message board and moderated chats with medical and other professionals to share experiences and gain information with patients, survivors, families and friends
- ✿ *BrainStorm* newsletter
 - Stories of hope and triumph. Get reliable information about research, treatment and patient support
- ✿ www.braintumour.ca
 - Find information and support right here, as well as information about events and volunteering
- ✿ Information day
 - A day featuring the latest developments in the field of brain tumour treatment and research. Medical professionals, researchers and survivors share information and stories

Contact information:

620 Colborne St., suite 301
 London (Ontario) N6B 3R9
 Phone: 519-642-7755
 Toll-free: 1-800-265-5106
 Fax: 519-642-7192
 E-mail: braintumour@braintumour.ca
 Website: www.braintumour.ca

6. Learning Disabilities Association of Canada

Mandate and services offered:

The Learning Disabilities Association of Canada (LDAC) is a national, non-profit voluntary organization which was founded in 1963 and incorporated in 1971. The organization's mission is to be the national voice **for people with learning disabilities and those who support them**. LDAC is dedicated to a level playing field for people with learning disabilities to enable them to function as citizens with equitable opportunities and to develop to their chosen potential. LDAC accomplishes these goals through public awareness about the nature and impact of learning disabilities, advocacy, research, health, education and collaborative efforts.

- ❖ Information about learning disabilities available on the website
 - For parents
 - For teachers
- ❖ NATIONAL newsletter
 - Publication on learning disabilities
 - By subscription only

Contact information:

250 City Centre Avenue, #616
Ottawa (Ontario) K1R 6K7
Phone: 613-238-5721
Toll-free: 1-877-238-5322
Fax: 613-235-5391
E-mail: information@ldac-taac.ca
Website: www.ldac-taac.ca

7. Autism Society Canada

Mandate and services offered:

Autism Society Canada (ASC) is a national incorporated non-profit charitable organization that was founded in 1976 by a group of parents committed to advocacy, public education, information and referral, and support for its regional societies. By linking its member societies across the country, ASC represents a very large collective voice of the autism community in Canada. The provincial and territorial autism societies and their member groups in each region provide direct **support to people with Autism Spectrum Disorders (ASDs) and their families**.

Autism Society Canada works across the country to reduce the impact of ASDs on individuals and their families. We support universally accessible ASD treatment and services, as well as the implementation of national surveillance, and better funding for ASD research. These improvements will create better lives and opportunities for all Canadian children and adults affected by autism and Aspergers. Through these efforts these people, their families and their communities will achieve a better quality of life and have access to more opportunities.

- ❖ Public awareness, education and referral
- ❖ Promotion of increased participation of individuals with ASDs
- ❖ Promotion of federal policies, programs, and legislation that respond to the needs of the ASD community, including a National Autism Spectrum Disorders Strategy
- ❖ Promotion of evidence-based services/treatment, best practices and standards

- ✦ Tax credit support: medical expenses as pre-tax deduction; increased tax credits for disability
- ✦ Promotion of intervention research that will provide individuals and families with practical support
- ✦ Liaising with partner organizations on behalf of people affected by ASDs

Contact information:

PO Box 22017, 1670 Heron Road
 Ottawa (Ontario) K1V 0C2
 Phone: 613-789-8943
 E-mail: info@autismsocietycanada.ca
 Website: www.autismsocietycanada.ca

8. Canadian Pediatric Society

Mandate and services offered:

The Canadian Pediatric Society is the national association of paediatricians, committed to working together and with others to advance the health of children and youth by promoting excellence in health care, advocacy, education, research and support of its membership. The CPS is the professional home for more than 2,500 pediatricians, pediatric sub-specialists and other child health providers, including family physicians and nurses.

The CPS advocates for the health needs of children and youth, and provides lifelong learning opportunities for pediatric health professionals. We produce **tools and resources to help practitioners provide the highest quality health care to Canada's children and youth**. And we develop information and resources **to help parents and caregivers** make the best possible decisions about their children's health.

The services offered include:

- ✦ Professional education
- ✦ Annual conference
- ✦ Advocacy
- ✦ Publications and resources
- ✦ Surveillance
- ✦ Awards and grants
- ✦ Residents
- ✦ Media centre
- ✦ Children's health topics

8.1 Caring for Kids Website

Mandate and services offered:

The Caring for Kids website designed **to provide parents with information** about their child's health and well-being. Most documents on Caring for Kids are based on CPS position statements, which are created by our expert committees and approved by our Board of Directors. Position statements are reviewed each year to ensure they are up-to-date.

Resources and services offered:

- ❖ Website with different sections on different topics
 - Pregnancy and babies, immunization, healthy bodies, keeping kids safe, growing and learning, behaviour and parenting, when your child is sick, and teen health
- ❖ Resources and links
 - Hyperlinks to organizations involved in child health
- ❖ *Front and Centre* e-newsletter
 - Monthly electronic newsletter designed for parents interested in the latest information on child health

Contact information:

2305 St-Lawrence Boulevard

Ottawa (Ontario) K1G 4J8

Phone: 613-526-9397

Fax: 613-526-3332

E-mail: info@cps.ca

Website: <http://www.caringforkids.cps.ca/index.htm>

The Canadian Pediatric Society also supports several initiatives including:

8.2 Many Hands One Dream

Mandate and services offered:

Many Hands One Dream offers new perspectives on the health of **Inuit, Métis and First Nations children and adolescents**. It is a collaborative initiative directed by group of 11 national organizations concerned with the health and well-being of First Nations, Inuit and Métis children and youth aimed at building a new vision of health that has children, youth and families at its core. It is a long-term initiative to generate commitment, foster collaboration, and develop and implement solutions that will improve the health of Aboriginal children and youth in Canada.

These are the resources and services offered:

- ❖ Many Hands One Dream Principles
 - Many Hands, One Dream: Principles for a new perspective on the health of First Nations, Inuit and Métis children and youth (PDF document available in English, French and Inuktitut / Inuinnaqtun)
- ❖ A guide to using the principles
 - Ideas for implementing the principles (PDF document available in English, French and Inuktitut / Inuinnaqtun)
- ❖ Many Hands One Dream quarterly e-newsletter
 - Electronic newsletter to stay up-to-date on events and happenings related to the health of First Nations, Inuit and Métis children and youth



Reconciliation in Child Welfare for Indigenous Children, Youth, and Families

- A movement to establish a better protection system for Aboriginal children, youth and families

Contact information:

2305 St-Lawrence Boulevard
Ottawa (Ontario) K1G 4J8
Phone: 613-526-9397, ext. 234
E-mail: manyhands@cps.ca
Website: www.manyhandsonedream.ca

9. First Nations Child and Family Caring Society of Canada

Mandate and services offered:

The objective of the projects under the First Nations Child and Family Caring Society of Canada is to promote the well-being of all First Nations children, youths, families and communities, with a focus on prevention and child maltreatment response.



First Nations Research Site

- The First Nations Research Site (FNRS) develops and directs high-quality research in child protection, which incorporates and respects Aboriginal knowledge and culture. A partnership initiative of the First Nations Child and Family Caring Society of Canada and the Centre of Excellence for Child Welfare, the FNRS is located in the offices of Southern First Nations Network of Care in Winnipeg



Caring Across the Boundaries

- Caring Across the Boundaries (CAB) is an interactive workshop that facilitates collaboration between First Nations child and family service agencies and the voluntary sector. The program was developed based on research which found that First Nations children and youth on reserve have almost no access to the broad range of prevention and quality of life services provided by the voluntary sector
- CAB Youth Focus: This workshop brings together First Nations youths with representatives from non-profit organizations whose mission is to work with young people. They meet in order to discuss the problems affecting First Nations youths living on-reserve and off-reserve in Canada



Touchstones for Leadership

- Touchstones for Leadership: Reconciliation in Child Welfare is an interactive curriculum that brings together leaders in child protection and welfare for the purpose of moving forward together on a new path for the well-being of children, families and communities



Relationship Development Fund

- The Relationship Development Fund will be used to support activities inspired by the Caring Across the Boundaries workshops that assist in building sustainable relationships



Joint National Policy Review on First Nations Child and Family Services

- This involves a three-phase research project to provide solutions for establishing a new funding method for First Nations child and family services



Sub-Group on Indigenous Child Rights

- Its core mandate is to gather information on the rights of Indigenous children and to work on international policy projects to support the recognition and implementation of rights for Indigenous children, youths and families



Publications

- *First Peoples Child and Family Review*, an online journal in PDF format
- Fact Sheets: available online in PDF format
- Research publications and documentation on promising practices in child protection and family/child services (available online) - Newsletters (current year and previous years)
- Recommended reading



Database

- Literature review concerning Aboriginal child welfare in Canada



List of First Nations and Aboriginal Child and Family Service Agencies in Canada

- Contact information for Canadian agencies

Contact information:

251 Bank Street, office 302

Ottawa (Ontario) K2P 1X3

Phone: 613-230-5885

Fax: 613-230-3080

E-mail: info@fncfcs.com

Website: www.fncfcs.com

PROVINCIAL DEPARTMENTS AND ORGANIZATIONS



Notes



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QUEBEC GOVERNMENT

1. Ministère de la famille, des Aînés et de la Condition féminine

1.1 Integrating a disabled child at daycare

Mandate and services offered:

The Ministry offers an allowance to help **daycare service providers** integrate disabled children. These measures are to help daycare providers fulfil their responsibilities with regard to disabled children while still providing quality care for all their charges. This program also helps disabled children develop and achieve greater autonomy.

- ❖ Funding allowance
 - To help daycares integrate disabled children
- ❖ Transitional provision
 - Allows disabled 5-year-olds who do not attend kindergarten to receive educational daycare services and ensures parents are eligible for \$7-a-day daycare
- ❖ Special measures
 - Granted to the daycare service to provide additional supportive care to a child with extensive needs

Contact information:

425 St-Amable, ground floor
 Quebec City (Quebec) G1R 4Z1
 Phone: 418-643-4721
 Toll-free: 1-888-643-4721

2. Ministère de la santé et des services sociaux

2.1 Customized tricycle and bicycle program

Mandate and services offered:

The MSSS *Programme d'attribution des tricycles et vélos adaptés* helps develop the skills of **disabled people under 18 (children and teens)** for rehabilitation and social participation. The program covers the cost of customizing a bicycle or tricycle, not the cost of the cycle itself. To be eligible for the program, the recipient must:

- ❖ Be under 18
- ❖ Have a motor or intellectual disability
- ❖ Be unable to use a regular tricycle or bicycle
- ❖ Be able to pedal and steer the tricycle or bicycle independently
- ❖ How to gain access to the program

The program can be accessed through your regional Centre de réadaptation en déficience physique.

Contact information:

Website: http://www.formulaire.gouv.qc.ca/cgi/affiche_doc.cgi?dossier=9892&table=0

2.2 Réseau national d'expertise en troubles envahissants du développement (RNETED)

Mandate and services offered:

This project arose from the need to develop expertise in Quebec on pervasive developmental disorder (PDD). The idea to fulfil this need by creating a network took shape during the preparatory work for the MSSS PDD guidelines called Un geste porteur d'avenir.

The RNETED mandate, as defined in the ministerial guidelines, is to oversee the development and maintenance of quality services, focusing on three separate issues:

- ❖ Knowledge communication and transfer
- ❖ Planning the transfer of expertise and training
- ❖ Service improvement

Resources offered:

- ❖ Discussion forums
 - General forum and screen and diagnostic evaluation forum
 - Accessible to network members
- ❖ Courses and events
 - Annual RNETED days
 - Special training sessions
- ❖ Documents available
 - Documents on PDD (studies, research, best practices, etc.)

Contact information:

E-mail: rne-ted@msss.gouv.qc.ca

Website: <http://www.msss.gouv.qc.ca/sujets/groupe/rneted/index.php?accueil>

2.3 Technical assistance

Mandate and services offered:

The Health and Social Services network offers **disabled people (adults and children)** technical assistance programs to acquire equipment and supplies that can help them deal with certain disabilities. These technical assistance programs promote the personal development and social participation of people with disabilities.

The 22 technical assistance programs are only for people with major, persistent disabilities, not temporary disabilities. These programs are only available to people who meet the definition of disabled person under the An Act to secure handicapped persons in the exercise of their rights with a view to achieving social, school and workplace integration.

Website: <http://www.personneshandicapees.info.gouv.qc.ca/fr/sortie/sortie.asp?fr/fiche.asp?sujet=76|http://msssa4.msss.gouv.qc.ca/fr/sujets/handicape.nsf/585b3578877da98b85256d0a0076bed0/b53cfb4f89c7160685256d6c004fb0f2?OpenDocument>

2.4 Sainte-Justine University Hospital Centre

Mandate and services offered:

The creation of a high-level university hospital centre exclusively for **children, teens and expectant mothers** is a unique and beneficial approach for Quebec. This formula enables complete health care management from conception to birth through childhood and adolescence, including rehabilitation. This continuity of care allows for early intervention, during pregnancy, for example, with preventive activities, screening and therapeutic intervention, as well as follow-up care with the newborn, the mother and the entire family.

The services offered to children, teens and expectant mothers go far beyond health care. They also centre on the prevention and promotion of conditions that affect the development and health of mothers, children and teens. This over-arching responsibility, combined with Sainte-Justine's research and teaching missions, adds a unique dimension to the impact Sainte-Justine has on its patients' health.

The Sainte-Justine University Hospital Centre embraces all of the mandates related to its university mission:

- ❖ Help develop an understanding of the health problems of mothers and children and develop appropriate solutions
- ❖ Provide top-quality care
- ❖ Share knowledge and expertise with others
- ❖ Promote health
- ❖ Evaluate and improve methods of intervention

The resources and services offered include:

- ❖ 24/7 emergency care
 - Pediatric (0-18) and obstetric/gynaecological emergency care
- ❖ Clinics/departments
 - Pediatrics, anesthesia, biochemistry, surgery, medical imaging, dental medicine, microbiology, obstetrics/gynecology, ophthalmology, pathology, pharmacology, psychiatry
 - Contact information available online
- ❖ Marie Enfant rehabilitation centre
 - Accepts children referred by hospitals, doctors or health care professionals
 - Specialized rehabilitation programs (technical assistance, motor deficiency, cerebral motor deficits, neurotrauma, accommodations unit, respite, etc.)
 - Super-specialization activities (amputations and bone dysplasia, dysphagia, neuromuscular disease, brachial plexus, etc.)
- ❖ Mother-child network
 - Videoconferencing, network activities, "Grandir" newsletter, telehealth, useful links, etc.
- ❖ Documentation centre – Centre d'information sur la santé des enfants (child health information centre or CISE)
 - Briefs on different themes such as safety, diet, health problems, etc.
 - Guide Info-Parents, which contains contact information for 300 assistance organizations, 1500 reading suggestions for parents, children and teens, and 600 web links
 - Publications: Éditions du CHU Ste-Justine, Collection Parents, Collection Estime de soi, Collection Intervenir
- ❖ Website
 - References, online directory, phone numbers of external clinics, publications, directory of hospital services and departments

Contact information:

Sainte-Justine University Hospital Centre
3175 Côte-Sainte-Catherine
Montreal (Quebec) H3T 1C5
Phone: 514-345-4931
Website: www.chu-sainte-justine.org

Contact information:

Marie Enfant rehabilitation centre
5200 Bélanger East
Montreal (Quebec) H1T 1C9
Phone: 514-374-1710
Fax: 514-374-6807
Website: www.crme-sainte-justine.org

2.5 Centre hospitalier universitaire du Québec (CHUQ) - Centre mère-enfant

Mandate and services:

With the goal of remaining a modern and efficient university hospital centre always at the cutting edge of progress, the CHUQ relies on a four point mission:

- ❖ Satisfy the health needs of the clientele, in a personalized and mindful way, in every stage of their life, from early childhood to their elderly years, and in all dimensions: biologically, psychologically and socially
- ❖ Prepare the next generation, handing over the knowledge, the expertise, and inter-personal skills required for the practice of the profession
- ❖ Constantly explore new hypothesis in fighting disease and human suffering, in a highly conscientious and scientific approach
- ❖ Constantly evaluate and question the relevance, objectives and resultants of the professional and administrative practices

At the Ste-Foy and Sillery arrondissement crossroads, the CHUL:

- ❖ Houses a Mother-Child Centre, offering pediatric care, and maternal-fetal and perinatal care (normal and high risk obstetric and neonatology) for the Eastern Quebec Region
- ❖ Welcomes women with high risk pregnancies, as well as seriously ill children
- ❖ Maintains a highly efficient and cutting edge technology equipped emergency service, in order to meet the needs of the clientele of the Western side of Quebec city; the CHUL's Emergency has been designated the pediatric emergency service of Eastern Quebec
- ❖ Offers child psychiatry services as well as specialized and ultra-specialized services to the following clientele: adult, geriatric, and psychiatric for the greater Quebec Region as well as Eastern Quebec

Contact information:

Mother-Child Centre
2705 Laurier Boulevard
Quebec (Quebec) G1V 4G2
Phone : 418-525-4444
Website : http://www.chuq.qc.ca/fr/le_chuq/nos_etablissements/centre_mere-enfant/

2.6 Montreal Children's Hospital / McGill University Health Centre

Mandate and services offered:

The Montreal Children's Hospital is a tertiary care pediatric teaching hospital affiliated with McGill University. It is also the only pediatric facility serving the McGill University Integrated Health Network (RUIS). In simple terms, this means that it must offer its patients the most advanced care possible to teach the newest, most leading-edge techniques to new generations of healthcare professionals. The MCH constantly pioneers new expertise through research, innovation and sharing of knowledge to meet the ever-changing needs of our young patients. The Montreal Children's Hospital offers a complete range of health care services **for children of all ages**.

- ❖ Emergency
 - 24/7 emergency medical and surgical services
- ❖ Professional medical departments and services
 - 80 departments and services
 - Including programs for pervasive developmental disorder, attention deficit hyperactivity disorder, psychiatry, oncohematology, pediatric development and behaviour services
- ❖ Family resource library
 - A place where families can find medical information about their child's health, parenting and pain relief
 - Interactive website: www.hmebibliofamille.ca
- ❖ Northern Health Program
 - Consultations for children in Inuit and First Nations communities, in Montreal and by phone. For a non-emergency consultation, call 514-412-4349
- ❖ Child, youth and family health network
 - Volunteer association of doctors, nurses, professionals and health care organizations throughout Quebec that works together to provide excellent pediatric care, as close as possible to the patient's home. The McGill University Health Centre Montreal Children's Hospital coordinates the network
 - Special extramural activities: neonatal transportation team, Child and teen trauma program
 - Telehealth, access to quality care in the child's home, consultation and professional development
 - Protocols: neonatology, pneumology, surgical care, emergency, etc.
 - The McGill mother-child network welcomes mothers and babies from all over Quebec
- ❖ Kids' Corner
 - Interactive website with activities for children
- ❖ Health Info
 - Page the offers over 225 articles reviewed and approved by health care professionals

Contact information:

2300 Tupper
 Montreal (Quebec) H3H 1P3
 Phone: 514-412-4400
 E-mail: info@thechildren.com
 Website: www.thechildren.com

2.7 Shriners Children's Hospital

Mandate and services offered:

International health care network comprised of 22 hospitals dedicated to improving the lives of children by offered specialized pediatric care. **Children up to the age of 18 with orthopaedic conditions, burns, spinal cord injuries and cleft lip and palate are eligible for admission** and receive care in a family-centred environment at no charge – regardless of financial need.

Specialized care:

- ❖ Scoliosis and other spinal deformities
- ❖ Spina bifida
- ❖ Skeletal growth abnormalities
- ❖ Orthopaedic problems of cerebral palsy and other neuromuscular disorders
- ❖ Metabolic bone disease
- ❖ Hand disorders
- ❖ Hip disorders
- ❖ Limb deficiencies
- ❖ Leg length deficiencies
- ❖ Important information for parents in preparation for their child's surgery
- ❖ Library in the clinic waiting room

Contact information:

Montreal Shriners Hospital
1529 Cedar Avenue
Montreal (Quebec) H3G 1A6
Phone: 514-842-4464 Toll-free: 1-800-361-7256
Fax: 514-842-7553
Website: <http://www.shrinershq.org/Hospitals/Main>

3. Office des personnes handicapées du Québec (OPHQ)

Mandate and services offered:

The OPHQ's mission is to enforce the principles and regulations of the Act to secure handicapped persons (**children and adults**) in the exercise of their rights with a view to achieving social, school and workplace integration and to ensure, to the extent of its powers, that government ministries, networks, municipalities and public and private organizations pursue their efforts to improve the opportunities offered to allow disabled people to integrate and fully participate in society.

The OPHQ also coordinates efforts to develop and provide services for handicapped people and their families, and promotes and assesses the academic, professional and social integration of disabled people as a group. In addition to promoting the interests of disabled people and their families, the OPHQ provides them with information, advice and assistance, and advocates for their needs both individually and collectively.

- ❖ Reception, information and referral
 - Responds to people who ask for information or assistance from the OPHQ to help them clarify the nature of their request, evaluate its complexity and provide a quality response
- ❖ Support, counselling and supportive care

- The support, counselling and supportive care services include all services related to providing the support needed by disabled people and their families in the search for solutions to the problems that may affect various aspects of daily life (care, schooling, work, etc.) that affect their academic, professional or social integration
- ❖ Documentation centre
 - The Centre's collection is comprised of some 20,000 documents, including books, articles, specialized journals, reference books, studies, legal and statistical documentation, CDs and audio-visual documents
- ❖ L'intégration newsletter
 - Online subscription
- ❖ Express-O e-newsletter
 - Online subscription
- ❖ Guide des besoins en soutien à la famille (family support needs guide)
 - Online ordering
- ❖ Intervention tools and education directory
 - A variety of multimedia documentation that covers 17 topics (e.g., access to services, functional adaptation and rehabilitation, support for families, transportation, etc.)
 - Directory available online at: <http://64.254.228.164:4100/index.php?acode=home&clearOPAC=1&Source=14>

Contact information:

309 Brock
 Drummondville (Quebec) J2B 1C5
 Phone: 819-475-8585
 Toll-free: 1-800-567-1465
 TDD: 1-800-567-1477
 Fax: 819-475-8467
 Website: www.ophq.gouv.qc.ca

4. Régie d'assurance maladie du Québec (RAMQ)

4.1 Devices that compensates for physical deficiencies program

Mandate and services offered:

The physical disability compensatory device program is for people insured under Quebec assurance-maladie who have a physical disability (children and adults) and who need to wear or use a device to compensate for the disability. Beneficiaries must meet certain conditions to be eligible for the services.

The insured devices are orthotics, prostheses, walking aids, standing aids, locomotion aids, and position aids, as well as their components, complements and accessories. The devices must be on the list of government-approved devices.

Contact information:

Quebec City region:
 1125 Grande Allée Ouest, Quebec City (Quebec) G1S 1E7
 Phone: 418-646-4636

Montreal region:
 425 De Maisonneuve West, 3rd floor, suite 300, Montreal (Quebec) H3A 3G5
 Phone: 514-864-3411 Toll-free: 1-800-561-9749
 Website: www.ramq.gouv.qc.ca

5. Quebec Pension Plan

5.1 Supplement for handicapped children

Mandate and services offered:

The supplement for **disabled children is financial assistance to help families** provide for the care and education of a child with a physical or mental disability that significantly limits their daily activities and that is expected to last for at least a year.

- ❖ This financial assistance is paid to all families that have a child under 18 with a disability recognized by the QPP. The benefit is the same for every child, regardless of the disability or the family income. To be eligible, you must meet certain criteria
- ❖ The amount of the supplement is \$171 per month for each disabled child
- ❖ To request the supplement for handicapped children, you have to complete the form and return it to the Régie

Contact information:

Phone, Quebec City region: 418-643-3381

Phone, Montreal region: 514-864-3873

Toll-free: 1-800-667-9625

TTY/TDD: 1-800-603-3540

Website: http://www.rrq.gouv.qc.ca/en/enfants/enfant_handicape/

6. Société de l'assurance automobile du Québec (SAAQ)

6.1 Programme d'adaptation de véhicule pour les personnes handicapées

Mandate and services offered:

The SAAQ provides financial assistance to **disabled people** to adapt a motor vehicle for their use.

Contact information:

SAAQ

ACT- 123- Services des activités spécialisées

Demande d'aide financière pour l'adaptation des véhicules

C.P. 19 600

Quebec City (Quebec) G1K 8J6

Phone, Quebec City region: 418-528-3421

Toll-free: 1-800-525-7719

Fax: 418-643-3346

PROVINCIAL ORGANIZATIONS

1. Association québécoise des parents d'enfants handicapés visuels (AQPEHV)

Mandate and services offered:

The main mission of the AQPEHV is to organize mutual support among **the parents of visually impaired children**, offer these parents services to complement public services, and to advocate for the families individually and collectively.

- ❖ Assistance, support and referral
 - Services for member and non-member parents and resource workers. A toll-free line is open to the public (1-888-849-8729)
- ❖ Discussion and training activities
 - Held every year, including annual family meetings, discussion days and support groups
- ❖ Information and awareness
 - Website
 - Éclaireur e-newsletter, on the website or by online subscription
 - Flyers and posters
 - Specialized information documents
- ❖ Promotion of services
 - Public activities
 - Awareness activities
- ❖ Representation
 - The AQPEHV sits on a number of round tables
- ❖ Information on resources available in Quebec
 - Visual aids
 - Financial assistance available in Canada and Quebec
 - Summer camps
 - Rehabilitation centres throughout Quebec
 - Cultural resources
 - Interesting links to other organizations that can provide support for parents and visually impaired children
 - Recreation and sports organizations
 - Information on public transit for people with special needs

Contact information:

10 Churchill, suite 203
 Greenfield Park (Quebec) J4V 2L7
 Phone: 450-465-7225
 Toll-free: 1-888-849-8729
 Fax: 450-465-5129
 E-mail: info@aqpehv.qc.ca
 Website: www.aqpehv.qc.ca

2. Association québécoise de la dysphasie (AQD)

Mandate and services offered:

The AQD was created by the parents of aphasic children in order to join together, help each other and improve the services for their children. The AQD works all across Quebec to offer **parents and their aphasic children** activities and services that reflect their needs. The AQD's mission is to improve the understanding of aphasia and promote services for aphasic children and their parents. The AQD's goals are:

- ✿ Unite the parents of aphasic children
- ✿ Raise community awareness of aphasic children's experience
- ✿ Inform parents of their rights and the services available to them and their children
- ✿ Identify the needs of aphasic children and their parents
- ✿ Push for the creation of new services
- ✿ Raise awareness of the experience of aphasic children in day cares, adult education services, health care services, and social services and among professionals
- ✿ Compile and encourage research on aphasia

Resources and services offered:

- ✿ Contact information for 9 regional chapters and the headquarters in Montreal
- ✿ Documents and videos
 - The AQD has a lending service for documents about different topics related to aphasia
- ✿ Discussion forum

Contact information:

3958 Dandurand, Montreal (Quebec) H1X 1P7
Phone: 514-495-4118 Toll-free: 1-800-495-4118
Fax: 514-495-8637
Website: www.dysphasie.qc.ca

3. Association du Québec pour enfants avec problèmes auditifs (AQEPA)

Mandate and services offered:

The AQEPA's mission is to promote and develop all the services requires for the social inclusion of **hearing impaired children (aged 0-18)**.

- ✿ 11 regional associations
 - The AQEPA oversees 11 regional associations that offer direct services to hearing impaired children and their families. These associations are the first responders for parents and provide direct support, information, moral support, expertise in hearing loss, awareness, etc.

Contact information:

3700 Berri, suite A-446, Montreal (Quebec) H2L 4G9
Phone and TTY/TDD: 514-842-8706 Toll-free: 1-877-842-4006
Fax: 514-842-4006
E-mail: aqepa@aqepa.surdite.org
Website: www.aqepa.surdite.org

4. Association de la paralysie cérébrale du Québec (APCQ)

Mandate and services offered:

The APCQ's mission is to improve the quality of life and social integration of **people (children and adults) with cerebral palsy** and other disabilities, in every sphere of human activity. The APCQ's goals and objectives are:

- ❖ To support disabled people and their families
- ❖ To encourage disabled people, especially those with cerebral palsy, and their families to participate in the APCQ's goals and objectives
- ❖ To raise awareness and inform the public, organizations and governments of the needs of disabled people and their families, especially those with cerebral palsy
- ❖ To advocate for disabled people and their families, especially those with cerebral palsy, and to help them exercise their rights
- ❖ In order to prevent cerebral palsy and reduce or eliminate its effects, encourage research and the discover of new therapies, technologies and means to improve the quality of life of people with cerebral palsy
- ❖ To promote, motivate and coordinate volunteer actions, and to develop volunteer action among and for people with cerebral palsy or other disabilities, and support for their association
- ❖ To encourage and coordinate the participation of people with cerebral palsy or other disabilities by offering them the best access to recreation in a calm and productive environment
- ❖ To develop actions and programs to improve the handling, training, education, rehabilitation and social integration of people with cerebral palsy

Resources and services offered:

- ❖ Information, orientation
 - Service for people with motor deficiencies and their families
 - Information on government programs and services and community resources
 - Referral to necessary services, support
- ❖ Loans of specialized equipment
 - For APCQ members, while awaiting permanent technical assistance.
- ❖ Financial assistance
 - Offered in certain cases, as a stop-gap measure, while awaiting government assistance
- ❖ Promotion and advocacy
 - For parents and people with cerebral palsy, to facilitate social integration and improve quality of life
- ❖ Publications
 - Documentation and articles on cerebral palsy
- ❖ Children's corner
 - Online games, stories, crafts, songs, etc., for children 0 – 10

Contact information:

600 Woodward, C.P. 1781, Sherbrooke (Quebec) J1H 5N8
 Phone: 819-829-1144 Toll-free: 1-800-311-3770 / 1-866-849-2740
 Fax: 819-829-1121
 E-mail: info@paralysiecerebrale.com
 Website: www.paralysiecerebrale.com

5. Association des établissements de réadaptation en déficience physique (AERDPQ)

Mandate and services offered:

The AERDPQ includes some twenty public organizations in the health and social services network that offer specialized and super-specialized adaptation and rehabilitation services to people with physical disabilities.

The AERDPQ's main mission is to promote and defend the interests of its member organizations, and provide administrative and clinical programming support. Access to specialized rehabilitation services is one of the most important issues in the sector, so one of the fundamental roles of the AERDPQ is to do advocacy work with decision-makers to ensure that **people (adults and children) with congenital or acquired motor, visual, hearing or language disabilities** receive, in their region, the specialized rehabilitation services they need to maintain or improve their functional autonomy and optimize their potential for social participation.

- ✿ Online directory of all physical disability rehabilitation centres in Quebec
 - Contact information of all member organizations
- ✿ Annual congress
 - For rehabilitation professionals in Quebec
- ✿ Documentation
 - Documents and articles available online

Contact information:

1001 De Maisonneuve west, suite 430, Montreal (Quebec) H3A 3C8

Phone: 514-282-4205

Fax: 514-847-9473

E-mail: info@aerdpq.org

Website: www.aerdpq.org

6. Association québécoise d'épilepsie (AQE)

Mandate and services offered:

The AQE is a not-for-profit association incorporated in 1960 and formerly called the Ligue de l'Épilepsie du Québec. Its mission is to promote the well-being of **child and adult epileptics across the province**. This province-wide organization works with twelve regional associations who support the following objectives:

- ✿ Support for epileptics and their families
- ✿ Advocacy for epileptics
- ✿ Public awareness
- ✿ School integration of epileptic children
- ✿ Work integration for epileptic adults
- ✿ Directory of regional associations
 - Contact information for Quebec associations

Contact information:

1015 Beaver Hall, suite 111, Montreal (Quebec) H2Z 1S1

Phone: 514-927-6914

E-mail: fpicard@etpisapres.com

Website: www.etpisapres.com

7. Learning Disabilities Association of Quebec (LDAQ)

Mandate and services offered:

The Learning Disabilities Association of Quebec (LDAQ) is a non-profit organization whose mission is to advocate and defend the rights of **children and adults with learning disabilities**. The LDAQ represents **parents and people with learning disabilities** and supports them in their efforts.

- ✦ Information and active listening
- ✦ Family assistance programs
- ✦ Awareness activities for the public and resource workers: conferences and annual congress
- ✦ Representation of member with decision-making authorities
- ✦ Documentation and publications
- ✦ Training
- ✦ Director of local chapters and groups

Contact information:

284 Notre-Dame West, suite 300, Montreal (Quebec) H2Y 1T7
 Phone: 514-847-1324 Fax: 514-281-5187
 E-mail: info@aqeta.qc.ca Website: <http://www.aqeta.qc.ca/english/home.htm>

8. Association québécoise de la fibrose kystique (AQFK)

Mandate and services offered:

The AQFK raises funds in Quebec in partnership with the Canadian Cystic Fibrosis Foundation (CCFF), its local chapters and partners, in order to:

- ✦ Fund medical research
- ✦ Develop service networks for people with cystic fibrosis and their families
- ✦ Raise public awareness
- ✦ Advocate for people with cystic fibrosis
- ✦ Establish various types of support to meet the needs of the people it represents and serves

The money raised by these two organizations is used to support major research programs and offer a vast array of services in specialized clinics across Canada.

- ✦ Directory of 11 local chapters
 - Contact information for all 11 chapters
- ✦ Publications
 - E-newsletter with information on recent local initiatives, medical research, funding efforts, awareness activities and other news

Contact information:

425 Viger West, suite 510
 Montreal (Quebec) H2Z 1X2
 Phone: 514-877-6161
 Toll-free: 1-800-363-7711
 Fax: 514-877-6166

For eastern Quebec

2750 Sainte-Foy, suite 227
 Quebec City (Quebec) G1V 1V6
 Phone: 418-653-2086 Toll-free: 1-877-653-2086
 Fax: 418-653-1152
 Website: www.aqfk.qc.ca

9. Association québécoise du syndrome de la Tourette (AQST)

Mandate and services offered:

The AQST is a not-for-profit organization with the mission to support, inform, develop and integrate **people with Tourette's syndrome**, to support, inform and train **people who work and live with them**, to raise public awareness of the issue.

- ❖ Support groups in Quebec
 - Information and contact information about support groups in Quebec
- ❖ Scarabée summer camp
 - For children and teens with Tourette's
 - Located in Chertsey
- ❖ Information about Tourette's
 - Symptoms, treatment
- ❖ Documents for sale
 - DVDs and books

Contact information:

7070 Perras, Montreal (Quebec) H1E 1A4

Phone: 514-328-3910

Website: www.aqst.com

10. Spina Bifida and Hydrocephalus Association of Quebec

Mandate and services offered:

The Spina Bifida and Hydrocephalus Association of Quebec is a non-profit organisation, founded in 1975. The association includes people with spina bifida and/or hydrocephalus, their families, friends, or any other people interested in the challenges they face.

- ❖ Discussion forums at: <http://spina.xooit.com>
- ❖ Financial assistance program
 - For all members in good standing
 - 5-part benefit program
- ❖ The Spinnaker
 - SBHAQ quarterly publication
 - free for members
- ❖ Directory of regional associations
 - Contact information for Quebec associations
- ❖ Other useful links
 - List of useful and informative web links

Contact information:

3333 Queen-Mary, suite 542, Montreal (Quebec) H3V 1A2

Phone: 514-340-9019 Toll-free: 1-800-567-1788

Fax: 514-340-9019

E-mail: info@spina.qc.ca

Website: www.spina.qc.ca

11. Association du Québec pour l'intégration sociale (AQIS)

Mandate and services offered:

The mandate of the AQIS is to promote and defend the rights of **people with intellectual disabilities and their families**. Founded in 1951 by parents concerned about the well-being and future of their children, the association now includes 86 member groups across Quebec.

- ❖ List of affiliates and associates
 - Contact information for all AQIS member organizations
- ❖ *L'Ébrouiteur*
 - AQIS newsletter, published 6 times a year
 - Available online in PDF format
- ❖ Useful links
 - Directory of organizations involved with intellectual disabilities and social integration
- ❖ Quebec intellectual disability week
 - Description of activities online

12. Institut québécois de la déficience intellectuelle (IQDI)

Mandate and services offered:

The IQDI was created in 1968 to support the AQIS by promoting research, organizing training sessions, colloquia and forums, and providing access to information through its documentation centre and bookstore.

- ❖ *Recherche Défi* colloquium
 - Annual event where intellectual disability researchers present their concerns, approaches and research results
 - Open to parents, resource workers, professionals, managers and people with intellectual disabilities
- ❖ Annual conference
- ❖ Documentation centre
 - The documentation centre is open to the public from Monday to Thursday, 9 AM to 5 PM. It is best to make an appointment to consult documents onsite
 - The collection includes over 8500 monographs, journal articles, CD-ROMs, annual reports, conference reports, research reports, briefs presented to parliamentary commissions, some 100 current journals and over 200 audiovisual documents
- ❖ Director of courses available at the IQDI

Contact information:

AQIS-IQDI

3958 Dandurand, Montreal (Quebec) H1X 1P7

Phone (AQIS): 514-725-7245

Phone (IQDI): 514-725-2387

Fax: 514-725-2796

Website: www.aqis-iqdi.qc.ca

13. Centre de psycho-éducation du Québec (CPEQ)

Mandate and services offered:

The CPEQ is a not-for-profit organization that has been in existence since 1953, with the mission to ensure that **resource workers** provide young children and their families the best possible services. The CPEQ works by providing training on the developmental challenges of early childhood, based on the latest research in the field. The courses are offered directly in the field.

- ❖ Brindami program
 - Program to teach social behaviour to children 2½ to 4
- ❖ FLUPPY preschool program
 - Social behaviour program for children with socialization problems and the entire classroom. The three-part program includes social skills training (for children), assistance for struggling parents (for families), and teacher support (for teachers)
- ❖ La forêt de l'alphabet program
 - This program is to prevent reading difficulties in kindergarten
- ❖ Family intervention for preschool children
 - Training for resource workers who work with families that have preschool children
- ❖ Children with problems, groups with problems (for preschoolers)
 - Workshop to offer educators a set of intervention tools for children with social behaviour problems, as well as group management tools
- ❖ Socio-affective profile
 - Training session on an evaluation tool for educators and other professionals in regular contact with children aged 2½ to 6
- ❖ Sadness, anxiety and social isolation
 - Training offered to preschool professionals on different types of intervention for children with trouble integrating in daycare and/or kindergarten because of emotional problems
- ❖ Seize the moment... and promote development (0-5 years)
 - This training program provides an overview of the key factors to consider at every stage of development and recommends practical actions to encourage development
- ❖ Conferences for parents of young children
 - The CPEQ offers a series of conferences for the parents of young children
 - Themes covered: being a good friend, development through play, anger management

For training and workshop prices, please consult the CPEQ website.

Contact information:

3050 Edouard-Montpetit, suite A-110
Montreal (Quebec) H3T 1J7
Phone: 514-343-6981
Fax: 514-343-6974
E-mail: gripcpeq@grip.umontreal.ca
Website: www.centrepse.qc.ca

14. Centre de l'épanouissement de l'enfant Pinocchio (CEEP)

Mandate and services offered:

The CEEP is a not-for-profit organization with the mission of teaching **parents and resource workers** motor and intellectual sensory stimulation activities for children with multiple diagnosed or non-diagnosed developmental delays.

- ✿ "Stimulation is child's play" course
 - 30-hour multidisciplinary course for parents, daycare educators and other health and community resource workers
 - The goal is to offer tools to stimulate the development and integration of children with multiple developmental delays through fun activities

Contact information:

1034 LaSalle
 Longueuil (Quebec) J4K 3H1
 Phone: 450-674-2201
 Toll-free: 1-866-674-2201
 Fax: 450-674-4083
 E-mail: ceep@fondationpinocchios.com
 Website: www.fondationpinocchios.com

15. Centre québécois des ressources à la petite enfance (CQRPE)

Mandate and services offered:

The CQRPE is a not-for-profit organization created in 1981 by **parents**. The well-being of young children is the focus of all its actions. Its mission is to contribute to the well-being and development of **children from birth to age 6** using a general, preventive approach.

- ✿ Training
 - Several types of training offered on different topics
 - Training related to screening and early intervention on the specific issues
- ✿ *L'Enfantin* newsletter
 - Available online in PDF format
- ✿ Phone line
 - Information about services available
 - Information about early childhood resources, including daycare
 - Partnership/collaboration request with various university studies

Contact information:

4855 Boyer, suite 238
 Montreal (Quebec) H2J 3E6
 Phone: 514-369-0234
 Toll-free: 1-877-369-0234
 Fax: 514-369-2112
 E-mail: enfance@cqrpe.qc.ca
 Website: www.cqrpe.qc.ca

16. Centre d'aide et de soutien aux intervenants et aux organismes en petite enfance (CASIOPE)

Mandate and services offered:

CASIOPE is a social economy business that has been offering support to **early childhood resource workers and organizations** since January 2008. It uses different methods to provide professional development to resource workers who work with children with specific needs and their parents. It also helps pedagogical coordinators to support their teams.

- ❖ "Developmental support plan" coaching
 - Meetings to determine the child's needs and implement the appropriate strategies and attitudes
- ❖ "Environmental support plan" coaching
 - Steps that involve the members of a team in understanding a pedagogical need identified in the environment
- ❖ Training programs
 - Different topics: Support for children with specific needs, developmental support, impact of attachment quality on the child's adaptation, etc.
- ❖ Pedagogical tools
 - Communications skills (observation grids, general stimulation strategies, activities to stimulate communications skills)
 - Developmental support plan for children with specific needs: a reflective approach and tools
 - Referential: tools for understanding the needs of preschool children and bank of intervention methods

Contact information:

Phone: 514-523-6628

Fax: 514-759-6526

E-mail: info@casioppe.org

Website: www.casioppe.org

17. Centre d'expertise en agression sexuelle Marie-Vincent

Mandate and services offered:

Improving the well-being of the young victims and their family members is at the heart of the Centre's mission, which is to develop a cutting edge expertise in matters of sexual assault, regrouping medical, psychosocial, police and judicial services, combined with knowledge based on research.

The Centre of Expertise Marie-Vincent was founded to:

- ❖ Increase the number of appropriate professional resources
- ❖ Develop specialized therapeutic services
- ❖ Increase accessibility and efficiency of existing services
- ❖ Support the intervention environment of current partners
- ❖ Gather under one roof all the services sexual assault victims and their family may need, and
- ❖ Ensure that all over Quebec, children victims of sexual assault can receive services adapted to their needs

The Centre has acquired the necessary space and equipment in order to offer to the victims and their family all the services they may require (interview room equipped with video system, medical examination room, etc.), as well as psychosocial services through the professional contribution of psycho educators, psychologists, sexologists, and social workers.

The medical, police and judicial services are thus offered under the same roof by the partners of the Centre d'expertise en agression sexuelle Marie-Vincent.

- ❖ Police and social judicial investigation
- ❖ Medico-Legal investigation
- ❖ Psychosocial needs evaluation of the children victims and their parents
- ❖ Specialized treatment
- ❖ Personalized services for the parents of the young victims

Contact Information:

Centre d'expertise en agression sexuelle Marie-Vincent

4689 Papineau Avenue, 3rd Floor, suite B

Montreal (Quebec) H2H 1V4

Phone: 514-362-6226

Fax: 514-748-1547

E-mail: info@marie-vincent.org

Website: <http://www.marie-vincent.org/francais/centre-d-expertise-en-agression-sexuelle.html>

18. Fédération québécoise des centres de réadaptation en déficience intellectuelle et en troubles envahissants du développement (FQCRDITED)

Mandate and services offered:

The FQCRDITED is an umbrella group for the **22 public health and social services institutions and groups that offer adaptation, rehabilitation and social integration services for people with intellectual disabilities or pervasive developmental disorders (PDDs)** and support and coaching services for their families.

It publicly represents the CRDITEDs, develops cooperative arrangements with provincial partners, and advocates for its members. It stimulates the development of expertise and research, and helps its members fulfil their responsibilities. It offers its members advisory services on professional, administrative, financial legal and human resource issues. It supports its members' cooperative efforts with regional partners.

- ❖ Advisory services
 - Clinical (programming, research, training, etc.)
- ❖ Advisory services
 - Administration and human resources
- ❖ Presentations at various consultative and decision-making bodies
- ❖ Performance analysis (management indicators)
- ❖ Legal services (service contracts)
- ❖ Publications
 - Reference documents, guides, press releases on various topics, alerts, theses
- ❖ Events
 - Colloquia, training sessions
- ❖ Director of all member associations
 - Contact information for all CRDITEDs in Quebec

Contact information:

1001 Sherbrooke East, suite 510
Montreal (Quebec) H2L 1L3
Phone: 514-525-CRDI (2734)
Fax: 514-525-7075
Website: www.fqcrdi.qc.ca

19. Fédération québécoise de l'autisme et des autres troubles envahissants du développement (FQATED)

Mandate and services offered:

The mission of the FQATED is to mobilize all related resources to promote the well-being of people, to raise public awareness about autism and other pervasive developmental disorders (PDDs) and the situation of families dealing with these disorders, and to contribute to the development and communication of related knowledge.

- ❖ Directory of regional autism and PDD resources
 - To help meet the needs of families of people with autism or another PDD and guide them toward the appropriate services in their region
 - Information on the resources, programs and services available in different regions of Quebec
 - Downloadable PDF version or contact the federation for a paper copy
- ❖ Quebec directory of autism and PDD training activities
 - Available online
- ❖ Documentation centre
 - Books and documents on a variety of topics (e.g., autism, diet, behaviour, language, living situation, etc.)
- ❖ Discussion forum
- ❖ Products available or for sale at the FQATED
 - Books, audio-visual documents, parent guides, etc.

Contact information:

65 De Castelnau West, suite 104, Montreal (Quebec) H2R 2W3
 Phone: 514-270-7386 Toll-free: 1-888-8FQATED (1-888-830-2833)
 Fax: 514-270-9261
 E-mail: secretariatfqa@contact.net Website: www.autisme.qc.ca

20. Fondation – Centre de cancérologie Charles-Bruneau

Mandate and services offered:

The Foundation's mission is to provide **children with cancer** with the best chances of recovery by supporting research and funding the creation, maintenance and development of the Centre de cancérologie Charles-Bruneau.

- ❖ Charles-Bruneau cancer centre
 - Part of the Sainte-Justine University Hospital Centre, the Charles-Bruneau cancer centre serves all of Quebec, and provides top-quality cancer care to nearly 1,100 children every year
 - Two pavilions
 - Integrated, adapted child-centred approach
 - Combined medical, paramedical and auxiliary therapy teams (art therapy, music therapy, drama therapy, etc.) to increase the child's chances of recovery and reduce the negative effects of the treatment

Contact information:

4515 De Rouen, Montreal (Quebec) H1V 1H1
 Phone: 514-256-0404 Toll-free: 1-877-256-0404 Fax: 514-256-2116
 Website: www.charlesbruneau.qc.ca

21. Fondation québécoise du cancer (FQC)

Mandate and services offered:

The FQC is a not-for-profit organization that works mainly to improve with the quality of life of **people (children and adults) with cancer and their families**. The FQC believes that quality of life during and after cancer helps patients overcome the disease. The FQC has developed an overview of the problems cancer causes in families, because when one person has cancer, the entire family is shaken up. Drawing on in-depth experience of these problems, the FQC provides family, professional and social support. Because the Foundation believes strongly in the critical role of health care professionals, in both prevention and screening, and quality of life through home care, it develops training and awareness activities for health care professionals. The FQC provides cancer patients with information, support, documentation and accommodations during treatment.

- ❖ Directory of the 6 regional centres and guest houses
 - Contact information for the regional centres
 - Low-cost accommodations for the duration of treatment
 - Located in Montreal, Sherbrooke, Gatineau and Trois-Rivières
- ❖ Online information
 - Encyclopedia
 - Information folders on various aspects of cancer
 - Prevention guide
 - Various publications
 - Cancer statistics
- ❖ Documentation centre
 - Publications about various aspects of cancer: books, articles, journals, audio-visual documents
 - Referral services, on-site or by mail
 - Virtual documentation centre
- ❖ Cancer information line
 - Telephone information on all aspects of cancer, for patients and their families
 - Service available Monday to Friday, from 9 AM to 5 PM, at 1-800-363-0063

Contact information:

Headquarters
2075 De Champlain
Montreal (Quebec) H2L 2T1
Phone: 514-527-2194
Toll-free: 1-877-336-4443
Fax: 514-527-1943
E-mail: cancerquebec.mtl@fqc.qc.ca
Website: www.fqc.qc.ca

22. En Cœur Fondation québécoise pour les enfants malades du cœur

Mandate and services offered:

En Cœur helps **cardiac children and their families** by providing information and social and material support, as well as contributing actively to improve pediatric cardiology services. All cardiac children and their families automatically become members of En Cœur for free. Membership allows them to access En Cœur services, including the Info-Cœur card.

- ❖ Accommodations
 - En Cœur Nathalie-Duclos residence
 - Located near Sainte-Justine hospital
 - Five rooms available for the families of cardiac children
 - Free accommodations
- ❖ Les Salons Florence
 - Rooms with kitchens and bathrooms for the parents of children hospitalized for heart surgery at the Hôpital Laval du Québec
- ❖ Loans of medical equipment
 - For the treatment of children at home
 - Offered for free to families referred by cardiologists
 - Holter, Cardiomémo, CoaguChek, breast pump, pager
- ❖ En Cœur mobile pediatric cardiology clinic
 - Vehicle that transports a cardiac ultrasound device to allow a cardiologist and a technician to travel to children in the remote hospital centres around Québec
- ❖ Info-Cœur card
 - Tool that allows doctors and other health care workers to immediately access information about the cardiac child's medical condition
- ❖ Publications
 - L'Écho du Cœur, newsletter published 3 times a year
 - Books for parents and children
 - Audio-visual information documents about cardiac disease and surgical procedures
- ❖ Therapeutic teddy bears
 - Ergonomic teddy bear designed to allow children who have recently undergone heart surgery to give themselves a gentle pectoral massage
- ❖ Support for families and parents
 - Informal discussion meetings
 - Support for families from remote regions (accommodations, financial support)
 - Telephone assistance service for parents
 - Referral to professional services (psychologist, psychiatrist, foundations, etc.)

Contact information:

Foundation and Nathalie-Duclos residence
 5718 Northmount, Montreal (Québec) H3S 2H5
 Phone: 514-737-0804 - Toll-free: 1-800-362-6387 Fax: 514-737-2194
 E-mail: encoer@fondationencoer.ca
 Website: www.fondationencoer.com

23. Fondation Lucie et André Chagnon (FLAC)

Mandate and services offered:

The mission of the FLAC is to contribute to the development and improvement of health by preventing poverty and disease among children and their parents. The organization's intervention strategy is **to mobilize local communities and society** concerning the following health and education factors:

- ✿ Optimal physical, psychological, cognitive and social development of children (from concept to age 17)
- ✿ Sustained early intervention for children to ensure successful entry to school
- ✿ Adoption of healthy living habits (diet and exercise)
- ✿ School completion
- ✿ Support for parents in their role as educators
- ✿ Parental acquisition of greater social and economic independence

Contact information:

2001 McGill College, suite 1000, Montreal (Quebec) H3A 1G1

Phone: 514-380-2001

Fax: 514-380-8434

E-mail: info@fondationchagnon.org

Website: www.fondationchagnon.org

24. Childrens' Wish Foundation – Quebec chapters

Mandate and available services:

The Children's Wish Foundation works together with the community to offer **children with a high-risk, life threatening illness**, a chance to see their greatest dream come true. The Children's Wish Foundation has two offices in the province of Quebec due to the wide expanse of the territory. These two offices are located in Quebec City and Montreal and are named Quebec East and Quebec West. The Quebec West Chapter covers all territories west of the St. Lawrence river up to Abitibi, while the Quebec East Chapter covers all areas east of the St. Lawrence river, including Gaspé and Saguenay Lac St. Jean.

- ✿ Referring a child
 - Families or friends of sick children may refer a wish child by contacting their local chapter

Contact information:

Quebec West Chapter

4200 St. Laurent Blvd, Suite 418, Montreal, (Quebec) H2W 2R2

Phone: 514-289-1777 Toll-free: 1-800-267-9474

Fax: 514-289-8504

E-mail: Muriel.jauich@revesdenfants.ca (Director, Chapter West)

Quebec East Chapter

245 Soumande St., suite 206

Quebec, (Quebec) G1M 3H6

Phone: 418-650-2111 Toll-free: 1-800-267-9474

Fax: 418-650-3466

E-mail: qe@revesdenfants.ca

Website: www.childrenswish.ca

25. **laccompagnateur.org**

Mandate and services offered:

laccompagnateur.org is a web site developed by **the parents of handicapped children** in the hopes of helping other parents deal with the day-to-day trials of raising a handicapped child. The site was handed over to the Fondation S.O.S. Enfants which helps children with various disabilities. *laccompagnateur.org* ("the guide") was created, as its name implies, to guide parents through the obstacles they face when caring for a handicapped child. When caring for a child with special needs, all of your efforts are focused on the child. *laccompagnateur.org* was created to give these parents access to a variety of resources that would otherwise be harder to find.

- ❖ Information classified by region and topic
 - Human resources, financial assistance, material resources
 - Disabled activities
 - Reading and DVD corner
 - Bulletins, etc.

Website: <http://www.laccompagnateur.org/en/accueil.php>

26. **Institut Nazareth and Louis-Braille (INLB)**

Mandate and services offered:

As the only specialized visual impairment rehabilitation centre in Quebec, the INLB draws its expertise from its nearly 150 years of existence. Its headquarters is in Longueuil, a few steps from the metro. The INLB also has service outlets in Montreal, Laval and Châteauguay. **The services it provides are for partially or completely blind people from the Montérégie, Montreal and Laval.** There are over 8000 people registered for the INLB's services. Of these, over 5000 received services in 2006-2007 alone. **The super-specialized expertise of the INLB can also be requested by children and adults from outside the territory, by referral.**

- ❖ Low vision
 - Evaluation of people with reading, writing and locomotion disabilities
 - Determines eligibility for the RAMQ décret des aides visuelles (assurance maladie visual assistance decree)
 - Personalized glasses service
 - For very young children, the optometrist comes to the family home and works closely with the families and others involved with the child's care
- ❖ Childhood/Preschool
 - General evaluation of needs and support in management of required services
 - Optometry services
 - Orientation and mobility services
 - Psychological services
 - Adaptive computer communications services
 - Daily life activities
 - Early interdisciplinary intervention
 - Documents available for online consultation

Contact information:

Headquarters: 1111 St-Charles West, Longueuil (Quebec) J4K 5G4

Phone: 450-463-1710 Toll-free: 1-800-361-7063 Fax: 450-463-0243

E-mail: info@inlb.qc.ca Website: www.inlb.qc.ca

27. Institut Raymond-Dewar

Mandate and services offered:

The Institut Raymond-Dewar (IRD) is part of the Quebec public health and social services network. This multi-regional specialized and super-specialized deafness and communication rehabilitation centre is affiliated with the Université de Montréal and associated with the Université du Québec à Montréal and the Cégep du Vieux-Montréal.

The IRD's primary mandate is to provide rehabilitation services in the Montreal and Laval regions for **people who are deaf, hard of hearing, deaf-blind or who have central auditory disorders**. In the Montreal region, services are also offered for aphasic children. The IRD also provides specific psychosocial services to the signing deaf.

A supra-regional role has been given to the IRD for certain super-specialized services for western Quebec, in partnership with the regional centres. These services are for people with cochlear implants, the deaf-blind, and people who use sign language and assistive listening devices.

- ❖ Reception/orientation service
 - Introduction to the Institute for new clients
- ❖ Technical assistance services
 - Distribution, replacement and repair of assistive listening devices
- ❖ Program for children 0-12
 - Two approaches for children and their circles: oralism and bilingualism (Quebec and French sign language)
 - Multidisciplinary team that works with children and parents on the child's overall development to help the child play a social role
- ❖ Deaf-blindness program
 - Available for people of all ages who have dual audio and visual disorders
- ❖ Language – Audio processing disorder program
 - Services offered to people aged 0 to 21
 - Multidisciplinary team that works with the child, the family and the child's other resource workers
- ❖ Cochlear implant programming clinic
 - Supra-regional centre of expertise for western Quebec
- ❖ Sign language courses
 - Opportunity to register for Quebec sign language courses

Contact information:

3600 Berri, Montreal (Quebec) H2L 4G9

Phone: 514-284-2581 / 514-284-2214

TTY/TDD: 514-284-3747

Fax: 514-284-5086

E-mail: ird@raymond-dewar.gouv.qc.ca

Website: www.raymond-dewar.qc.ca

28. Leucan

Mandate and services offered:

Leucan's mission is to promote the well-being, healing and recovery of **children with cancer and to support their families**. In addition to its headquarters in Montreal, it has nine regional committees and over 7000 members across Quebec.

- ✿ Reception, information and referral
 - For children with cancer, their parents and their friends
- ✿ Contact information for regional organizations
 - The website provides the contact information for all nine regional Leucan chapters.
- ✿ Leucan information centre
 - Information on childhood cancers, treatments, side effects, and its psychological, family and academic repercussions, as well as inspiring stories
 - Accessible to parents, patients, friends, students and health care professionals
 - Useful links
 - Free and loaned documentation

Contact information:

Leucan information centre
 CHU Sainte-Justine
 Centre de cancérologie Charles-Bruneau
 3175 Côte-Sainte-Catherine, Room B.12.46
 Montreal (Quebec) H3T 1C5
 Phone: 514-345-2336 Toll-free: 1-866-590-4847 Fax: 514-345-2112
 Website: www.centreinfo.leucan.qc.ca

Regional services:

- ✿ Financial assistance
 - The Koumy-Simard last resort fund for extraordinary difficulties during illness
- ✿ Emotional support
 - Leucan meets the psycho-social needs of families through a variety of activities, telephone support, grief counselling and discussion meetings
 - Quarterly meetings for families of children with cancer
- ✿ Massage therapy
 - Massage therapists trained by Leucan for families in need
- ✿ Recreational activities
 - Several activities organized to give families the opportunity to meet and talk
- ✿ School awareness
 - Elementary school program for the class of a child with cancer or the child's brothers and sisters

Contact information:

Leucan headquarters
 5800 Saint-Denis, suite 505
 Montreal (Quebec) H2S 3L5
 Phone: 514-731-3696 Toll-free: 1-800-361-9643 Fax: 514-731-2667
 E-mail: info@leucan.qc.ca Website: www.leucan.qc.ca

29. Ronald McDonald House Charities

Mandate and services offered:

Ronald McDonald House Charities® (RMHC®) of Canada is a registered charity that is dedicated to helping **children with serious illnesses or disabilities, and their families**, lead happier and healthier lives.

- ✿ Two Ronald McDonald^{MD} Houses in Quebec
 - Quebec City and Montreal
 - The Ronald McDonald Houses offer a home-away-from-home for families with seriously ill children who are being treated in neighbouring hospitals
 - They offer families a warm, welcoming and comfortable environment in exchange for a modest contribution

Contact information:

Quebec City House:

2747 Laurier, Quebec City (Quebec) G1V 2L9

Phone: 418-651-1771 Fax: 418-651-1772

E-mail: manoirquebec@qc.albn.com

Montreal House:

3201 Côte-Sainte-Catherine, Montreal (Quebec) H3T 1C4

Phone: 514-731-2871 Fax: 514-739-8823

E-mail: manoirmontreal@videotron.ca

Website: www.rmhc.ca

30. La Maison des greffés du Québec (MGQ)

Mandate and services offered:

The MGQ is a not-for-profit organization that serves all transplantees in Quebec as a community housing organization. It works in conjunction with the health care system. Strategically located near the major hospitals in Montreal, the MGQ helps simplify the lives of transplant patients at three different times in the care trajectory:

- ✿ Waiting for an organ
- ✿ Transition between hospital and home
- ✿ Post-operative care
- ✿ Accommodates patients awaiting transplants and transplantees from all across Quebec and their families
 - at a reasonable price
 - 24/7
 - 27 rooms with private and semi-private bathrooms
 - library, chapel and community recreation room
 - hair dresser
 - on-site equipment loans
 - free transportation to Montreal hospitals from Monday to Wednesday

Contact information:

1989 Sherbrooke East, Montreal (Quebec) H2K 1B8

Phone: 514-527-8661 Fax: 514-527-8663

Website: www.maisonsdesgreffes.com

31. Regroupement des associations de parents PANDA du Québec

Mandate and services offered:

The Regroupement des associations de parents PANDA du Québec is a source of reference and assistance for **PANDA associations** (parental ADHD associations) and **parents of ADD/ADHD children**. The Regroupement works with ADD/ADHD associations, groups, committees and other resources to help them succeed in their specific mission, which is to provide services for people affected by ADD/ADHD. The Regroupement also works in partnership with representatives in the schools and the health and social services network. Its objectives are:

- ❖ To encourage training for PANDA associations
- ❖ To advocate for PANDA associations
- ❖ To encourage discussion between associations of parents with ADD/ADHD children
- ❖ To promote the development of services for ADD/ADHD children
- ❖ Directory of regional PANDA associations
 - Contact information
- ❖ Documentation
 - Books, articles, audio-visual documents, brochures, etc.

Contact information:

2500 Mascouche, suite 210
 Mascouche (Quebec) J7K 0H5
 Phone: 1-877-979-7788
 Fax: 450-966-2814
 E-mail: info@associationpanda.qc.ca
 Website: www.associationpanda.qc.ca

32. Société pour les enfants handicapés du Québec (SEHQ)

Mandate and services offered:

The SEHQ helps **disabled children** achieve their dreams. It also helps **parents** in their efforts to provide all the help, attention, and support their children need. To achieve this mission, the SEHQ works directly through the community and offers support services to families in every sphere of daily life.

- ❖ Camp Papillon
 - Vacation camp for disabled children
 - The team offers disabled children the opportunity to participate intensely in outdoor life
 - Located at Lac Pierre, 40km north of Joliette
- ❖ Colonie les Bosquets Albert Hudon
 - Offers vacations to people with pervasive developmental disorders (autism and other PDDs) and people with intellectual disabilities
 - Located in Otterburn Park
- ❖ Résidence et Auberge Papillon
 - Resources that allow parents to rest while giving their children the opportunity to socialize and take part in stimulating activities
 - Located in Montreal

- ❖ Carrefour Papillon
 - Documentation centre
 - Referral and information service that provides information on the main resources available in Quebec for physical, intellectual, and visual disabilities, orthopaedic devices, specialized camps and schools, day camps, respite homes, etc.
- ❖ Jardin des Papillons et Garderie Papillon
 - Stimulation centre for children with special needs
 - Specialized integrated daycare at the Jardin des Papillons, located in the Montreal Children's Hospital
 - Integration resources for daycare services that accept children with special needs

Contact information:

2300 René-Lévesque West
 Montreal (Quebec) H3H 2R5
 Phone: 514-937-6171
 Toll-free: 1-877-937-6171
 Fax: 514-937-0082
 E-mail: sehq@enfantshandicapes.com
 Website: www.enfantshandicapes.com

33. Canadian Cancer Society – Quebec Division

Mandate and services offered:

The Canadian Cancer Society is a national, community-based organization of volunteers whose mission is the eradication of cancer and the enhancement of the quality of life of people living with cancer.

- ❖ Research
- ❖ Public interest advocacy
- ❖ Prevention
- ❖ Information
- ❖ Support

Specifically for children with cancer and their families:

- ❖ Information about childhood cancers
- ❖ Information about family services
- ❖ Directory of community services

Contact information:

Divisional office (provincial)
 5151 De l'Assomption
 Montreal (Quebec) H1T 4A9
 Phone: 514-255-5151
 Toll-free: 1-888-939-3333
 Fax: 514-255-2808
 E-mail: info@sic.cancer.ca
 Website: www.cancer.ca

34. Vision Enfance et Famille

Mandate and Services Offered:

Offer various support services to promote the well-being, development and quality of life of young children aged 0 to 11 years old living with multiple disabilities and their families.

Child and Family Service Centre: La Maison des Petites Lucioles

Offer quality support services to children aged 0 to 11 years old living with multiple deficiencies and requiring personal services with an educator/child ratio of 1/1 to 1/3. The services are available 24 hours a day, 7 days a week. The children's stay varies depending on the parents' needs.

- ❖ Support services and stimulation program offered to children aged 0 to 6 years old living with multiple deficiencies
- ❖ Service available 24 hours a day, 7 days a week
- ❖ Offered in a welcoming home exclusive to the children
- ❖ Can welcome up to 6 children for stays of one week or more
- ❖ Ratio of 1 adult for 3 children, depending on the needs

Contact information:

Vision Enfance et Famille
1040 Belvédère Avenue, suite 234
Quebec (Quebec) G1S 3G3
Phone: 418-527-6096 ext. 227
Fax: 418-527-6122
E-mail: info@vef.ca
Website: www.vef.ca

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FIRST NATIONS ORGANIZATIONS



Notes



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1. **First Nations of Quebec and Labrador Health and Social Services – Early Childhood Sector (FNQLHSSC)**

Mandate and services offered:

The Early Childhood sector supports and contributes to the creation of learning and development strategies for children aged 0 to 6 years. When required, staff assists communities in implementing local, regional, national programs and initiatives. With the objective of improving the performance of early childhood workers, the Early Childhood Sector offers specific training, develops appropriate tools and hosts the annual Early Childhood Forum.



Aboriginal Head Start Program

- The Aboriginal Head Start program prepares young First Nations children for the school years, taking their emotional, social, health, nutritional and psychological needs into account
- Initiative to promote the development of projects that include culture and language, education, healthy lifestyles, nutrition, social support and parental commitment
- The program encourages the development of projects under the authority of First Nations communities to instill a sense of pride and a desire to learn, to help people acquire parenting skills, to encourage social and emotional development, to increase confidence and to improve family relations
- The program also helps parents improve their skills in order to contribute to the healthy development of their children



Children's Oral Health Initiative (COHI)

- The dental care program covers most dental services required for First Nations and Inuit peoples to achieve a level of oral health comparable to the general Canadian population. Diagnostic services, restorative cares, removable prostheses, endodontics, periodontics, maxillo-facial surgeries and orthodontics for youth under the age of 17 are available
- The program is financed through the Health Canada Non-Insured Health Benefits program



Maternal & Child Health

- The MCH program provides resources to increase support to First Nations families during preconception, pregnancy, infancy and early childhood (0-6 years old)
- These programs generally include home visits by nurses and family visitors (trained and experienced mothers from the community), and additional support for children and families with special needs, including additional home visits and case management, to provide better access to services



Events

- Training on different topics, for early childhood resource workers in the communities
- Annual early childhood forum

Contact information:

250 Place Chef Michel Laveau
Suite 102
Wendake (Quebec) G0A 4V0
Phone: 418-842-1540
Fax: 418-842-7045
Website: www.cssspnql.com

2. **First Nations Education Council (FNEC)**

Mandate and services offered:

The FNEC is an association of First Nations and communities, whose common purpose is to achieve full jurisdiction over education. This will be accomplished through mutual collaboration, in providing mandates to the Education Secretariat in Assembly, to support, promote, inform and defend the interests and actions of members in regards to all matters of education, while respecting our unique cultural identities and common beliefs, and promoting our languages, values and traditions.



Program – Special education services

- Program administered by the FNEC for its member communities with the objective of providing **preschool, elementary and high school children in the member communities** with access to culturally sensitive quality special needs education to facilitate their personal and academic development
- These services include intervention plans, interviews and follow-up
- The communities must present project proposals to gain access to program funding
- The FNEC supports the communities in the achievement of their projects

Contact information:

95 De l'Ours

Wendake (Quebec) G0A 4V0

Phone: 418-842-7672

Fax: 418-842-9988

E-mail: info@cepn-fnec.com

Website: <http://www.cepn-fnec.com>

3. Institut culturel et éducatif Montagnais (ICEM)

Mandate and services offered:

For over 20 years, the Institut Culturel et Éducatif Montagnais has been serving eight Innu communities on the North Shore and Lower North Shore, for a total population of 10,000. It provides school adaptation services to children with special needs concerning adaptation and/or learning difficulties, in order to promote the school success of more students, attenuate their difficulties and promote their harmonious integration into the social environment in which they are growing up.



School adaptation services

- Evaluations: psychological, remedial, neuropsychological, psycho-educational, speech therapy – to better identify students' needs
- Individualized intervention plans: define work objectives and methods that will help students make progress at school
- Regional team of professionals: these workers travel to the communities to implement and follow up on intervention plans in schools
- Funding of initiatives and activities: special projects; implementation of adaptation classes; pedagogical material and specialized equipment; addition of qualified staff in the schools
- Directory of useful links and resources for parents, teachers and professionals



Documentation centre

- Documents, books, videos, CD-ROM, DVD, audio cassettes and photographs

Contact information:

1034, avenue Brochu
 Sept-Iles (Quebec) G4R 2Z1
 Phone: 418-968-4424
 Toll-free: 1-800-391-4424
 Fax: 418-968-1841
 E-mail: reception@icem.ca
 Website : www.icem.ca

4. Regroupement des centres d'amitié autochtones du Québec

Mandate and Services Offered:

The *Regroupement des centres d'amitié autochtones du Québec* campaigns in favour of the rights and interests of Aboriginals dealing with urban reality while supporting the Native Friendship Centres of Quebec in their efforts to improve the quality of life of Aboriginals, promote their culture and build bridges between the various peoples.



Programs

The Native Friendship Centres of Quebec offer a continuum of services to the urban Aboriginals of Quebec, from childhood to adulthood. In an integrated approach that is culturally adapted, the Native Friendship Centres focus on the **self-confidence and self-esteem of individuals** in order for them to become **full-fledged citizens**.

Some of the various services offered to young people in the Native Friendship Centres of Quebec include the Aboriginal Head Start (AHS) Program in Urban and Northern Communities and daycare services as well as cultural activities and literacy programs.

Contact information:

Regroupement des centres d'amitié autochtones du Québec
225 Max-Gros-Louis Street, suite 250
Wendake, Quebec G0A 4V0
Phone: 418-842-6354
Fax: 418-842-9795
E-mail: infos@rcaaq.info
Website: www.rcaaq.info

Centre d'amitié autochtone de Val-d'Or
Native Friendship Centre of Val-d'Or
1272 7th Street, Val d'Or, Quebec J9P 6W6
Phone: 819-825-6857
Fax: 819-825-7515
E-mail: info@caavd-vdnfc.ca
Website: edith.cloutier@caavd-vdnfc.ca

Centre d'entraide et d'amitié autochtone de Senneterre
Native Friendship Centre of Senneterre
910 10th Avenue
Senneterre, Quebec J0Y 2M0
Phone: 819-737-2324
Fax: 819-737-8311
E-mail: ceaas@hotmail.com

Centre d'amitié autochtone de Montréal
Native Friendship Centre of Montreal
2001 St-Laurent Boulevard
Montreal, Quebec H2X 2T3
Phone: 514-499-1854
Fax: 514-499-9436
E-mail: info@nfcsm.org

Centre d'amitié autochtone La Tuque
544 Saint-Antoine Street
La Tuque, Quebec G9X 2Y4
Phone: 819-523-6121
Fax: 819-523-8637
E-mail: dir.gen@lino.com

Centre d'amitié autochtone de Lanaudière
523 Sainte-Anne Boulevard
Joliette, Quebec J6E 5A3
Phone: 450-760-3865
Fax: 450-760-9923
E-mail: caal@xittel.ca

Centre d'amitié autochtone de Québec
234 Louis IX Street
Québec, Québec G2B 1L4
Phone: 418-843-5818
Fax: 418-843-8960
E-mail: caaquadm@bellnet.ca

Centre d'amitié autochtone de Sept-Îles
700 Laure Boulevard, suite 170
Sept-Îles, Québec G4R 1Y1
Phone: 418-962-5075
Fax: 418-968-2511
E-mail: caasi@globetrotter.net

5. **Regroupement Mamit Innuat**

Mandate and Services Offered:

Regroupement Mamit Innuat Inc. constitutes the tribal council of three Innu communities located in the most eastern part of Quebec: Ekuanitshit, Unamen Shipu and Pakua Shipu. It provides services in the following sectors: social, health, administrative and technical. It is committed to managing the services corresponding to the programs transferred under its jurisdiction. Since 2000, Mamit Innuat is responsible for the following programs: social development, finances and administration, patient services, social services and advisory services.



Program: Patient Services

Local transportation services, lodging services and interpretation services available in the cities of Havre-Saint-Pierre, Sept-Îles, Quebec and Montreal, for Native people requiring medical care outside of their community including the Innu, Atikamekws, Algonquins and Mi'gmaqs.

Contact information:

Regroupement Mamit Innuat
350 Smith Street, suite 250
Sept-Îles, Quebec G4R 3X2
Phone: 418-962-6596
Fax: 418-962-3250
E-mail: servicesconsultatifs@mamit-innuat.com
Website: www.mamit-innuat.com

Services aux Patients de Sept-Îles/Havre-Saint-Pierre (S.A.P.S.I)
Sept-Îles
Phone: 418-968-2477
Toll-free: 1-800-463-7633
Fax: 418-962-2993
E-mail: cbasile@mamit-innuat.com

Centre de Santé de Havre-Saint-Pierre
Pager: 418-538-5817
Phone: 418-538-3305

Services aux Patients de Québec (S.A.P.Q.)
225 Max Gros-Louis Street, suite 200
Wendake, Quebec GOA 4V0
Phone: 418-843-6442
Fax: 418-843-1671
E-mail: dmckenzie@mamit-innuat.com

Services aux Patients de Montréal (S.A.P.M.)
1410 Stanley Street, suite 414
Montreal, Quebec H3A 1 P8
Phone: 514-844-7090
Fax: 514-844-6106
E-mail: hcheezo@mamit-innuat.com

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LOCAL ORGANIZATIONS



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FNQLHSSC
www.cssspnql.com