




# GENERAL INFORMATION CONCERNING THE QST AND THE GST/HST







**AS A PERSON WHO OPERATES  
A BUSINESS IN QUÉBEC,  
YOU PLAY A KEY ROLE  
IN QUÉBEC'S ECONOMY.  
THIS DOCUMENT WILL HELP  
YOU CALCULATE, COLLECT AND  
REMIT CONSUMPTION TAXES.**

This document was prepared in collaboration with the Canada Revenue Agency.



Agence du revenu  
du Canada

Canada Revenue  
Agency

This document is provided for information purposes only. It does not constitute a legal interpretation of the *Excise Tax Act*, the *Act respecting the Québec sales tax* or any other legislation.

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# INTRODUCTION

This document provides the information you need to apply the GST/HST and the QST. It contains general information on how to calculate, collect and remit the taxes. It also discusses a variety of related subjects, such as the application of the taxes to various transactions, the use of coupons, meal and entertainment expenses, sales to foreign representatives or officers, and GST/HST and QST rebates and refunds.

This document is designed for easy reference and intended to be as complete as possible. However, it does not describe certain exceptional situations that concern only a small number of persons. If you require additional information, contact us at one of the numbers listed at the end.

## NOTE

If you have registered for the QST using the registration service reserved for suppliers outside Québec, special rules apply. They are not described in this document.

For more information, go to our website at [revenuquebec.ca](http://revenuquebec.ca).

## Abbreviations used in this document

CCA	Capital cost allowance
CRA	Canada Revenue Agency
FMV	Fair market value
GST	Goods and services tax
HST	Harmonized sales tax
ITC	Input tax credit
ITR	Input tax refund
NPO	Non-profit organization
QST	Québec sales tax
SMB	Small or medium-sized business

## NOTE

The term “HST” is not used systematically throughout this document. The term “GST” is used to mean “GST/HST” unless followed by an asterisk, in which case it refers to the GST alone, not the GST/HST.



# GLOSSARY

The terms below are used frequently in this document. Their definitions are based largely on those provided in the *Excise Tax Act* and the *Act respecting the Québec sales tax*.

## **Basic tax content**

The GST or QST that a person was required to pay on the last acquisition of property and any improvements made thereto, after deducting any amount (other than ITCs or ITRs) that the person is entitled to recover by rebate, remission or otherwise, and taking into account any depreciation. The depreciation factor is generally calculated by **dividing** the FMV of the property at the time of the change in use by the total cost of the property (excluding GST or QST) and, if applicable, the improvements made to the property since it was last acquired. (This fraction cannot be greater than 1.)

## **Charity**

A registered charity or a registered Canadian amateur athletic association within the meaning assigned by the *Income Tax Act* and the *Taxation Act*, excluding a public institution. For GST and QST purposes, a registered charity that is also a school authority, public college, university, hospital authority or local authority with the status of a municipality is not considered a charity but a public institution.

## **Commercial activity**

Any activity carried on in order to make taxable supplies in the course of a business, an adventure or concern in the nature of trade or the supply of immovables. The making of exempt supplies does not constitute a commercial activity. Likewise, a business, adventure or concern engaged in by an individual (or by a personal trust or partnership whose members are all individuals) without a reasonable expectation of profit is not a commercial activity.

## **Consideration**

The value given in exchange on the sale of a good or service. It corresponds to an amount of money or to the FMV of the good or service. It does not include GST or QST.

In this document, we also use the term “amount of money,” since money is the most common form of consideration.

## **Exempt sale**

The sale of property or a service that is not subject to GST or QST. A person that sells exempt property or services is not required to collect the taxes. However, expenses and purchases of property or services required to make such a sale do not give entitlement to ITCs and ITRs.

## **Fair market value (FMV)**

The highest price that can be obtained in an open market where the buyer and the seller are well informed, are dealing at arm’s length, and are not forced to buy or sell. The FMV of property or a service does not include GST or QST.

## **NPO**

An organization that was organized and is operated solely for a purpose other than profit. No part of an NPO’s income can be payable to, or otherwise available for the personal benefit of, any of its proprietors, members or shareholders. Its income may, however, be paid to a member that is a club or an association whose primary purpose is the promotion of amateur athletics in Canada.

An individual, succession, trust, charity, public institution, municipality or government cannot be considered an NPO.



## Participating province

A province where the HST applies, namely one of the following five provinces: Prince Edward Island, New Brunswick, Nova Scotia, Ontario and Newfoundland and Labrador.

## Property

Includes real property and personal property, whether tangible or intangible, but does not include money.

The terms used to refer to property for QST purposes are different from those used for GST purposes. In this document, we chose to use the GST terms for ease of understanding. The GST terms and their QST equivalents are listed below.

GST	QST
Real property	Immovable property
Personal property	Movable property
Tangible (personal) property	Corporeal (movable) property
Intangible (personal) property	Incorporeal (movable) property

Examples of tangible property include desks, computers, cash registers, spare parts, cleaning products and pencils. Examples of intangible property include licences, patents, shares and copyrights.

## Public service bodies

Non-profit organizations (NPOs), charities, municipalities, hospital and school authorities, and public colleges and universities.

## Qualifying NPO

An NPO whose income from government funding is at least 40% for the current fiscal year. If the NPO's income from government funding is less than 40% and the NPO is not in its first fiscal year, the income for the two fiscal years preceding the current fiscal year must be at least 40% from government funding. If the NPO in its second fiscal year, the income for the preceding fiscal year must be at least 40% from government funding.

## Registrant

A person that is registered or is required to be registered for the GST and the QST. A person that is registered for the GST is automatically registered for the HST, as a single registration number is used for both of these taxes.

## Service

Anything other than property or money. A service does not include supplies made by an employee to an employer in the course of the employee's office or employment.



## Small supplier

A person whose total taxable sales made worldwide (including zero-rated sales and sales by associates) are \$30,000 or less<sup>1</sup> for a given calendar quarter or for all four calendar quarters immediately preceding it. Total taxable sales do not include sales of capital property (such as immovables or automobiles).

Where total sales for a period comprised of four consecutive calendar quarters exceed the \$30,000 limit, a person generally ceases to be considered a small supplier as of the second calendar month following that period. However, if the \$30,000 limit is exceeded during a single quarter, the person immediately ceases to be considered a small supplier. The person must then collect tax on the sale that causes them to exceed the limit and on all subsequent sales.

Note that a calendar quarter is a three-month period that begins on the first day of January, April, July and October of a calendar year, and that the four calendar quarters during which a supplier's sales exceed this limit do not necessarily need to take place within the same calendar year. For example, this period could begin on October 1 of one year and end on September 30 of the following year.

In addition, even if the person carrying out a commercial activity is a small supplier, they can choose to register for the GST and the QST. In that case, they must collect the GST and the QST on taxable sales, even if they do not exceed the limit. The person must remain registered for a minimum of one year, unless they cease their commercial activity.

Certain persons must register for the QST even if they are considered small suppliers. This includes retail vendors of tobacco, vendors of new tires, and vendors of new or used road vehicles other than road vehicles that are their capital property. Operators of taxi businesses that are small suppliers must also register for the QST and the GST/HST. "Taxi business" includes a business that transports passengers by motor vehicle where the transportation is organized or coordinated through a digital platform or an electronic system. For more information, refer to *Registering With Revenu Québec* (IN-202-V).

## Supply

The provision of a good or a service in any manner whatsoever, including by way of sale, transfer, barter, exchange, lease or gift.

In this document, we also use the term "sale," since goods and services are most often supplied by way of sale.

## Taxable sale

The sale of property or a service made in the course of a commercial activity. When made in Québec such sales are subject to 5% GST\* and 9.975% QST. They are subject to 13% HST if they are made in Ontario and 15% HST if they are made in one of the other four participating provinces. A zero-rated sale is also considered a taxable sale subject to a 0% tax rate. Registrants that sell taxable property or services (other than zero-rated property or services) are required to collect the taxes on those sales and remit them to Revenu Québec.

## Zero-rated sale

The sale of property or a service that is taxable at the rate of 0%. A registrant that sells zero-rated property or services is not required to collect the taxes. However, if the person is registered for the GST and QST, they may be entitled to ITCs and ITRs for expenses and purchases required to make their zero-rated sales and other taxable sales.

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1. For public service bodies, the limit is \$50,000. A separate limit also applies to charities and public institutions that are small suppliers. For more information, see *The QST and the GST/HST: How They Apply to Charities* (IN-228-V).



# GENERAL INFORMATION

## Administering the GST/HST in Québec

Under an agreement between the federal and Québec governments, Revenu Québec administers the GST/HST in Québec. Accordingly, we receive and process applications for registration under the GST/HST system from all persons carrying on commercial activities in Québec. Once registered, these persons continue to deal with us for all GST- and HST-related matters (including returns, remittances, rebate applications, audits, investigations, interpretation of laws and regulations, notices of objection, tax collection, and unfiled returns).

The federal-provincial agreement does not relieve the federal government of its responsibility regarding the GST/HST. The CRA ensures the GST/HST is applied consistently across Canada. In Québec, we are fully responsible for administering the GST/HST in accordance with the rules established by the federal government.

On January 1, 2013, the CRA began administering the GST/HST and QST applicable to selected listed financial institutions, which are listed financial institutions that have permanent establishments in both Québec and another province or that are qualified partnerships.

Whether you are registered for the GST/HST and QST or not, you can learn more about these taxes by contacting our client services. For more information, see “Services offered by Revenu Québec” on page 87.

Québec businesses that are registered for the GST/HST must collect the HST on sales they make in participating provinces (Prince Edward Island, New Brunswick, Nova Scotia, Ontario and Newfoundland and Labrador).

## The GST and QST systems

### Basic rules

GST\* and QST are collected on the sale of most goods and services. Most transactions conducted in Canada are GST-taxable at the rate of 5% of the sale price. Transactions conducted in Québec are subject not only to GST, but also to QST at the rate of 9.975% of the sale price. Certain goods and services are zero-rated, which means that they are subject to GST and QST at the rate of 0% (see the “Types of supplies” section below). A small number of goods and services are tax-exempt, which means they are subject to neither GST nor QST (see the “Types of supplies” section below).

#### Example

You sell a pair of shoes priced at \$100. The taxes are calculated as follows:

Sale price		\$100.00
GST* ( $\$100 \times 5\%$ )	+	\$5.00
QST ( $\$100 \times 9.975\%$ )	+	\$9.98
<b>Total</b>		<b>\$114.98</b>

The HST applies in the participating provinces (Prince Edward Island, New Brunswick, Nova Scotia, Ontario and Newfoundland and Labrador). Generally speaking, the basic GST\* rules also apply to the HST. The applicable HST rates in each participating province are listed under “Sales made in a participating province” on page 55.



Registrant businesses must collect and remit the HST on any taxable sales (other than zero-rated ones) that they make in the participating provinces. If you do business in one of these provinces, refer to “Sales made in a participating province” on page 55.

The GST and QST are generally collected at each stage in the production and marketing of goods and services. Persons that carry on a commercial activity are required, in most cases, to register for both the GST and the QST.

As a registrant, you must collect GST and QST on your taxable sales (other than zero-rated ones), but you may also recover the GST and QST paid or payable by you on goods or services that you acquire for use in your commercial activities. You do this by claiming an ITC under the GST system and an ITR under the QST system. For example, if you buy office equipment for your business, you can claim an ITC and an ITR to recover the taxes you pay on the equipment.

You must file GST and QST returns with Revenu Québec to report the taxes you collect (or are required to collect), as well as the amounts that you paid and are claiming as ITCs and ITRs. We assign you a filing frequency at the time of registration, usually on the basis of your (and your associates’) total annual taxable sales made in Canada. Whether monthly, quarterly or annual, the filing frequency is generally the same for the GST and the QST; in certain cases, however, you may have different filing frequencies.

When completing your returns, you must subtract your ITCs from the GST you collected (or were required to collect) and your ITRs from the QST you collected (or were required to collect). **Any tax you collected (or were required to collect) on a supply is considered to have been collected, regardless of whether your customer has paid it.** If the amount of tax you collected (or were required to collect) is greater than the amount of your ITCs and ITRs, you must remit the difference to us. If the amount of tax you collected (or were required to collect) is less than the amount of your ITCs and ITRs, you are entitled to a refund. You must file a return even if you have no remittance to make.

Certain registrants **must** file their GST and QST returns electronically. For more information, refer to “Filing your GST and QST returns” on page 39.

If you are a small supplier, you are generally not required to register for the GST and the QST. You do not have to collect and remit taxes, even if you make taxable sales (excluding sales of capital property). However, if you are not registered, you cannot claim ITCs and ITRs to recover the GST and QST you pay on your business purchases. Should you choose to register for the GST and QST, you must register for both taxes for a period of at least one year. You will then be required to collect the taxes on all your taxable sales (other than zero-rated ones) and remit them to Revenu Québec, minus any ITCs and ITRs to which you may be entitled.

## Types of supplies

There are three types of supplies: taxable, zero-rated and exempt. To determine whether you must collect GST and QST, or whether or not you can claim an ITC and an ITR, you must know the type of supply being made for each transaction you carry out. As a general rule, most goods and services supplied in or brought into Québec are subject to GST\* and QST.

The supply of a good or service (including zero-rated supplies) is said to be a **taxable supply** if it is subject to GST or QST and is made in the course of commercial activities. GST\* at the rate of 5% and QST at the rate of 9.975% apply to the price of the supply, unless the supply is exempt or zero-rated (taxable at the rate of 0%). Registrants that acquire taxable goods or services in the course of their commercial activities may be entitled to an ITC or an ITR.



Supplies that are subject to 5% GST\* and 9.975% QST include the following:

- tools sold to a business that specializes in small engine repair, as well as lawnmowers sold by the business;
- moulds sold to a bakery, as well as chocolates sold by the bakery;
- computers sold to a law firm, as well as legal services provided by the firm;
- sales of new residential complexes;
- sales and rentals of commercial buildings;
- retail automobile sales and automobile rentals;
- sales of gasoline and automobile repair services;
- sales of soft drinks, candy and potato chips;
- sales of clothing and footwear;
- the rental of hotel accommodations for a night;
- the provision of barber and hairstylist services;
- sales of printed books that have an International Standard Book Number (ISBN) (the sales are subject only to 5% GST).

You are not required to collect GST or QST on the **zero-rated supplies** you make, since these supplies are taxable at the rate of 0% under both the GST and the QST systems. Because you did not pay GST or QST on them, you are not entitled to ITCs or ITRs if you acquire zero-rated goods or services. However, you may be entitled to ITCs or ITRs if you acquire taxable goods or services in order to make zero-rated supplies.

Zero-rated supplies include the following:

- sales of certain prescription drugs;
- sales of certain medical devices;
- sales of basic groceries;
- sales of certain property used in the farming and fishing sectors;
- sales of certain goods that are marketed exclusively for feminine hygiene purposes;
- sales of certain items used for breast-feeding (for QST purposes);
- sales of diapers and training pants for children and certain accessories (for QST purposes);
- sales of certain goods or services exported outside Canada (or outside Québec, for QST purposes);
- the provision of certain passenger or freight transportation services;
- sales of printed books identified by an International Standard Book Number (ISBN) (such supplies are zero-rated only under the QST system).

You are not required to collect or pay GST or QST on **exempt supplies** of goods and services because the supplies are not subject to the taxes. In addition, you cannot claim ITCs or ITRs with respect to taxable purchases made in order to make exempt supplies. However, certain public service bodies, regardless of whether they are registrants, can claim tax rebates with respect to taxable goods and services acquired to make exempt supplies. Note that exempt supplies are not taken into account in determining whether or not a person must register for the GST and QST.

Exempt supplies include the following:

- sales of most residential complexes that are not new;
- the lease of a dwelling for one or more months;
- the provision of most health, education, childcare and legal-aid services;
- the provision of certain services by public sector bodies (that is, governments and public service bodies);
- the provision of most financial services.



## Place of supply

GST applies to the sale price of most transactions carried out in Canada. Likewise, QST applies to most transactions carried out in Québec. The place of supply determines whether GST (or HST) and QST is applicable. In the sections that follow, both GST and QST rules apply to supplies made in Québec, since they are also made in Canada. Cases where GST rules differ are specified. For more information, refer to GST/HST Technical Information Bulletin B103, *Harmonized Sales Tax: Place of supply rules for determining whether a supply is made in a province*. The bulletin is published by the CRA and available at [canada.ca/taxes](http://canada.ca/taxes).

## Sales of tangible personal property

The sale of tangible personal property by a supplier is considered to be made in Québec if the property is delivered or made available to the purchaser in Québec. The property can be made available by mail, courier service or a common carrier hired by the supplier on behalf of the purchaser.

### Examples

- A registrant operates a sawmill in Québec. It sells lumber to a furniture manufacturer in Québec. The sales contract specifies that the delivery is “FCA<sup>2</sup> purchaser’s plant.” The sawmill must collect GST\* and QST because the lumber is delivered in Québec. However, if the sawmill sells lumber under the same conditions to a purchaser with a plant in the United States, it is not required to collect the taxes since the lumber is delivered in the United States and the supply is therefore considered to be made outside Canada.
- The same Québec sawmill sells lumber to a furniture manufacturer in Manitoba. The sales contract specifies that the delivery is “FCA supplier’s plant.” The furniture manufacturer comes to pick up the lumber in Québec or hires a common carrier to deliver the lumber in Manitoba. The sale is considered made in Québec because the lumber is made available to the purchaser in Québec. The sawmill must therefore collect GST\* at the rate of 5%, but is not required to collect QST. Under the QST system, the sale of lumber is zero-rated for the following reasons:
  - The purchaser intends to ship the lumber outside Québec, and does so within a reasonable time after the lumber is delivered by the sawmill.
  - The lumber was not acquired for consumption, use or supply in Québec.
  - The lumber was not processed, transformed or altered in Québec before being shipped outside the province.
  - The sawmill has satisfactory proof that the purchaser shipped the lumber outside Québec.
- A business situated in Québec is registered for the GST and the QST, and sells CDs to customers throughout Canada. It must collect GST\* and QST on orders mailed within Québec, 13% HST on orders mailed to Ontario and 15% HST on orders mailed to the other participating provinces. It must also collect 5% GST\* on orders mailed elsewhere in Canada.

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2. “FCA” means “free carrier” and indicates the place where the merchandise becomes the purchaser’s property.



## Lease of tangible personal property

The lease of tangible personal property **for a period of three months or less** is considered to be carried out in Québec if the supplier delivers the property or makes it available to the lessee in Québec. The property can be made available by sending it by mail, courier or common carrier retained by the supplier on behalf of the recipient.

The lease of tangible personal property **for a period of more than three months** is treated as a series of separate transactions. Each transaction corresponds to a lease period to which a payment is attributable. If the usual location of the tangible personal property is in Québec, the lease is considered to be carried out in Québec. The supplier and the lessee must determine the location at the start of each lease period.

### NOTE

If the leased property is a road vehicle, the lease is considered to be carried out in Québec. A registrant that leases road vehicles must collect GST and QST at the time of the short- or long-term lease. In the case of a long-term lease, the registrant must also collect taxes if the lessee exercises the purchasing option provided for in their lease contract.

The lease of property for a given lease period is considered to be carried out on the earliest of the following dates:

- the first day of the period;
- the day the payment attributable to the period is due;
- the day the payment attributable to the period is made.

### Example

A leasing business leases a generator for a four-year period to a construction company operating in Québec. The generator is usually stored and maintained in Québec. During the second month of the lease, the construction company expands its operations to Ontario and relocates the generator to Ontario. The first two lease payments are subject to GST\* and QST. The lease payments attributable to the third month and to all subsequent months are subject to HST, provided the generator remains in Ontario.

## Sales of services

As a rule, a service is considered to be performed in Québec if, in the ordinary course of the supplier's business, the supplier obtains an address of the purchaser that is in Québec and is:

- the home address or the business address of the purchaser in Canada, if the supplier obtains only one address;
- the address most closely connected with the service, if the supplier obtains multiple home addresses of the purchaser and the business address of the purchaser in Canada; or
- the address of the purchaser in Canada that is most closely connected with the service, if the supplier obtains neither the home address nor the business address of the purchaser in Canada.

If the supplier does not obtain the purchaser's address in Canada, the service is also considered to be performed in Québec if the part of the service performed in Canada is performed primarily (more than 50%) in Québec.

A service is not considered to be performed in Québec if it is performed entirely outside Canada, even if the purchaser has one or more home or business addresses in Québec.



## Examples

- A registrant whose business is situated in Ontario is hired to design the website of a business in Québec. The service is performed entirely in Ontario. In the ordinary course of its business, the supplier obtains only one address of the purchaser, and the address is in Québec. Since the supplier obtained only one address of the purchaser (an address in Québec), the place of supply is in Québec and GST\* and QST therefore apply to the sale of the website design service.
- A registrant whose business is situated in Québec provides translation services online. She receives documents from her clients and sends them the translations by email. The supplier does not obtain the addresses of her customers. Since the service is performed primarily in Québec (more than 50%), the place of supply is in Québec and GST and QST apply to her sales of translation services.

## NOTE

Special rules apply to transportation services, telecommunications services, postal services and any services relating to real property or personal property.

## Sales of intangible personal property

In general, the sale of intangible personal property is considered to be made in Québec if the part of the property that can be used in Canada can only be used primarily (more than 50%) in Québec. The sale of intangible personal property is considered to be made outside Québec if the part of the property that can be used in Canada can only be used primarily outside Québec.

In all other cases, the sale of intangible personal property that can be used in Québec is considered to be made in Québec if the value of the property is \$300 or less and the sale is made from a permanent establishment of the supplier situated in Québec to an individual that is the purchaser or is acting on behalf of the purchaser. In addition, the sale of intangible personal property that can be used in Québec is considered to be made in Québec if the supplier obtains an address of the purchaser in Québec that is one of the following:

- the home address or the business address of the purchaser in Canada, if the supplier obtains only one address;
- the address most closely connected with the supply, if the supplier obtains multiple home addresses of the purchaser or the business address of the purchaser in Canada; or
- the address of the purchaser in Canada that is most closely connected with the supply, if the supplier obtains neither the home address nor the business address of the purchaser in Canada.

Special rules provide that the sale of intangible personal property relating to real property is considered to be made in Québec if the real property is situated in Québec. Likewise, the sale of intangible personal property relating to tangible personal property is considered to be made in Québec if the tangible personal property is situated in Québec.



## Examples

- A Québec registrant licences software to a Québec business for use by the employees of the head office situated in Québec. The software is downloaded online. The licence stipulates that the software can be used only in the business's head office.

The sale of the property is considered to be made in Québec because the part of the property that can be used in Canada can only be used primarily (more than 50%) in Québec.

- The same Québec registrant licences software to a Québec business for \$500. The software will be used by the employees of the business's offices in Québec and New Brunswick. The software is downloaded online. The licence stipulates that the software can be used only in the offices in Québec and New Brunswick. In the ordinary course of its business, the registrant obtains only one address of the business (the address of the office in Québec) and uses that address for billing.

The supply is considered to be made in Québec because the part of the property that can be used in Canada is not for use primarily in a specific province and the supplier obtained only one address of the purchaser (the address of the office in Québec).

## Other sales

Special rules apply to sales of real property (and services related to real property), passenger and freight transportation services, and telecommunications services. If you are a GST and QST registrant resident in Québec, call us at one of the numbers listed at the end of this document.

For more information, consult the current version of interpretation bulletin TVQ. 22.7-1, *Place of Supply in the Case of a Supply by Way of Sale of Corporeal Movable Property*.

For more information about online transactions, consult GST/HST Technical Information Bulletin B-090, *GST/HST and Electronic Commerce*. The bulletin is published by the CRA and available at [canada.ca/taxes](http://canada.ca/taxes).

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## Guidelines for business advertising

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Businesses must avoid giving customers the false impression that their purchases are not subject to tax.

Listed below are examples of recommended and prohibited ways to refer to taxes in advertising that will help you better understand your responsibilities.

**Recommended** wordings include the following:

- Taxes included
- Including taxes
- GST and QST not included
- Taxes not included

**Prohibited** wordings include the following:

- No GST or QST
- No sales tax
- No taxes
- Tax-free
- Tax-free day



# COLLECTING GST AND QST

Registrants are required to collect the GST and QST on taxable sales (other than zero-rated ones). As a rule, vendors of taxable goods or services are responsible for billing and collecting the GST and QST and for remitting any amount of tax collected to us. If you have chosen not to register for the GST and QST because you are a small supplier, you are not required to collect the taxes, except on certain sales of taxable real property.

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## Showing and calculating the taxes

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When you make a taxable sale (other than zero-rated sales), you must advise the recipient of the good or service that the sale is subject to GST and QST. You can do this by showing the amount of the taxes on the cash register receipt, invoice or sales contract, or by posting signs in your store that clearly state that the taxes are included in your prices. Whatever means you choose, you must ensure that the GST and QST are either shown separately from the price or included in it.

The rate you use for calculating the taxes will depend on your cash register:

- You must use the 9.975% rate to calculate the QST if your cash register calculates the GST\* and QST in **two steps**, that is, if it calculates 5% GST\* on the sale price, then also calculates the QST on the sale price. This rate may be rounded off to 9.97% **only** if your cash register cannot process three-decimal numbers.
- You must use the 14.975% rate to calculate the GST\* and QST if your cash register calculates the GST and QST in **one step**, that is, if it uses a single rate to calculate the GST and QST on the sale price. This rate may be rounded off to 14.97% **only** if your cash register does not process three-decimal numbers.

Note that for taxable sales (other than zero-rated sales), the QST rate of 9.975% must be indicated separately from the GST rate of 5% on the document attesting to the sale. Furthermore, the 9.97%, 14.97% and 14.975% rates must not appear on this document.

In addition, only fractions equal to or greater than one-half of a cent (\$0.005) must be rounded to a whole cent (\$0.01). If more than one good or service is being sold, you can calculate the GST and QST on the total price of all the goods or services purchased before rounding off the fractions.

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## Preparing invoices

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For information about the special mandatory billing requirement and tax measures imposed on restaurant establishments and taxi business operators, see *Mandatory Billing Information: Bars and Restaurants* (IN-575-V) and *Mandatory Billing Information: Remunerated Passenger Transportation* (IN-575.TR-V). No special invoices or rules are otherwise imposed under the GST and QST systems. However, as a registrant, your purchase invoices and other supporting documents (such as a written agreement or receipt) must provide specific information to justify your ITCs or ITRs. This information must be shown on one or more supporting documents according to the total value of the goods or services you purchased. Your supplier must provide you with this information in writing upon request. Your customers that are registrants may also request that information from you. For more information, refer to the table “Justification of ITCs and ITRs by a registrant” on page 21.

### NOTE

If requested by a customer, a restaurant establishment or a taxi business operator that is required to produce bills using a sales recording module (SRM) or a sales recording system (SRS) must provide the customer with a document containing the information the customer will need to claim an ITC or ITR. The document must refer to the bill produced using the SRM or the SRS.



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## When to collect GST and QST

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The GST and QST must be collected either on the date an amount of money is paid or on the date it is due, whichever comes first. An amount of money is deemed paid when you receive it. An amount of money is deemed due, in whole or in part, on the earliest of the following dates:

- the date on which the invoice is first issued;
- the date given on the invoice;
- the date on which the invoice would have been issued had it not been for an undue delay;
- the due date given in a written agreement.

The following specific rules stem from this general rule.

### Motor vehicle sold in the course of your commercial activities

If you make a retail sale of a motor vehicle, the QST is payable to the Société de l'assurance automobile du Québec (SAAQ) when the vehicle is registered. However, if the vehicle is not registered within 15 days following its delivery to the purchaser, the QST is payable when the vehicle is delivered. For more information, refer to *The QST, the GST/HST and Road Vehicles* (IN-624-V).

### Payment made in instalments

The taxes on each instalment must generally be paid on the date the instalment is made or on the date it is due, whichever comes first. However, when tangible personal property is sold and ownership or possession is transferred to the purchaser before payment in full, the taxes on instalments not yet made must be collected no later than the last day of the month following the month of the transfer.

#### NOTE

The first rule does not apply to deposits. See "Deposits and returned goods" on page 48.

### Vending machine

The taxes are deemed to have been collected on the date the money is removed from the machine.

### Rental property

The taxes are payable no later than the date on which the lessee is required to pay the rent under the written contract.

### Construction contracts

A portion of a construction contract payment is often withheld by the purchaser as security until the transaction is completed in accordance with a federal or provincial law, or a written agreement relating to the construction, renovation, alteration or repair of a building, boat or other sea-going vessel. In this case, the GST and QST must be collected on the date this amount is withheld or on the date it is due, whichever comes first.

### Conditional sales and instalment sales

Conditional sales are sales that are subject to one or more conditions. Sales made on a trial basis (that is, sales that become final only after possession on a trial basis has yielded conclusive results) are the most common type of conditional sale. An instalment sale is where possession of the property is transferred to the purchaser but ownership of the property is transferred only after all instalments for the total sale price have been paid. In all conditional and instalment sales, the GST and QST are payable, on any amount that has not already been paid or become payable, on the last day of the month following the month in which ownership or possession of the property is transferred to the recipient.

#### NOTE

Any amount of GST or QST you collect is deemed to be held in trust.

# CALCULATING ITCs AND ITRs

## General rules

Registrants can generally recover the GST and QST paid or payable on taxable goods and services by claiming input tax credits (ITCs) and input tax refunds (ITRs).

ITCs and ITRs can be claimed for goods and services that are business inputs, such as office furniture, computer systems, accountants' fees, taxi fares, machine repair costs, promotional items, tools, and other goods or services used or consumed in the course of your commercial activities.

To justify your ITCs and ITRs, you must keep purchase invoices and other supporting documents (such as a written agreement or receipt) that include specific information, and provide them upon request. This information must be shown on one or more supporting documents, according to the total value of the goods or services you purchased.

Note that it is your responsibility to make sure that your supporting documents for ITCs and ITRs include the required information (refer to the table below). If you request it, your supplier must provide you with this information in writing.

### Justification of ITCs and ITRs by a registrant

Required information	Total value of the sale (including taxes)		
	Less than \$100	\$100 to \$499.99	\$500 or more
Supplier's name or business name, or the name of an intermediary <sup>3</sup>	Yes	Yes	Yes
Date of invoice or, if there is no invoice, the date on which the GST or QST were paid or payable	Yes	Yes	Yes
Total amount of invoice	Yes	Yes	Yes
Amount of applicable tax <sup>4</sup>	Yes (QST only)	Yes	Yes
Supplier's GST and QST registration numbers	No	Yes	Yes
Purchaser's name or business name, or name of its agent or authorized representative	No	No	Yes
Terms of payment	No	No	Yes
Description of property or service	Yes (QST only)	Yes (QST only)	Yes

However, the making of exempt supplies, such as the supply of a long-term lease respecting a residential complex, is not a commercial activity. Consequently, you cannot recover the GST and QST paid on goods and services acquired in the course of such an activity.

3. An intermediary is;
  - a registrant that makes sales on behalf of a supplier for which it is the agent or with whom the intermediary has entered into an agreement, or that facilitates the making of the sale; or
  - a registrant that collects the consideration and the tax as an agent of the supplier but that does not make the sale or facilitate the making of the sale.
4. If the amount of tax includes both the GST\* and QST, enter this amount for each taxable sale and specify that it includes the GST and QST.



The following items do not give entitlement to ITCs or ITRs because they are not subject to GST or QST:

- salaries and wages;
- interest and dividends;
- insurance premiums;
- municipal taxes, provincial taxes (other than the QST) and federal taxes (other than the GST);
- most charges, fines and contributions.

In addition, you cannot claim ITCs or ITRs in respect of goods and services acquired for personal use. Nor can you claim ITCs and ITRs with respect to membership fees or dues paid to an association whose main purpose is to provide recreational, dining or sporting facilities (including fitness clubs, golf clubs, and hunting and fishing clubs), unless you pay the fees or dues for the purpose of selling the membership because your commercial activity consists in supplying such memberships.

To be entitled to ITCs or ITRs, you must be a registrant during the reporting period in which the taxes on the goods or services concerned are paid or become payable.

To determine whether the goods or services you acquire entitle you to ITCs and ITRs, ask yourself the following questions:

**Am I required to pay GST and QST on the good or service?**

If no tax is payable, you cannot claim an ITC or an ITR.

**Is the good or service intended for consumption, use or supply in the course of a commercial activity?**

If the answer is yes, you can claim an ITC or an ITR. Goods and services that are consumed, used or supplied in part in the course of a commercial activity generally give entitlement to an ITC or an ITR in proportion to their commercial use.

**Was I a registrant during the reporting period in which I acquired the good or service?**

If the answer is yes, you can generally claim an ITC or an ITR.

**Rebates for public service bodies**

Under the GST and QST systems, goods and services that are acquired by certain public service bodies and that do not give entitlement to ITCs or ITRs may nonetheless give entitlement to GST or QST rebates for public service bodies. The table below gives the rebate rates for each type of organization.

Type of public service body	Rebate rate effective January 1, 2015	
	GST*	QST
Municipalities	100%	50%
School authorities	68%	47%
Universities and public colleges	67%	47%
Hospital authorities, facility operators and external suppliers <sup>5</sup>	83%	51.5%
Charities or qualifying NPOs (other than selected public service bodies <sup>6</sup> )	50%	50%

5. A “facility operator” is a charity, public institution or qualifying NPO (other than a hospital authority) that operates an eligible establishment. An “external supplier” is a charity, public institution or qualifying NPO (other than a hospital authority or a facility operator) that makes ancillary supplies, facility supplies or home medical supplies.

6. A “selected public service body” is a municipality, a hospital authority, a facility operator, an external supplier, or a school authority, public college or university that is established and operated otherwise than for profit.



Public service bodies that paid HST in the participating provinces may be entitled to a full or partial rebate of the federal component of the HST (portion corresponding to the GST\*).

GST/HST and QST rebates must be claimed by filing form FP-2066-V, *GST/HST and QST Public Service Bodies' Rebate Application*.

For more information, refer to the *Guide to the GST/HST and QST Public Service Bodies' Rebate Application* (FP-2066.G-V).

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## Phasing out of ITR restrictions for large businesses

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### For years prior to 2021

You are generally considered to be a large business for a given fiscal year if your and your associates' taxable sales made in Canada exceeded \$10 million during the last fiscal year that ended before the given fiscal year. If the last fiscal year is shorter than 365 days, the value of the taxable sales for that year must be adjusted on the basis of a one-year period.

Your taxable sales made in Canada must include the value of all exports, including sales deemed to have been made outside Canada. They must also include any sales deemed to have been made for nil consideration pursuant to a joint election made by corporations that are specified members of a group of closely related corporations. However, your taxable sales made in Canada must not include GST, amounts from the sale of real property that is capital property, or amounts from the sale of the goodwill of a business where no QST is payable on the sale.

The following businesses and related persons are always considered large businesses regardless of the value of their taxable sales:

- banks
- trust companies
- credit unions
- insurers
- investment plans

For more information, refer to the withdrawn and archived version of information bulletin TVQ. 206.1-9, *Qualification as a small or medium-sized business or as a large business*.

The goods and services subject to ITR restrictions for large businesses are as follows:

- road vehicles under 3,000 kilograms that must be registered under the *Highway Safety Code* to be driven on public roads;
- goods and services relating to such vehicles, where the goods or services are acquired in Québec or brought into Québec within 12 months following the date on which the vehicle was acquired in, or brought into, Québec;
- fuel, other than fuel oil, used to supply the engine of such vehicles;
- electricity, gas, steam or combustibles, except when used to produce personal property intended for sale;
- telephone services and other telecommunications services, **except** Internet access services and "1 800," "1 888" and similar numbers;
- food, beverages and entertainment that are only 50% deductible under the *Taxation Act*.



## Phasing out of ITR restrictions beginning in 2018

The phasing out of ITR restrictions for large businesses began on January 1, 2018.

This has resulted in large businesses being able to claim ITRs for property and services to which the restrictions applied, at a rate of:

- 100% for 2021 and subsequent years;
- 75% for 2020;
- 50% for 2019;
- 25% for 2018.

As of January 1 for each of the above years, the QST that becomes payable on acquisitions of property and services to which the restrictions applied may be included in the calculation of a large business's ITR, at the applicable rate for the year in question.

For more information about the phasing out of ITR restrictions, see our website at [revenuquebec.ca](http://revenuquebec.ca) or refer to the withdrawn and archived version of interpretation bulletin TVQ. 206.1-10, *Particulars regarding the phasing out of the ITR restrictions applicable to large businesses that is to begin on January 1, 2018*.

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## How to apply for ITCs and ITRs

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Most registrants claim their ITCs and ITRs when they file their GST and QST returns for the reporting period during which the purchases were made. However, you generally have four years in which to claim your ITCs and ITRs for a given reporting period. This four-year period begins on the filing deadline for the return in which you could have claimed the ITCs and ITRs.

### Example

You are registered for the GST and QST and file your returns on a quarterly basis. You made purchases in the course of your commercial activities in December 2020. You therefore have until January 31, 2025 (that is, the deadline for the return covering the reporting period from October 1 to December 31, 2024) to claim ITCs and ITRs on the purchases you made in December 2020.

The four-year deadline is reduced to two years for listed financial institutions<sup>7</sup> (such as a bank, an insurer or a trust) and for persons whose taxable sales during each of the two fiscal years preceding the fiscal year in question exceeded \$6 million. However, the deadline is four years for charities and businesses if 90% or more of their sales<sup>8</sup> made during either of the two fiscal years prior to the fiscal year in question were taxable sales.

If you elected to use the Quick Method of Accounting, you cannot claim ITCs or ITRs in respect of most of the purchases made in the course of your commercial activities. For more information, refer to "The Quick Method for calculating GST and QST remittances" on page 35.

If you are a new registrant and were considered a small supplier prior to registering for the GST and QST, you can claim ITCs and ITRs in respect of certain property (such as capital property and inventory) in your possession at the time of registration. For more information, refer to "New registrants" on page 29.

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7. Unless the corporation is considered a financial institution because it made an election to have certain sales considered financial services.

8. Sales of financial services are excluded.



Certain registrants that have claimed ITCs for HST paid or payable in Ontario before July 1, 2018, or in Prince Edward Island before April 1, 2021, may have to recapture the portion pertaining to the provincial component of the HST paid on the purchase of certain goods and services. This measure applies to registrants whose total annual taxable sales exceed \$10 million, as well as to certain financial institutions. For more information, refer to the following:

- GST/HST Technical Information Bulletin B-104, *Harmonized Sales Tax – Temporary Recapture of Input Tax Credits in Ontario and British Columbia*;
- GST/HST Info Sheet GI-171, *Phasing out of Recaptured Input Tax Credits in Ontario*;
- GST/HST Info Sheet GI-165, *Prince Edward Island: Transition to the Harmonized Sales Tax – Builders and Recaptured Input Tax Credits*.

The documents are published by the CRA and available at [canada.ca/taxes](https://canada.ca/taxes).

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## Operating expenses

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Operating expenses are expenses incurred by registrants to ensure the normal operation of their business. Examples of such expenses include fixed costs, management expenses, expenses related to other support functions, office items, office rent, equipment rental costs, and utilities. If 90% or more of your operating expenses are incurred in the course of your commercial activities, you are entitled to an ITC of 100% of the GST paid and an ITR of 100% of the QST paid on the expenses. However, if 10% or less of the expenses relate to your commercial activities, you cannot claim an ITC or ITR for them.

If you carry on both taxable activities and exempt activities, you must apportion your expenses between the two types of activities. For this purpose, you must choose a fair and reasonable method and use it consistently for at least the duration of the fiscal year. Methods based on the allocation of space, time, cost or revenue may be used under certain conditions.

### Example

You use the ground floor of a building you own to operate a retail store (commercial activity) and the second floor to carry on an exempt activity. Your electricity bill for the entire building is \$700 a month, plus \$35 GST\* and \$69.83 QST. You determine that 60% of the electricity is used for the retail store and 40% for your exempt activity on the second floor.

You can claim an ITC of \$21 ( $\$35 \times 60\%$ ) and an ITR of \$41.90 ( $\$69.83 \times 60\%$ ) for the portion of the building used in your commercial activities.

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## Capital property

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Capital property is generally capital property as defined for income tax purposes. It includes depreciable property for which capital cost allowance (CCA) can be claimed as well as non-depreciable property whose disposition (by way of sale or otherwise) results in a capital gain or capital loss.

Capital property includes:

- real property such as land or a building; and
- personal property such as machinery used by a business in its commercial activities. Other examples of capital property include refrigerators, ovens and other appliances; photocopy machines and computers; and chairs, tables, sofas, beds and television sets used to furnish hotel rooms, waiting rooms and convention facilities.



For GST purposes, capital property does not include property in class 12 (chinaware, cutlery or other tableware costing less than \$500), class 14 (certain patents, franchises, concessions or licences issued for a limited period), class 44 (a patent or a right to use patented information for a limited or unlimited period) or, effective January 1, 2017, class 14.1 (certain property related to a business, such as goodwill and incorporeal capital property) of Schedule II to the *Income Tax Regulations*. You can claim ITCs for this property by following the rules applicable to operating expenses. For QST purposes, capital property does not include property in class 12, 14, 44 or, effective January 1, 2017, class 14.1 of Schedule B to the *Regulation respecting the Taxation Act*.

If you use 90% or more of a real property or more than 50% of a personal property for commercial activities, you can generally claim ITCs and ITRs for the full amount of the GST and QST you paid on the property. The table on the next page provides a checklist of the rules for claiming ITCs and ITRs on capital property. Please note that special rules apply to aircraft and passenger vehicles acquired by registrants that are partnerships or individuals.

If you increase the percentage of commercial use of real property or personal property, you may be entitled to an additional ITC or ITR. If you reduce the percentage, you may have to remit GST and QST.

### ITCs and ITRs respecting capital property

Capital property	Percentage of use in commercial activities	All registrants <sup>9</sup>	Individuals who are registrants <sup>10</sup>	Public service bodies that are registrants
Personal property	≤ 50%	None	None	None
	> 50%	100%	100%	100%
Real property	≤ 10%	None	None	None
	> 10% to ≤ 50%	% of use	% of use <sup>11</sup>	None <sup>12</sup>
	> 50% to < 90%	% of use	% of use	100% <sup>12</sup>
	≥ 90%	100%	100%	100%
Passenger vehicles <sup>13</sup> and aircraft	≤ 10%	None	None	None
	> 10% to ≤ 50%	None	Based on CCA <sup>14</sup>	None
	> 50% to < 90%	100%	Based on CCA <sup>14</sup>	100%
	≥ 90%	100%	100%	100%

9. Under both the GST and QST systems, financial institutions can claim ITCs and ITRs based on the percentage of the capital property's use in commercial activities.

10. With respect to purchases of passenger vehicles and aircraft, partnerships must follow the rules that apply to individuals.

11. Registrant individuals may not claim ITCs or ITRs if the percentage of use of the capital property for personal purposes is higher than 50%.

12. A public service body may elect to have the rules governing all registrants apply.

13. The portion of the cost of passenger vehicles giving entitlement to an ITC and an ITR is limited to the lesser of the taxes paid on the acquisition of the vehicle and the taxes calculated on the maximum capital cost under the *Income Tax Act* and the *Taxation Act*. The maximum capital cost under these acts is greater for zero-emission passenger vehicles. For more information, see our website at [revenuquebec.ca](http://revenuquebec.ca).

14. ITC = CCA × 5/105; ITR = CCA × 9.975/109.975.



## Examples

You are not a public service body. You purchase a building (real property) and plan to use 60% of it in your commercial activities. You can claim an ITC and an ITR equal to 60% of the GST\* and QST you paid on the building, since less than 90% of the real property is to be used in commercial activities.

Cost of building		\$500,000
GST (\$500,000 × 5%)	+	\$25,000
QST (\$500,000 × 9.975%)	+	\$49,875
<b>Total</b>		<b>\$574,875</b>
<b>ITC claimed (\$25,000 × 60%)</b>		<b>\$15,000</b>
<b>ITR claimed (\$49,875 × 60%)</b>		<b>\$29,925</b>

You purchase a computer (personal property) for your business that you intend to use 60% of the time in your commercial activities. You can claim an ITC and an ITR equal to 100% of the GST\* and QST you paid on the computer, since the property is to be used more than 50% of the time in your commercial activities.

Cost of computer		\$4,000
GST (\$4,000 × 5%)	+	\$200
QST (\$4,000 × 9.975%)	+	\$399
<b>Total</b>		<b>\$4,599</b>
<b>ITC claimed</b>		<b>\$200</b>
<b>ITR claimed</b>		<b>\$399</b>

## Change in use

Your use of capital property may change over the years. You will have to recover or pay GST and QST for certain changes in use.

### Increased use of capital property in commercial activities

Capital property that you used in a proportion of more than 50% in your exempt activities or for personal use is now used in a proportion of more than 50% in your commercial activities.

You can claim ITCs and ITRs to recover all or a portion of the GST and QST you paid. The ITC or ITR you can claim for such property is equal to the basic tax content of the property at the time of the change in use.

### Example

In 2021, you bought office furniture that was to be used in a proportion of 60% in your exempt activities. You paid \$1,500 for the furniture, plus \$75 GST\* and \$149.63 QST. You did not claim ITCs or ITRs because you acquired the furniture to be used in a proportion of 40% in your commercial activities.

In 2022, you began to use the furniture in a proportion of 60% in your commercial activities. The FMV of the furniture was \$1,200 at the time of the change in use.

You can claim an ITC and ITR as follows:

$$\text{ITC} = \$75 \times \$1,200 / \$1,500 = \$60$$

$$\text{ITR} = \$149.63 \times \$1,200 / \$1,500 = \$119.70$$

## Decreased use of capital property in commercial activities

Capital property that you used in a proportion of more than 50% in your commercial activities is now used in a proportion of more than 50% in your exempt activities or for personal use.

You must remit all or part of the ITCs and ITRs you claimed. The GST or QST that you must remit for such property is equal to the basic tax content of the property at the time of the change in use.

### Example

In 2021, you bought office furniture that was to be used in a proportion of 60% in your commercial activities. You paid \$2,000 for the furniture, plus \$100 GST\* and \$199.50 QST. You claimed ITCs and ITRs amounting to 100% of the GST and QST paid because you acquired the furniture to be used in a proportion of more than 50% in your commercial activities.

In 2022, you began using the furniture for personal use in a proportion of 70%. The FMV of the furniture was \$1,500 at the time of the change in use.

As a result, you must remit part of the ITCs and ITRs you claimed as follows:

Basic tax content of the office furniture under the GST system =  $\$100 \times \$1,500 / \$2,000 = \$75$

Basic tax content of the office furniture under the QST system =  $\$199.50 \times \$1,500 / \$2,000 = \$149.63$

### NOTE

Special rules apply to capital property that is real property or a passenger vehicle and to the capital property of financial institutions.

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## Home office expenses

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An individual can claim ITCs and ITRs for home office expenses, or a partnership can claim ITCs and ITRs for home office expenses for a partner that is an individual, only if the work space in their home:

- is the principal place of business of the individual or partner; or
- is used exclusively (90% or more) to earn business income and to meet customers or patients on a regular and continuous basis.

The same criteria are used to calculate an individual's deductible home office expenses for income tax purposes. For more information, see the guide *Business and Professional Income* (IN-155-V) on our website at [revenuquebec.ca](http://revenuquebec.ca).



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## New registrants

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If, at any time, you register for the GST and QST and you were a small supplier immediately before that time, you can claim ITCs and ITRs in respect of property you had on hand, immediately prior to registration, for consumption or use in your commercial activities.

As a rule, these ITCs and ITRs are equal to the basic tax content of the property at the time of registration.

If you register for the GST and QST, you can also claim ITCs and ITRs for any GST and QST paid before your registration on services to be provided after registration, as well as on rent, royalties or similar amounts paid in the course of your commercial activities for a period following your registration.

You can claim these ITCs and ITRs on the first return you file after becoming a registrant.

### **Example**

You prepay 18 months' office rent for the period from January 1, 2021, to June 30, 2022. You register for the GST and QST on March 15, 2021, and can therefore claim an ITC and an ITR for the GST and QST paid on rent for the period after the date of registration. However, you cannot claim an ITC or ITR for the GST and QST paid on rent from January 1 to March 14, 2021, since the taxes relate to the period before your registration.

For more information about ITCs and ITRs, refer to "Special cases" on page 46 and "Simplified method for calculating ITCs and ITRs" on the next page.



# SIMPLIFIED METHOD FOR CALCULATING ITCs AND ITRs

Small businesses and eligible public service bodies can use a simplified method for calculating ITCs and ITRs.<sup>15</sup> This method does not affect the procedures for charging, collecting or reporting GST and QST. The main advantage of using the simplified method is that the exact amount of the taxes for each invoice or supporting document does not have to be calculated. Only the amount of taxable purchases (including GST and QST) for which ITCs and ITRs can be claimed must be taken into account. However, you must keep the documents used to justify ITCs and ITRs in case we ask to see them.

To use the simplified method for a given fiscal year, small businesses and public service bodies must meet all of the following requirements:

- They are registrants.
- Their taxable sales (including sales by associates) made worldwide for the previous fiscal year do not exceed \$1 million (not including GST and QST). Sales of financial services, real property and goodwill are not included in calculating total sales.
- If they start using the method in a quarter that is not the first quarter of their fiscal year, their total taxable sales for the previous quarter(s) of the current fiscal year do not exceed \$1 million (not including GST and QST) under the GST and QST systems.
- They are not a listed financial institution, such as a bank or an insurer.
- Their taxable purchases made in Canada in the previous fiscal year do not exceed \$4 million (including GST and QST) under the GST and QST systems. The \$4 million limit does not include zero-rated purchases, but it does include purchases imported into Canada or brought into a participating province.
- In the case of public service bodies, they must expect that their total taxable purchases (other than zero-rated ones) made in the current fiscal year will not exceed \$4 million (including GST and QST) under the GST and QST systems.

**To calculate your ITCs and ITRs using the simplified method, follow the instructions below.**

## A

For the period covered by the return, determine the total amount of your business's eligible taxable expenses and payments (GST\* and QST included).

This amount must **include**, where applicable:

- import taxes or duties;
- tips paid, provided they are reasonable;
- expenses incurred for capital property that is personal property (such as office furniture and equipment) that you used more than 50% of the time for your commercial activities, as well as expenses related to improvements made to such property;
- reimbursements for taxable expenses incurred by employees, partners or volunteers;
- the portion of the cost of a good or a service that became payable after the effective date of the election to use the simplified method;
- interest or penalties relating to a late payment for a taxable good or service;
- for purposes of calculating an ITC, the payment of non-refundable provincial sales taxes.

15. In this document, the expression "simplified method for calculating ITCs and ITRs" is used to refer to both the streamlined input tax credit method (GST) and the streamlined method for determining input tax refunds (QST).



However, **do not include** the following amounts:

- expenses on which you did not pay GST or QST (such as payment of salaries or wages, insurance premiums or interest);
- amounts paid to acquire exempt or zero-rated goods or services;
- imports that are not subject to GST under the GST system, and property brought into Québec that is not subject to QST under the QST system;
- passenger vehicles and aircraft used less than 90% of the time by individuals or partnerships in their commercial activities;
- amounts that were paid or became payable before you began using the simplified method;
- 50% of meal and entertainment expenses (this does not apply to charities and public institutions);
- the portion of the capital cost of a passenger vehicle that exceeds the maximum amount that can be deducted for income tax purposes;
- purchases to supply exempt goods or services;
- goods or services purchased for personal use;
- purchases from non-registrants;
- under the GST system, payments of refundable provincial sales taxes, such as the QST;
- if you are a truck driver, meal expenses for which you cannot claim an ITC or an ITR;
- payments made in connection with the rental or purchase of real property.

## **B**

Determine your total taxable purchases (other than zero-rated ones) for which you can claim an ITR under the QST system. Multiply this amount by 9.975/109.975. The result is your ITR for the period.

Next, determine your total taxable purchases (other than zero-rated ones) for which you can claim an ITC under the GST system. Subtract the ITR to which you are entitled, and multiply the amount by 5/105. The result is your ITC for the period.

## **C**

Add the following, if applicable, to the ITC and ITR totals calculated in step B:

- ITCs and ITRs that you are entitled to and that you did not claim before electing to use the simplified method, if the deadline for claiming them has not expired;
- ITCs and ITRs related to GST\* and QST paid or payable on purchases or leases of real property;
- If you are an individual, the ITCs and ITRs that you can claim (or that a partnership can claim) on passenger vehicles or aircraft used at least 90% of the time in your commercial activities, if applicable (refer to the table “ITCs and ITRs respecting capital property” on page 26).

In your return, enter:

- the amount of your ITCs on line 106 and the amount of your ITRs on line 206, if you are filing online;
- the amount of your ITCs on line 108 and the amount of your ITRs on line 208, if you are filing using the *GST/HST – QST Return* (form FPZ-500-V), the *GST/HST Return* (form FPZ-34-V) or the *QST Return* (form VDZ-471-V).



### Example

Your business makes the purchases and incurs the expenses listed below during the fiscal year. These expenses are all taxable except for salaries and wages, interest and insurance. The GST is 5% and the QST is 9.975%.

#### Step A: Add all purchases and expenses, including GST and QST.

Salaries and wages (GST and QST do not apply)		\$200.00
Interest (GST and QST do not apply)	+	\$50.00
Insurance (GST and QST do not apply)	+	\$60.00
Inventory (\$300.00 + \$15.00 [GST] + \$29.93 [QST])	+	\$344.93
Rent (\$217.44 + \$10.87 [GST] + \$21.69 [QST])	+	\$250.00
Stationery (\$100.00 + \$5.00 [GST] + \$9.98 [QST])	+	\$114.98
Office furniture <sup>16</sup> (\$200.00 + \$10.00 [GST] + \$19.95 [QST])	+	\$229.95
Land (\$10,000 + \$500.00 [GST] + \$997.50 [QST])	+	\$11,497.50
<b>Total purchases and expenses</b>		<b>\$12,747.36</b>
Minus expenses for which neither the GST nor the QST were paid: salaries and wages, interest and insurance (\$200 + \$50 + \$60)	–	\$310.00
Minus expenses for purchases and leases of capital property: rent and land (\$250 + \$11,497.50) [including GST and QST]	–	\$11,747.50
<b>Total taxable expenses</b>		<b>\$689.86</b>

#### Step B: Do the calculations listed below to determine the ITC and ITR amounts for the total taxable expenses.

$$\text{ITR} = \$689.86 \times 9.975/109.975 = \mathbf{\$62.57}$$

$$\text{ITC} = (\$689.86 - \$62.57) \times 5/105 = \mathbf{\$29.87}$$

#### Step C: Add the ITC and ITR calculated in Step B to the ITC and ITR for rent and land.

$$\text{ITC} = \$29.87 \text{ (taxable expenses)} + \$10.87 \text{ (rent)} + \$500.00 \text{ (land)} = \$540.74$$

$$\text{ITR} = \$62.57 \text{ (taxable expenses)} + \$21.69 \text{ (rent)} + \$997.50 \text{ (land)} = \$1,081.76$$

In your return, enter:

- the amount of your ITCs on line 106 and the amount of your ITRs on line 206, if you are filing online;
- the amount of your ITCs on line 108 and the amount of your ITRs on line 208, if you are filing using form FPZ-500-V or forms FPZ-34-V and VDZ-471-V.



The simplified method can be used only for goods and services acquired to make taxable sales. Goods and services that are used to make both taxable and exempt sales, or that are partly intended for personal use, give entitlement to an ITC or ITR only for the portion acquired for use in the course of your commercial activities.

#### NOTE

If you made purchases on which you paid the HST, you must follow the same steps to calculate the ITC to which you are entitled. You must make a separate calculation for each HST rate you paid.

If you wish to use the simplified method, you are not required to file any forms, but you must elect to use the method by one of the following deadlines:

- If your filing frequency is annual, your election must be made no later than the first day of the second fiscal quarter of the fiscal year in which the method is to be used. For example, if you wish to use the method in the fiscal year from January 1 to December 31, 2022, you must make the election no later than April 1, 2022.
- If your filing frequency is monthly or quarterly, your election must be made no later than the filing deadline for the first return on which the method is to be used. For example, if you wish to start using the method in the reporting period from January 1 to March 31, 2022, you must make the election no later than April 30, 2022.

Once you have elected to use the simplified method, you must continue to use it for at least one year, unless you cease to meet the requirements at any time in your fiscal year, at which point you must stop using it.

A similar method, called the simplified method for calculating the rebates of public service bodies,<sup>17</sup> can be used by charities, qualifying NPOs and other public service bodies. This method does not result in ITCs and ITRs, but in a rebate for public service bodies. Under this method, the total allowable amount is multiplied by 5/105 (for GST\* purposes) and 9.975/109.975 (for QST purposes), and then by the appropriate rebate rate (refer to the table on page 22).

Registrants that use the Quick Method of Accounting or the Special Quick Method for public service bodies (refer to “The Quick Method for calculating GST and QST remittances” on page 35) can use either the simplified method for calculating ITCs and ITRs or the simplified method for calculating the rebates of public service bodies where the Quick Method rates do not apply.

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17. The expression “simplified method for calculating the rebates of public service bodies” is used to refer to both the prescribed method of calculating rebates (GST) and the streamlined method for determining certain rebates (QST).



# CALCULATING NET GST AND QST

For each reporting period, you are required to calculate:

- the tax you collected and the tax you were required to collect (that is, tax billed but not paid) during the reporting period; and
- the tax you paid and the tax you were required to pay during the reporting period and that entitles you to ITCs or ITRs.<sup>18</sup>

If the difference between the results of these two calculations is positive, this is the net tax you must remit to us. If the difference is negative, this is your refund.

To determine the GST and QST that you must collect and remit, as well as the GST and QST that you paid and that entitle you to ITCs and ITRs, you can choose the method that best suits your needs.

Small businesses and public service bodies can use the Quick Method of Accounting to determine the GST and QST to be remitted. Refer to “The Quick Method for calculating GST and QST remittances” on page 35 for more information concerning the Quick Method of Accounting and the Special Quick Method for public service bodies. Refer also to “Simplified method for calculating ITCs and ITRs” on page 30.



# THE QUICK METHOD FOR CALCULATING GST AND QST REMITTANCES

The Quick Method<sup>19</sup> is a simplified accounting method designed to help registrants calculate the GST and QST they must remit to us.

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## Who can use the Quick Method?

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Small businesses can use the Quick Method if their total annual taxable sales worldwide for any four consecutive fiscal quarters included in the five most recent quarters do not exceed \$400,000 (including GST and HST) under the GST system and \$418,952 (including QST) under the QST system. Exempt sales, supplies of financial services and sales of real property, capital assets and goodwill must not be included in total annual taxable sales.

The following entities cannot use the Quick Method: listed financial institutions; charities; certain NPOs; selected public service bodies; firms that provide legal, accounting or actuarial services; firms that provide fiscal or financial consulting services; and firms that provide bookkeeping services or that specialize in the preparation of tax returns.

To estimate your reduction in the amount of taxes to be remitted if you use the Quick Method, use the tax reduction calculator on our website at [revenuquebec.ca](http://revenuquebec.ca).

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## How does the Quick Method work?

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Under the Quick Method, you collect GST and QST in the usual manner. However, you do not need to claim ITCs and ITRs for your current operating expenses or purchases made in the course of your commercial activities because the Quick Method takes them into account.

For GST purposes, multiply the total taxable sales (including GST\*) you made in Canada by 1.8% or 3.6% (as applicable). For QST purposes, multiply the total taxable sales (including QST) you made in Québec by 3.4% or 6.6%. The resulting amounts must then be remitted to us for each reporting period. In calculating your total sales, do not include sales such as zero-rated sales, sales of real property and capital property, or sales made to Indians<sup>20</sup> or to a provincial government, which does not pay GST or QST.

You can use the Quick Method regardless of whether you include the GST and QST in your sale prices or whether you list the taxes separately from the price. You are still required to keep all supporting documents concerning purchases and sales.

If you make taxable sales in participating provinces, the rates may vary depending on the location of your business, the province where you made the sales, the nature of those sales and whether or not you charged GST\* or HST on your taxable sales (excluding zero-rated sales). For more information, refer to the *Quick Method of Accounting for GST/HST* (RC4058), which is published by the CRA and available at [canada.ca/taxes](http://canada.ca/taxes).

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19. The expression “Quick Method” is used instead of “Quick Method of Accounting” and refers to both the quick method (GST) and the quick method for determining the net tax for small businesses (QST).

20. Although we recognize that many First Nations members prefer not to be referred to as Indians, we are using this term strictly in reference to its legal meaning under the *Indian Act*.



You cannot claim ITCs or ITRs for most business expenses (such as heating costs, lodging and telephone expenses). You can, however, claim ITCs and ITRs for land and property (such as a building, a vehicle or office furniture) that give entitlement to capital cost allowance (CCA) for purposes of calculating income tax. You can claim these amounts in your GST and QST returns for the period during which the purchases were made.

The Quick Method rates apply only to sales made in the normal course of your commercial activities. For other transactions, such as the sale of land or of used equipment giving entitlement to CCA, you must remit the full amount of GST and QST you collected or were required to collect.

#### NOTE

The portion of the taxes that is collected but not remitted using the Quick Method must be included in your income for income tax purposes.

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## Applicable rates

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### 1.8% and 3.4% rates

The applicable rates are 1.8% for the GST\* and 3.4% for the QST in the case of retailers and wholesalers that purchase goods intended for sale, such as grocers, booksellers, tobacco vendors, and owners of convenience stores, boutiques and service stations.

For these rates to be used, the cost of the property purchased for sale or for use in other property intended for sale (other than basic groceries and property on which the registrant is not required to pay the taxes at the time of purchase) must represent at least 40% of the business's total annual taxable sales.

### 3.6% and 6.6% rates

The general rates for businesses that are not entitled to use the 1.8% and 3.4% rates and supply mostly services are 3.6% for the GST\* and 6.6% for the QST. Such businesses include taxi firms, dry cleaners, delivery services, auto repair shops, fast food outlets and travel agencies. Small manufacturers, caterers, photographers and painting contractors can also use these rates.

### 1% rate reduction

If you use the Quick Method as of the first day of your fiscal year, or as of your GST and QST registration date, you can apply a 1% rate reduction to a portion of your taxable sales (other than zero-rated ones). For GST purposes, the 1% reduction applies to the first \$30,000 of your taxable sales (including GST) made during each fiscal year. For QST purposes, the 1% reduction applies to the first \$31,421 of your taxable sales (including QST) made during each fiscal year.

If you file monthly or quarterly returns, the 1% reduction applies to your sales made during the first reporting period and during all subsequent reporting periods in the fiscal year, until the fiscal year ends or until the amount of sales reaches \$30,000 (for GST purposes) and \$31,421 (for QST purposes). If you file an annual return, the 1% reduction applies to the first \$30,000 of sales (for GST purposes) and the first \$31,421 of sales (for QST purposes) made during the fiscal year.

If your sales in any fiscal year are under \$30,000 (for GST purposes) and \$31,421 (for QST purposes), the unused amount cannot be carried forward.

#### NOTE

For a given reporting period, you must report the amount of the 1% reduction as an ITC adjustment on line 107 or line 108 and as an ITR adjustment on line 207 or line 208, depending on whether you are filing online or using form FPZ-500-V or forms FPZ-34-V and VDZ-471-V, as shown in the example below.

### Example

A cleaning business used the Quick Method in 2021. It files quarterly returns. Since its annual taxable sales worldwide were not over \$400,000 (GST\* included) and \$418,952 (QST included) in 2021, the business can continue to use the Quick Method for 2022. The applicable rates are 3.6% for GST purposes and 6.6% for QST purposes.

		<b>GST</b>		<b>QST</b>
<b>First quarter</b>				
Taxable sales in the first quarter of 2022 (GST included)		\$21,000.00		
Taxable sales in the first quarter of 2022 (QST included)				\$21,995.00
Applicable rate	×	3.6%	×	6.6%
<b>Subtotal</b>		<b>\$756.00</b>		<b>\$1,451.67</b>
Reduction on the first \$30,000 of taxable sales ( $\$21,000 \times 1\%$ )	–	\$210.00 <sup>21</sup>		
Reduction on the first \$31,421 of taxable sales ( $\$21,995 \times 1\%$ )			–	\$219.95 <sup>22</sup>
<b>Tax remittances for the first quarter</b>		<b>\$546.00</b>		<b>\$1,231.72</b>
<b>Second quarter</b>				
Taxable sales in the second quarter of 2022 (GST included)		\$15,000		
Taxable sales in the second quarter of 2022 (QST included)				\$15,710.71
Applicable rate	×	3.6%	×	6.6%
<b>Subtotal</b>		<b>\$540.00</b>		<b>\$1,036.91</b>
Reduction on the first \$30,000 of taxable sales ( $\$30,000 - \$21,000 \times 1\%$ )	–	\$90.00 <sup>21</sup>		
Reduction on the first \$31,421 of taxable sales ( $\$31,421 - \$21,995 \times 1\%$ )			–	\$94.26 <sup>22</sup>
<b>Tax remittances for the second quarter</b>		<b>\$450.00</b>		<b>\$942.65</b>

## Election to use the Quick Method

To use the Quick Method, you must complete form FP-2074-V, *Election or Revocation of Election Respecting the Quick Method of Accounting*.

If you have a monthly or quarterly filing frequency, you must file the form with us no later than the deadline for filing your return for the period in which you want to use the method. For example, if you wish to use the method for the reporting period from January 1 to March 31, 2022, you must file the form no later than April 30, 2022.

If you have an annual filing frequency, you must file the form with us no later than the first day of the second quarter of the fiscal year in which you want to use the method. For example, if you wish to use the method for the fiscal year from January 1 to December 31, 2022, you must file the form no later than April 1, 2022.

We will confirm your election in writing. The effective date you entered on the form is the date on which you may begin using the Quick Method; however, that date must correspond to the first day of a GST and QST reporting period. You must use the Quick Method for at least one year.

21. Depending on whether you are filing your return online or using form FPZ-500-V or forms FPZ-34-V and VDZ-471-V, you must include this amount as an ITC adjustment on line 107 or line 108.

22. Depending on whether you are filing your return online or using form FPZ-500-V or forms FPZ-34-V and VDZ-471-V, you must include this amount as an ITR adjustment on line 207 or line 208.



You do not have to elect to use the Quick Method each year. The election remains in effect as long as your business continues to meet the requirements listed under “Who can use the Quick Method?” on page 35.

The election to use the Quick Method ceases to be in effect as soon as you revoke it using form FP-2074-V.

Note that the election applies to all of your divisions, whether or not they file separate GST and QST returns.

## Special Quick Method for public service bodies

Owing to the special nature of their activities, qualifying non-profit organizations (NPOs) and certain public service bodies can use the Special Quick Method<sup>23</sup> to calculate the GST and QST to be remitted. With this method, you simply multiply the total taxable sales on which you collected (or were required to collect) GST and QST by the prescribed rate for the type of public service body concerned.

To make the election to use this method, you must file form FP-2287-V, *Election by a Public Service Body to Use the Special Quick Method of Accounting or Revocation of the Election*.

Type of organization	Prescribed rates	
	GST*	QST
Hospital authorities, facility operators and external supplier <sup>24</sup>	4.5%	7.3%
School authorities	4.4%	7.3%
Municipalities	4.7%	7.3% <sup>25</sup>
Qualifying non-profit organizations, designated charities and specified facility operators <sup>26</sup>	3.6%	7.3%
Universities and public colleges	4.1% or 4.4% <sup>27</sup>	7.3%

If your organization makes sales in participating provinces, see the information concerning the special quick method of accounting for public service bodies at [canada.ca/taxes](http://canada.ca/taxes).

23. The expression “Special Quick Method” is used to refer to both the special quick method for public service bodies (GST) and the quick method of determining the net tax for certain public service bodies (QST).

24. A “facility operator” is a charity, public institution or qualifying NPO (other than a hospital authority) that operates an eligible establishment. An “external supplier” is a charity, public institution or qualifying NPO (other than a hospital authority or a facility operator) that makes ancillary supplies, facility supplies or home medical supplies.

25. This rate took effect on July 1, 2016. It was previously 5.7%.

26. A “designated charity” is a charity that is designated following an application because one of its main purposes is to provide employment or employment-related assistance to individuals with disabilities and it supplies, on a regular basis, certain services that are performed, in whole or in part, by individuals with disabilities. A “specified facility operator” is a non-profit organization that operates, otherwise than for profit, a health care institution, or part thereof, for the purpose of providing services such as nursing and personal care, assistance with the activities of daily living, social and recreational services, meals and accommodation, to residents who have limited physical or mental capacity for self-supervision and self-care.

27. The 4.1% rate must be used if vending machine sales made by a university or college represent at least 25% of the organization’s total sales. Otherwise, the 4.4% rate must be used.



# FILING YOUR GST AND QST RETURNS

You can complete your GST and QST returns once you have calculated:

- the GST and QST you collected or were required to collect (that is, tax billed but not paid) on your taxable sales (excluding zero-rated sales) during the reporting period; and
- the ITCs and ITRs to which you are entitled for the GST and QST you paid or were required to pay on your purchases during the reporting period.

One of the following two situations will occur:

- Your ITCs and ITRs are respectively greater than the GST and QST you collected or were required to collect during the same reporting period. If so, your refund is the total of the difference between your ITCs and the GST and the difference between your ITRs and the QST.
- The GST and QST you collected or were required to collect during the same reporting period are respectively greater than your ITCs and ITRs. If so, you must remit the total of the difference between the GST and your ITCs and the difference between the QST and your ITRs.

In both situations, you must take into account any adjustments no later than the filing deadline for your return.

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## Applying a tax refund to the payment of tax owing

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If you are filing one return for the GST and QST, you can use a QST refund to offset GST payable, and vice versa. In this case, you would remit the difference to us or claim it as a refund. However, we do not generally allow you to offset GST payable using a QST refund if you have:

- other debts to the federal or Québec government (even if a tax debt agreement has been reached); or
- failed to file a return (i.e. a consumption tax return or a return under another law) for a previous reporting period.

<b>Example</b>		
You collected \$1,200 in GST* and \$2,394 in QST. You are entitled to an ITC of \$1,750 and an ITR of \$150.		
GST collected		\$1,200
ITC	–	\$1,750
	<b>Refund of net GST</b>	<b>(\$550)</b>
QST collected		\$2,394
ITR	–	\$150
	<b>Net QST payable</b>	<b>\$2,244</b>
Refund of net GST	–	\$550
	<b>Amount of remittance</b>	<b>\$1,694</b>

Some businesses and organizations can apply to have their branches or divisions file separate GST and QST returns. To do so, they must file form FP-2010-V, *Application or Revocation of Application to File Separate Returns or Rebate Applications*. For more information about the form, refer to “Elections and applications concerning the administration of the GST and QST” on page 79.



If you have branches or divisions that file separate GST and QST returns, you can use the refund of one branch or division to offset the tax payable by another (GST offset by QST, or vice versa). To do so, you must file the returns of the branches or divisions at the same time.

You may wish to use a GST refund or rebate (such as a refund of an amount of tax paid in error or a rebate for public service bodies) for a given period to offset the net GST payable for the same period. To do so, you must complete the appropriate application and file it along with your GST return. The same applies to the QST.

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## Filing frequency

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There are three possible filing frequencies for GST and QST purposes: monthly, quarterly or annual. We will assign your filing frequency on the basis of your and your associates' total annual taxable sales made in Canada. This filing frequency is shown on your confirmation of registration.

Note that you must have the same fiscal year under the GST and QST systems so that your filing frequencies are identical for the two taxes. As a rule, the fiscal year is identical to the taxation year for income tax purposes. You can make an election regarding your filing frequency when you register.

You must remit the amount of net GST and QST payable, or claim your refund, when you file your return.

If you file on an annual basis and meet the following two requirements, you must generally remit the GST in four instalments:

- Your estimated net GST payable for the current year is \$3,000 or more.
- The net GST you remitted for the previous year was \$3,000 or more.

The same requirements apply for QST purposes.

To remit your instalments, you must file form FPZ-558-V, *GST/HST and QST Instalments*. A copy of the form will be sent to you before the due date for each instalment. You must pay the instalments no later than one month after the last day of each quarter in your fiscal year. The return you must file at the end of the year will help you compare the total of your instalment payments with the actual amounts of GST or QST remittable.

You are not required to make instalments if your net GST or QST payable for the current year or the previous year is less than \$3,000. Simply file the annual return and remit the net GST or QST payable, or claim your refund.

The \$3,000 limit refers to the total net GST or QST payable of your business as a whole, including all its branches and divisions, even if your branches or divisions file separate returns.

### NOTE

Since the QST rate (9.975%) is greater than the GST rate (5%), you may be required to remit QST instalments even if you do not have to remit GST instalments. If this applies to you, contact us to obtain form VDZ-458.0.1-V, *QST Instalments*.

The table below shows the assigned filing frequencies and the possible elections you can make to change the assigned frequency. The table does not apply to charities, which can choose their filing frequency regardless of their annual taxable sales, or to garment manufacturers, which are required to file monthly returns under the QST system.



<b>Annual taxable sales</b>	<b>Assigned filing frequency</b>	<b>Possible election</b>
Over \$6,000,000	Monthly	None
Over \$1,500,000 but not over \$6,000,000	Quarterly	Monthly
\$1,500,000 or less	Annual (with or without instalments)	Monthly or quarterly

If you wish to change your assigned filing frequency, you must file form FP-2620-V, *Election Respecting the GST/HST and QST Reporting Period*. For more information, see "Elections and applications concerning the administration of the GST and QST" on page 79.

You can also make an election regarding your filing frequency when you register for the GST and QST. If you expect to claim refunds often, a shorter reporting period is to your advantage. Once you have chosen a filing frequency, you must normally use it for at least one year.

## Designated reporting periods

GST and QST registrants can request that certain reporting periods in a fiscal year be designated reporting periods, that is, periods for which they will not be required to file a return. To make this request, the total tax that was collected or collectible and the total adjustments to the net tax calculated must be \$1,000 or less for the reporting period(s) concerned. Amounts of tax pertaining to a designated period must be reported on the return for the following period.

Designated reporting periods can be useful for persons that operate a seasonal or part-time business, or for non-residents that carry on commercial activities in Canada (or in Québec, for QST purposes) for a short time each year. Designated reporting periods are granted only if the registrant has fulfilled all obligations to the CRA and Revenu Québec.

Designated reporting periods can be granted to businesses and organizations, regardless of the amount of their income or the nature of their commercial activities, but not, in most cases, to registrants that file annual returns. Moreover, designated reporting periods cannot be granted to separate branches or divisions of a registrant, unless the registrant applies for designated reporting periods for the business as a whole.

To apply for designated GST and QST reporting periods, you must send us a letter, either at the time you register or before the beginning of the first designated period. The letter must give the date on which each designated period is to begin and end, and the registrant's legal name and the names of any branches or divisions that file separate returns. Remember to sign the letter.

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## Filing methods

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If you are a registrant, you must file a GST and a QST return even if you are not entitled to a refund or have no amount payable.

You can file your GST/HST and QST returns electronically or by mail, if you are authorized to do so.



## Electronic filing

You can file your GST/HST and QST returns using one of the online services in My Account for businesses.

You can also file GST/HST and QST returns electronically using:

- the express GST/HST and QST return service (a clicSÉQUR user code is required);
- software authorized by Revenu Québec for filing GST/HST and QST returns;
- a financial institution's online payment service that allows you to file a return and pay your balance in a single transaction.

## Filing by mail

If you choose to file your GST/HST and QST return by mail, you must complete form FPZ-500-V, *GST/HST-QST Return*, which we will send you. This form includes a detachable remittance slip that allows you to add the amounts of your GST/HST and QST remittances, if applicable, and remit them with a single payment. For more information about the lines on this return, see form FP-500-V, *Detailed GST/HST and QST Calculations and Return Respecting Taxable Real Property (Immovables), Taxable Carbon Emission Allowances and Imported Taxable Supplies*, at [revenuquebec.ca](http://revenuquebec.ca).

If you lose a personalized return we send you or do not receive one at least 15 working days before the filing deadline, contact our client services.

Businesses that cannot file form FPZ-500-V must file form FPZ-34-V, *GST/HST Return*, and form VDZ-471-V, *QST Return*.

The following registrants **must** file their GST and QST returns online:

- registrants (other than charities) whose total annual taxable sales<sup>28</sup> in Canada exceed \$1,500,000 for GST purposes;
- registrants subject to the ITC recapture measure for the provincial portion of the HST paid on certain goods and services acquired in Ontario and Prince Edward Island;
- builders affected by the transitional provisions concerning new housing in British Columbia, Prince Edward Island, New Brunswick, Nova Scotia, Ontario or Newfoundland and Labrador.

For more information on filing GST and QST returns online, go to our website at [revenuquebec.ca](http://revenuquebec.ca).

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## Filing deadlines

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We must receive monthly and quarterly returns no later than one month after the end of the period covered by the return. We must generally receive annual returns no later than three months following the end of the period covered by the return.

### NOTE

If you are a registrant and meet the following two conditions, you have until June 15 of the following year to file your GST and QST return:

- You have business income (other than property income) for income tax purposes.
- You have an annual filing frequency and a fiscal year that ends on December 31 for GST and QST purposes.

However, you must remit any GST or QST due by April 30 of the following year.

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28. Annual taxable sales for GST purposes include your and your associates' taxable and zero-rated sales of goods and services, but do not include sales made outside Canada, zero-rated exports of goods and services, zero-rated financial services, and taxable sales of immovables and goodwill.



## Deadlines to remember

<b>Monthly or quarterly reporting period</b>	One month after the last day of your reporting period	Filing deadline for GST and QST returns
<b>Annual reporting period</b>	Three months after the last day of your reporting period	Filing deadline for GST and QST returns
	Last day of the month following the end of each quarter in your fiscal year	Deadline for instalment payments of GST and QST (if you are required to pay instalments)
	April 30 (for sole proprietorships)	Deadline for remitting GST and QST if your fiscal year ends on December 31
	June 15 (for sole proprietorships)	Filing deadline for GST and QST returns if your fiscal year ends on December 31

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## Amending a tax return

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If you wish to amend a tax return you filed using our online services, you must complete form FP-2500.E-V, *Request to Amend a GST/HST and QST Return Filed Online*, available on our website at [revenuquebec.ca](http://revenuquebec.ca).

If you filed your return on paper, you must complete form FPZ-2500-V, *Request to Amend a Return*, available on our website at [revenuquebec.ca](http://revenuquebec.ca).

### NOTE

You must complete a separate form for each return you want to amend.

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## Tax remittances or refunds

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### Where should you make tax remittances or file refund applications?

You must remit all GST and QST amounts to us. You can make your remittances online, just as you can file your GST and QST returns online. Simply use the online services on our website at [revenuquebec.ca](http://revenuquebec.ca). For more information, refer to “Online services” on page 87.

You can also make your remittances in person at a financial institution. Be sure to have your remittance slip with you. If you make your remittances by mail, enclose your remittance slip along with your cheque or money order (made payable to the Minister of Revenue of Québec) in the return envelope. Write your GST and QST registration numbers on the cheque or money order.

### NOTE

GST and QST remittances of \$50,000 or more must be made at a financial institution.

We must receive your remittance slip and payment no later than the filing deadline for your return. The date of receipt of a payment is the date on which it is received by a financial institution or at a Revenu Québec office (a postdated cheque is considered to be received on the date it can be cashed).

If you are claiming a refund, or if you have no remittance to make, you cannot submit your return or your refund application to a financial institution. You must submit it online or mail it to us at one of the addresses listed at the end of this document. If you mail your application, whether you are making a remittance or claiming a refund, you must sign and return the remittance slip, as this constitutes your official return.

### NOTE

Never send cash by mail.



## When will you receive your refund cheque or notice of assessment?

We must act with due diligence in refunding any net tax that a registrant claims on the required return.

If you file your return on or **before** the last day of a reporting period and you are not refunded the GST within 29 days after the last day of the reporting period, you will be paid interest calculated as of the 30th day following the last day of the reporting period until the day the refund is paid.

If you file your return **after** the last day of a reporting period and you are not refunded the GST within 29 days after the date we receive your return, you will be paid interest calculated as of the 30th day following the date we receive your return until the day the refund is paid.

In all cases, you will be paid a refund only if you have filed all the required returns for the reporting period and for all previous reporting periods. You may not receive the refund you claimed if you have a debt with the CRA. If this is the case, interest (if any) will stop accruing on the date the refund is applied to payment of the debt.

If you are not paid a QST refund within 45 days after the date we receive your return, you will be paid interest calculated as of the 46th day following the date we receive your return until the day the refund is paid. You may not receive the refund you claimed if you have a debt with us (including a GST debt). If this is the case, interest (if any) will stop accruing on the date the refund is applied to payment of the debt.

We can withhold a QST refund if you did not file all the required returns and reports under a Québec fiscal law or a regulation made under such a law. You will not receive interest on the refund for the period the refund is withheld.

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## Penalties and interest

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### GST system

A penalty may be charged if you file a return late. However, this penalty does not apply to a zero balance or a refund. The penalty is equal to:

- 1% of the amount that remains unpaid on the deadline for filing the return; **plus**
- 0.25% of the amount calculated above multiplied by the number of full months (up to 12 months) for which the return is late (from the filing deadline to the day the return is filed).

We may impose a penalty on registrants that were required to file their GST returns online but did not do so.

Any amount that is not paid within the prescribed time bears interest at the prescribed rate. This rate is revised quarterly. Interest is capitalized daily on the amount due. See the section “Prescribed interest rates,” which is published by the CRA and available at [canada.ca/taxes](http://canada.ca/taxes).



## QST system

Persons that fail to file a return by the prescribed deadline are liable to a penalty of \$25 for each day the return is late, up to \$2,500. This penalty is in addition to the QST late-filing penalties listed below.

Persons that must pay or remit a tax amount and fail to do so within the legally prescribed time are liable to a penalty at the rate of:

- 7% of the amount to pay or remit for payments that are no more than 7 days late;
- 11% of the amount to pay or remit for payments that are more than 7 but no more than 14 days late; and
- 15% of the amount to pay or remit for payments that are more than 14 days late.

Persons that fail to collect an amount are liable to a penalty of 15% of the amount. Persons that obtain a refund to which they are not entitled or that exceeds the amount to which they are entitled are liable to a penalty of 15% of the refund or amount to which they are not entitled. In addition, we may impose a penalty on registrants that were required to file their QST returns online but did not do so.

Any amount that is not paid within the prescribed time is subject to interest at the prescribed rate. This rate is revised quarterly. Interest is capitalized daily on the amount due. See the page “Interest Rates on Debts” on our website at [revenuquebec.ca](http://revenuquebec.ca).



# SPECIAL CASES

## Cash discounts and late-payment charges

If you offer cash discounts (including early-payment discounts) on credit sales, you must collect the GST and QST on the total sale price before the discount.

### Example

The invoice you give the customer contains the information below.

Purchase		\$100.00
GST* ( $\$100 \times 5\%$ )	+	\$5.00
QST ( $\$100 \times 9.975\%$ )	+	\$9.98
<b>Total</b>		<b>\$114.98</b>
The invoice also confirms that a 2% discount is offered if the customer pays within 10 days of billing. The GST and QST do not change, even if the customer takes advantage of the discount. Consequently, the total price paid by the customer will be \$112.98, calculated as follows:		
Purchase ( $\$100 - \$2$ )		\$98.00
GST ( $\$100 \times 5\%$ )	+	\$5.00
QST ( $\$100 \times 9.975\%$ )	+	\$9.98
<b>Total</b>		<b>\$112.98</b>

If you charge an amount for late payment of a bill, the GST and QST must be calculated on the amount shown on the invoice before the addition of the late-payment charge.

### Example

You charge \$5 for late payment of a bill of \$100. In this case, the GST\* and QST must be collected only on the amount of \$100, even if your customer actually paid \$105 for the item.

When the amount you bill the customer is already net of the early-payment discount, you must charge GST and QST on the invoiced amount.

### Example

You send a customer an invoice with instructions to pay \$108 if payment is made by March 23, or \$118 if payment is made after March 23. Even if the customer makes the payment on or after March 23, you must charge GST\* and QST on the amount of \$108.



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## Volume discounts

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If you offer volume discounts, you may be able to adjust the GST and QST payable by the customer. This will depend on when the discount is granted.

If the discount is granted **at the time of sale**, you must bill the GST and QST on the discount price (the sale price minus the discount).

<b>Example</b>		
You sell tables and chairs to a customer and provide a 10% discount on the price.		
10 tables at \$150.00 each		\$1,500.00
10% discount	–	\$150.00
40 chairs at \$50.00 each	+	\$2,000.00
10% discount	–	\$200.00
	<b>Subtotal</b>	<b>\$3,150.00</b>
GST* ( $\$3,150 \times 5\%$ )	+	\$157.50
QST ( $\$3,150 \times 9.975\%$ )	+	\$314.21
	<b>Total</b>	<b>\$3,621.71</b>

Some volume discounts are granted after the sale is made and the GST and QST are collected. This type of discount is granted to the customer **at the end of a set period**, such as one year. In such a case, you can adjust, refund or credit the GST and QST related to the discount. If you choose to adjust the taxes, you must do so during the reporting period in which the discount was granted, or within four years after the end of that period.

As a rule, you must also issue a credit note to the customer specifying the amount of the discount and the amount of adjusted, refunded or credited taxes. However, a credit note is not necessary if the customer provides you with a debit note containing this information. In this case, the GST and QST collected do not change, but you can subtract an amount equal to the reduction of taxes in the calculation of your net tax. If the customer is a registrant, the ITC and ITR to which the customer is entitled will be reduced by an amount equal to the reduction of taxes.

In certain circumstances, you may not want to adjust the taxes, such as when a registrant purchaser has already claimed an ITC and an ITR for the amounts. If you decide not to make the adjustment, the GST and QST must not be included in the discount, and a credit or debit note need not be provided.



## Deposits and returned goods

The GST and QST are collected on a deposit only if the deposit is considered to constitute partial payment of the sale price of a good or service. If the customer forfeits the deposit by not purchasing the item or service, both taxes are considered to be included in the deposit.

To determine the GST\* to be collected and remitted on the forfeited amount, multiply the amount of the deposit by 5/105. To determine the QST to be collected and remitted, multiply the total amount of the deposit by 9.975/109.975. Registrant customers can claim an ITC and an ITR for the taxes deemed to have been paid on the forfeited deposit if they have the required information.

The table below shows the tax fractions to use in provinces where the HST applies.

### Tax fractions in provinces where the HST applies

Participating provinces	Tax fractions (since October 1, 2016)
Prince Edward Island	15/115
New Brunswick	15/115
Nova Scotia	15/115
Ontario	13/113
Newfoundland and Labrador	15/115

#### Example

A customer pays a deposit of \$50 to reserve a television set for purchase, but later decides not to buy the item. The deposit is therefore forfeited. We consider that you have collected GST\* and QST equal to 5/105 and 9.975/109.975, respectively, of the forfeited deposit. As a result, you must remit \$2.38 in GST ( $\$50 \times 5/105$ ) and \$4.54 in QST ( $\$50 \times 9.975/109.975$ ). If the customer is a registrant, an ITC of \$2.38 and an ITR of \$4.54 can be claimed in most cases.

The above rules do not apply to instalment payments. For the rule that applies, see “When to collect GST and QST” on page 20.

If you provide a refund or credit on goods returned by a customer, you can refund or credit the corresponding GST and QST to the customer. In either case, you must prepare a credit note and give it to your customer.

The note must include the following information:

- a statement to the effect that the document is a credit note;
- your name or business name and your GST and QST registration numbers;
- the customer’s name or business name;
- the date on which the credit note is issued;
- one of the following:
  - the amount of the tax adjustment, credit or refund,
  - a statement specifying that the total amount includes the tax adjustment, credit or refund, and also providing the tax rate applicable to each good or service and the reduction applicable to all goods or services or to each good or service.



A debit note provided by the customer and containing the information specified above is also acceptable.

You can deduct the GST and QST you refunded (or credited) to the customer from the net tax for the reporting period during which the credit or debit note was prepared, provided you have already taken the tax into account in the calculation of net tax for the reporting period concerned or a previous reporting period. The customer, in calculating net tax, is required to add the tax refunded by you. This is particularly important if the customer is a registrant and claimed an ITC and an ITR for the tax initially paid.

If you refund only a percentage of the purchase price (for example, 85%) and keep the balance to cover repackaging or other expenses, you must refund only 85% of the tax initially collected. You must also prepare a credit note (or request a debit note) for that amount.

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## Promotional gifts and free samples

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In general, you are not required to collect GST or QST on promotional gifts distributed to customers free of charge or as a bonus on the purchase of another item. However, you can claim ITCs and ITRs for the taxes you paid (or that were payable) on purchases related to such gifts, provided the gifts are acquired to promote or facilitate your taxable sales.

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## Gift cards and gift certificates

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Gift cards are a version of gift certificates offered by businesses in the form of swipe cards or chip cards. An amount of money is recorded on the card for use by a customer to purchase goods or services from the issuing business or businesses.

Gift certificates are vouchers that allow customers to purchase goods or services from one or more businesses.

Sales of gift cards and gift certificates are not taxable. However, if a customer uses a gift card or gift certificate, GST and QST must be calculated on the total price of the goods or services purchased, as in a cash purchase. The value of the gift card or gift certificate is considered to cover all or part of the amount paid for the goods or services purchased. As the retailer, you are not entitled to any form of compensation.

### Example

For his birthday, a boy receives a \$30 gift card from his favourite store. His purchase is as follows:

CDs		\$35.00
GST* ( $\$35 \times 5\%$ )	+	\$1.75
QST ( $\$35 \times 9.975\%$ )	+	\$3.49
	<b>Subtotal</b>	<b>\$40.24</b>
Value of gift card	-	\$30.00
	<b>Balance due</b>	<b>\$10.24</b>



## Coupons

Coupons are receipts or tickets with a set monetary value (such as a \$2 discount) or without a set monetary value (such as a 10% discount). Coupons entitle the consumer to a discount on the purchase price of specific goods or services. Coupon reimbursements are not taxed.

The following section shows how to calculate the GST and QST on various types of coupons.

### Reimbursable coupons

Reimbursable coupons reduce the total amount of the bill, like a cash payment. They are generally referred to as “manufacturers’ coupons,” and their face value is considered to include the GST and QST payable.

Reimbursable coupons:

- are remitted by the retailer to a third party (for example, a coupon clearing house or the manufacturer) for redemption;
- entitle the purchaser to a specific discount (set amount) at the time of purchase; and
- apply only to taxable (other than zero-rated) goods and services.

When a customer presents a retailer with this type of coupon and the retailer’s prices do not include the GST or QST, the retailer must total the value of all items purchased and add the GST and QST payable before deducting the value of the coupon(s) from the total amount charged. If the retailer’s prices include the GST and QST, the vendor must total the sale first and then deduct the value of the coupon(s).

#### Example: Reimbursable coupon

A customer purchases an item and provides a \$10 coupon. You must calculate the amount that the customer must pay in one of the following ways:

		<b>GST* and QST not included in the price</b>		<b>GST* and QST included in the price</b>
Price of item		\$100.00		\$114.98
GST* (\$100 × 5%)	+	\$5.00		
QST (\$100 × 9.975%)	+	\$9.98		
<b>Subtotal</b>		<b>\$114.98</b>		<b>\$114.98</b>
Value of coupon (GST* and QST included)	–	\$10.00	–	\$10.00
<b>Amount payable by customer</b>		<b>\$104.98</b>		<b>\$104.98</b>

On the GST return, the **retailer** must account for the GST collected without taking the value of the coupon into account. The QST collected must be taken into account in the same manner on the QST return. On sending the coupon to the manufacturer for redemption, the retailer will generally be reimbursed for the full value of the coupon (including GST and QST).

The **manufacturer** can claim an ITC and an ITR for the taxes that were reimbursed and deemed to have been included in the value of the coupon. The ITC will be equal to 5/105<sup>29</sup> of the value of the coupon, the ITR to 9.975/109.975 of its value.



Registrants that use such coupons to make purchases for their business must keep in mind that the value of the coupon is subtracted after calculation of the GST and QST, thereby reducing the amount of GST and QST actually paid on the purchases. The amount claimed as an ITC must therefore be reduced by 5/105 of the value of the coupon. Similarly, the amount claimed as an ITR must be reduced by 9.975/109.975 of the value of the coupon.

## Non-reimbursable coupons

Non-reimbursable coupons are normally distributed by retailers and have the following characteristics:

- They are not remitted to a third party for reimbursement.
- They entitle the customer to a specific discount (amount or set percentage) at the time of purchase.
- They apply only to taxable (excluding zero-rated) goods or services.

Retailers who give out coupons can treat them as reimbursable or non-reimbursable coupons.

If the retailer treats them as reimbursable coupons (meaning GST and QST are included in their value), they must follow the rules set out under "Reimbursable coupons" above. In this case, the retailer must charge the GST and QST on the total price of the good or service and remit those taxes to us. The retailer can also claim ITCs and ITRs for the taxes that were deemed to be included in the value of the coupons, for the reporting period in which the coupons were accepted.

If the retailer treats them as non-reimbursable coupons, the coupons will reduce the price of goods or services before the calculation of GST and QST. Retailers who choose this method must deduct the value of the coupon from the sale price before calculating the GST and QST payable by the purchaser. In this case, the retailer cannot claim ITCs and ITRs on the value of the coupons presented by the purchaser.

<b>Example: Non-reimbursable coupon</b>		
A customer buys a tool in your hardware store and presents a coupon to obtain a discount.		
Price of tool		\$100.00
Face value of coupon	–	\$10.00
	<b>Subtotal</b>	<b>\$90.00</b>
GST* ( $\$90.00 \times 5\%$ )	+	\$4.50
QST ( $\$90.00 \times 9.975\%$ )	+	\$8.98
	<b>Amount payable by the customer</b>	<b>\$103.48</b>

## Other coupons

Coupons that are not for a specific discount are treated in the same way as non-reimbursable coupons whose value is deducted from the sale price of an item before calculation of the taxes.

These coupons may:

- entitle the customer to various percentages of discount on the price of an item (for example, coupons offering a 10% discount on a purchase of five boxes or less and a discount of 20% on a purchase of six boxes or more);
- offer an item free of charge if another item is purchased (for example, two-for-one coupons);
- entitle the customer to more than one monetary discount (for example, \$0.50 off a 1 L bottle of soft drink, or \$1.00 off a 2 L bottle);
- be used to purchase taxable or exempt goods and services.



## Manufacturers' rebates

Manufacturers may offer rebates on the property they sell. The GST and QST rules for manufacturers' rebates apply when all three of the following **three** conditions are met:

- A manufacturer sells taxable property (excluding zero-rated property, other than motor vehicles purchased for sale, under the QST system) to a customer entitled to a rebate.
- The sale is made either directly by the manufacturer or by another person (such as a retailer).
- The customer receives a rebate respecting the property from the manufacturer, accompanied by a document specifying that a portion of the rebate represents the GST and QST, and the rebate is not associated with a debit or credit note.

Some manufacturers provide a rebate application form with the property (often referred to as a "mail-in rebate"). In this case, the customer, after purchasing the item from the retailer, completes the rebate application and mails it directly to the manufacturer. Since the payment of the rebate is a separate transaction between the manufacturer and the customer, the retailer must take into account the GST and QST on the full sale price of the item, without deducting the value of the manufacturers' rebate.

### Example

A customer purchases a package of batteries from a hardware store for \$8 plus \$0.40 GST\* and \$0.80 QST. The package contains a form that can be completed and mailed to the manufacturer for a \$2 rebate. The manufacturer receives the rebate application and sends the customer a cheque for \$2.

Some manufacturers' rebates are granted to customers through the retailer at the time the property is purchased. Even if the amount of the rebate is applied to the retail price of the property, the retailer must collect GST and QST on the retail price before deducting the amount of the rebate.

### Example

A dealership sells an automobile for \$20,000. The dealer informs the customer (who is not registered for the GST or QST) that the manufacturer is providing a \$500 rebate on the automobile.

Automobile sale price		\$20,000
GST* ( $\$20,000 \times 5\%$ )	+	\$1,000
QST ( $\$20,000 \times 9.975\%$ )	+	\$1,995
	<b>Subtotal</b>	<b>\$22,995</b>
Rebate	–	\$500
	<b>Amount payable by the customer</b>	<b>\$22,495</b>

The customer must pay \$20,500 ( $\$22,495 - \$1,995$ ) to the dealership and \$1,995 to the Société de l'assurance automobile du Québec.

Manufacturers that grant a rebate are entitled to an ITC equal to  $5/105^{30}$  of the value of the rebate for the period during which the rebate was granted. They are also entitled to an ITR equal to  $9.975/109.975$  of the value of the rebate. Special rules apply if the customer is a registrant entitled to an ITC or an ITR, or to a GST or QST rebate. For more information, contact us at one of the numbers shown at the end of this document.



## Used property

### Sales of used property

As a rule, the sale of used property (including property seized or repossessed by a creditor) is taxable at 5% GST\* and 9.975% QST. Consequently, an antique dealer that is a registrant must, in most cases, collect the taxes on property sold. However, used property is not taxable if sold by a person not engaged in commercial activities (for example, an individual who sells personal items at a garage sale).

Under the QST system, road vehicles that must be registered under the *Highway Safety Code* are QST-taxable even if the vendor is not engaged in commercial activities. In such cases, the QST is collected when the vehicle is registered with the Société de l'assurance automobile du Québec (SAAQ).

Persons that occupy a space at a flea market (referred to as "occupants") are subject to the same rules as most other merchants, regardless of whether the merchandise they sell is new or used. Under the QST system, persons that make the selling space available to occupants must send us a list of the occupants containing certain information. For more information, refer to *Flea Markets* (IN-255-V).

### Purchases or trade-ins of used property

If you accept used property as a trade-in for property you sell, special rules apply to the transaction, depending on whether or not the person trading in the property (the vendor) is a registrant.

### The vendor is a registrant

In general, if the vendor is a registrant, the vendor must collect GST and QST on the value of the property traded in, provided the property was used in the course of the vendor's commercial activities. In this case, you must collect GST and QST from the vendor on the full sale price of the property. This therefore requires two separate transactions.

#### NOTE

If the property traded in was not used in the course of the vendor's commercial activities, the rules under "The vendor is not a registrant" on page 54 apply.

#### Example

ABC sells machinery to XYZ for \$50,000. ABC grants \$20,000 on the trade-in of XYZ's used machinery. Both companies are registrants.

#### Invoice prepared by XYZ

Sale price of used machinery		\$20,000
GST* ( $\$20,000 \times 5\%$ )	+	\$1,000
QST ( $\$20,000 \times 9.975\%$ )	+	\$1,995
<b>Amount paid by ABC</b>		<b>\$22,995</b>

#### Invoice prepared by ABC

Sale price of new machinery		\$50,000.00
GST* ( $\$50,000 \times 5\%$ )	+	\$2,500.00
QST ( $\$50,000 \times 9.975\%$ )	+	\$4,987.50
<b>Subtotal</b>		<b>\$57,487.50</b>
Total paid by ABC for the used machinery	-	\$22,995.00
<b>Amount paid by XYZ</b>		<b>\$34,492.50</b>

Both you and the vendor can claim an ITC and an ITR for the taxes paid, since the property in each case was acquired in the course of commercial activities. You and the vendor must ensure that the amount of GST and QST collected is listed on both invoices.

## The vendor is not a registrant

In the following cases, GST and QST do not apply to the value of the property traded in:

- The vendor is not a registrant.
- The vendor is a registrant and the property traded in was not used in the course of the vendor’s commercial activities.

You must calculate the taxes on the net amount of the sale, that is, on the sale price of the item minus the trade-in value. There is an exception for trade-ins of road vehicles under the QST system (explained below under “Trade-ins of road vehicles”).

### NOTE

The taxes are calculated on the net amount only if the purchaser also owns the property traded in.

#### Example

Green Grass Inc. is a registrant. It sells a lawnmower to a customer who is not a registrant for \$500, and grants \$100 for the trade-in of the customer’s used lawnmower.

New lawnmower		\$500.00
Lawnmower traded in	–	\$100.00
	<b>Subtotal</b>	<b>\$400.00</b>
GST* (\$400 × 5%)	+	\$20.00
QST (\$400 × 9.975%)	+	\$39.90
	<b>Amount payable by customer</b>	<b>\$459.90</b>

Green Grass Inc. is not entitled to an ITC or an ITR for the trade-in lawnmower.

## Trade-ins of road vehicles

Under the GST system, trade-ins of road vehicles are subject to the above-mentioned rules respecting the sale, purchase or trade-in of used property. The same is generally true under the QST system. However, the QST does not apply to motor vehicles traded in by registrants to vehicle vendors. Such sales are zero-rated, since the vehicle vendors acquire the vehicles exclusively for the purpose of selling them or of leasing them for a period of at least one year.

In the case of used road vehicles, the QST applies to the estimated value of the vehicle. The Société de l’assurance automobile du Québec (SAAQ) collects the QST on retail sales of new or used motor vehicles with a net weight of less than 4,000 kilograms. Generally, the SAAQ applies the QST to the amount paid or the estimated value of the used vehicle, whichever is greater.

For more information, refer to *The QST, the GST/HST and Road Vehicles* (IN-624-V).



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## Sales made in a participating province

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The HST applies in the participating provinces (Prince Edward Island, New Brunswick, Nova Scotia, Ontario and Newfoundland and Labrador). The basic GST\* rules also apply to the HST. The table below shows the applicable HST rates in each of the participating provinces as well as the provincial and federal components of these rates.

Provinces where the HST applies	Rates (since October 1, 2016)		
	Federal HST component	Provincial HST component	HST rate
Prince Edward Island	5%	10%	15%
New Brunswick	5%	10%	15%
Nova Scotia	5%	10%	15%
Ontario	5%	8%	13%
Newfoundland and Labrador	5%	10%	15%

Businesses that are registrants must collect and remit HST if they make taxable sales (other than zero-rated ones) in a participating province.

Québec registrants are not required to account separately for the HST collected or paid. They must use their usual GST return to calculate their net tax. These registrants must, however, account for the QST separately.

The place of supply rules apply for the purpose of determining whether or not a sale is considered to be made in a participating province. Québec registrants must take these rules into account in deciding whether they must collect the GST or the HST on sales made in these provinces.

The rules for determining the place of supply are the same as the rules used to determine whether a transaction occurs in Québec. For more information, refer to GST/HST Technical Information Bulletin B-103, *Harmonized Sales Tax: Place of supply rules for determining whether a supply is made in a province*. The bulletin is published by the CRA and available at [canada.ca/taxes](http://canada.ca/taxes).

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## Sales to the federal government

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The federal government, its corporations and its agencies are required to pay GST and QST if they acquire taxable goods or services (other than zero-rated ones). Consequently, you must collect GST and QST on your taxable sales (other than zero-rated ones) to the federal government, its corporations and its agencies.

The federal government, its corporations and its agencies must also collect GST and QST and remit it to us if they make taxable sales of goods or services (other than zero-rated sales).

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## Sales to the Québec government

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The Québec government and its departments, agencies and mandataries must pay the GST and QST if they acquire taxable goods or services (other than zero-rated ones). Consequently, you must collect GST and QST on your taxable sales (other than zero-rated ones) to the Québec government or its departments, agencies and mandataries.

The Québec government and its departments, agencies and mandataries must also collect GST and QST and remit it to us if they make taxable sales of goods or services (other than zero-rated sales).



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## Sales to Indians<sup>31</sup>

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In most cases, you must collect GST and QST on sales made to Indians, band councils, tribal councils and band-empowered entities, and on sales of goods and services made on a reserve to persons who are not Indians. However, you do not have to charge the taxes if:

- Property is purchased on a reserve by an Indian, a band council, a tribal council or a band-empowered entity that is not a legal person, or delivered to a reserve by the vendor or the vendor's agent (and, in the case of a band-empowered entity that is a legal person, the property is also intended for band management activities or concerns real property situated on a reserve).
- Services are provided entirely on a reserve, to an Indian, in respect of property located on the reserve at that time.
- Services are provided entirely on a reserve to an Indian who is on the reserve at that time.
- Transportation services with on-reserve departure and arrival points are provided to an Indian.
- Services are performed in whole or in part off a reserve for an Indian and concern a right to real property situated on a reserve.
- Services are acquired on a reserve or off a reserve by a band council, tribal council or band-empowered entity for band management activities or for use with respect to real property situated on the reserve. Transportation services, short-term accommodation, and meals and entertainment are subject to GST and QST if acquired outside a reserve. However, a refund of the taxes may be claimed if the goods or services were acquired for band management activities or for use with respect to real property situated on the reserve.

### NOTE

The exemption from the taxes can only be granted if the proper documents are submitted to the vendor.

Some vendors whose place of business is not located on a reserve do business primarily with Indians, band councils, tribal councils or band-empowered entities. In some cases, these vendors are in a remote location and their regular trading zone includes a reserve which is not in the immediate vicinity. The requirement for the vendor to deliver the property to the reserve may therefore be difficult to meet, either because of prohibitive costs or lack of transportation services. If this is the case, vendors may, under certain conditions, make tax-exempt sales to Indians, band councils, tribal councils or band-empowered entities without delivering the property to the reserve. For more information, refer to GST/HST Policy Statement P-246, *Remote stores and other off-reserve stores with significant sales to Indians, Indian bands and band-empowered entities*. The statement is published by the CRA and available at [canada.ca/taxes](http://canada.ca/taxes).

You can claim ITCs and ITRs for purchases you make in the course of your commercial activities in order to sell goods or services to Indians, band councils, tribal councils or band-empowered entities. This is the case even if you are not required to collect GST or QST on the sales. We suggest that you keep separate entries in your books for sales made to Indians and sales on which you collected GST and QST.

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31. Although we recognize that many First Nations members prefer not to be referred to as Indians, we are using this term strictly in reference to its legal meaning under the *Indian Act*.



## Supporting documents

If the purchaser is an individual on a reserve, the vendor must keep adequate proof that the sale was made to an Indian registered under the *Indian Act*. The vendor can simply enter on the invoice the individual's registry number included on the Certificate of Indian Status issued by Indigenous Services Canada, or the individual's band name and family number (commonly known as the "band number" or "treaty number").

If property is purchased on a reserve by a band council, a tribal council or a band-empowered entity that is not a legal person, the purchaser must provide the vendor with a document certifying that the property is being acquired by the band council, tribal council or band-empowered entity that is not a legal person. If the property is purchased by a band-empowered entity that is a legal person, the document provided to the vendor must certify that the property is being acquired in connection with band management activities or real property situated on the reserve.

If property is acquired outside a reserve by an Indian, a band council, a tribal council or a band-empowered entity, the vendor must also retain (in addition to the registry number on the Certificate of Indian Status or the certifying document from the band council, tribal council or band-empowered entity) adequate proof that the property was delivered to the reserve by the vendor or the vendor's agent. If the vendor's own vehicle is used to deliver property to the reserve, the vendor can complete form LE-20-V, *Proof of Delivery to a Reserve*, for records purposes.

In the case of services, the document must certify that the services are being acquired by a band council, a tribal council or a band-empowered entity for band management activities or for real property situated on a reserve.

For more information, refer to the following:

- GST/HST Technical Information Bulletin B-039, *GST/HST Administrative Policy – Application of the GST/HST to Indians*;
- GST/HST Policy Statement P-230, *Application of the Excise Tax Act to Leases, Licenses and Similar Arrangements of Tangible Personal Property by Indians, Indian Bands and Band Empowered Entities* (The statement is published by the CRA and available at [canada.ca/taxes](http://canada.ca/taxes));
- the current version of interpretation bulletin TVQ. 16-17, *Rules applicable to the bands of Hunter's Point, Kitcisakik and Pakuashipi and to the members of those bands*.

## Special measures for the Mohawks of Kahnawake

There are special measures providing for a QST exemption on sales of property to the Mohawks of Kahnawake. The exemption does not cover meals served in restaurants, fuel, alcoholic beverages or cannabis products.

These measures must be applied by persons that carry on commercial activities in one of the regional county municipalities located in the RCM of Roussillon (Candiac, Châteauguay, Delson, La Prairie, Léry, Mercier, Saint-Constant, Sainte-Catherine, Saint-Isidore, Saint-Mathieu and Saint-Philippe) and in the municipalities of Baie-D'Urfé, Beaconsfield, Brossard, Côte-Saint-Luc, Dollard-Des-Ormeaux, Dorval, Hampstead, Kirkland, L'Île-Dorval, Longueuil, Montréal, Montréal-Est, Montréal-Ouest, Mont-Royal, Pointe-Claire, Sainte-Anne-de-Bellevue, Saint-Lambert, Senneville and Westmount.

A Mohawk of Kahnawake who wishes to obtain the exemption must show two pieces of identification, one of which must be the Certificate of Indian Status. The other piece of identification may be the individual's Québec driver's licence, Québec health insurance card or Québec birth certificate. On the invoice, the merchant must enter the purchaser's name and the number shown on the Certificate of Indian Status.



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## Sales to foreign representatives or officers

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You must collect the GST and QST on taxable sales (other than zero-rated ones) made to diplomatic missions, consular posts, offices of political divisions of foreign states, international organizations and visiting forces units present in Canada. The same rule applies to foreign representatives or officers of one of those entities, whether they make purchases on their own behalf or on behalf of their organizations.

Foreign representatives or officers and their dependants therefore cannot avoid paying GST and QST by showing the vendor diplomatic identification cards issued by the federal or Québec government. However, foreign representatives or officers (and, in certain cases, the members of their family or only their spouse) can obtain a rebate of the taxes paid on most purchases made in Canada if they meet certain conditions. To do so, they must complete form FP-2498-V, *Application for a Rebate of Taxes and Duties for a Foreign Representative, Diplomatic Mission, Consular Post, Office of a Political Division of a Foreign State, International Organization or Visiting Forces Unit*, and file it with the required supporting documents. The application must be filed within two years following the date of purchase.

Members of diplomatic missions, consular posts and offices of political divisions of foreign states can obtain tobacco products from selected suppliers without paying the tobacco tax, as can non-Canadian employees of certain international government organizations. These individuals can also purchase alcoholic beverages at the specialized distribution centre of the Société des alcools du Québec in Montreal without paying the QST or the specific tax on alcoholic beverages. For more information, refer to *Rebate of Taxes and Duties for Foreign Representatives, Diplomatic Missions, Consular Posts, Offices of a Political Division of a Foreign State and International Organizations* (IN-249-V), which is available on our website at [revenuquebec.ca](http://revenuquebec.ca).

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## Sale of a business

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If you sell a business or a part of a business, you and the purchaser can make a joint election not to have the GST and the QST apply to the sale. The following conditions must be met:

- You are selling a business or part of a business that you established or carried on, or that you acquired after another person established it or carried it on.
- One of the following situations applies to you and the purchaser:
  - You are both registrants.
  - You are a non-registrant and the purchaser is a registrant.
  - You are both non-registrants.
- Through the transaction, the purchaser acquires all or substantially all (90% or more) of the property that may reasonably be considered necessary to carry on the business.

To make the election, you and the purchaser must complete form FP-2044-V, *Election Respecting the Acquisition of a Business or Part of a Business*. The form must be sent to us by the purchaser, if the purchaser is a registrant.

To determine whether a sale meets these conditions, consider the two questions below.



## Are you selling a business or a part of a business?

For GST and QST purposes, a business includes a trade, manufacture or professional practice. The assets of a business generally include real property, equipment, inventory and intangible property such as goodwill. As a rule, the sale of one or more individual assets is not considered to constitute a sale of a business or a part of a business, even if the asset in question has a high monetary value and is indispensable to the operation or establishment of the business.

A part of a business is generally an activity that may be carried on by a functionally and physically distinct administrative unit. A part of a business may also be an activity which supports or is related to the broader business, but is organized as a separate activity capable of operating on its own.

### Example

A cake and cookie manufacturer, in business for more than ten years, decides to specialize in cakes exclusively. Its cookie-making facilities (production line, inventory, equipment and intangible property) are put up for sale. In this case, it may be said that a part of a business is being sold.

## Is the purchaser acquiring all or substantially all of the property?

In order for the election regarding the sale of the business to be made, property that the purchaser requires to carry on the business but that is not acquired under the sales agreement (for example, property acquired from another source or already in the purchaser's possession) must not exceed 10% of the FMV of all the property required to carry on the business.

In addition, the purchaser must be capable of carrying on the same kind of business that was established or carried on by the vendor using the property acquired under the sales agreement.

Once the vendor and the purchaser have jointly elected not to apply the GST and QST, the vendor is not required to collect those taxes and the purchaser is not required to pay them. However, the taxes apply where:

- taxable services are rendered to the purchaser;
- taxable property is supplied by lease, licence or similar agreement; or
- taxable real property is sold to a non-registrant.

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## Principals and agents (mandators and mandataries)

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A mandate is a contract by which a person (an "agent" for GST purposes and a "mandatary" for QST purposes) is empowered to represent another person (the "principal" for GST purposes and the "mandator" for QST purposes) in the performance of a judicial act in respect of a third party. As part of its mandate, an agent may thus sell tangible personal property on behalf of a principal.

If the principal would be required to collect the taxes on a sale, the usual GST and QST rules apply to sales by an agent. Principals must therefore collect and report the taxes on the taxable sales (other than zero-rated ones) made by their agents. For their part, agents must collect and report the taxes on the services they provide to principals with regard to those sales.



**Example**

ABC Ltd. is a registrant. The company has several surplus computers that were used in its commercial activities. It arranges to have the computers sold by an agent who is also a registrant.

The agent asks for a commission amounting to 10% of the sale price (excluding GST\* and QST), and sells all of the computers to one buyer for \$1,000.

The agent therefore bills the customer \$50 GST ( $\$1,000 \times 5\%$ ) and \$99.75 QST ( $\$1,000 \times 9.975\%$ ).

The agent then credits \$1,149.75 ( $\$1,000 + \$50 + \$99.75$ ) to ABC Ltd. and requests payment of the \$100 commission ( $\$1,000 \times 10\%$ ), \$5 GST and \$9.98 QST (for a total of \$114.98).

ABC Ltd. therefore receives \$1,034.77 from the agent ( $\$1,149.75 - \$114.98$ ), and remits \$45 net GST ( $\$50 \text{ GST} - \$5 \text{ ITC}$ ) and \$89.77 net QST ( $\$99.75 \text{ QST} - \$9.98 \text{ ITR}$ ) to us. The agent reports only the taxes charged on the commission.

However, an agent and a principal can jointly elect to have the agent collect, report and remit the taxes. In this case, the agent must be a registrant for the taxes to which the election applies. The election must be made using form FP-2506-V, *Election or Revocation of an Election by a Principal and the Principal's Agent: Responsibility for Collecting, Reporting and Remitting the GST/HST and the QST*. Under the election, the agent and principal become jointly and severally responsible for any resulting obligations. The agent must also collect GST and QST on the commission received from the principal.

If the principal is not required to collect the GST or QST on the sale of taxable tangible personal property, the agent is generally considered to have sold the property to the buyer. The agent must therefore be registered for the GST and QST, and must collect the taxes and remit them to us. However, the agent is not required to collect the taxes on the services provided to the principal with regard to the sale.

**Example**

A customer who is not a registrant asks a merchant (the agent) to sell a boat for her. The boat was used for personal purposes. The agent, who is a registrant, asks for a commission of 10% of the sale price (excluding GST\* and QST).

The agent sells the boat for \$21,000. The agent must charge \$1,050 GST and \$2,094.75 QST to the buyer and remit those amounts to us. However, the \$2,100 commission ( $\$21,000 \times 10\%$ ) that the customer pays to the agent is not taxable.

In such cases, the principal and the agent may make a joint election in writing to have the principal collect the taxes from the buyer and report them. This election can be made if the principal is a registrant who is not required to collect the taxes on the sale in question and if the property was last acquired by the principal for consumption or use in a business, adventure or concern in the nature of trade. In this case, the agent must collect and report the GST and QST applicable to the services provided to the principal.

Auctioneers are considered agents and are subject to special rules. For more information, refer GST/HST Info Sheet GI-010, *Auctioneers*, published by the CRA and available at [canada.ca/taxes](http://canada.ca/taxes).



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## Exports

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### Tangible personal property

As a rule, tangible personal property is zero-rated for GST purposes if it is exported from Canada by the purchaser (or, in the case of the QST, if it is shipped outside Québec by the purchaser). You are therefore not required to collect the taxes on such property sold to a person that intends to export it from Canada (or ship it outside Québec).<sup>32</sup> You may nonetheless claim ITCs and ITRs to recover the taxes you paid on the goods and services acquired to make or sell such tangible personal property. For more information, refer to “Calculating ITCs and ITRs” on page 21.

To qualify as zero-rated, such property must meet **all** the following conditions:

- The property must not be an excisable good (such as an alcoholic beverage, a tobacco product or a cannabis product).
- The purchaser must not be a consumer.
- Once the property has been delivered to the purchaser in Canada, it must be taken outside Canada within a reasonable length of time.
- The property must not have been acquired for consumption, use or sale in Canada before being exported.
- The property must not be processed, transformed or altered in Canada after the sale and before being exported by the purchaser, except to the extent required for its transport.
- The vendor must provide proof that the purchaser exported the property from Canada since we may require this proof for audit purposes.
- If a person exports property that is electricity, crude oil or natural gas, or any other property transported by means of a wire, pipeline, or other conduit, the person must not be a registrant.

A sale of property is also zero-rated under the following circumstances:

- The property is shipped internationally to a destination specified in the contract for carriage of the property.
- Possession of the property is transferred to a common carrier or a consignee retained to ship the property internationally.
- The property is sent to a foreign address by mail or by courier.

Property and services under warranty sold in Canada to a non-resident that is not a registrant are generally zero-rated.

Under the GST and QST systems, a person (other than a consumer) not resident in Canada that purchases tangible personal property for export, but does not meet the criteria for zero-rating mentioned above, must pay the taxes, but may be entitled to a refund of the taxes paid. However, the purchaser must export the property within 60 days after delivery for use primarily (more than 50%) outside Canada. The GST and QST rebate is claimed using form FP-2189-V, *General GST/HST and QST Rebate Application*.

An export trading house is a person at least 90% of whose commercial activities consist in exporting property outside Canada (under the GST system) or buying property in Québec for resale outside Québec (under the QST system). Such a person can request our authorization to use export certificates (shipping certificates) in order to purchase property without paying the taxes. These certificates serve as proof that the property is to be exported from Canada (or shipped outside Québec).

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32. Unless otherwise indicated, the rules set forth in this section apply to both taxes (even if the QST and Québec are not specifically mentioned).

Eligible non-manufacturing businesses whose activities consist in exporting property from Canada (or shipping property outside Québec), and that add limited value through their processing or distribution activities, may use an export (or shipping) distribution centre certificate. This certificate allows the business to acquire the following property without paying the taxes: inventory, property added to other property during processing, and customers' property that undergoes processing services. For more information about these certificates, contact us.

In general, you must collect GST and QST on property purchased by non-resident consumers. A GST and QST rebate may be granted for tax paid on certain goods and services related to and supplied in connection with a foreign convention.

As a supplier of such goods and services, you may pay or credit the rebate to your clients. You must report the amounts paid or credited using form FP-106-V, *Information Return: Rebates Paid or Credited for Foreign Conventions and Tour Packages*. For more information, refer to *GST/HST Information for the Travel and Convention Industry* (RC4036), which is published by the CRA and available at [canada.ca/taxes](http://canada.ca/taxes).

In general, persons that reside in Canada, outside Québec, can claim a rebate of the QST on tangible personal property purchased in and shipped outside Québec by completing form VD-352-V, *Application for a Rebate of the QST Paid on Corporeal Movable Property That Is Taken or Shipped Outside Québec to Another Location in Canada by a Person Resident in Canada*. If the tangible personal property is a road vehicle, form VD-60.R-V, *Application for a QST Rebate for a Road Vehicle*, must be completed. In either case, the person must meet the conditions to qualify for a rebate. Contact us for more information about these conditions.

## Services

Services provided in Québec to non-residents are generally zero-rated. However, these transactions are subject to 5% GST\* and 9.975% QST if, for example:

- The service is provided to an individual who is not resident in Canada<sup>33</sup> but is in Canada when he or she contacts the supplier about the service.
- The service is provided to an individual during his or her stay in Canada.

The sale of services (other than transportation services) provided with respect to tangible personal property ordinarily situated outside Canada is zero-rated, provided the property is imported solely for the purpose of rendering the services and is exported as soon as possible<sup>34</sup> after the services have been rendered. Any tangible personal property supplied with these services is also zero-rated.

### Example

A person imports property ordinarily situated outside Canada for the sole purpose of making repairs. The property is exported as soon as possible once the repairs have been made. The repair service is therefore zero-rated.

33. The same rule applies for the QST in Québec. Unless otherwise indicated, the rules set forth in this section apply to both taxes (even if the QST and Québec are not specifically mentioned).

34. Under the QST system, services provided with respect to property that is ordinarily situated in Canada, outside Québec, are zero-rated for QST purposes, provided the purchaser of the services is registered for the GST.



Other zero-rated services include:

- certain professional or consulting services provided to a non-resident;
- advisory, consulting or research services that are intended to assist a person that is not a resident of Canada in taking up residence or establishing a business in Canada;
- advertising services provided in Canada to a non-resident that is not a registrant;
- services provided in Canada to a non-resident that is not a registrant, in respect of property under warranty;
- services that consist in providing, to non-resident individuals, courses and examinations leading to a certificate, diploma, licence or similar document (or to a class or rating in respect of a licence) attesting to the non-resident individual's competence in a trade or vocation. The services must be sold to a non-resident (other than an individual) that is not a registrant.

## Intangible personal property

Supplies of intangible personal property (IPP) to non-residents who are not registrants are generally zero-rated. The exceptions are:

- a supply of IPP to an individual who is in Canada (or in Québec, for QST purposes) when the supply is made;
- a supply of IPP that relates to real property in Canada or to tangible personal property that is ordinarily situated in Canada;
- a supply of IPP that relates to a supply of a service that is made in Canada, unless the service is zero-rated;
- a supply of IPP that can only be used in Canada;
- a supply of making a telecommunications facility that is IPP available for use in providing a telecommunication service.

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## Imports

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### Tangible personal property

Property imported into Canada is generally subject to 5% GST,\* and property brought into Québec is generally subject to 9.975% QST. This excludes items designated as non-taxable importations (GST system) or as non-taxable property brought into Québec (QST system). Non-taxable items include:

- certain medals, and certain trophies and other prizes;
- goods donated to a charity that are subsequently imported by the charity; and
- replacement parts or replacement property under warranty that is provided free of charge and sent to a person in Canada (or in Québec, for QST purposes).

As a rule, GST is collected on taxable goods (other than zero-rated ones) imported into Canada, when the goods go through customs. The amount of GST is calculated on the value of the goods, including any applicable customs duties. If you are a GST registrant, you can claim an ITC for the GST paid on goods imported in the course of your commercial activities.

If you are registered for the QST, you do not have to collect QST on a property if you meet the following two conditions:

- You are bringing the property into Québec from outside Canada exclusively for use in your commercial activities.
- You can claim an ITR for the QST payable on the property.

Otherwise, you must report the QST payable in your return.

In addition, QST is collected on taxable property (other than zero-rated property) that is brought into Québec by consumers from outside Canada, when the property goes through customs.



In the case of property brought into Québec from another place in Canada, the person that brings the property into Québec must remit the corresponding QST to us immediately after the property arrives in Québec, unless the person is a registrant and the property is for consumption or use exclusively in commercial activities. In other words, the person is not required to pay QST on property brought into Québec where an ITR could be claimed if the person paid the tax.

A person that is not a QST registrant and that must pay the QST after bringing a property into Québec must report the property using form FP-505-V, *Special-Purpose Returns*, and form FP-505.D.D-V, *QST Return Respecting Property or a Service Brought into Québec by a Person That Is Not a QST Registrant*.

## Services and intangible personal property

Generally, you are not required to pay GST on services rendered outside Canada or on intangible personal property you purchased from a non-resident that does not operate a business in Canada and is not required to register for the GST or QST, provided the property or services are acquired for use exclusively (90% or more) in your commercial activities.

### Example

You hire a computer consultant from the United States to design a computer system exclusively (90% or more) for your commercial activities. The consultant does not carry on a business in Canada and is not a registrant. You do not have to pay GST or QST on the consultant's services.

Taxable services and taxable intangible personal property (other than zero-rated ones) that are not acquired exclusively (90% or more) for commercial activities are subject to GST and QST. The taxes are generally calculated on the amount charged for the services or property. The sale must have been made outside Canada.

Accordingly, if you are resident in Québec and you purchase services or intangible personal property from a non-resident that is not a registrant and does not operate a business in Canada, you must remit the GST and QST payable on the services or property to us.

If the non-resident vendor is a registrant and the sale is deemed to have been made in Québec (that is, in Canada), you must remit the taxes to the vendor.

If you are a registrant and you acquired services or intangible personal property in the course of your commercial activities, you can claim an ITC and an ITR.

### NOTE

Special rules apply under the GST and QST systems to a financial institution that imports taxable property or services. For more information, refer to GST/HST Technical Information Bulletin B-095, *The Self-assessment Provisions of Section 218.01 and Subsection 218.1(1.2) for Financial Institutions (Import Rules)*. The bulletin is published by the CRA and available at [canada.ca/taxes](http://canada.ca/taxes).



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## Returnable containers

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### Deposits on beverage containers

Generally, deposits on beverage containers are not GST- or QST-taxable. For more information, refer to GST/HST Technical Information Bulletin B-089, *Returnable Containers*. The bulletin is published by the CRA and available at [canada.ca/taxes](http://canada.ca/taxes).

### Deposits on other returnable containers

Other returnable containers or packages, such as oil drums and helium or oxygen cylinders, are generally considered to be part of the goods they contain, and the taxes apply to the container or package in the same way as they do to its contents. For example, a container filled with medical oxygen is zero-rated, because medical oxygen is zero-rated; if sold empty, such a container is subject to 5% GST\* and 9.975% QST.

When a container or package is returned to the supplier, it can be treated in one of two ways:

- The purchaser of the container or package is deemed to have resold it to the original supplier. If a registrant, the purchaser must collect GST and QST from the supplier. The supplier, if a registrant, can claim an ITC and an ITR for the taxes paid on repurchasing the container or package.
- The amount paid by the supplier on the return of the container or package is deemed a refund made by the supplier to the purchaser.

The supplier credits or refunds the purchaser for the GST and QST previously paid and provides a credit or debit note. In addition, the supplier can deduct the GST and QST amounts credited or refunded in the calculation of the supplier's net tax for the period in which the note was provided. The purchaser must include those amounts in its net tax.

The supplier and purchaser can choose not to follow the refund rules listed above. In such a case, the supplier must refund the deposit paid on the package or container to the purchaser. However, the supplier does not have to refund the GST and QST paid at the time of purchase if both the supplier and purchaser are registrants and remitted the GST and QST to us or claimed an ITC and ITR for the GST and QST paid.

Where goods are sold in a container or package other than the one in which they are usually sold, and the package or container is sold with the goods as a single item, the following rules apply:

- If the package or container can be considered incidental to the goods, the GST and QST will apply to the package or container if the taxes apply to the contents (excluding zero-rated goods).
- If the package or container cannot be considered incidental to the goods, it is subject to GST and QST separately from its contents. In this case, the taxes must be collected on the portion of the sale price that pertains to the package or container.

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## Vending machines

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The sale of goods and services from vending machines is subject to 5% GST\* and 9.975% QST. This includes products such as milk and fruits that are usually zero-rated.

The price of goods and services sold in vending machines generally includes GST and QST, which are considered to have been paid at the time of sale. However, you must take into account the taxes for the reporting period that includes the day the money is removed from the machine.

You must calculate the taxes on the money collected from the vending machine. The QST is calculated by multiplying the amount collected by 9.975/114.975. GST is calculated by multiplying the amount collected by 5/114.975.



### Example

You remove \$100 (GST and QST included) from your vending machine. To determine the QST collected, do the following calculation:  $\$100 \times 9.975/114.975 = \$8.68$ .

To determine the GST collected, do the following calculation:  $\$100 \times 5/114.975 = \$4.35$ .

Vending-machine operators do not have to calculate GST and QST on sales made through mechanical coin-operated devices that accept only a single coin of \$0.25 or less for each transaction.

The right to use a washing machine or clothes dryer located in a common area of a residential complex is exempt from GST and QST.

## Bad debts

If you write off an amount as a bad debt, the GST and QST already reported and remitted on the amount can be recovered through an adjustment on your GST return and QST return. The debt must be owed by a person dealing at arm's length with you. The adjustment must be made on a return filed within four years after the deadline for filing the return for the reporting period in which the bad debt was written off.

Certain requirements must be met for a debt to be deemed a bad debt under the GST and QST systems. For example, efforts must have been made to recover the debt and the debt must be written off the books of account. You must also keep the supporting documents respecting the bad debt. For more information, refer to the current version of interpretation bulletin TVQ. 444-1, *Bad debts*.

For sales that are not taken into account using the Quick Method, you can make an adjustment on your GST return and QST return to recover the taxes you remitted in relation to a bad debt.

### Example

You provide a service to a customer and bill him for a total amount of \$149.46 (\$129.99 + \$6.50 GST\* + \$12.97 QST).

You remit the full amount of the taxes to us, but the purchaser pays you only \$30.

You write off the rest of the amount as a bad debt. You can make GST and QST adjustments on your returns, calculated as follows:

#### GST adjustment:

$$\$6.50 \times \frac{(\$149.46 - \$30)}{\$149.46} = \$5.20$$

#### QST adjustment:

$$\$12.97 \times \frac{(\$149.46 - \$30)}{\$149.46} = \$10.37$$

A month later, you receive a payment of \$60 on the \$119.46 that you wrote off as a bad debt. You must therefore calculate and remit the GST and QST applicable to the \$60 payment.

$$\text{GST remittance: } \frac{\$60 \times \$6.50}{\$149.46} = \$2.61 \quad \text{QST remittance: } \frac{\$60 \times \$12.97}{\$149.46} = \$5.21$$



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## Sales of real property

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Whether or not they are registered, vendors of taxable real property must collect the GST or the QST, except in the following situations:

- The vendor does not reside in Canada (or Québec, for QST purposes). Note that a non-resident with a permanent establishment in Canada (or Québec, for QST purposes) is not considered a resident for the application of this rule.
- The purchaser is a registrant. If the purchaser is also an individual, the real property must not be a residential complex or a cemetery plot or place of burial, entombment or deposit of human remains or ashes.

In both of these situations, the purchaser must remit the GST and QST to us. Purchasers that are registrants and that intend to use the real property primarily (more than 50%) in commercial activities must remit the taxes at the time of filing their regular return. Registrants that do not intend to use the real property primarily (more than 50%) in commercial activities and non-registrants must enclose the payments with form FP-505-V, *Special-Purpose Returns*, and form FP-505.D.A-V, *GST/HST – QST Return Respecting the Purchase of Taxable Immovables or Taxable Carbon Emission Allowances*.

Registrants that use a combined GST–QST return must complete Part 2 of form FP-500-V, *Detailed GST/HST and QST Calculations and Return Respecting Taxable Real Property (Immovables), Taxable Carbon Emission Allowances and Imported Taxable Supplies*. Registrants that use a GST return must also complete Part 2 of form FPZ-34.CD-V, *Detailed GST/HST Calculations and Return Respecting Taxable Real Property, Taxable Carbon Emission Allowances and Imported Taxable Supplies*. Registrants that use a QST return must complete Part 2 of form VDZ-471.CD-V, *Detailed QST Calculation and Return Respecting Taxable Immovables or Taxable Carbon Emission Allowances*. These forms must be enclosed with the regular return.

If the purchaser is a registrant and intends to use the real property primarily (more than 50%) in commercial activities, the GST and QST must be remitted to us on or before the day on which the purchaser is required to file the return for the reporting period during which the GST and QST become payable. In all other cases, the purchaser must remit the taxes on or before the last day of the calendar month that follows the month during which the GST and QST were payable.

If, upon completing a GST and QST return, the purchaser finds that it is entitled to a refund, the purchaser can use the amount of the refund to offset the tax payable on the real property.

A vendor that is not a registrant can claim a refund if the vendor was unable to recover the taxes paid on the purchase of real property or improvements to it. The vendor must file form FP-2189-V, *General GST/HST and QST Rebate Application*.

A purchaser that pays GST or QST to the vendor, when in fact the purchaser was required to pay the taxes to us, must request a refund of the tax from the vendor. If the vendor does not refund the amount requested, the purchaser must still remit the taxes to us as explained above, but can apply to us for a refund of any taxes paid in error to the vendor. To apply for a refund, the purchaser must file form FP-2189-V. The purchaser generally has two years after the date of payment of the tax to apply for a refund.



## Self-supply of a residential complex

Builders who rent all or part of a residential complex that they have built or substantially renovated or who occupy a residential complex that they have built or substantially renovated (if they are individuals) must generally pay GST and QST on the FMV of the complex.

A builder is generally a person that is in the business of constructing or substantially renovating a residential complex on land that the person owns or leases. A builder also includes:

- a person that builds or sells new mobile homes;
- a person that purchases an unoccupied new residential complex for the purpose of reselling or leasing it to be used in the course of a business or an adventure or concern in the nature of trade;
- a person that acquires an interest in a residential complex while it is under construction or substantial renovation;
- a person that converts a commercial complex into a residential complex.

An individual who constructs or substantially renovates a residential complex otherwise than for use in the course of a business or an adventure or concern in the nature of trade is not considered a builder.

Builders that rent or occupy a residential complex that they have built or substantially renovated are deemed to have sold and repurchased the complex on the later of the following dates:

- the date on which the work is substantially completed; and
- the date on which possession of the complex is transferred to the lessee or on which the complex is occupied by the builder as a residence (if the builder is an individual).

A builder is required to report and remit the taxes calculated on the FMV of the complex. Non-registrant builders must enclose their GST and QST remittances with form FP-505.2-V, *GST/HST and QST Return for the Self-Supply of a Residential Complex*. Registrant builders must remit the taxes at the time of filing their regular return (monthly, quarterly or annual).

If the taxes become payable on a residential complex that is new or has been substantially renovated and that is leased or occupied as a place of residence by the builder before it is sold, any subsequent sale of the property is exempt from the GST and QST.

A registrant builder is generally entitled to ITCs and ITRs on costs incurred in relation to the construction of a residential complex. If the builder is not a registrant, a rebate of the GST or QST related to acquisition and construction costs can be claimed once the self-supply has occurred. A rebate claim must be filed using form FP-2189-V, *General GST/HST and QST Rebate Application*.

The following builders are generally excluded from the self-supply rules:

- individuals (or individuals related to them) who occupy a residential complex primarily (more than 50%) as their place of residence, provided the individuals have not used the complex primarily (more than 50%) for any other purpose between the time the work is substantially completed and the time the complex is occupied primarily (more than 50%) as a place of residence, and have not claimed any ITCs or ITRs in respect of the acquisition of or improvements to the complex;
- universities, public colleges and school authorities that commission the construction of student residences;
- certain religious communal organizations; and
- a registrant that constructs residential complexes at remote work sites for employees or subcontractors of the registrant, if the registrant has elected not to have the rules apply.

For more information, refer to IN-261-V, *The QST and the GST/HST: How They Apply to Residential Complexes (Construction or Renovation)*.



## New housing and rental property rebates

Individuals who purchase a new or substantially renovated residential complex may be able to claim a rebate of the GST and the QST if they use the complex as their principal place of residence, or as the principal place of residence of a former spouse or an individual related to them. The individual in question must be the first occupant of the new or renovated complex.

For a residential complex whose purchase price or FMV is \$350,000 or less, the GST rebate is 36% of the tax paid, but may not exceed \$6,300. The amount of the rebate is progressively reduced if the purchase price or FMV is more than \$350,000 but less than \$450,000. No rebate may be claimed if the purchase price or FMV is \$450,000 or more.

For QST purposes, the rebate granted is 50% of the QST paid. The maximum rebate, which is 50% of the QST paid on a complex whose purchase price or FMV is \$200,000, is \$9,975. The amount of the rebate is progressively reduced if the purchase price or FMV is more than \$200,000 but less than \$300,000. No rebate can be claimed if the purchase price or FMV is \$300,000 or more.

The new housing rebate must be claimed using form FP-2190.AC-V, *GST-QST New Housing Rebate Application for a New Home Purchased From a Builder*.

In certain cases, the builder credits or pays the rebate directly to the purchaser at the time of purchase. If this is the case, the builder and the purchaser must complete form FP-2190.AC-V. The builder must then report the amount of the rebate paid or credited in the GST and QST returns for the reporting period in which the rebate was paid or credited. The builder must enclose the rebate application with the returns for the reporting period in which the sale occurred.

Under certain conditions, individuals who build their home themselves or hire someone else to do so, or who do substantial renovations themselves or hire someone else to do so, and individuals who purchase a condominium unit or a mobile home may also be entitled to a rebate. The rebate must be claimed using form FP-2190.P-V, *GST-QST New Housing Rebate Application: Owner of a New or Substantially Modified Home*.

The purchaser of a new or substantially renovated residential rental property can claim a rebate of the GST and QST paid to the builder, provided the residential units are subsequently leased on a long-term basis to individuals as their place of residence. The rebate can also be claimed by the builder of a new residential rental property that is required to pay the taxes on the FMV of the property under the self-supply rules (see previous section).

The GST rebate is 36% of the GST paid for each qualifying residential unit, but cannot exceed \$6,300. The QST rebate is 36% of the QST paid for each qualifying residential unit, but cannot exceed \$7,182.

To claim the new residential rental property GST\* rebate, file form FP-524-V, *New Residential Rental Property GST Rebate Application*, together with form FP-525-V, *New Residential Rental Property GST Rebate Application Supplement – Multiple Units*, if the property has more than two units. To claim the new residential rental property QST rebate, file form VD-370.67-V or VD-370.89-V, *New Residential Rental Property QST Rebate*. Non-registrants must claim the rebate by filing the applications directly with us. Registrants can deduct the amount of the rebate from the taxes payable, in which case they must enclose the rebate application with their GST and QST returns.

For more information, refer to IN-205-V, *QST and GST Rebates: New or Substantially Renovated Housing, New or Substantially Renovated Residential Rental Property*.



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## Employee benefits

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Although salaries, wages, commission, tips and other types of remuneration are not subject to GST or QST, other forms of compensation provided to employees, commonly referred to as “taxable benefits,” may be subject to the two taxes.

Employers that are registrants must remit GST and QST on certain benefits granted to employees if the benefits consist of taxable (other than zero-rated) goods or services made available to employees and if all or a portion of the value of the benefits (including the GST and QST, as applicable) is to be included in the calculation of the employees’ taxable income. The GST and QST must also be included in calculating the employer’s net tax.

Taxable employee benefits on which employers must remit GST and QST include:

- personal use of an automobile owned or leased by the employer;
- room and board;
- non-monetary bonuses;
- use of frequent-flyer points;
- gifts valued at more than \$500.

For more information, refer to *Taxable Benefits* (IN-253-V). You can also consult the *Employers’ Guide – Taxable Benefits and Allowances* (T4130), which is published by the CRA and available at [canada.ca/taxes](http://canada.ca/taxes).

The amounts of GST\* and QST that the employer must remit for taxable benefits unrelated to automobile operating costs are 4/104 (for GST) and 9.975/109.975 (for QST) of the total value<sup>35</sup> of the benefit. The total value of the benefit is the sum of the reported benefits (including GST and QST) and the amounts reimbursed by the employee with respect to stand-by charges and operating costs related to an automobile. Where the taxable benefits are related to automobile operating costs, the amounts of tax that the employer must remit are equal to the prescribed percentages of 3% for GST and 6% for QST.

The table below provides the rates and tax fractions that apply to taxable benefits.

<b>Taxable benefits</b>	<b>GST*</b>	<b>QST</b>
Benefits related to automobile operating costs	3%	6%
Other benefits	4/104	9.975/109.975

In certain cases, property purchased or leased for the purpose of providing taxable employee benefits is subject to ITC and ITR restrictions. For example, an employer may not claim ITCs or ITRs in respect of goods or services acquired exclusively (90% or more) for an employee’s personal use or consumption (such as membership in a fitness club). In such cases, the employer is not required to remit GST or QST on the taxable benefit granted to the employee.

As a rule, the GST and QST calculated on taxable employee benefits are due once a year, on the last day of February. This is the deadline for calculating employee benefits for income tax purposes and for issuing T4 and RL-1 slips. The total value of the benefits reported on an employee’s T4 and RL-1 slips includes the GST and QST applicable to the taxable benefits received.

The GST and QST payable must be reported on the appropriate return for the reporting period including the last day of February of the year following the taxation year in which the benefits were granted.

If the last establishment where the employee worked is located in a participating province, the HST rates may apply. For more information, refer to GST/HST memoranda 9.1, *Taxable Benefits (Other than Automobile Benefits)*, and 9.2, *Automobile Benefits*. The documents are published by the CRA and available at [canada.ca/taxes](http://canada.ca/taxes).

35. In legislation, the term used is “consideration.”



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## Expenses incurred by employees, partners and volunteers

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Allowances (such as travel allowances) and reimbursements paid to employees, members of a partnership or volunteers may entitle a registrant to ITRs and ITCs.

An “allowance” is a periodic payment or other payment that employees receive from their employer, that partners receive from the partnership of which they are members, or that volunteers receive from the charity or public institution to which they give of their time, and that is used to pay certain expenses without the recipient having to account for how the amount is spent.

A “reimbursement” is any amount that an employee, a partner or a volunteer receives (in addition to any salary, wages or other remuneration they may receive). The recipient must prove that he or she incurred the expenses in the course of the activities of the employer, partnership, charity or public institution.

### Allowances

GST registrants can claim an ITC if they pay an allowance to an employee<sup>36</sup> to defray reasonable expenses that were incurred in Canada for activities carried on by the registrants. At least 90% of the expenses must be taxable expenses (other than zero-rated ones). However, the allowance must be deductible (in whole or in part) in the calculation of the registrant’s income for income tax purposes.

Employers<sup>37</sup> can claim an ITC to recover the GST paid on expenses that would have been recoverable in the form of an ITC had the expenses been incurred directly by the employers. The ITC is equal to 5/105 of the allowance paid, taking into account (where applicable) the restrictions on expenses incurred for meals and entertainment (refer to “Meal and entertainment expenses” on page 75).

QST registrants can claim an ITR equal to 9.975/109.975 of the allowance paid to an employee<sup>38</sup> for expenses incurred in Québec on which QST was paid, provided the allowance is deductible (in whole or in part) in the calculation of the registrants’ income for income tax purposes. Employers<sup>39</sup> can claim an ITR to recover the QST paid on expenses that would have given entitlement to an ITR had the expenses been incurred directly by the employer.

Large businesses could not claim ITRs on allowances paid before January 1, 2018, for expenses subject to ITR restrictions. With the phasing out of those restrictions, large businesses have been able to claim full or partial ITRs for allowances paid after December 31, 2017 (see “Phasing out of ITR restrictions for large businesses” on page 23).

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36. This is the most common situation, but allowances can also be paid to partners or volunteers working for a charity or public institution.

37. The same applies to partnerships, charities and public institutions.

38. See note 36.

39. See note 37.



## ITCs and ITRs for expense allowances

Examples of allowance categories	Large businesses (before January 1, 2021)	Small and medium-sized businesses Large businesses (after December 31, 2020)
Meals	ITC = 5/105 of the allowance, subject to the applicable restrictions Partial ITR (phasing out of ITR restrictions for large businesses) (see the rates on page 24)	ITC = 5/105 of the allowance, subject to the applicable restrictions ITR = 9.975/109.975 of the allowance, subject to the applicable restrictions
Kilometres travelled	ITC = 5/105 of the allowance Partial ITR (phasing out of ITR restrictions for large businesses) (see the rates on page 24)	ITC = 5/105 of the allowance ITR = 9.975/109.975 of the allowance
Lodging	ITC = 5/105 of the allowance ITR = 9.975/109.975 of the allowance	ITC = 5/105 of the allowance ITR = 9.975/109.975 of the allowance
Transportation (train, bus or airplane)	ITC = 5/105 of the allowance ITR = 9.975/109.975 of the allowance	ITC = 5/105 of the allowance ITR = 9.975/109.975 of the allowance

For the tax fractions applicable to allowances paid for expenses incurred in a participating province, refer to GST/HST memorandum 9.3, *Allowances*. The document is published by the CRA and available at [canada.ca/taxes](http://canada.ca/taxes).

## Reimbursements

Employers, partnerships, charities and public institutions that are registrants and that reimburse expenses incurred by an employee, partner or volunteer are entitled to an ITC and an ITR equal to the GST and QST paid on the expenses.

They can choose either of the following methods to determine the ITC and ITR to which they are entitled with respect to a reimbursement of expenses incurred in Canada (for GST\* purposes) or in Québec (for QST purposes):

- **First method.** The persons can claim an ITC equal to 4/104 of the total amount reimbursed and an ITR equal to 9/109 of the total amount reimbursed. This method, referred to as the “factor method,” can be used if at least 90% of the expenses reimbursed were taxable expenses (other than zero-rated ones) and the expenses were incurred in Canada (or in Québec, for QST purposes).
- **Second method.** The persons can calculate the actual amount of GST and QST paid on expenses that they reimbursed and that were incurred in Canada (or in Québec, for QST purposes) during the reporting period in question. Under this method, the GST or QST paid by the employee, partner or volunteer is multiplied by the **lesser** of the following amounts:
  - the percentage of the cost that is reimbursed (that is, the reimbursement divided by the cost); and
  - the proportion in which the good or service is used in the commercial activities.



**Example**

Daniel incurs expenses of \$574.88 exclusively in the course of his commercial activities (\$500 + \$25 GST\* + \$49.88 QST). His employer reimburses him for the expenses.

The employer can claim an ITC equal to the lesser of the following amounts:

$$\$25 \times \frac{\$574.88}{\$574.88} = \$25$$

**or**

$$\$25 \times 100\% = \$25$$

The employer can therefore claim an ITC of \$25.

The employer can also claim an ITR equal to the lesser of the following amounts:

$$\$49.88 \times \frac{\$574.88}{\$574.88} = \$49.88$$

**or**

$$\$49.88 \times 100\% = \$49.88$$

The employer can therefore claim an ITR of \$49.88.

The method chosen for each expense category (transportation or lodging, for example) must be applied consistently for the entire fiscal year. In most cases, registrants must also take into account the restrictions on meal and entertainment expenses. Registrants that opt for the second method above must have in their possession the documents and information necessary to claim the ITC or ITR.

Large businesses had to take ITR restrictions into account until December 31, 2017. With the phasing out of those restrictions, they have been able to claim full or partial ITRs for expenses incurred by employees on or after January 1, 2018 (see "Phasing out of ITR restrictions for large businesses" on page 23).

Where registrants opt for the first method above, the requirements for documents and information are less strict; however, they must keep adequate registers and books of account and retain certain information on each reimbursement to employees, partners or volunteers.

Either of the methods of calculation described under "Meal and entertainment expenses" on page 75 can be used to calculate ITCs and ITRs with respect to meals and entertainment.



## ITCs and ITRs for expense reimbursements

Examples of expense categories	Large businesses (before January 1, 2021)		Small and medium-sized businesses Large businesses (after December 31, 2020)	
	Actual amount of QST and GST paid	Factor method	Actual amount of QST and GST paid	Factor method
Meals	ITC = GST paid, subject to the applicable restrictions  Partial ITR (phasing out of ITR restrictions for large businesses) (see the rates on page 24)	ITC = 4/104 of the reimbursement, subject to the applicable restrictions  Partial ITR (phasing out of ITR restrictions for large businesses) (see the rates on page 24)	ITC = GST paid, subject to the applicable restrictions  ITR = QST paid, subject to the applicable restrictions	ITC = 4/104 of the reimbursement, subject to the applicable restrictions  ITR = 9/109 of the reimbursement, subject to the applicable restrictions
Lodging	ITC = GST paid  ITR = QST paid	ITC = 4/104 of the reimbursement  ITR = 9/109 of the reimbursement	ITC = GST paid  ITR = QST paid	ITC = 4/104 of the reimbursement  ITR = 9/109 of the reimbursement
Transportation (train, bus or airplane)	ITC = GST paid  ITR = QST paid	ITC = 4/104 of the reimbursement  ITR = 9/109 of the reimbursement	ITC = GST paid  ITR = QST paid	ITC = 4/104 of the reimbursement  ITR = 9/109 of the reimbursement
Automobile rental	ITC = GST paid  Partial ITR (phasing out of ITR restrictions for large businesses) (see the rates on page 24)	ITC = 4/104 of the reimbursement  Partial ITR (phasing out of ITR restrictions for large businesses) (see the rates on page 24)	ITC = GST paid  ITR = QST paid	ITC = 4/104 of the reimbursement  ITR = 9/109 of the reimbursement

To find out the factor method rates that apply if all or substantially all expenses were incurred in a participating province, refer to GST/HST memorandum 9.4, *Reimbursements*. The document is published by the CRA and available at [canada.ca/taxes](http://canada.ca/taxes).



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## GST and QST rebates payable to employees and partners

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Certain employees and partners may not receive a reasonable allowance or a reimbursement to cover all the expenses they incur. They may also be required to report an allowance as income. In either of these situations, employees or partners may recover the GST they paid on expenses incurred in the course of their employment or partnership activities. The rebate is available to employees of registrant employers and partners in registrant partnerships even if the employees or partners deduct the employment or partnership expenses in their income tax return.

The rebate, which is equal to 5/105 of the allowable expenses, must be claimed using form GST370, *Employee and Partner GST/HST Rebate Application*. The form must be filed within four years after the end of the year to which the expenses apply. Allowable expenses include travel expenses and meal expenses.

Under the QST system, employees and partners may also be entitled to a rebate of the QST corresponding to 9.975/109.975 of the allowable expenses incurred. The rebate must be claimed using form VD-358-V, *Québec Sales Tax Rebate for Employees and Partners*.

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## Meal and entertainment expenses

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Registrants can claim ITCs and ITRs to recover the GST and QST paid on meal and entertainment expenses. The calculation of ITCs and ITRs for such expenses is subject to the restrictions set forth in the *Income Tax Act* and the *Taxation Act*.

Meal and entertainment expenses are generally 50% deductible. Accordingly, ITCs and ITRs can be claimed for half of the GST and QST paid on such expenses. You can choose one of the following calculation methods:

- You can claim 100% of the GST and QST paid on meal and entertainment expenses incurred in a given fiscal year. If you file annual returns, you must include 50% of the ITC and ITR claimed as an adjustment to the calculation of your net tax payable for the fiscal year. If you file monthly or quarterly returns, you must include 50% of the ITC and ITR claimed in the calculation of your net tax payable for the first reporting period immediately after the end of the fiscal year.
- You can claim 50% of the GST and QST actually paid on meal and entertainment expenses during your reporting period. If you opt for this method, you do not have to make a 50% adjustment at the end of the fiscal year.

You can claim ITCs and ITRs for the GST and QST you reimbursed to employees or partners for meal and entertainment expenses they incurred in Canada. However, these expenses are subject to a limit of 50%. No ITRs can be claimed for expenses exceeding the limits in the table below.

Sales	Limit
\$32,500 or less	2% of sales
More than \$32,500 but less than \$52,000	\$650
\$52,000 or more	1.25% of sales

### NOTE

Special rules apply to ITCs and ITRs claimed for the meal expenses of truck drivers.

Registrant public institutions and charities can claim ITCs and ITRs to recover all of the GST and QST paid on meals and entertainment related to their commercial activities.



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## Refund of the GST on printed books

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Certain persons are entitled to a full refund of the GST they pay on the purchase of printed books, audio recordings of printed books, and printed versions of the scriptures of any religion, provided these documents are not purchased for sale and they were not acquired for the purpose of having their ownership transferred to another person as part of the sale of other property or of a service.

The following persons qualify for the GST refund on printed books: municipalities; school authorities; universities and public colleges; and charities, public institutions and qualifying NPOs that operate a public lending library.

### **Example**

A university intends to provide course manuals as part of a course. Students who pass the course get credits towards a diploma. The manuals are mandatory and students cannot purchase them elsewhere. In this situation, the university is making a one-time tax-exempt sale of a service. Because the university acquires the manuals with the intention of transferring their ownership to the students as part of the sale of a service, it cannot claim the GST it paid on the printed books. It can, however, claim a 67% rebate for public service bodies on the GST paid or payable on the manuals it purchased.

Prescribed charities and qualifying NPOs whose primary purpose (more than 50%) is the promotion of literacy also qualify; they must apply to the CRA in order to be considered “prescribed.” Such persons also qualify for the refund if they purchase books for the purpose of donating them.

To claim the refund, you must complete form FP-2066-V, *GST/HST and QST Public Service Bodies’ Rebate Application*. A refund application must be filed within four years following the end of the reporting period during which the GST became payable.

There is no such refund under the QST system because printed books with an international standard book number (ISBN) are zero-rated for QST purposes. For more information about the sale of printed books under the QST system, refer to the current version of interpretation bulletin TVQ. 198.11, *Printed Books*.



# KEEPING REGISTERS AND SUPPORTING DOCUMENTS

You must begin keeping track of the GST and QST you collect as a supplier, and of the GST and QST you pay on purchases made in the course of your commercial activities, as soon as you are a registrant.

If you carry on a business or are required to deduct, withhold or collect an amount under a fiscal law, you must keep registers and supporting documents. Your registers must show, for example, the amounts of GST and QST that you collected or that are collectible and the amounts that you paid or are required to pay. This will help you to determine the amount of your remittance or refund when you file your returns and will enable you to provide us with the required information in an audit.

You are required to keep your registers and all supporting documents in the appropriate format and, where applicable, according to rules we determine. The supporting documents (for example, invoices) must show your supplier's name or business name, the billing date and any other information required by law to justify your claims for ITCs and ITRs (refer to the table on page 21). All documents must be kept at your establishment, your residence, or any other place we designate.

Registers and supporting documents can be kept on paper, on an electronic device or computer system, or on microfilm. However, your registers and documents must meet certain standards. For example, if they are kept on an electronic device or a computer system, they must be kept in intelligible form on the same medium to ensure that they remain accessible and readable. For more information, refer to the current version of interpretation bulletin LMR. 34-1, *Retention and Destruction of Registers and Supporting Documents*.

Registers and supporting documents are important in case we conduct an audit. As a rule, you must keep them for six years after the end of the last year to which they apply. Note that, if you file a notice of objection, a contestation or an appeal under a fiscal law, you must keep all related registers and supporting documents for longer than six years.

In all cases, you can apply for our written authorization to dispose of documents before the date prescribed by law.

If you fail to comply with these obligations, we may institute legal proceedings and you could be liable to a fine if found guilty.



# REVENU QUÉBEC AUDITS

Your business may be subject to a tax audit in order to:

- ensure that it has met its fiscal obligations under the laws we administer;
- provide you with the information you need in order for your business to meet its fiscal obligations;
- make any necessary adjustments, including refunds.

We usually conduct an audit at your business's main establishment. The auditor will call you to set a date for the audit. The scope and duration of the audit depend on factors such as the size of the business, the reliability of the accounting system, the documents available, and the speed with which you provide the requested information to the auditor.

However, audits are sometimes conducted at our offices. In this case, the auditors will ask you to submit the necessary documents.

A duly authorized employee of Revenu Québec may, at any reasonable time, enter the premises where a business is operated, property is kept, commercial activities are carried on, or registers are (or should be) kept, but may not enter a residence without the consent of the occupant. The employee may examine the registers, accounts, supporting documents, letters and any other document pertaining to:

- information that is (or should be) contained in the registers and supporting documents;
- amounts that must be paid, deducted, withheld or collected under a fiscal law.

The employee may also examine the property described in an inventory or any property, process or matter that the employee considers relevant to determining the accuracy of the inventory. The employee can also use any computer, equipment or other thing that is on the premises to access data contained in an electronic device, computer system or other medium to examine such data.

The Revenu Québec employee may also require any person connected with the business (including the owner or manager of the business or of the premises on which the business's property is kept, or any other person present on the premises) to provide all reasonable assistance necessary to carry out the audit. Moreover, the employee may oblige the owner or manager to accompany them on the premises. If asked, the employee must state their name and present the document attesting that they are authorized by Revenu Québec to conduct the audit.

For more information, refer to *Tax Audits* (IN-135-V), which is available on our website at [revenuquebec.ca](http://revenuquebec.ca).



# ELECTIONS AND APPLICATIONS CONCERNING THE ADMINISTRATION OF THE GST AND QST

Businesses and organizations can simplify administration of the GST and QST by making various elections or applications, depending on the type of activity they carry on. To make an election or application, they must meet certain conditions and complete the required form (where applicable).

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## Elections concerning the administration of the GST and QST

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Once you make an election, it remains in effect:

- as long as you meet the requirements;
- until you cancel it; or
- until you make another election.

As a rule, an election must remain in force for a minimum of one year before it can be cancelled.

In certain cases, you are not required to inform us of your election with respect to a given situation. However, you must keep in your registers and books of account a copy of the duly completed election form, or a statement containing certain prescribed information.

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## Applications concerning the administration of the GST and QST

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You cannot begin to use the method of administration you chose until you receive a notice from us certifying that your application has been accepted.

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## List of elections and applications

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Listed below are the titles and numbers of the forms for making elections and applications. You can obtain the forms on our website at [revenuquebec.ca](http://revenuquebec.ca), order them online, or order them by telephone at one of the numbers listed at the end of this document. You must submit certain applications in the form of a letter.

The following elections and applications are available to **most registrants** and, unless otherwise indicated, must be filed with us:

- *Election or Revocation of an Election Respecting a GST/HST and QST Fiscal Year* (FP-670-V)
- *Election Respecting the GST/HST and QST Reporting Period* (FP-2620-V). This election can be made at the time of registration for the GST and QST.
- *Notification of Fiscal Periods and Application for Approval to Extend or Shorten Fiscal Months* (FP-671-V)
- *Application or Revocation of Application to File Separate Returns or Rebate Applications* (FP-2010-V). This application enables businesses that carry on commercial activities in more than one branch or division to file a separate return for each of them.
- *Election Respecting the Acquisition of a Business or Part of a Business* (FP-2044-V)



- *Election to Treat a Sale of Real Property (an Immovable) as a Taxable Sale* (FP-2022-V)
- *Request for Cancellation or Variation of Registration* (LM-1.A-V)
- *Election or Revocation of Election Respecting the Quick Method of Accounting* (FP-2074-V). This election can be made at the time of registration for the GST and QST.
- *Election or Revocation of an Election by a Principal and the Principal's Agent: Responsibility for Collecting, Reporting and Remitting the GST/HST and the QST* (FP-2506-V)<sup>40</sup>
- *Election to Have the Operator of a Joint Venture Account for the GST/HST and QST, or Revocation of Such an Election* (FP-621-V)<sup>40</sup>
- *Election or Revocation of an Election by an Organization to Make the Supply of Its Courses, Examinations and Certificates Taxable* (FP-2029-V)<sup>40</sup>
- *Election Respecting the Use of a Passenger Vehicle or an Aircraft in Non-Commercial Activities* (FP-2030-V)<sup>40</sup>
- *Declaration of a Transaction Between Related Individuals with Regard to a Road Vehicle Registered in Québec* (VD-80.1-V). This application is to be used by an individual in order to avoid having to pay the QST on a vehicle supplied by way of gift to another related individual. As a rule, the GST does not apply in such cases. The form must be filed with the Société de l'assurance automobile du Québec at the time registration is transferred.
- *Election Respecting the Self-Supply of a Residential Complex* (VD-224.1-V). This election can only be made under the QST system.
- *Election Concerning the Provision of a Residence or Lodging at a Remote Work Site* (GST17)<sup>40</sup>

The following applications must be sent to us in the form of a letter:

- Application for designated reporting periods. (This application can be made at the time of registration.)
- Application made by a direct seller to use the alternate collection method
- Joint application made by a direct seller and a distributor to use the alternate collection method
- Application for approval to use the network sellers method
- Application for designation of a buying group
- Application for designation of a barter exchange network

The following elections and applications are available only to **public sector bodies** (that is, governments and public service bodies) and, unless otherwise indicated, must be filed with us:

- *Application by a Public Service Body to Have Branches or Divisions Designated as Small Supplier Divisions* (FP-631-V)
- *Application or Revocation of Application to File Separate Returns or Rebate Applications* (FP-2010-V). This application enables qualifying public service bodies that carry on commercial activities in more than one branch or division to file a separate rebate application for each of them.
- *Election by a Public Service Body to Use the Special Quick Method of Accounting or Revocation of the Election* (FP-2287-V)
- *Election or Revocation of an Election Not to Use the Net Tax Calculation for Charities* (FP-2488-V)
- *Election by a Public Sector Body To Have Its Exempt Memberships Treated as Taxable Supplies or Revocation of Such an Election* (FP-623-V)<sup>40</sup>
- *Election or Revocation of the Election to Have the Memberships in a Professional Organization Treated as Taxable Supplies* (FP-2018-V).<sup>40</sup> This election enables a professional organization to have its otherwise tax-exempt memberships treated as taxable.
- *Election by a Public Service Body Respecting Real Property (an Immovable) or Revocation of the Election* (FP-2626-V)
- *Application by an Unincorporated Organization to Be Considered a Branch of Another Unincorporated Organization* (FP-632-V)

40. Do not file this form with us. Keep it in the records of the person(s) concerned.



The following elections and applications are available only to **corporations** and **financial institutions** and must be filed with us:

- *Election or Revocation of an Election to Have Certain Taxable Supplies Made Between Specified Members of a Qualifying Group Deemed Made for No Consideration* (FP-4616-V)
- *Application to Offset the GST/HST by a GST/HST Refund or Rebate* (FP-303-V) for GST purposes; *Application to Offset the QST by a QST Refund or Rebate* (VD-442.S-V) for QST purposes
- *Election or Revocation of the Election to Have Certain Supplies Made Between Members of a Closely Related Group That Includes a Listed Financial Institution Treated as Supplies of Financial Services* (FP-2027-V)

It is not necessary to file a form for the following elections:

- Election to use the simplified method for calculating ITCs and ITRs
- Election to use the simplified method for calculating rebates
- Election to use the part of a patronage dividend that is attributable to taxable property and services for purposes of GST adjustments
- Election not to use a patronage dividend for purposes of price adjustments
- Election concerning the sale of the business property of a deceased person

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## Description of general applications and elections

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The most frequent applications and elections for which a form must be completed and, unless otherwise indicated, filed with us are described below.

- ***Election or Revocation of an Election Respecting a GST/HST and QST Fiscal Year*** (FP-670-V)  
Registrants can elect to have their fiscal year for GST and QST purposes correspond to the calendar year. Likewise, an individual can elect to have his or her fiscal year for GST and QST purposes correspond to the fiscal period used for income tax purposes by a business the individual carries on. This election can be made at the time of registration.
- ***Election Respecting the GST/HST and QST Reporting Period*** (FP-2620-V)  
Registrants can change the filing frequency we assigned or that they chose upon registration. A registrant (including all branches and divisions) must have the same reporting periods for GST and QST purposes.
- ***Application or Revocation of Application to File Separate Returns or Rebate Applications*** (FP-2010-V)  
A registrant can file separate returns for each of its branches or divisions. An application to file separate returns is generally accepted if each branch or division is separately identifiable by its location or by the nature of its activities. Moreover, each branch or division must keep separate records and books of account, and have different accounting systems. The same requirements must be met to file separate rebate applications.
- ***Election or Revocation of Election Respecting the Quick Method of Accounting*** (FP-2074-V)  
Small businesses can elect to use the Quick Method of Accounting to calculate the GST and QST they must remit. They can use this method if the total of their worldwide taxable sales for the year does not exceed \$400,000 (GST included) under the GST system or \$418,952 (QST included) under the QST system.  
For more information, refer to “The Quick Method for calculating GST and QST remittances” on page 35.
- ***Election Respecting the Acquisition of a Business or Part of a Business*** (FP-2044-V)  
If a person sells a business (or a part of a business) to a person and the person acquires, at the time of the sale, all or substantially all of the property that is considered necessary to the operation of the business (or part of the business), the persons can jointly elect not to charge GST or QST on the sale of the property. However, to make this election, the person acquiring the property must also be registered for the GST and the QST.



- ***Request for Cancellation or Variation of Registration (LM-1.A-V)***

Persons who have ceased to operate one of their businesses can use this form to apply to have their GST and QST registration modified. Persons who no longer carry on commercial activities, as well as small suppliers who intend to continue carrying on their business, can also use this form to cancel their registration. However, applicants seeking to modify or cancel their registration must meet all the necessary requirements.

For more information, refer to “Cancelling your GST and QST registration” on page 84.

- ***Election to Have the Operator of a Joint Venture Account for the GST/HST and QST, or Revocation of Such an Election (FP-621-V)***

A registrant that, by virtue of a written agreement with other participants, takes part in a joint venture (other than a partnership) involved in such activities as the exploration or development of mineral deposits, can jointly elect, with the other participants, to account for all GST and QST collected or paid during their joint commercial activities.

All of the participants in the joint venture are jointly and severally liable for all obligations pertaining to the GST and QST collected or paid during the activities carried out on their behalf by their representative.

**NOTE**

You do not have to file form FP-621-V with us. Simply complete it and keep it on file for auditing purposes.

- ***Election or Revocation of an Election to Have Certain Taxable Supplies Made Between Specified Members of a Qualifying Group Deemed Made for No Consideration (FP-4616-V)***

Where two or more registrants are members of a group of closely related Canadian corporations or partnerships and are engaged exclusively (90% or more) in making taxable sales, they may jointly elect to have taxable sales made to each other deemed to have been made for nil consideration.

This election does not apply to taxable sales of real property or to purchases made for non-commercial purposes.



# RECOURSE

If you believe that the amounts shown on a notice we sent you are incorrect, or if you are dissatisfied with the services we provided, you can use various means of recourse to obtain an explanation or to voice your dissatisfaction.

The first step is to call or visit us. Staff members are available to help you solve your problem. The vast majority of cases are settled at this stage.

If your concern or situation is not resolved, you can follow the prescribed procedure to file a notice of objection, a contestation or an appeal within certain time limits. You can also file an application for the cancellation or waiver of interest, penalties or charges. For more information, refer to *Recourse for Your Tax-Related Problems* (IN-106-V), available on our website.

You can also contact the Bureau de la protection des droits de la clientele, which exists to serve clients who are not satisfied with a decision or service or feel their rights were not upheld. The Bureau ensures that all clients are treated fairly and are fully aware of their rights. For more information, refer to *Your Rights Are Our Priority!* (IN-602-V), which is available on our website.

## NOTE

Please note that filing a complaint with the Bureau de la protection des droits de la clientele is not a substitute for the other means of recourse available to you, and neither extends nor suspends the prescribed deadlines for the other means. Consequently, if you wish to file a notice of objection, a contestation or an appeal, you must do so within the prescribed time limit regardless of whether you have filed a complaint with the Bureau.

Finally, if you believe that we have been negligent or made an error or that you have been treated unfairly, you can contact the Québec Ombudsman, which is authorized to investigate all complaints relating to government activities.



# CANCELLING YOUR GST AND QST REGISTRATION

We may cancel your registration for the GST and the QST if we have determined that registration is no longer necessary. In such a case, we will send you a written notice specifying the date on which cancellation becomes effective. The following are some of the situations in which registration may be cancelled:

- The registrant is a small supplier.
- An individual or an organization that is not a corporation ceases to carry on commercial activities, or sells the business. The registered entity therefore ceases to exist.
- An individual dies.
- A partnership is dissolved.
- An organization that is a legal person ceases to exist.
- A person's legal status changes.
- A person ceases to come to Canada (or to Québec, for QST purposes) to sell taxable admissions.
- A person ceases to carry on a commercial activity in Canada (or in Québec, for QST purposes). For example, a person can cease to make taxable sales, but continue to carry on a business that makes exempt sales.

## NOTE

You must inform us of any other circumstances that would require your registration to be cancelled or varied.

You must request cancellation of your registration using form LM-1.A-V, *Request for Cancellation or Variation of Registration*. As a rule, cancellation of registration for the GST and the QST must be requested at the same time. In most cases, cancellation may come into effect as of the day on which registration is no longer necessary. If you are a small supplier, cancellation may take effect at any time, provided you have been registered for at least one year on the date on which cancellation of registration comes into effect.

The following small suppliers cannot cancel their registration:

- operators of a taxi or limousine business (GST and QST);
- non-resident performers who collect admissions in Canada (GST and QST);
- retail vendors of tobacco products (QST only);
- retail vendors of fuel (QST only);
- vendors of alcoholic beverages (QST only);
- vendors or long-term lessors of new tires (QST only);
- vendors or long-term lessors of road vehicles (QST only).

When you cancel your GST and QST registration, you have a last reporting period that ends on the day before the day the cancellation is effective. You must file the return for the last reporting period no later than one month after the end of the period.



### Example

A person registered for the GST and QST with an annual reporting period (January 1 to December 31) stops carrying on commercial activities on October 31, 2021. The person uses form LM-1.A-V to cancel their registration effective November 1, 2021. We confirm the effective date of the cancellation in writing. As of November 1, 2021, the person is no longer required to collect GST and QST on their taxable sales and can no longer obtain ITCs and ITRs. The person must file their final return for the period from January 1 to October 31, 2021, no later than November 30, 2021.

If you cease to be a registrant, you are deemed to have sold all property intended for consumption, use or sale in the course of your commercial activities. However, different rules apply to capital property, non-capital property, and services and rental property.

In the case of capital property, you are deemed to have ceased to use the property in the course of your commercial activities immediately before cancelling your registration and to have sold the property and collected the GST and QST. As a rule, the taxes are equal to the basic tax content of the property at the time of the change in use.

### Example

In September 2020, a person registered for the GST and QST bought office furniture at a cost of \$5,000, plus \$250 GST\* and \$498.75 QST. Since the furniture is for use in commercial activities, the person can claim an ITC and an ITR for the taxes paid.

On June 30, 2022, the person cancelled their registration. The person still owns the furniture and is therefore considered to have sold it and collected the taxes immediately before cancelling their registration. On that date, the furniture's FMV was \$2,500 for both GST and QST purposes.

<b>Calculation of taxes to be remitted</b>		<b>GST</b>		<b>QST</b>
Taxes paid at time of acquisition		\$250.00		\$498.75
Taxes paid on improvements	+	\$0.00	+	\$0.00
Refund or rebate	-	\$0.00	-	\$0.00
<b>Subtotal</b>		<b>\$250.00</b>		<b>\$498.75</b>
FMV / Total acquisition cost of property and cost of improvements: \$2,500/(\$5,000 + \$0.00)	×	0.50	×	0.50
<b>Taxes to be remitted</b>		<b>\$125.00</b>		<b>\$249.38</b>

These amounts of tax must be included in the calculation of the net tax payable for the person's last reporting period.



In the case of non-capital property, you are deemed to have sold the property for a price equal to its FMV immediately before you ceased to be a registrant and to have collected the GST and QST calculated on the FMV.

**Example**

A person ceased to be registered for the GST and QST on April 30, 2022, and had an inventory of unsold computers with an FMV of \$8,000 for both GST\* and QST purposes.

GST and QST calculated on the FMV must be included in the net tax payable for the person's last reporting period as a registrant. The GST payable is \$400 ( $\$8,000 \times 5\%$ ). The QST payable is \$798 ( $\$8,000 \times 9.975\%$ ).

If a service is being rendered or property is being leased over a period that extends beyond the date when you cease to be a registrant, you are entitled to an ITC and an ITR solely for the period during which you were a registrant. The GST and the QST must be prorated.

**Example**

On April 15, 2022, a person received an invoice for advertising services covering the period from April 15 through May 14, 2022. The cost of these services was \$500, including \$25 GST\* and \$49.88 QST. An ITC and an ITR were claimed for the taxes paid.

On May 1, 2022, the person ceased to be a registrant and must therefore add, to the net tax payable, the ITC and the ITR claimed for the portion of the advertising services attributable to the period after registration was cancelled. The amount of the GST payable is \$11.67 ( $\$25 \times 14/30$ ). The amount of the QST payable is \$23.28 ( $\$49.88 \times 14/30$ ).



# SERVICES OFFERED BY REVENU QUÉBEC

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## Online services

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Our website ([revenuquebec.ca](http://revenuquebec.ca)) contains a wealth of information about the Québec tax system and Revenu Québec itself, as well as the various guides, documents and forms that we publish.

You can use our online services to fulfil your tax obligations simply and efficiently. For example, you can view your tax file (returns, payments, refunds and statements of account) directly onscreen, and file your returns and make your payments online.

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## Client services

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You can contact us by telephone, by mail or in person to obtain information and answers to your questions, or have corrections made to your file. See our contact information at the end of this document and on our website.

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## Assistance program

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With our assistance program, small and medium-sized businesses (SMBs) and the newly self-employed can get free, personalized help starting up or understanding their rights and tax obligations. SMBs, for example, can learn about corporate income tax and other taxes, source deductions and requirements for supporting documents. Self-employed individuals can get help with filing their income tax returns, deducting business expenses, managing documents and handling their obligations as an employer. Assistance is available for individuals or groups, by phone or video conferencing.

Participation in the program is voluntary, and the process is strictly confidential. No information collected during a support meeting will be used for other purposes.

The goal of the assistance program is to understand and analyze the needs of participants and give them the tools they need to help them more easily spot common mistakes in their returns and independently correct them before they are filed.

Our personalized meetings provide a confidential way for you to:

- get answers to your questions;
- learn about or better understand our online services;
- get an optional summary analysis of your books and accounting records so you can make sure that you're starting your business off on the right foot.

To learn more about the assistance we can provide, see our website at [revenuquebec.ca/assistance](http://revenuquebec.ca/assistance).



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## Documents

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### GST and QST documents

Our website at [revenuquebec.ca](http://revenuquebec.ca) has a wealth of useful documents on the GST and QST. You can also order these documents online or by telephone at one of the numbers reserved for inquiries concerning consumption taxes. The numbers are listed at the end of this document.

Some of our documents are listed below:

- *The QST and the GST/HST: How They Apply to Foods and Beverages* (IN-216-V)
- *The QST, the GST/HST and Road Vehicles* (IN-624-V)
- *The QST and the GST/HST: How They Apply to Non-Profit Organizations* (IN-229-V)
- *The QST and the GST/HST: How They Apply to Charities* (IN-228-V)
- *Tax on Lodging* (IN-260-V)
- *QST, GST/HST and Fuel Tax: How They Apply to Freight Carriers* (IN-218-V)
- *An Overview of the Fuel Tax Act* (IN-222-V)
- *An Overview of the Tobacco Tax Act* (IN-219-V)
- *Flea Markets* (IN-255-V)
- *The QST and the GST/HST: How They Apply to Medical and Assistive Devices and Drugs* (IN-211-V)
- *The QST and the GST/HST: How They Apply to Residential Complexes (Construction or Renovation)* (IN-261-V)
- *QST and GST Rebates: New or Substantially Renovated Housing, New or Substantially Renovated Residential Rental Property* (IN-205-V)
- *Consumption Taxes and Producers of Alcoholic Beverages* (IN-263-V)

### Tax News

**Tax News** is a collection of articles highlighting certain changes and particularities regarding the administration of tax laws. You can access the entire collection only on our website at [revenuquebec.ca](http://revenuquebec.ca).

Most **Tax News** articles focus on the GST and QST, other consumption taxes and income tax payable by individuals and corporations. Some of the articles contain information from *Excise and GST/HST News* (the quarterly newsletter published by the CRA), which we adapt to take the QST into account.

You can subscribe to the **Tax News** RSS feed, which provides access to articles as soon as they are published, or to the **Tax News** mailing list. Once you have signed up, you will receive an email notifying you of newly published articles.

### Other QST-related documents

More detailed information concerning the QST is provided in the interpretation bulletins and letters pertaining to the *Act respecting the Québec sales tax* and other legislation we administer. These documents are available on the Publications du Québec website at [publicationsduquebec.gouv.qc.ca](http://publicationsduquebec.gouv.qc.ca).

### Other GST/HST-related documents

The CRA publishes a range of documents designed to help you understand the application of the GST/HST. More detailed information is provided in GST/HST memoranda, GST/HST technical information bulletins and GST/HST info sheets. These documents are published by the CRA and available at [canada.ca/taxes](http://canada.ca/taxes).









# TO CONTACT US

**ONLINE**  
revenuquebec.ca



## BY TELEPHONE

### Individuals and individuals in business

Monday to Friday: 8:30 a.m. to 4:30 p.m.

<b>Québec City</b> 418 659-6299	<b>Montréal</b> 514 864-6299	<b>Elsewhere</b> 1 800 267-6299 (toll-free)
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### Businesses, employers and agents for consumption taxes

Monday, Tuesday, Thursday and Friday: 8:30 a.m. to 4:30 p.m.  
Wednesday: 10:00 a.m. to 4:30 p.m.

<b>Québec City</b> 418 659-4692	<b>Montréal</b> 514 873-4692	<b>Elsewhere</b> 1 800 567-4692 (toll-free)
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### Complaints – Bureau de la protection des droits de la clientèle

Monday to Friday: 8:30 a.m. to noon and 1:00 p.m. to 4:30 p.m.

<b>Québec City</b> 418 652-6159	<b>Elsewhere</b> 1 800 827-6159 (toll-free)
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### Individuals with a hearing impairment

<b>Montréal</b> 514 873-4455	<b>Elsewhere</b> 1 800 361-3795 (toll-free)
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## BY MAIL

### Individuals and individuals in business

#### Montréal, Laval, Laurentides, Lanaudière and Montérégie

Direction principale des relations avec la clientèle des particuliers  
Revenu Québec  
C. P. 3000, succursale Place-Desjardins  
Montréal (Québec) H5B 1A4

#### Québec City and other regions

Direction principale des relations avec la clientèle des particuliers  
Revenu Québec  
3800, rue de Marly  
Québec (Québec) G1X 4A5

### Businesses, employers and agents for consumption taxes

#### Montréal, Laval, Laurentides, Lanaudière, Montérégie, Estrie and Outaouais

Direction principale des relations avec la clientèle des entreprises  
Revenu Québec  
C. P. 3000, succursale Place-Desjardins  
Montréal (Québec) H5B 1A4

#### Québec City and other regions

Direction principale des relations avec la clientèle des entreprises  
Revenu Québec  
3800, rue de Marly  
Québec (Québec) G1X 4A5

### Complaints – Bureau de la protection des droits de la clientèle

Revenu Québec  
3800, rue de Marly  
Québec (Québec) G1X 4A5

Cette publication est également disponible en français et s'intitule *Renseignements généraux sur la TVQ et la TPS/TVH* (IN-203).